REGULAR SESSION 2020

MISSISSIPPI LEGISLATURE

By: Representative Rushing

To: Public Utilities;
Appropriations

HOUSE BILL NO. 1183

AN ACT TO BRING FORWARD SECTIONS 19-5-301 THROUGH 19-5-317, 19-5-331 THROUGH 19-5-343, 19-5-351 THROUGH 19-5-361, 19-5-371 AND 33-15-14, MISSISSIPPI CODE OF 1972, WHICH RELATE TO THE COMMERCIAL

- 4 MOBILE SERVICES BOARD, E911 AND THE MISSISSIPPI EMERGENCY
- 5 MANAGEMENT AGENCY, FOR PURPOSES OF POSSIBLE AMENDMENT; AND FOR
- 6 RELATED PURPOSES.
- 7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 8 **SECTION 1.** Section 19-5-301, Mississippi Code of 1972, is
- 9 brought forward as follows:
- 10 19-5-301. (1) The Legislature finds and declares it to be
- 11 in the public interest to reduce the time required for a citizen
- 12 to request and receive emergency aid, and to raise the level of
- 13 competence of local public safety and 911 telecommunicators by
- 14 establishing a minimum standard of training and certification for
- 15 personnel involved in the answering and dispatching of calls to
- 16 law enforcement, fire and emergency medical services. The
- 17 provision of a single, primary three-digit emergency number
- 18 through which emergency services can be quickly and efficiently
- 19 obtained will provide a significant contribution to law
- 20 enforcement and other public service efforts by simplifying the

- 21 notification of public service personnel. Such a simplified means
- 22 of procuring emergency services will result in the saving of life,
- 23 a reduction in the destruction of property, quicker apprehension
- 24 of criminals and, ultimately, the saving of monies. Establishment
- of a uniform emergency number is a matter of concern and interest
- 26 to all citizens of the state.
- 27 (2) The Legislature also finds and declares it to be in the
- 28 public interest to reduce the time required for a citizen to
- 29 request and receive emergency aid, by requiring all owners and
- 30 renters of residences, buildings and structures to obtain a 911
- 31 address from the county.
- 32 **SECTION 2.** Section 19-5-303, Mississippi Code of 1972, is
- 33 brought forward as follows:
- 34 19-5-303. For purposes of Sections 19-5-301 through
- 35 19-5-317, the following words and terms shall have the following
- 36 meanings, unless the context clearly indicates otherwise:
- 37 (a) "Exchange access facilities" shall mean all lines
- 38 provided by the service supplier for the provision of local
- 39 exchange service as defined in existing general subscriber
- 40 services tariffs.
- 41 (b) "Tariff rate" shall mean the rate or rates billed
- 42 by a service supplier as stated in the service supplier's tariffs
- 43 and approved by the Public Service Commission, which represent the
- 44 service supplier's recurring charges for exchange access

- 45 facilities, exclusive of all taxes, fees, licenses or similar
- 46 charges whatsoever.
- 47 "District" shall mean any communications district
- created pursuant to Section 19-5-301 et seq., or by local and 48
- 49 private act of the State of Mississippi.
- 50 (d) "Service supplier" shall mean any person providing
- exchange telephone service to any service user throughout the 51
- 52 county.
- 53 "Service user" shall mean any person, not otherwise
- 54 exempt from taxation, who is provided exchange telephone service
- 55 in the county or state.
- 56 "E911" shall mean Enhanced Universal Emergency
- Number Service or Enhanced 911 Service, which is a telephone 57
- 58 exchange communications service whereby a Public Safety Answering
- Point (PSAP) designated by the county or local communications 59
- 60 district may receive telephone calls dialed to the abbreviated
- 61 telephone number 911. E911 Service includes lines and equipment
- necessary for the answering, transferring and dispatching of 62
- 63 public emergency telephone calls originated by persons within the
- 64 serving area who dial 911. Enhanced 911 Service includes the
- 65 displaying of the name, address and other pertinent caller
- 66 information as may be supplied by the service supplier.
- 67 "Basic 911" shall mean a telephone service
- 68 terminated in designated Public Safety Answering Points accessible
- by the public through telephone calls dialed to the abbreviated 69

- 70 telephone number 911. Basic 911 is a voice service and does not
- 71 display address or telephone number information.
- 72 (h) "Shared tenant services (STS)" shall mean any
- 73 telephone service operation supplied by a party other than a
- 74 regulated local exchange telephone service supplier for which a
- 75 charge is levied. Such services shall include, but not be limited
- 76 to, apartment building systems, hospital systems, office building
- 77 systems and other systems where dial tone is derived from
- 78 connection of tariffed telephone trunks or lines connected to a
- 79 private branch exchange telephone system.
- (i) "Private branch exchange (PBX)" shall mean any
- 81 telephone service operation supplied by a party other than a
- 82 regulated local exchange telephone service supplier for which a
- 83 charge is not levied. Such services are those where tariffed
- 84 telephone trunks or lines are terminated into a central switch
- 85 which is used to supply dial tone to telephones operating within
- 86 that system.
- (j) "Off-premise extension" shall mean any telephone
- 88 connected to a private branch exchange or a shared tenant service
- 89 which is in a different building or location from the main
- 90 switching equipment and, therefore, has a different physical
- 91 address.
- 92 (k) "Centrex" or "ESSX" shall mean any variety of
- 93 services offered in connection with any tariffed telephone service
- 94 in which switching services and other dialing features are

95 provided by the regulated local exchange telephone service
96 supplier.

