MISSISSIPPI LEGISLATURE

REGULAR SESSION 2024

By: Representative Hood

To: Public Utilities

HOUSE BILL NO. 1352

1 AN ACT TO AMEND SECTION 83-9-110, MISSISSIPPI CODE OF 1972, 2 TO PROHIBIT ISSUERS OF MEDICARE SUPPLEMENTS FROM MAKING TELEPHONE 3 SOLICITATIONS; TO AMEND SECTION 77-3-715, MISSISSIPPI CODE OF 4 1972, TO AUTHORIZE THE ATTORNEY GENERAL TO ESTABLISH A PROCESS BY 5 WHICH CONSUMERS WHO HAVE REGISTERED WITH THE DO NOT CALL REGISTRY 6 CAN OBJECT TO ALL TELEPHONE SOLICITATIONS, INCLUDING THOSE THAT ARE EXEMPT; TO AMEND SECTION 77-3-711, MISSISSIPPI CODE OF 1972, 7 TO EXCLUDE ISSUERS OF MEDICARE SUPPLEMENTS FROM THE EXEMPTION FOR 8 9 CALLS RELATING TO INSURANCE FROM THE REOUIREMENTS OF THE TELEPHONE 10 SOLICITATION ACT; TO AMEND SECTION 77-3-709, MISSISSIPPI CODE OF 11 1972, TO EXCLUDE CALLS TO CONSUMERS WHO HAVE OBJECTED TO ALL 12 TELEPHONE SOLICITATIONS FROM CERTAIN EXEMPTIONS TO THE NO-CALLS 13 DATABASE REQUIREMENTS WHICH THE ATTORNEY GENERAL IS AUTHORIZED TO 14 MAKE; AND FOR RELATED PURPOSES.

15 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

16 SECTION 1. Section 83-9-110, Mississippi Code of 1972, is

17 amended as follows:

18 83-9-110. (1) Every issuer of Medicare supplement insurance

19 policies or certificates in this state shall provide a copy of any

20 Medicare supplement advertisement intended for use in this state,

21 whether through written, radio or television medium, to the

22 commissioner for review and approval.

23 (2) An issuer may not make or cause to be made a telephone

24 solicitation, as that term is defined in Section 77-3-705, for the

H. B. No. 1352 G1/2 24/HR26/R986 PAGE 1 (RKM\KW) 25 <u>purpose of advertising the sale or soliciting the purchase of a</u> 26 Medicare supplement policy or certificate.

27 SECTION 2. Section 77-3-715, Mississippi Code of 1972, is 28 amended as follows:

29 77-3-715. The Attorney General may promulgate rules and 30 regulations necessary to effectuate this article, including, but 31 not limited to, the following:

32 (a) The methods by which a notice of objection becomes
33 effective and the effect of a change of telephone number on the
34 notice;

35 (b) <u>The establishment of a process by which a consumer</u> 36 <u>who has registered with the Do Not Call Registry can register with</u> 37 <u>the Attorney General an objection to all telephone solicitations,</u> 38 <u>including those that are exempt under Section 77-3-709 or 77-3-711</u> 39 or federal rule or law;

40 <u>(c)</u> The process by which telephone solicitors must 41 register with the Attorney General for the purpose of conducting 42 telephonic solicitations in the state;

43 (\* \* \*<u>d</u>) The establishment of a written policy which 44 clearly articulates the circumstances under which the Attorney 45 General, in his or her discretion, may allow exceptions to the 46 provisions of this article pursuant to Section \* \* \*  $\frac{77-3-709}{3}$ ; and 47 (\* \* \*e) All other matters relating to the database

48 that the Attorney General deems necessary.

H. B. No. 1352 **~ OFFICIAL ~** 24/HR26/R986 PAGE 2 (RKM\KW) 49 SECTION 3. Section 77-3-711, Mississippi Code of 1972, is 50 amended as follows: 51 77-3-711. Except in the case of a telephone solicitation to 52 a consumer who, in addition to having registered with the Do Not 53 Call Registry, has registered with the Attorney General an 54 objection to all telephone solicitations under Section 77-3-715, the provisions of this article shall not apply to: 55 56 A person soliciting: (a) 57 Who does not make the major sales presentation (i) 58 during the telephone solicitation; 59 (ii) Without the intent to complete or obtain provisional acceptance of a sale, a charitable contribution, or 60 61 the payment of some other item of value, pecuniary or otherwise, 62 during the telephone solicitation; or 63 Without the intent to complete, and who does (iii) 64 not complete, the sales presentation during the telephone 65 solicitation, but who completes the sales presentation at a later face-to-face meeting between the person soliciting and the 66 67 prospective purchaser or consumer. 68 A person who is a licensee under Chapter 35, Title (b) 69 73, Mississippi Code of 1972, who is a resident of the State of 70 Mississippi, and whose telephone solicitation is for the sole purpose of selling, exchanging, purchasing, renting, listing for 71 72 sale or rent or leasing real estate in connection with his real estate license and not in conjunction with any other offer. 73

H. B. No. 1352 ~ OFFICIAL ~ 24/HR26/R986 PAGE 3 (RKM\KW) 74 (C) A motor vehicle dealer as that term is defined in 75 Section 63-17-55, who is a resident of the State of Mississippi 76 and who maintains a current motor vehicle dealer's license issued 77 by the Mississippi Motor Vehicle Commission, whose telephone 78 solicitation is for the sole purpose of selling, offering to sell, 79 soliciting or advertising the sale of motor vehicles in connection 80 with his motor vehicle dealer's license and not in conjunction 81 with any other offer.

