## REPORT OF CONFERENCE COMMITTEE

## MR. SPEAKER AND MR. PRESIDENT:

We, the undersigned conferees, have had under consideration the amendments to the following entitled BILL:

H. B. No. 1350: Telephone solicitors; prohibit from making any solicitation regarding Medicare Advantage Plans.

We, therefore, respectfully submit the following report and recommendation:

- 1. That the Senate recede from its Amendment No. 1.
- 2. That the House and Senate adopt the following amendment:

Amend by striking all after the enacting clause and inserting in lieu thereof the following:

- SECTION 1. Section 77-3-707, Mississippi Code of 1972, is
- 23 amended as follows:
- 77-3-707. (1) Except as otherwise provided \* \* \* under
- 25 Sections 77-3-709 \* \* \*, 77-3-711, or subsection (4) of this
- 26 section, a telephone solicitor may not make or cause to be made
- 27 any telephone solicitation to any consumer in this state unless
- 28 the telephone solicitor has obtained the "no-calls" database
- 29 directly from the Federal Trade Commission or other federal
- 30 agency.
- 31 (2) Except as otherwise provided pursuant to Section
- 32 77-3-709 or 77-3-711, a telephone solicitor may not make or cause
- 33 to be made any telephone solicitation to any consumer in this
- 34 state who has given notice to the federal government, or given

- 35 notice to the Public Service Commission prior to July 1, 2023, of
- 36 his or her objection to receiving telephone solicitations.
- 37 (3) Each local exchange company and each competing local
- 38 exchange carrier shall provide written notification on a
- 39 semiannual basis to each of its consumers of the opportunity to
- 40 provide notification to the Federal Trade Commission, or other
- 41 entity as designed by federal law, that the consumer objects to
- 42 receiving telephone solicitations. The notification must be
- 43 disseminated at the option of the carrier, by television, radio or
- 44 newspaper advertisements, written correspondence, bill inserts or
- 45 messages, a publication in the consumer information pages of the
- 46 local telephone directory, or any other method not expressly
- 47 prohibited by the Attorney General.
- 48 (4) A telephone solicitor shall not make, or cause to be
- 49 made, any telephone solicitation to any person in this state
- 50 regarding any Medicare Advantage Plan. However, if a person has
- 51 first initiated a call with a company or an entity regarding a
- 52 Medicare Advantage Plan, a telephone solicitor is not prohibited
- from then making, or causing to be made, a telephone solicitation
- 54 regarding a Medicare Advantage Plan. This subsection (4) of this
- 55 section shall not apply to the extent it is preempted under 42 USC
- 56 Section 1395w-26(b)(3).
- 57 **SECTION 2.** Section 77-3-709, Mississippi Code of 1972, is
- 58 amended as follows:

(MCL/EW)

59 77-3-709. Except as oth	wise provided in Section 77-3-70
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- 60 (4), the Attorney General, in his or her discretion, may allow
- 61 telephone solicitors to make telephone solicitations without
- 62 requiring them to purchase the "no-calls" database, and regardless
- of whether a telephone solicitation may be made to a consumer who
- 64 has given notice of his objection to receiving such solicitations,
- 65 provided that it adopts a written policy incorporating the
- 66 following criteria:
- 67 (a) The telephone solicitor must demonstrate to the
- 68 Attorney General that its proposed telephone solicitation is
- 69 reasonably related to an established business relationship as
- 70 defined in Section 77-3-705(h), or is being made in response to an
- 71 invitation or notice from a consumer which clearly signifies that
- 72 he is open to a contact being initiated;
- 73 (b) The telephone solicitation is to be made by a
- 74 person or entity for the purpose of soliciting a contribution or
- 75 donation to a bona fide nonprofit corporation, regardless of
- 76 whether consumer goods or services will be provided to the
- 77 consumer in return for the contribution or donation; or
- 78 (c) The consumer will not be telephoned for a telephone
- 79 solicitation as defined in Section 77-3-705(d), but he will be
- 80 telephoned for a bona fide religious or charitable purpose,
- 81 including an invitation to attend an event or a request for a
- 82 contribution or donation.

(MCL/EW)

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83 In	all cases,	the	telephone	solicitor	must	demonstrate	that

- 84 it will not use an automated dialing system or a method that will
- 85 block or otherwise circumvent the consumer's use of a caller
- 86 identification service.
- In making its determination of whether to allow a telephone
- 88 solicitation to be made under the policy which will include the
- 89 limitations set forth in this section, the Attorney General shall
- 90 exercise due care in investigating previous conduct of the
- 91 telephone solicitor seeking such authority. The Attorney General
- 92 may deny any telephone solicitor the privilege of making telephone
- 93 solicitations under this section, notwithstanding that any of the
- 94 criteria set forth in this section have been met.
- 95 **SECTION 3.** Section 77-3-711, Mississippi Code of 1972, is
- 96 amended as follows:
- 97 77-3-711. Except as otherwise provided in Section
- 98 77-3-707(4), the provisions of this article shall not apply to:
- 99 (a) A person soliciting:
- 100 (i) Who does not make the major sales presentation
- 101 during the telephone solicitation;
- 102 (ii) Without the intent to complete or obtain
- 103 provisional acceptance of a sale, a charitable contribution, or
- 104 the payment of some other item of value, pecuniary or otherwise,
- 105 during the telephone solicitation; or
- 106 (iii) Without the intent to complete, and who does
- 107 not complete, the sales presentation during the telephone