"Commercial mobile radio service" or "CMRS" shall 97 mean commercial mobile radio service under Sections 3(27) and 98 99 332(d) of the Federal Telecommunications Act of 1996, 47 USCS 100 Section 151 et seq., and the Omnibus Budget Reconciliation Act of 101 1993, Public Law 103-66. The term includes the term "wireless" 102 and service provided by any wireless real-time, two-way voice 103 communication device, including radio-telephone communications used in cellular telephone service, personal communication 104 105 service, or the functional or competitive equivalent of a 106 radio-telephone communications line used in cellular telephone 107 service, a personal communication service, or a network radio 108 access line. The term does not include service whose customers do not have ready access to 911, to a communication channel suitable 109 110 only for data transmission, to a wireless roaming service or other 111 nonlocal radio access line service, or to a private telecommunications system. 112

113 (m) "Telecommunicator" shall mean any person engaged in
114 or employed as a telecommunications operator by any public safety,
115 fire or emergency medical agency whose primary responsibility is
116 the receipt or processing of calls for emergency services provided
117 by public safety, fire or emergency medical agencies or the
118 dispatching of emergency services provided by public safety, fire
119 or emergency medical agencies and who receives or disseminates

- information relative to emergency assistance by telephone or radio.
- 122 (n) "Public safety answering point (PSAP)" shall mean
- 123 any designated point of contact between the public and the
- 124 emergency services such as a 911 answering point or, in the
- 125 absence of 911 emergency telephone service, any other designated
- 126 point of contact where emergency telephone calls are routinely
- 127 answered and dispatched or transferred to another agency.
- 128 (o) "Local exchange telephone service" shall mean all
- 129 lines provided by a service supplier as defined in existing
- 130 general subscriber tariffs.
- 131 (p) "911 emergency communication" means any FCC
- 132 mandated 911 communication, message, signal or transmission made
- 133 to a public safety answering point.
- 134 (q) "Voice over Internet Protocol service" means any
- 135 technology that permits a voice conversation using a voice
- 136 connection to a computer, whether through a microphone, a
- 137 telephone or other device, which sends a digital signal over the
- 138 Internet through a broadband connection to be converted back to
- 139 the human voice at a distant terminal and that delivers or is
- 140 required by law to deliver a call to a public safety answering
- 141 point. Voice over Internet Protocol service shall also include
- 142 interconnected Voice over Internet Protocol service, which is
- 143 service that enables real-time, two-way voice communications,
- 144 requires a broadband connection from the user's location, requires

- 145 Internet protocol compatible customer premises equipment, and
- 146 allows users to receive calls that originate on the public service
- 147 telephone network and to terminate calls to the public switched
- 148 telephone network.
- 149 (r) "Voice over Internet Protocol service supplier"
- 150 means a person or entity who provides Voice over Internet Protocol
- 151 service to subscribers for a fee.
- 152 **SECTION 3.** Section 19-5-305, Mississippi Code of 1972, is
- 153 brought forward as follows:
- 154 19-5-305. The board of supervisors of each county may
- 155 create, by order duly adopted and entered on its minutes, an
- 156 emergency communications district composed of all of the territory
- 157 within the county.
- 158 **SECTION 4.** Section 19-5-307, Mississippi Code of 1972, is
- 159 brought forward as follows:
- 160 19-5-307. (1) When any district is created, the board of
- 161 supervisors of the county creating such district may appoint a
- 162 board of commissioners composed of seven (7) members to govern its
- 163 affairs, and shall fix the domicile of the board at any point
- 164 within the district. The members of the board shall be qualified
- 165 electors of the district, two (2) of whom shall be appointed for
- 166 terms of two (2) years, three (3) for terms of three (3) years,
- 167 and two (2) for terms of four (4) years, dating from the date of
- 168 the adoption of the ordinance creating the district. Thereafter,

- 169 all appointments of the members shall be for terms of four (4)
 170 years.
- 171 (2) The board of commissioners shall have complete and sole 172 authority to appoint a chairman and any other officers it may deem 173 necessary from among the membership of the board of commissioners.
- 174 (3) A majority of the board of commissioners membership
 175 shall constitute a quorum and all official action of the board of
 176 commissioners shall require a quorum.
- 177 (4) The board of commissioners shall have authority to
 178 employ such employees, experts and consultants as it may deem
 179 necessary to assist the board of commissioners in the discharge of
 180 its responsibilities to the extent that funds are made available.
- 181 (5) In lieu of appointing a board of commissioners, the
 182 board of supervisors of the county may serve as the board of
 183 commissioners of the district, in which case it shall assume all
 184 the powers and duties of the board of commissioners as provided in
 185 Section 19-5-301 et seq.
- 186 (6) All emergency communications districts shall purchase, 187 lease or lease-purchase equipment used to comply with the FCC 188 Order, as defined in Section 19-5-333, from a products and 189 equipment list maintained by the Mississippi Department of 190 Information Technology Services; however, items not available from the list, or items which may be purchased at a lower price, shall 191 192 be purchased in accordance with the Public Purchasing Law (Section 193 31-7-13).

- 194 **SECTION 5.** Section 19-5-309, Mississippi Code of 1972, is 195 brought forward as follows:
- 196 19-5-309. (1) The digits "911" shall be the primary

 197 emergency telephone number, but the involved agencies may maintain

 198 a separate secondary backup number and shall maintain a separate

number for nonemergency telephone calls.

- 200 (2) The use of the digits "911" shall become the standard
 201 telephone number for public access to the various emergency
 202 services within the State of Mississippi by the year 1995. The
 203 implementation of this service shall be effected in all counties
 204 not currently operating a "911" system according to the following
 205 guidelines:
 - (a) Those counties not currently in the process of installing "911," or currently using "911" emergency telephone service, which have a population greater than fifteen thousand (15,000) residents shall, when so authorized by a vote of a majority of the qualified electors of the county voting on the proposal in an election held for that purpose, take the steps necessary to implement Enhanced 911 within such county using the guidelines for implementation set forth in this act;
- (b) Those counties not currently in the process of installing "911," or currently using "911" emergency telephone service, which have a population less than fifteen thousand (15,000) residents shall, when so authorized by a vote of a majority of the qualified electors of the county voting on the

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- 219 proposal in an election held for that purpose, install either
- 220 "Basic 911" or "Enhanced 911" using the guidelines for
- implementation set forth in House Bill No. 901, 1993 Regular
- 222 Session [Laws, 1993, Ch. 536].
- 223 **SECTION 6.** Section 19-5-311, Mississippi Code of 1972, is
- 224 brought forward as follows:
- 225 19-5-311. The emergency telephone system shall, when so
- 226 authorized by a vote of a majority of the qualified electors of
- 227 the county voting on the proposal in an election held for that
- 228 purpose, be designed to have the capability of utilizing at least
- 229 one (1) of the following three (3) methods in response to
- 230 emergency calls:
- 231 (a) "District dispatch method," which is a telephone
- 232 service to a centralized dispatch center providing for the
- 233 dispatch of an appropriate emergency service unit upon receipt of
- 234 a telephone request for such services and a decision as to the
- 235 proper action to be taken, including an E911 system.
- 236 (b) "Relay method," which is a telephone service
- 237 whereby pertinent information is noted by the recipient of a
- 238 telephone request for emergency services and is relayed to
- 239 appropriate public safety agencies or other providers of emergency
- 240 services for dispatch of an emergency service unit.
- 241 (c) "Transfer method," which is a telephone service
- 242 which receives telephone requests for emergency services and

