MISSISSIPPI LEGISLATURE

REGULAR SESSION 2024

By: Representative Turner

To: Insurance

HOUSE BILL NO. 1347

1 AN ACT TO AMEND SECTIONS 83-11-17 AND 83-11-19, MISSISSIPPI 2 CODE OF 1972, TO REMOVE THE REQUIREMENT OF A FIFTEEN DOLLAR FILING 3 FEE IN AUTOMOBILE CANCELLATION OR NONRENEWAL APPEALS; TO AMEND 4 SECTION 83-17-71, MISSISSIPPI CODE OF 1972, TO EXTEND THE TIME FRAME FROM WHICH AN INSURANCE PRODUCER WHOSE LICENSE HAS BEEN 5 6 REVOKED OR FORFEITED MAY REAPPLY FOR LICENSURE; TO AMEND SECTION 7 83-17-251, MISSISSIPPI CODE OF 1972, TO EXEMPT FROM PRELICENSING 8 REQUIREMENTS INDIVIDUALS SEEKING LICENSURE IN THE LIFE LINE OF 9 AUTHORITY ONLY; TO AMEND SECTION 83-17-523, MISSISSIPPI CODE OF 10 1972, TO CLARIFY THE COMPENSATION OF A PUBLIC ADJUSTER; TO PROVIDE 11 THAT A PUBLIC ADJUSTER SHALL NOT PARTICIPATE IN THE 12 RECONSTRUCTION, REPAIR OR RESTORATION OF DAMAGED PROPERTY THAT IS 13 THE SUBJECT OF A CLAIM ADJUSTED BY THE ADJUSTER; TO PROVIDE THAT A PUBLIC ADJUSTER SHALL NOT ENGAGE IN ANY ACTIVITIES THAT MAY BE 14 15 REASONABLY CONSTRUED AS A CONFLICT OF INTEREST; TO PROVIDE THAT A 16 PUBLIC ADJUSTER SHALL NOT HAVE A FINANCIAL INTEREST IN ANY 17 SALVAGE, REPAIR OR ANY OTHER BUSINESS ENTITY THAT OBTAINS BUSINESS 18 IN CONNECTION WITH ANY CLAIM THAT THE PUBLIC ADJUSTER HAS A 19 CONTRACT TO ADJUST; TO AUTHORIZE THE COMMISSIONER OF INSURANCE TO 20 ADOPT RULES AND REGULATIONS TO ALLOW HIM, DURING A COMPANY EXAMINATION, TO EXAMINE AND ADDRESS ANY INEQUALITIES REGARDING 21 22 PROVIDER REIMBURSEMENT RATES PAID BY AN INSURER, SUBCONTRACTOR, 23 OTHER PAYOR OR BY THIRD-PARTY ADMINISTRATORS; TO PROVIDE THAT 24 FAILURE TO COMPLY WITH RULES AND REGULATIONS ADOPTED BY THE 25 COMMISSIONER MAY RESULT IN A FINE NOT TO EXCEED \$10,000.00 PER 26 VIOLATION; TO ADD A THREE-YEAR REPEALER TO THE SECTION; AND FOR 27 RELATED PURPOSES.

28 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

29 SECTION 1. Section 83-11-17, Mississippi Code of 1972, is

30 amended as follows:

H. B. No. 1347	~ OFFICIAL ~	G3/5
24/HR43/R1873		
PAGE 1 (ENK\EW)		

31 83-11-17. A named insured who wishes to contest the reason 32 or reasons for a cancellation of a policy which has been in effect for sixty (60) days or more or failure by insurer to give proper 33 notice of nonrenewal as provided hereunder shall, not less than 34 35 seven (7) working days from the date of receipt of notice of 36 cancellation or receipt of notice of nonrenewal, mail or deliver to the Commissioner of Insurance a written request for a hearing, 37 38 which request shall state clearly the basis for the appeal * * *.