82 An agent, as that term is defined in Section (d) 83 83-17-1, whose telephone solicitation is for the sole purpose of 84 soliciting, consulting, advising, or adjusting in the business of 85 insurance; however, this exemption is not applicable to a person 86 calling on behalf of any issuer, as that term is defined in 87 Section 83-9-101, whose telephone solicitation is for the sole 88 purpose of making a sales presentation or otherwise soliciting the 89 purchase of a Medicare supplement policy or certificate.

90 (e) A broker-dealer, agent, or investment advisor 91 registered under Chapter 71, Title 75, Mississippi Code of 1972, 92 whose telephone solicitation is for the sole purpose of effecting 93 or attempting to effect the purchase or sale of securities or has 94 the purpose of providing or seeking to provide investment or 95 financial advice.

96 (f) A person calling on behalf of a charitable
97 organization which is registered under Chapter 11, Title 79,
98 Mississippi Code of 1972, whose telephone solicitation is for the

H. B. No. 1352 **~ OFFICIAL ~** 24/HR26/R986 PAGE 4 (RKM\KW) 99 sole purpose of soliciting for the charitable organization and who 100 receives no compensation for his activities on behalf of the 101 organization.

(g) A person calling on behalf of a newspaper of general circulation, whose telephone solicitation is for the sole purpose of soliciting a subscription to the newspaper from, or soliciting the purchase of advertising by, the consumer.

106 A person calling on behalf of any supervised (h) 107 financial institution or parent, subsidiary or affiliate thereof. As used in this section, "supervised financial institution" means 108 109 any commercial bank, trust company, savings and loan association, 110 mutual savings bank, credit union, industrial loan company, small 111 loan company, consumer finance lender, commercial finance lender 112 or insurer, provided that the institution has a physical office located in the State of Mississippi and is subject to supervision 113 114 by an official or agency of the State of Mississippi or of the 115 United States.

(i) A person calling on behalf of a funeral establishment licensed under Section 73-11-41, cemetery or monument dealer, if the sole purpose of the telephone solicitation relates to services provided by the funeral or death related establishments in the course of its ordinary business.

(j) Any telephone solicitor who solicits a consumerwith whom he has an established business relationship.

H. B. No. 1352 **\* OFFICIAL \*** 24/HR26/R986 PAGE 5 (RKM\KW) 123 **SECTION 4.** Section 77-3-709, Mississippi Code of 1972, is 124 amended as follows:

125 77-3-709. The Attorney General, in his or her discretion, 126 may allow telephone solicitors to make telephone solicitations <u>to</u> 127 <u>consumers other than those who have registered with the Attorney</u> 128 <u>General an objection to all telephone solicitations under Section</u> 129 <u>77-3-715</u> without requiring them to purchase the "no-calls" 130 database, \* \* \* provided that \* \* <u>the Attorney General</u> adopts a 131 written policy incorporating the following criteria:

(a) The telephone solicitor must demonstrate to the
Attorney General that its proposed telephone solicitation is
reasonably related to an established business relationship as
defined in Section 77-3-705(h), or is being made in response to an
invitation or notice from a consumer which clearly signifies that
he is open to a contact being initiated;

(b) The telephone solicitation is to be made by a person or entity for the purpose of soliciting a contribution or donation to a bona fide nonprofit corporation, regardless of whether consumer goods or services will be provided to the consumer in return for the contribution or donation; or

(c) The consumer will not be telephoned for a telephone solicitation as defined in Section 77-3-705(d), but he will be telephoned for a bona fide religious or charitable purpose, including an invitation to attend an event or a request for a contribution or donation.

148 In all cases, the telephone solicitor must demonstrate that it will not use an automated dialing system or a method that will 149 150 block or otherwise circumvent the consumer's use of a caller 151 identification service.

In making its determination of whether to allow a telephone 152 153 solicitation to be made under the policy which will include the 154 limitations set forth in this section, the Attorney General shall exercise due care in investigating previous conduct of the 155 156 telephone solicitor seeking such authority. The Attorney General 157 may deny any telephone solicitor the privilege of making telephone 158 solicitations under this section, notwithstanding that any of the criteria set forth in this section have been met. 159

SECTION 5. This act shall take effect and be in force from 160 161 and after July 1, 2024.