- 243 directly transfers such requests to an appropriate public safety 244 agency or other provider of emergency services.
- 245 The board of commissioners shall select the method which it 246 determines to be the most feasible for the county.
- SECTION 7. Section 19-5-313, Mississippi Code of 1972, is brought forward as follows:
- 19-5-313. (1) The board of supervisors may levy an
- 250 emergency telephone service charge in an amount not to exceed One
- 251 Dollar (\$1.00) per residential telephone subscriber line per
- 252 month, One Dollar (\$1.00) per Voice over Internet Protocol
- 253 subscriber account per month, and Two Dollars (\$2.00) per
- 254 commercial telephone subscriber line per month for exchange
- 255 telephone service. Any emergency telephone service charge shall
- 256 have uniform application and shall be imposed throughout the
- 257 entirety of the district to the greatest extent possible in
- 258 conformity with availability of such service in any area of the
- 259 district. Those districts which exist on the date of enactment of
- 260 Chapter 539, Laws of 1993, shall convert to the following
- 261 structure for service charge levy: If the current charge is five
- 262 percent (5%) of the basic tariff service rate, the new collection
- 263 shall be Eighty Cents (80¢) per month per residential subscriber
- 264 line and One Dollar and Sixty Cents (\$1.60) per month per
- 265 commercial subscriber line. The collections may be adjusted as
- 266 outlined in Chapter 539, Laws of 1993, and within the limits set
- 267 forth herein.

268	(2) If the proceeds generated by the emergency telephone
269	service charge exceed the amount of monies necessary to fund the
270	service, the board of supervisors may authorize such excess funds
271	to be expended by the county and the municipalities in the
272	counties to perform the duties and pay the costs relating to
273	identifying roads, highways and streets, as provided by Section
274	65-7-143. The board of supervisors shall determine how the funds
275	are to be distributed in the county and among municipalities in
276	the county for paying the costs relating to identifying roads,
277	highways and streets. The board of supervisors may temporarily
278	reduce the service charge rate or temporarily suspend the service
279	charge if the proceeds generated exceed the amount that is
280	necessary to fund the service and/or to pay costs relating to
281	identifying roads, highways and streets. Such excess funds may
282	also be used in the development of county or district
283	communications and paging systems when used primarily for the
284	alerting and dispatching of public safety entities and for other
285	administrative costs such as management personnel, maintenance
286	personnel and related building and operational requirements. Such
287	excess funds may be placed in a depreciation fund for emergency
288	and obsolescence replacement of equipment necessary for the
289	operation of the overall 911 emergency telephone and alerting
290	systems.

(3) No such service charge shall be imposed upon more than

twenty-five (25) exchange access facilities or Voice over Internet

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293 Protocol lines per person per location. Trunks or service lines 294 used to supply service to CMRS providers shall not have a service 295 charge levied against them. Every billed service user shall be 296 liable for any service charge imposed under this section until it 297 has been paid to the service supplier. The duty of the service 298 supplier to collect any such service charge shall commence upon 299 the date of its implementation, which shall be specified in the 300 resolution for the installation of such service. Any such 301 emergency telephone service charge shall be added to and may be 302 stated separately in the billing by the service supplier to the 303 service user.

(4) The service supplier shall have no obligation to take any legal action to enforce the collection of any emergency telephone service charge. However, the service supplier shall annually provide the board of supervisors and board of commissioners with a list of the amount uncollected, together with the names and addresses of those service users who carry a balance that can be determined by the service supplier to be nonpayment of such service charge. The service charge shall be collected at the same time as the tariff rate or, for nontariff services, at the time of payment, in accordance with the regular billing practice of the service supplier. Good faith compliance by the service supplier with this provision shall constitute a complete defense to any legal action or claim which may result from the service

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- 317 supplier's determination of nonpayment and/or the identification 318 of service users in connection therewith.
- 319 The amounts collected by the service supplier 320 attributable to any emergency telephone service charge shall be 321 due the county treasury monthly. The amount of service charge 322 collected each month by the service supplier shall be remitted to 323 the county no later than sixty (60) days after the close of the 324 month. A return, in such form as the board of supervisors and the 325 service supplier agree upon, shall be filed with the county, together with a remittance of the amount of service charge 326 327 collected payable to the county. The service supplier shall 328 maintain records of the amount of service charge collected for a 329 period of at least two (2) years from date of collection. 330 board of supervisors and board of commissioners shall receive an 331 annual audit of the service supplier's books and records with 332 respect to the collection and remittance of the service charge. 333 From the gross receipts to be remitted to the county, the service 334 supplier shall be entitled to retain as an administrative fee, an 335 amount equal to one percent (1%) thereof. From and after March 336 10, 1987, the service charge is a county fee and is not subject to any sales, use, franchise, income, excise or any other tax, fee or 337 assessment and shall not be considered revenue of the service 338 339 supplier for any purpose.
- 340 (6) In order to provide additional funding for the district, 341 the board of commissioners may receive federal, state, county or

342 municipal funds, as well as funds from private sources, and may

343 expend such funds for the purposes of Section 19-5-301 et seq.

SECTION 8. Section 19-5-315, Mississippi Code of 1972, is

345 brought forward as follows:

346 19-5-315. (1) All provisions of Section 19-5-301 et seq.,

347 with the exception of Section 19-5-307, shall be construed to

348 amend, repeal or supersede any local and private act under which a

349 county or municipality has, prior to the effective date of Section

350 19-5-301 et seq., established an emergency communications

351 district.

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352 (2) The governing authorities of any municipality which has

353 established an emergency communications district under the

provisions of a local and private act enacted prior to the

355 effective date of Section 19-5-301 et seq., may merge such

356 district with the district established by the county in which the

357 municipality is located, by order duly adopted and entered on the

358 minutes of the governing authority and after the board of

359 supervisors has duly adopted and entered on its minutes a similar

360 order. After the county and the municipal districts have been

361 merged, the local and private act for such municipality shall be

362 of no force or effect.