108	solicitation,	but	who	completes	the	sales	presentation	at	а	later
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- 109 face-to-face meeting between the person soliciting and the
- 110 prospective purchaser or consumer.
- 111 (b) A person who is a licensee under Chapter 35, Title
- 112 73, Mississippi Code of 1972, who is a resident of the State of
- 113 Mississippi, and whose telephone solicitation is for the sole
- 114 purpose of selling, exchanging, purchasing, renting, listing for
- 115 sale or rent or leasing real estate in connection with his real
- 116 estate license and not in conjunction with any other offer.
- 117 (c) A motor vehicle dealer as that term is defined in
- 118 Section 63-17-55, who is a resident of the State of Mississippi
- 119 and who maintains a current motor vehicle dealer's license issued
- 120 by the Mississippi Motor Vehicle Commission, whose telephone
- 121 solicitation is for the sole purpose of selling, offering to sell,
- 122 soliciting or advertising the sale of motor vehicles in connection
- 123 with his motor vehicle dealer's license and not in conjunction
- 124 with any other offer.
- 125 (d) An agent, as that term is defined in Section
- 126 83-17-1, whose telephone solicitation is for the sole purpose of
- 127 soliciting, consulting, advising, or adjusting in the business of
- insurance; however, this exemption is not applicable to a person
- 129 calling on behalf of any issuer, as that term is defined in
- 130 Section 83-9-101, whose telephone solicitation is for the sole
- 131 purpose of making a sales presentation or otherwise soliciting the
- 132 purchase of a Medicare supplement policy or certificate. This

- 133 paragraph (d) shall not apply to the extent it is preempted under
- 134 42 USC Section 1395w-26(b)(3).
- 135 (e) A broker-dealer, agent, or investment advisor
- 136 registered under Chapter 71, Title 75, Mississippi Code of 1972,
- 137 whose telephone solicitation is for the sole purpose of effecting
- 138 or attempting to effect the purchase or sale of securities or has
- 139 the purpose of providing or seeking to provide investment or
- 140 financial advice.
- 141 (f) A person calling on behalf of a charitable
- 142 organization which is registered under Chapter 11, Title 79,
- 143 Mississippi Code of 1972, whose telephone solicitation is for the
- 144 sole purpose of soliciting for the charitable organization and who
- 145 receives no compensation for his activities on behalf of the
- 146 organization.
- 147 (g) A person calling on behalf of a newspaper of
- 148 general circulation, whose telephone solicitation is for the sole
- 149 purpose of soliciting a subscription to the newspaper from, or
- 150 soliciting the purchase of advertising by, the consumer.
- (h) A person calling on behalf of any supervised
- 152 financial institution or parent, subsidiary or affiliate thereof.
- 153 As used in this section, "supervised financial institution" means
- 154 any commercial bank, trust company, savings and loan association,
- 155 mutual savings bank, credit union, industrial loan company, small
- 156 loan company, consumer finance lender, commercial finance lender
- 157 or insurer, provided that the institution has a physical office

- 158 located in the State of Mississippi and is subject to supervision
- 159 by an official or agency of the State of Mississippi or of the
- 160 United States.
- 161 (i) A person calling on behalf of a funeral
- 162 establishment licensed under Section 73-11-41, cemetery or
- 163 monument dealer, if the sole purpose of the telephone solicitation
- 164 relates to services provided by the funeral or death related
- 165 establishments in the course of its ordinary business.
- 166 (j) Any telephone solicitor who solicits a consumer
- 167 with whom he has an established business relationship.
- 168 **SECTION 4.** Section 77-3-723, Mississippi Code of 1972, is
- 169 amended as follows:
- 170 77-3-723. (1) Any person or entity who makes an authorized
- 171 telephone solicitation to a consumer in this state shall announce
- 172 clearly, at the beginning of each call, his or her name, the
- 173 company he or she represents and the purpose of the call. Such
- 174 calls may only be made between the hours of 8:00 a.m. and 8:00
- 175 p.m. Central Standard Time. No telephone solicitations may be
- 176 made on a Sunday. For purposes of this provision, an "authorized
- 177 telephone solicitation" means a solicitation that is made: (a) to
- 178 a consumer who is not listed on the most current "no-calls"
- 179 database; (b) by a telephone solicitor who has been authorized to
- 180 make such solicitations under the provisions of Section 77-3-709;
- 181 (c) by a telephone solicitor that is not prohibited from making,
- 182 or causing to be made, such solicitations under Section 77-3-707

- 183  $\underline{(4)}$ ; or  $(***\underline{d})$  by a telephone solicitor who is exempt from this article under the provisions of Section 77-3-711.
- 185 A person or entity who makes a telephone solicitation to 186 a consumer in this state may not utilize knowingly any method that 187 blocks or otherwise circumvents the consumer's use of a caller 188 identification service, nor may the person or entity use an 189 automated dialing system or any like system that uses a recorded 190 voice message to communicate with the consumer unless the person 191 or entity has an established business relationship with the 192 consumer and uses the recorded voice message to inform the
- 194 **SECTION 5.** Section 77-3-603, Mississippi Code of 1972, is 195 brought forward as follows:

consumer about a new product or service.