A cancellation or nonrenewal which is subject to the provisions of this article shall be deemed effective unless the Commissioner of Insurance determines otherwise in accordance with the provisions of this article.

43 SECTION 2. Section 83-11-19, Mississippi Code of 1972, is 44 amended as follows:

83-11-19. Within two (2) working days after receipt of a 45 46 timely request for a hearing, the commissioner or his officially 47 appointed designee shall call a hearing upon at least seven (7) days' notice to the parties. Each insurer licensed to do in this 48 49 state the kind of business which is subject to this article shall 50 maintain on file with the commissioner the name and address of the 51 person authorized to receive notices pursuant to this article on 52 behalf of the insurer.

53 The commissioner or his designated representative who 54 conducted the hearing shall, at the conclusion thereof or not 55 later than two (2) days thereafter, issue his written findings to

H. B. No. 1347 **• OFFICIAL ~** 24/HR43/R1873 PAGE 2 (ENK\EW) 56 the parties. If he finds for the named insured, he shall * * * 57 either order the insurer to rescind its notice of cancellation or, if the date cancellation is to be effective has elapsed, order the 58 59 policy reinstated or renewed. Such order shall operate 60 retroactively only to cover a period not to exceed twenty (20) 61 days from the date cancellation otherwise would have been effective, and prospectively from the date on which the order was 62 63 issued; provided, however, that no policy shall be reinstated or 64 renewed while the named insured is in arrears in payment of premiums on such policy. If the commissioner or his 65 representative finds for the insurer, his written order shall so 66 state * * *. Reinstatement of a policy under this section shall 67 68 not operate in any way to extend the expiration, termination, or anniversary date provided in the policy. Renewal of a policy 69 70 shall be for a term of one (1) year from the expiration date of 71 the prior policy, and otherwise shall contain the same coverage, 72 terms, and contractual provisions contained in said prior policy.

73 SECTION 3. Section 83-17-71, Mississippi Code of 1972, is 74 amended as follows:

75 83-17-71. (1) The commissioner may place on probation, 76 suspend, revoke or refuse to issue or renew an insurance 77 producer's license or may levy a civil penalty in an amount not to 78 exceed One Thousand Dollars (\$1,000.00) per violation and such 79 penalty shall be deposited into the special fund of the State

H. B. No. 1347 24/HR43/R1873 PAGE 3 (ENK\EW)

~ OFFICIAL ~

80 Treasury designated as the "Insurance Department Fund" for any one 81 or more of the following causes:

82 (a) Providing incorrect, misleading, incomplete or83 materially untrue information in the license application;

84 (b) Violating any insurance laws, or violating any
85 regulation, subpoena or order of the commissioner or of another
86 state's commissioner;

87 (c) Obtaining or attempting to obtain a license through88 misrepresentation or fraud;

(d) Improperly withholding, misappropriating or
converting any monies or properties received in the course of
doing insurance business;

92 (e) Intentionally misrepresenting the terms of an
93 actual or proposed insurance contract or application for
94 insurance;

95

(f) Having been convicted of a felony;

96 (g) Having admitted or been found to have committed any97 insurance unfair trade practice or fraud;

98 (h) Using fraudulent, coercive or dishonest practices 99 or demonstrating incompetence, untrustworthiness or financial 100 irresponsibility in the conduct of business in this state or 101 elsewhere;

(i) Having an insurance producer license, or its
equivalent, denied, suspended or revoked in any other state,
province, district or territory;

H. B. No. 1347 24/HR43/R1873 PAGE 4 (ENK\EW) 105 (j) Forging another's name to an application for 106 insurance or to any document related to an insurance transaction;

107 (k) Improperly using notes or any other reference108 material to complete an examination for an insurance license;

109 (1) Knowingly accepting insurance business from an 110 individual who is not licensed;

111 (m) Failing to comply with an administrative or court 112 order imposing a child support obligation; or

(n) Failing to pay state income tax or comply with any administrative or court order directing payment of state income tax.