363 (3) Two (2) or more counties may, by order duly adopted and

364 entered on their minutes, establish a single emergency

365 communications district to be composed of all of the territory

366 within such counties provided that before the establishment

367	thereof the board of supervisors of each of such counties has
368	established an emergency communications district for its county in
369	accordance with Section 19-5-305. When two (2) or more counties
370	have established a single emergency communications district for
371	the counties as provided under this subsection, the board of
372	commissioners of the district shall consist of the members of the
373	board of supervisors of each of such counties or seven (7) members
374	from each county to be appointed as provided in Section 19-5-307.

- 375 **SECTION 9.** Section 19-5-317, Mississippi Code of 1972, is 376 brought forward as follows:
- 19-5-317. (1) When there is not an emergency, no person 378 shall make a telephone call to an emergency telephone service and 379 knowingly or intentionally:
- 380 (a) Remain silent;
- 381 (b) Make abusive or harassing statements to an 382 emergency telephone service employee;
- 383 (c) Report the existence of an emergency; or
- 384 (d) Falsely report a crime.
- 385 (2) No person shall knowingly permit a telephone under his 386 control to be used by another person in a manner described in 387 subsection (1) of this section.
- 388 (3) Conviction of a first offense under this section is 389 punishable by a fine not to exceed Five Thousand Dollars 390 (\$5,000.00) or by imprisonment for a period of time not to exceed 391 one (1) year, or by both such fine and imprisonment. Conviction

- 392 of any subsequent offense under this section is punishable by a
- 393 fine not to exceed Ten Thousand Dollars (\$10,000.00) or by
- 394 imprisonment for a period of time not to exceed three (3) years,
- 395 or by both such fine and imprisonment.
- 396 (4) For the purpose of this section, "emergency telephone
- 397 service" shall mean a service established under Section 19-5-301
- 398 et seq., Mississippi Code of 1972, or established under the
- 399 provisions of a local and private act enacted prior to October 20,
- 400 1987.
- 401 **SECTION 10.** Section 19-5-331, Mississippi Code of 1972, is
- 402 brought forward as follows:
- 403 19-5-331. As used in Sections 19-5-331 through 19-5-341, the
- 404 following words and phrases have the meanings ascribed in this
- 405 section unless the context clearly indicates otherwise:
- 406 (a) The terms "board" and "CMRS Board" mean the
- 407 Commercial Mobile Radio Service Emergency Telephone Services
- 408 Board.
- 409 (b) The term "automatic number identification" or "ANI"
- 410 means an Enhanced 911 Service capability that enables the
- 411 automatic display of the ten-digit wireless telephone number used
- 412 to place a 911 call and includes "pseudo-automatic number
- 413 identification" or "pseudo-ANI," which means an Enhanced 911
- 414 Service capability that enables the automatic display of the
- 415 number of the cell site and an identification of the CMRS
- 416 provider.

118	"CMRS" means commercial mobile radio service under Sections 3(27)
119	and 332(d) of the Federal Telecommunications Act of 1996, 47 USCS
120	Section 151 et seq., and the Omnibus Budget Reconciliation Act of
121	1993, Public Law 103-66. The term includes the term "wireless"
122	and service provided by any wireless real time two-way voice
123	communication device, including radio-telephone communications
124	used in cellular telephone service, personal communication
125	service, or the functional or competitive equivalent of a
126	radio-telephone communications line used in cellular telephone
127	service, a personal communication service, specialized mobile
128	radio service, or a network radio access line. The term does not
129	include service whose customers do not have access to 911 or to a
130	911-like service, to a communication channel suitable only for
131	data transmission, to a wireless roaming service or other nonlocal
132	radio access line service, or to a private telecommunications
133	system.

The term "commercial mobile radio service" or

- (d) The term "commercial mobile radio service provider"

 or "CMRS provider" means a person or entity who provides

 commercial mobile radio service or CMRS service.
- 437 (e) The term "CMRS connection" means each mobile
 438 handset telephone number assigned to a CMRS customer with a place
 439 of primary use in the State of Mississippi.

440	(f)	The	term	"CMRS	Func	d" means	the	Comm	mercial	Mobile
441	Radio Service	Fund	requi	ired t	o be	establi	shed	and	mainta	ined
442	pursuant to S	ection	n 19-5	5-333.						

- 443 (g) The term "CMRS service charge" means the CMRS
 444 emergency telephone service charge levied and maintained pursuant
 445 to Section 19-5-333 and collected pursuant to Section 19-5-335.
- 446 (h) The term "distribution formula" means the formula
 447 specified in Section 19-5-333(c) by which monies generated from
 448 the CMRS service charge are distributed on a percentage basis to
 449 emergency communications districts and to the CMRS Fund.
- 450 (i) The term "ECD" means an emergency communications
 451 district created pursuant to Section 19-5-301 et seq., or by local
 452 and private act of the State of Mississippi.
 - (j) The term "Enhanced 911," "E911," "Enhanced E911 system" or "E911 system" means an emergency telephone system that provides the caller with emergency 911 system service, that directs 911 calls to appropriate public safety answering points by selective routing based on the geographical location from which the call originated, and that provides the capability for automatic number identification and other features that the Federal Communications Commission (FCC) may require in the future.
- 461 (k) The term "exchange access facility" means an 462 "exchange access facility" as defined by Section 19-5-303.
- 463 (1) The term "FCC Order" means Federal Communications
 464 Commission orders, rules and regulations issued with respect to

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465	implementation	of B	asic	911	or	Enhanced	911	and	other	emergency
466	communication s	servi	ces.							