- 196 77-3-603. Any telephone solicitor who makes an unsolicited 197 telephonic sales call to a residential telephone number shall:
- 198 (a) Make calls between the hours of 8:00 a.m. and 9:00
  199 p.m., Central Standard Time, Monday through Friday, and between
  200 the hours of 8:00 a.m. and 9:00 p.m. on Saturdays (no calls shall
  201 be made on Sundays);
- 202 (b) Identify himself or herself by his or her true
  203 first and last names and the business on whose behalf he or she is
  204 soliciting immediately upon making contact by telephone with the
  205 person who is the object of the telephone solicitation; and

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206		(	(C)	Discontin	nue the	call	immed	diately	if	at	any	time
207	during	the	conv	versation	the pe	rson :	being	solicit	ted	exp	oress	ses
208	disinte	erest	. in	continuir	na the	call	or sal	les pres	sent	ati	ion.	

- 209 **SECTION 6.** Section 79-11-524, Mississippi Code of 1972, is 210 brought forward as follows:
- 79-11-524. Any fund-raising counsel, professional
  fund-raiser, professional solicitor or employee of any of these
  who makes a telephone solicitation subject to the provisions of
  this chapter to a residential telephone number shall make calls
  only between the hours of 9:00 a.m. and 9:00 p.m., Monday through
  Saturday. No calls shall be made on Sundays.
- 217 **SECTION 7.** Section 83-9-110, Mississippi Code of 1972, is 218 amended as follows:
- 219 83-9-110. (1) Every issuer of Medicare supplement insurance 220 policies or certificates in this state shall provide a copy of any 221 Medicare supplement advertisement intended for use in this state, 222 whether through written, radio or television medium, to the 223 commissioner for review and approval.
- 224 (2) An issuer may not make or cause to be made a telephone
  225 solicitation, as that term is defined in Section 77-3-705, for the
  226 purpose of advertising the sale or soliciting the purchase of a
  227 Medicare supplement policy or certificate. This subsection (2)
  228 shall not apply to the extent it is preempted under 42 USC Section
  229 1395w-26(b)(3).

230 SECTION 8. This act shall take effect and be in force from 231 and after July 1, 2024.

## Further, amend by striking the title in its entirety and inserting in lieu thereof the following:

AN ACT TO AMEND SECTION 77-3-707, MISSISSIPPI CODE OF 1972, TO PROHIBIT TELEPHONE SOLICITORS FROM MAKING ANY TELEPHONE SOLICITATION TO ANY PERSON IN THE STATE OF MISSISSIPPI REGARDING ANY MEDICARE ADVANTAGE PLAN; TO PROVIDE THAT IF A PERSON HAS FIRST 5 INITIATED A CALL WITH AN ENTITY REGARDING A MEDICARE ADVANTAGE PLAN, A TELEPHONE SOLICITOR IS NOT PROHIBITED FROM THEN MAKING A 7 TELEPHONE SOLICITATION REGARDING A MEDICARE ADVANTAGE PLAN; TO 8 AMEND SECTIONS 77-3-709 AND 77-3-723, MISSISSIPPI CODE OF 1972, WHICH RELATE TO THE MISSISSIPPI TELEPHONE SOLICITATION ACT, TO CONFORM TO THE PRECEDING PROVISIONS; TO BRING FORWARD SECTIONS 10 11 77-3-603 AND 79-11-524, MISSISSIPPI CODE OF 1972, WHICH RELATE TO 12 UNSOLICITED RESIDENTIAL TELEPHONIC SALES CALLS AND REGULATION OF 13 CHARITABLE SOLICITATIONS, FOR PURPOSES OF POSSIBLE AMENDMENT; TO 14 AMEND SECTION 77-3-711, MISSISSIPPI CODE OF 1972, TO CONFORM TO 15 THE PRECEDING PROVISIONS; TO EXCLUDE ISSUERS OF MEDICARE 16 SUPPLEMENTS FROM THE EXEMPTION FOR CALLS RELATING TO INSURANCE 17 FROM THE REQUIREMENTS OF THE TELEPHONE SOLICITATION ACT; TO AMEND 18 SECTION 83-9-110, MISSISSIPPI CODE OF 1972, TO PROHIBIT ISSUERS OF 19 MEDICARE SUPPLEMENTS FROM MAKING TELEPHONE SOLICITATIONS; AND FOR 20 RELATED PURPOSES.

CONFEREES FOR THE HOUSE	CONFEREES FOR THE SENATE
X (SIGNED) Powell	X (SIGNED) Carter
V (CICNED)	V (CICNED)

X (SIGNED) X (SIGNED) Lancaster Horhn

X (SIGNED) X (SIGNED) Hood McMahan