116 If the action by the commissioner is to nonrenew or to (2)117 deny an application for a license, the commissioner shall notify the applicant or licensee and advise, in writing, the applicant or 118 licensee of the reason for the denial or nonrenewal of the 119 120 applicant's or licensee's license. The applicant or licensee may 121 make written demand upon the commissioner within ten (10) days for 122 a hearing before the commissioner to determine the reasonableness 123 of the commissioner's action. The hearing shall be held within 124 thirty (30) days.

(3) The license of a business entity may be suspended, revoked or refused if the commissioner finds, after hearing, that an individual licensee's violation was known or should have been known by one or more of the partners, officers or managers acting

H. B. No. 1347 24/HR43/R1873 PAGE 5 (ENK\EW)

129 on behalf of the partnership or corporation and the violation was 130 neither reported to the commissioner nor corrective action taken. 131 In addition to, or in lieu of, any applicable denial, (4) 132 suspension or revocation of a license, a person may, after 133 hearing, be subject to a civil fine not to exceed One Thousand 134 Dollars (\$1,000.00) per violation and such fine shall be deposited into the special fund in the State Treasury designated as the 135 136 "Insurance Department Fund."

(5) The commissioner shall retain the authority to enforce the provisions of and impose any penalty or remedy authorized by this article and Title 83, Mississippi Code of 1972, against any person who is under investigation for or charged with a violation of this article or Title 83, Mississippi Code of 1972, even if the person's license or registration has been surrendered or has lapsed by operation of law.

144 (6) No licensee whose license has been revoked hereunder 145 shall be entitled to file another application for a license as a producer * * * at a minimum of one (1) year or a maximum of five 146 147 (5) years, as set by the commissioner, from the effective date of 148 such revocation or, if judicial review of such revocation is 149 sought, * * *at a minimum of one (1) year or a maximum of five (5) 150 years, as set by the commissioner, from the date of final court 151 order or decree affirming such revocation. Such application, when 152 filed, may be refused by the commissioner unless the applicant

H. B. No. 1347 24/HR43/R1873 PAGE 6 (ENK\EW)

~ OFFICIAL ~

153 shows good cause why the revocation of his license shall not be 154 deemed a bar to the issuance of a new license.

(7) Notwithstanding any other provision of this article to the contrary, a person licensed in this state as a nonresident producer whose license is denied, suspended or revoked in his or her home state shall also have his or her nonresident license denied, suspended or revoked in this state without prior notice or hearing.

161 (8) From and after July 1, 2016, the expenses of this agency 162 shall be defrayed by appropriation from the State General Fund and 163 all user charges and fees authorized under this section shall be 164 deposited into the State General Fund as authorized by law.

(9) From and after July 1, 2016, no state agency shall charge another state agency a fee, assessment, rent or other charge for services or resources received by authority of this section.

SECTION 4. Section 83-17-251, Mississippi Code of 1972, is amended as follows:

171 83-17-251. (1) Every individual seeking to be licensed as 172 an insurance producer in the State of Mississippi, as a condition 173 of issuance of an original license, must furnish the Commissioner 174 of Insurance certification on a form prescribed by the 175 commissioner that he or she has completed an approved prelicensing 176 course of study for the line of insurance requested.

H. B. No. 1347 **~ OFFICIAL ~** 24/HR43/R1873 PAGE 7 (ENK\EW) 177 (2) The prelicensing course of study hours shall consist of 178 twenty (20) hours of approved prelicensing education courses per 179 line of authority. The Commissioner of Insurance shall determine 180 the content requirements for each prelicensing course of study. 181 The prelicensing educational requirements of this section shall 182 not apply to:

(a) An individual that is exempt from taking the
written examination as provided in Section 83-17-39(1) and Section
83-17-67.

(b) An individual who has received a bachelor's degree
with major coursework in insurance from an accredited institution
of higher learning.