- 467 (m) The term "place of primary use" means the street
 468 address representative of where the customer's use of mobile
 469 telecommunications services primarily occurs, which must be either
 470 the residential street address or the primary business street
 471 address of the customer.
- 472 (n) The term "service supplier" means a "service 473 supplier" as defined by Section 19-5-303.
- 474 (o) The term "technical proprietary information" means 475 technology descriptions, technical information or trade secrets 476 and the actual or developmental costs thereof which are developed, 477 produced or received internally by a CMRS provider or by a CMRS 478 provider's employees, directors, officers or agents.
- SECTION 11. Section 19-5-333, Mississippi Code of 1972, is brought forward as follows:
- 19-5-333. (1) There is created a Commercial Mobile Radio
 Service (CMRS) Board, consisting of eight (8) members to be
 appointed by the Governor with the advice and consent of the
 Senate. The members of the board shall be appointed as follows:
- 485 (a) One (1) member from the Northern Public Service
 486 Commission District selected from two (2) nominees submitted to
 487 the Governor by the Mississippi 911 Coordinators Association;
- 488 (b) One (1) member from the Central Public Service
 489 Commission District selected from two (2) nominees submitted to

490 the Gov	ernor by	the	Mississippi	Chapter	of	the	Association	of
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- 491 Public Safety Communication Officers;
- 492 (c) One (1) member from the Southern Public Service
- 493 Commission District selected from two (2) nominees submitted to
- 494 the Governor by the National Emergency Numbering Association;
- 495 (d) Two (2) members who are wireless provider
- 496 representatives;
- (e) One (1) member who is a consumer representing the
- 498 state at large with no affiliation to the three (3) trade
- 499 associations or the wireless providers;
- 500 (f) One (1) member who is a member of the Mississippi
- 501 Law Enforcement Officers Association selected from two (2)
- 502 nominees submitted to the Governor by the association; and
- 503 (g) One (1) member who is a member of the Mississippi
- 504 Association of Supervisors selected from two (2) nominees
- 505 submitted to the Governor by the association.
- 506 The initial terms of the board members, as appointed after
- 507 July 1, 2002, shall be staggered as follows: The members
- 508 appointed under paragraph (d) shall serve a term of two (2) years;
- 509 the member appointed under paragraph (e) shall serve a term of one
- 510 (1) year. After the expiration of the initial terms, the term for
- 511 all members shall be four (4) years.
- 512 (2) The board shall have the following powers and duties:
- 513 (a) To collect and distribute a CMRS emergency

514 telephone service charge on each CMRS customer whose place of

515 primary use is within the state. The rate of such CMRS service 516 charge shall be One Dollar (\$1.00) per month per CMRS connection. 517 In the case of prepaid wireless service, the rate and methodology 518 for collecting and remitting the 911 charge is governed by Section 519 19-5-343. The CMRS service charge shall have uniform application 520 and shall be imposed throughout the state. The board is 521 authorized to receive all revenues derived from the CMRS service 522 charge levied on CMRS connections in the state and collected 523 pursuant to Section 19-5-335.

To establish and maintain the CMRS Fund as an (b) insured, interest-bearing account into which the board shall deposit all revenues derived from the CMRS service charge levied on CMRS connections in the state and collected pursuant to Section The revenues which are deposited into the CMRS Fund shall not be monies or property of the state and shall not be subject to appropriation by the Legislature. Interest derived from the CMRS Fund shall be divided equally to pay reasonable costs incurred by providers in compliance with the requirements of Sections 19-5-331 through 19-5-341 and to compensate those persons, parties or firms employed by the CMRS Board as contemplated in paragraph (d) of this subsection. The interest income is not subject to the two percent (2%) cap on administrative spending established in Section 19-5-335(3).

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538	((c) To	establ	ish a	dis	strik	oution	formula	a by wh	ich	the
539	board will m	make d	isburser	ments	of	the	CMRS	service	charge	in	the
540	following an	mounts	and in	the :	foll	owir	ng man	ner:			

541	(i) Out of the funds collected by the board,
542	thirty percent (30%) shall be deposited into the CMRS Fund, and
543	shall be used to defray the administrative expenses of the board
544	in accordance with Section $19-5-335(3)$ and to pay the actual costs
545	incurred by such CMRS providers in complying with the wireless
546	E911 service requirements established by the FCC Order and any
547	rules and regulations which are or may be adopted by the FCC
548	pursuant to the FCC Order, including, but not limited to, costs
549	and expenses incurred for designing, upgrading, purchasing,
550	leasing, programming, installing, testing or maintaining all
551	necessary data, hardware and software required in order to provide
552	such service as well as the incremental costs of operating such
553	service. Sworn invoices must be presented to the board in
554	connection with any request for payment and approved by a majority
555	vote of the board prior to any such disbursement, which approval
556	shall not be withheld or delayed unreasonably. In no event shall
557	any invoice for payment be approved for the payment of costs that
558	are not related to compliance with the wireless E911 service
559	requirements established by the FCC Order and any rules and
560	regulations which are or may be adopted by the FCC pursuant to the
561	FCC Order, and any rules and regulations which may be adopted by
562	the FCC with respect to implementation of wireless E911 services.

563	(ii) The remainder of all funds collected by the
564	board, which shall not be less than seventy percent (70%) of the
565	total funds collected by the board, shall be distributed by the
566	board monthly based on the number of CMRS connections in each ECD
567	for use in providing wireless E911 service, including capital
568	improvements, and in their normal operations. For purposes of
569	distributing the funds to each ECD, every CMRS provider shall
570	identify to the CMRS Board the ECD to which funds should be
571	remitted based on zip code plus four (4) designation, as required
572	by the federal Uniform Sourcing Act.

An ECD board that has within its jurisdiction zip code
designations that do not adhere to county lines shall assist CMRS
providers in determining the appropriate county to which funds
should be distributed.

- 577 (d) To contract for the services of accountants,
 578 attorneys, consultants, engineers and any other persons, firms or
 579 parties the board deems necessary to effectuate the purposes of
 580 Sections 19-5-331 through 19-5-341.
- (e) To obtain from an independent, third-party auditor
 retained by the board annual reports to the board no later than
 sixty (60) days after the close of each fiscal year, which shall
 provide an accounting for all CMRS service charges deposited into
 the CMRS Fund during the preceding fiscal year and all
 disbursements to ECDs during the preceding fiscal year. The board
 shall provide a copy of the annual reports to the Chairmen of the

- Public Utilities Committees of the House of Representatives and Senate.
- 590 To retain an independent, third-party accountant 591 who shall audit CMRS providers at the discretion of the CMRS Board 592 to verify the accuracy of each CMRS providers' service charge 593 collection. The information obtained by the audits shall be used 594 solely for the purpose of verifying that CMRS providers accurately are collecting and remitting the CMRS service charge and may be 595 596 used for any legal action initiated by the board against CMRS 597 providers.
- (g) To levy interest charges at the legal rate of interest established in Section 75-17-1 on any amount due and outstanding from any CMRS provider who fails to remit service charges in accordance with Section 19-5-335(1).
- 602 (h) To promulgate such rules and regulations as may be
 603 necessary to effect the provisions of Sections 19-5-331 through
 604 19-5-341.
- 605 (i) To make the determinations and disbursements as 606 provided by Section 19-5-333(2)(c).
- (j) To maintain a registration database of all CMRS providers and to impose an administrative fine on any provider that fails to comply with the registration requirements in Section 19-5-335.
- 611 (3) The CMRS service charge provided in subsection (2)(a) of 612 this section and the service charge provided in Section 19-5-357

- to fund the training of public safety telecommunicators shall be the only charges assessed to CMRS customers relating to emergency telephone services.
- 616 (4) The board shall serve without compensation; however,
 617 members of the board shall be entitled to be reimbursed for actual
 618 expenses and travel costs associated with their service in an
 619 amount not to exceed the reimbursement authorized for state
 620 officers and employees in Section 25-3-41, Mississippi Code of
 621 1972.
- (5) It is the Legislature's intent to ensure that the State of Mississippi shall be Phase I compliant by July 1, 2005. For purposes of this subsection, Phase I compliant means the mandate by the FCC that requires any carrier when responding to a PSAP to define and deliver data related to the cell site location and the caller's call-back number.
- SECTION 12. Section 19-5-335, Mississippi Code of 1972, is brought forward as follows:
- 630 (1) Each CMRS provider shall act as a collection 631 agent for the CMRS Fund and shall, as part of the provider's 632 normal monthly billing process, collect the CMRS service charges 633 levied upon CMRS connections pursuant to Section 19-5-333(2)(a) 634 from each CMRS connection to whom the billing provider provides 635 CMRS service and shall, not later than thirty (30) days after the 636 end of the calendar month in which such CMRS service charges are collected, remit to the board the net CMRS service charges so 637

638	collected after deducting the fee authorized by subsection (2) of
639	this section. Each billing provider shall list the CMRS service
640	charge as a separate entry on each bill which includes a CMRS
641	service charge.

- (2) Each CMRS provider shall be entitled to deduct and
 retain from the CMRS service charges collected by such provider
 during each calendar month an amount not to exceed one percent
 (1%) of the gross aggregate amount of such CMRS service charges so
 collected as reimbursement for the costs incurred by such provider
 in collecting, handling and processing such CMRS service charges.
 - (3) The board shall be entitled to retain from the CMRS service charges collected during each calendar month an amount not to exceed two percent (2%) of the money allocated to the CMRS Fund as reimbursement for the costs incurred by the board in administering Sections 19-5-331 through 19-5-341 including, but not limited to, retaining and paying the independent, third-party auditor to review and disburse the cost recovery funds and to prepare the reports contemplated by Sections 19-5-331 through 19-5-341.
- 657 (4) Each CMRS provider shall register with the CMRS Board 658 and shall provide the following information upon registration:
 - (a) The company name of the provider;
- (b) The marketing name of the provider;
- (c) The publicly traded name of the provider;

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662	(d) The physical address of the company headquarters
663	and of the main office located in the State of Mississippi; and
664	(e) The names and addresses of the providers' board of
665	directors/owners.
666	Each CMRS provider shall notify the board of any change in
667	the information prescribed in paragraphs (a) through (e). The
668	board may suspend the disbursement of cost recovery funds to, and
669	may impose an administrative fine in an amount not to exceed Ten
670	Thousand Dollars (\$10,000.00) on any provider which fails to
671	comply with the provisions of this subsection.
672	SECTION 13. Section 19-5-337, Mississippi Code of 1972, is
673	brought forward as follows:
674	19-5-337. All technical proprietary information submitted to
675	the board or to the independent, third-party auditor as provided
676	by Section 19-5-333(2)(d) shall be retained by the board and such
677	auditor in confidence and shall be subject to review only by the
678	board. Further, notwithstanding any other provision of the law,
679	no technical proprietary information so submitted shall be subject
680	to subpoena or otherwise released to any person other than to the
681	submitting CMRS provider, the board and the aforesaid independent,
682	third-party auditor without the express permission of the
683	administrator and the submitting CMRS provider. General
684	information collected by the aforesaid independent, third-party
685	auditor shall only be released or published in aggregate amounts
686	which do not identify or allow identification of numbers of

- subscribers of revenues attributable to an individual CMRS provider.
- SECTION 14. Section 19-5-339, Mississippi Code of 1972, is brought forward as follows:
- In accordance with the Federal Communication 691 692 Commission Order, no CMRS provider shall be required to provide 693 wireless Enhanced 911 Service until such time as (a) the provider 694 receives a request for such service from the administrator of a 695 Public Safety Answering Point (PSAP) that is capable of receiving 696 and utilizing the data elements associated with the service; (b) 697 funds are available pursuant to Section 19-5-333; and (c) the 698 local exchange carrier is able to support the wireless Enhanced
- 700 **SECTION 15.** Section 19-5-341, Mississippi Code of 1972, is 701 brought forward as follows:
- 702 19-5-341. Wireless emergency telephone service shall not be 703 used for personal use and shall be used solely for the use of 704 communications by the public. Any person who knowingly uses or 705 attempts to use wireless emergency telephone service for a purpose 706 other than obtaining public safety assistance, or who knowingly 707 uses or attempts to use wireless emergency telephone service in an effort to avoid any CMRS charges, is guilty of a misdemeanor and 708 709 shall be subject to a fine of not more than Five Hundred Dollars 710 (\$500.00) or imprisonment of not more than thirty (30) days in the county jail, or both such fine and imprisonment. If the value of 711

911 system.

- 712 the CMRS charge or service obtained in a manner prohibited by this
- 713 section exceeds One Hundred Dollars (\$100.00), the offense may be
- 714 prosecuted as a felony and punishable by a fine of not more than
- 715 Five Thousand Dollars (\$5,000.00) and imprisonment of not more
- 716 than three (3) years, or both such fine and imprisonment.
- 717 **SECTION 16.** Section 19-5-343, Mississippi Code of 1972, is
- 718 brought forward as follows:
- 719 19-5-343. (1) **Definitions**. For purposes of this section,
- 720 the following terms shall have the following meanings:
- 721 (a) "Consumer" means a person who purchases prepaid
- 722 wireless telecommunications service in a retail transaction.
- 723 (b) "Department" means the Mississippi Department of
- 724 Revenue.
- 725 (c) "Prepaid wireless E911 charge" means the charge
- 726 that is required to be collected by a seller from a consumer in
- 727 the amount established under subsection (2).
- 728 (d) "Prepaid wireless telecommunications service" means
- 729 a wireless telecommunications service that allows a caller to dial
- 730 911 to access the 911 system, which service must be paid for in
- 731 advance and is sold in predetermined units or dollars of which the
- 732 number declines with use in a known amount.
- 733 (e) "Provider" means a person who provides prepaid
- 734 wireless telecommunications service pursuant to a license issued
- 735 by the Federal Communications Commission.