(c) An individual holding a current and valid CEBS,
CHFC, CIC, CFP, CLU, FLMI, LUTCF designation is exempt for the
life line of authority.

(d) An individual holding a current and valid RHU,
CEBS, REBC, HIA designation is exempt for the accident and health
or sickness line of authority.

(e) An individual holding a current and valid AAI, ARM,
CIC, CPCU designation is exempt for the property and casualty
lines of authority.

198 (f) Limited lines insurance producer and limited lines199 credit insurance producer as defined in Section 83-17-53.

H. B. No. 1347 24/HR43/R1873 PAGE 8 (ENK\EW) 200 (g) An individual that is seeking licensure for the 201 variable life and variable annuity products line of authority 202 only.

203 (h) An individual that is seeking licensure for the 204 life line of authority only.

205 (3) Every individual seeking renewal of an insurance 206 producer license, which has been in effect for a term of eighteen 207 (18) months or less shall satisfactorily complete twelve (12) 208 hours of study in approved continuing education courses. Every 209 individual seeking renewal of an insurance producer license, which 210 has been in effect for a term of more than eighteen (18) months 211 shall satisfactorily complete twenty-four (24) hours of study in 212 approved continuing education courses, of which three (3) hours 213 shall have a course concentration in ethics.

(4) The continuing educational requirements of this sectionshall not apply to:

(a) Any individual that is exempt from taking the written examination as provided in Section 83-17-39(1)(b), (c), (e) and (g);

(b) Any limited lines producer or limited lines creditinsurance producer;

(c) A person not a resident of this state who meets the continuing educational requirement in the state in which such person resides and Mississippi has a reciprocal agreement with that state;

H. B. No. 1347 **~ OFFICIAL ~** 24/HR43/R1873 PAGE 9 (ENK\EW) 225 (d) Nonactive agents as defined in Section 83-17-1; or 226 Any individual who is sixty-five (65) years of age (e) or older and who has been licensed as an insurance producer for a 227 continuous period of twenty-five (25) years or more as of April 228 229 17, 2023, as evidenced by submission of an affidavit, under oath, 230 on a form prescribed by the commissioner, signed by the licensee 231 attesting to satisfaction of the age, licensing and experience 232 requirements of this paragraph (e).

233 SECTION 5. Section 83-17-523, Mississippi Code of 1972, is 234 amended as follows:

235 83-17-523. (1) Public adjusters shall ensure that all 236 contracts for their services are in writing, signed by the insured 237 and the public adjuster who solicited the contract, and a copy of 238 the contract shall be provided to the insured upon execution. All 239 such contracts shall be subject to the following provisions:

(a) No public adjuster shall charge, agree to, or
accept as compensation any payment, commission, fee or other thing
of value equal to more than ten percent (10%) of any insurance
settlement or the proceeds of any claim investigated, exclusive of
any settlement or agreed settlement made between the insured and
the insurance company prior to the public adjuster and insured
entering into a contract for services.

(b) No public adjuster shall require, demand or accept
any fee, retainer, compensation, deposit or other thing of value,
prior to partial or full settlement of a claim.

H. B. No. 1347 24/HR43/R1873 PAGE 10 (ENK\EW) (c) Any costs to be reimbursed to a public adjuster out of the proceeds of a settlement shall be specified by kind and estimated amounts.

(d) A public adjuster's contract with the insured shall be revocable or cancelable by the insured without cause and without penalty or obligation for at least five (5) business days after the contract is executed by the insured. Nothing in this provision shall be construed to prevent an insured from pursuing any civil legal remedy to revoke or cancel the contract after the expiration of such cancellation period.

260 (e) No public adjuster may require that an insured
261 authorize an insurer to issue a check only in the name of the
262 public adjuster.

263 (2) Public adjusters shall adhere to the following ethical 264 requirements:

(a) No public adjuster shall undertake the adjustment
of any claim for which the public adjuster is not currently
competent and knowledgeable as to the terms and conditions of the
insurance coverage, or which otherwise exceeds the public
adjuster's current expertise.