736		(f)	"Retail	trans	saction"	means	the	puro	chase	e of	prepaid
737	wireless	telec	ommunicat	cions	service	from	a se	ller	for	any	purpose

738 other than resale.

- 739 (g) "Seller" means a person who sells prepaid wireless 740 telecommunications service to another person.
- 741 (h) "Wireless telecommunications service" means
 742 commercial mobile radio service as defined by Section 20.3 of
 743 Title 47 of the Code of Federal Regulations, as amended.
- 744 (2) Collection and remittance of E911 charge. (a) Amount
 745 of Charge. The prepaid wireless E911 charge shall be One Dollar
 746 (\$1.00) per retail transaction.
- 747 (b) Collection of charge. The prepaid wireless E911
 748 charge shall be collected by the seller from the consumer with
 749 respect to each retail transaction occurring in this state. The
 750 amount of the prepaid wireless E911 charge shall be either
 751 separately stated on an invoice, receipt or other similar document
 752 that is provided to the consumer by the seller, or otherwise
 753 disclosed to the consumer.
- (c) Application of charge. For purposes of paragraph
 (b) of this subsection, a retail transaction that is effected in
 person by a consumer at a business location of the seller shall be
 treated as occurring in this state if that business location is in
 this state, and any other retail transaction shall be treated as
 occurring in this state if the retail transaction is treated as

- 760 occurring in this state for purposes of Section
- 761 27-65-19(1)(d)(v)3.c.
- 762 (d) Liability for charge. The prepaid wireless E911
- 763 charge is the liability of the consumer and not of the seller or
- 764 of any provider, except that the seller shall be liable to remit
- 765 all prepaid wireless E911 charges that the seller collects from
- 766 consumers as provided in subsection (3), including all such
- 767 charges that the seller is deemed to have collected where the
- 768 amount of the charge has not been separately stated on an invoice,
- 769 receipt, or other similar document provided to the consumer by the
- 770 seller.
- 771 (e) Exclusion of E911 charge from base of other taxes
- 772 and fees. The amount of the prepaid wireless E911 charge that is
- 773 collected by a seller from a consumer, whether or not such amount
- 774 is separately stated on an invoice, receipt or other similar
- 775 document provided to the consumer by the seller, shall not be
- 776 included in the base for measuring any tax, fee, surcharge or
- 777 other charge that is imposed by this state, any political
- 778 subdivision of this state or any intergovernmental agency.
- 779 (f) Resetting of charge. The prepaid wireless E911
- 780 charge shall be increased or reduced, as applicable, upon any
- 781 change to the state E911 charge on postpaid wireless
- 782 telecommunications service under Section 19-5-333. Such increase
- 783 or reduction shall be effective on the effective date of the
- 784 change to the postpaid charge or, if later, the first day of the

- first calendar month to occur at least sixty (60) days after the
 enactment of the change to the postpaid charge. The department
 shall provide not less than thirty (30) days of advance notice of
 such increase or reduction on the commission's website.
- 789 (3) Administration of E911 charge. (a) Time and manner of
 790 payment. Prepaid wireless E911 charges collected by sellers shall
 791 be remitted to the department at the times and in the manner
 792 provided by Chapter 65 of Title 27 with respect to sales and use
 793 taxes. The department shall establish registration and payment
 794 procedures that substantially coincide with the registration and
 795 payment procedures that apply to Chapter 65 of Title 27.
- 796 (b) Seller administrative deduction. A seller shall be
 797 permitted to deduct and retain two percent (2%) of prepaid
 798 wireless E911 charges that are collected by the seller from
 799 consumers.
- 800 (c) Audit and appeal procedures. The audit and appeal 801 procedures applicable to Chapter 65 of Title 27 shall apply to 802 prepaid wireless E911 charges.
- (d) Exemption documentation. The department shall establish procedures by which a seller of prepaid wireless telecommunications service may document that a sale is not a retail transaction, which procedures shall substantially coincide with the procedures for documenting sale for resale transactions for sales and use tax purposes under Chapter 65 of Title 27.

810	shall pay all remitted prepaid wireless E911 charges over to the
811	Commercial Mobile Radio Service Emergency Telephone Services Board
812	within thirty (30) days of receipt, for use by the board in
813	accordance with the purposes permitted by Section 19-5-333, after
814	deducting an amount, not to exceed two percent (2%) of collected
815	charges, that shall be retained by the department to reimburse its
816	direct costs of administering the collection and remittance of
817	prepaid wireless E911 charges. The amount of the distribution
818	shall be determined by dividing the population of the
819	communications district by the state population, and then
820	multiplying that quotient times the total revenues remitted to the
821	department after deducting the amount authorized in this
822	subsection.

Disposition of remitted charges. The department

- 823 (4) No Liability. (a) No liability regarding 911 service. 824 No provider or seller of prepaid wireless telecommunications 825 service shall be liable for damages to any person resulting from 826 or incurred in connection with the provision of, or failure to 827 provide, 911 or E911 service, or for identifying, or failing to 828 identify, the telephone number, address, location or name 829 associated with any person or device that is accessing or 830 attempting to access 911 or E911 service.
- 831 (b) No provider of prepaid wireless service shall be
 832 liable for damages to any person or entity resulting from or
 833 incurred in connection with the provider's provision of assistance

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(e)

834	to any investigative or law enforcement officer of the United
835	States, this or any other state, or any political subdivision of
836	this or any other state, in connection with any investigation or
837	other law enforcement activity by such law enforcement officer
838	that the provider believes in good faith to be lawful.