(b) No public adjuster shall, as a public adjuster,
represent any person or entity whose claim the public adjuster has
previously adjusted while acting as an independent adjuster
representing any insurer, either directly or through an
independent adjusting firm retained by the insurer.

H. B. No. 1347 **~ OFFICIAL ~** 24/HR43/R1873 PAGE 11 (ENK\EW) (c) A public adjuster shall not knowingly make any oral
or written material misrepresentations or statements to any
insured or potential insured which are false and intended to
injure any person engaged in the business of insurance.

279 (d) No public adjuster shall knowingly enter into a 280 contract to adjust a residential property claim subsequent to a 281 declaration of total loss by an insurer, unless the services to be 282 provided by the public adjuster can reasonably be expected to 283 result in the insured obtaining an insurance settlement, net of the public adjuster's compensation, in excess of the amount the 284 insured would have obtained without the services of the public 285 286 adjuster.

(e) A public adjuster shall advise each insured that the insured has the right to retain an attorney at law of his choice throughout the public adjuster's investigation and adjustment of the claim.

(f) If the claim is not settled by the public adjuster, the public adjuster shall advise the insured that the insured has the right to retain an attorney at law of his choice.

(g) No public adjuster shall contract for, agree to, or receive anything of value from any attorney at law or other person acting in concert with any attorney at law (i) for referring claims to the attorney, or (ii) in connection with any claim for which the public adjuster has performed or intends to perform services.

~ OFFICIAL ~

H. B. No. 1347 24/HR43/R1873 PAGE 12 (ENK\EW) 300 (h) No public adjuster shall split any attorney's fee 301 with any attorney at law.

302 A public adjuster shall not testify as an expert (i) 303 witness in any judicial or administrative proceeding while 304 maintaining a pecuniary interest in the outcome of the proceeding, 305 as otherwise permitted by Section 83-17-523(1)(a); provided, 306 however, that a public adjuster may testify as an expert witness 307 if pursuant to the terms of his contract his compensation is 308 converted to a specified hourly rate, which rate (i) is subject to such limitations as may be prescribed by the commissioner, and 309 (ii) is not subject to any contingencies. In the event of a 310 311 conversion of the public adjuster's contract to an hourly rate 312 agreement, the prior fee arrangement shall be inadmissible at 313 trial.

314 (j) A public adjuster shall not participate, directly 315 or indirectly, in the reconstruction, repair or restoration of 316 damaged property that is the subject of a claim adjusted by the 317 adjuster.

318 (k) A public adjuster shall not engage in any 319 activities that may be reasonably construed as a conflict of 320 interest, including, directly or indirectly, soliciting or 321 accepting any remuneration of any kind or nature. 322 (1) A public adjuster shall not have a financial 323 interest in any salvage, repair, or any other business entity that

H. B. No. 1347	~ OFFICIAL ~
24/HR43/R1873	
PAGE 13 (ENK\EW)	

324 obtains business in connection with any claim that the public

325 adjuster has a contract to adjust.

326 SECTION 6. (1)The Commissioner of Insurance may adopt 327 rules and regulations to allow him, during a company examination, 328 to examine and address any inequalities or irregularities 329 regarding provider reimbursement rates paid by an insurer, 330 subcontractor, third-party administrator or other payor regarding covered services received by covered persons in this state. 331 Such 332 rules and regulations shall allow an insurer to show evidence as 333 to why any inequality or irregularity may be justified. Failure 334 to comply with rules and regulations adopted by the Commissioner under this section may result in a fine not to exceed Ten Thousand 335 336 Dollars (\$10,000.00) per violation.

337 (2) This section shall not apply to Medicaid health plans.
338 (3) This section shall stand repealed on July 1, 2027.

339 **SECTION 7.** This act shall take effect and be in force from 340 and after July 1, 2024.