- (c) Incorporation of postpaid 911 liability protection.
- 840 In addition to the protection from liability provided by
- 841 paragraphs (a) and (b) of this subsection, each provider and
- 842 seller shall be entitled to the further protection from liability,
- 843 if any, that is provided to providers and sellers of wireless
- 844 telecommunications service that is not prepaid wireless
- 845 telecommunications service pursuant to Section 19-5-361.
- prepaid wireless E911 charge imposed by this section shall be the only E911 governmental funding obligation imposed with respect to prepaid wireless telecommunications service in this state, and no tax, fee, surcharge or other charge shall be imposed by this state, any political subdivision of this state, or any intergovernmental agency, for E911 funding purposes, upon any
- 855 (6) Notwithstanding any other method or formula of 856 collection and/or distribution of the emergency telephone service 857 charges as specified in this section and as such collection and/or 858 distribution method or formula is specified in this section, a

provider, seller or consumer with respect to the sale, purchase,

use or provision of prepaid wireless telecommunications service.

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- provider may collect and distribute the said charges in any other manner applicable to satisfy the intent and requirements of this section.
- SECTION 17. Section 19-5-351, Mississippi Code of 1972, is brought forward as follows:
- 19-5-351. (1) There is hereby created the Board of
 Emergency Telecommunications Standards and Training, which shall
 consist of twelve (12) members and shall operate with the
 administrative assistance of the Office of Law Enforcement
 Planning, Department of Public Safety.
- 869 (2) The Board of Emergency Telecommunications Standards and 870 Training shall consist of one (1) representative from each of the 871 following: the Law Enforcement Training Academy; the State Fire 872 Academy; the Mississippi Chapter of the Associated Public Safety 873 Communications Officers, Incorporated; the Mississippi Chapter of 874 the National Emergency Number Association; the State Board of 875 Health, Emergency Medical Services Division; the Mississippi 876 Justice Information Center; the Mississippi Sheriff's Association; 877 the Mississippi Law Enforcement Officers' Association; the 878 Mississippi Fire Chief's Association; the Mississippi Association 879 of Chiefs of Police; the Mississippians for Emergency Medical 880 Service Association; and a representative from the county wherein a nuclear facility is located. Each member organization shall 881 882 have one (1) vote in the selection of training programs, for a

- 883 total of twelve (12) votes. A majority vote shall decide all
- 884 matters brought before the board.
- 885 (a) The initial term limits of the board shall be
- 886 according to the following:
- 887 (i) Associated Public Safety Communications
- 888 Officers' appointee, one (1) year.
- 889 (ii) Mississippi Law Enforcement Officers'
- 890 Association appointee, one (1) year.
- 891 (iii) Mississippi Fire Chief's Association
- 892 appointee, one (1) year.
- 893 (iv) National Emergency Number Association
- 894 appointee, two (2) years.
- 895 (v) Mississippi Sheriff's Association appointee,
- 896 two (2) years.
- 897 (vi) Mississippians for Emergency Medical Service
- 898 Association appointee, two (2) years.
- 899 (vii) Mississippi Association of Chiefs of Police
- 900 appointee, two (2) years.
- 901 (viii) The county wherein is located a nuclear
- 902 facility shall have one (1) appointee for two (2) years.
- 903 (b) After the initial period, each appointee of the
- 904 associations listed above shall serve for terms of four (4) years
- 905 each, but may be replaced at any time by the association
- 906 appointing such representative.

907			(C)	The	remai	ining	fou	r (4)	mem	bers	of	the	board	shall	
908	serve	at	the	discre	etion	of t	he d	irect	or o	f the	e ac	gency	, repre	esented	

- 909 (3) Members of the board shall serve without compensation 910 but shall be entitled to receive reimbursement for any actual and 911 reasonable expenses incurred as a necessary incident to such 912 service, including mileage, as provided in Section 25-3-41, 913 Mississippi Code of 1972.
- 914 (4) There shall be a chairman and a vice chairman of the 915 board elected by and from the membership of the board. The board 916 shall adopt rules and regulations governing times and places for 917 meetings and governing the manner of conducting its business, but 918 the board shall meet at least every six (6) months.
- 919 (5) The Director of the Office of the Board on Law 920 Enforcement Standards and Training shall call an organizational 921 meeting of the board not later than thirty (30) days after July 1, 922 1993.
- 923 (6) The board shall report annually to the Governor and the 924 Legislature on its activities and may make such other reports as 925 it deems desirable.
- 926 **SECTION 18.** Section 19-5-353, Mississippi Code of 1972, is 927 brought forward as follows:
- 19-5-353. (1) The initial minimum standard of training for local public safety and 911 telecommunicators shall be determined by the Board of Emergency Telecommunications Standards and Training. All courses approved for minimum standards shall be

932	taught	bу	instru	ictors	certified	рÀ	the	course	originator	as
933	instruc	ctor	s for	such o	courses.					

- 934 The minimum standards may be changed at any time by the 935 Board of Emergency Telecommunications Standards and Training, but 936 shall always include at least two (2) hours of training related to 937 handling complaints and/or calls of human trafficking and 938 commercial sexual exploitation of children as defined in Section 939 43-21-105, communicating with such victims and requiring the local 940 public safety and 911 telecommunicators to contact the Department 941 of Child Protection Services when human trafficking or commercial 942 sexual exploitation is suspected.
- 943 Changes in the minimum standards may be made upon 944 request from any bona fide public safety, emergency medical or 945 fire organization operating within the State of Mississippi. 946 Requests for change shall be in writing submitted to either the 947 State Law Enforcement Training Academy; the State Fire Academy; 948 the Mississippi Chapter of the Associated Public Safety 949 Communications Officers, Incorporated; the Mississippi Chapter of 950 the National Emergency Number Association; the Mississippi State 951 Board of Health, Emergency Medical Services Division; the 952 Mississippi Justice Information Center; the Mississippi Sheriff's 953 Association; the Mississippi Fire Chief's Association; the 954 Mississippi Association of Chiefs of Police; or Mississippians for 955 Emergency Medical Services.

- 956 (4) The minimum standards in no way are intended to restrict 957 or limit any additional training which any department or agency 958 may wish to employ, or any state or federal required training, but 959 to serve as a basis or foundation for basic training.
- 960 (5) Persons in the employment of any public safety, fire,
 961 911 PSAP or emergency medical agency as a telecommunicator on July
 962 1, 1993, shall have three (3) years to be certified in the minimum
 963 standards courses provided they have been employed by such agency
 964 for a period of more than one (1) year prior to July 1, 1993.
- Persons having been employed by any public safety, fire, 965 966 911 PSAP or emergency medical agency as a telecommunicator for less than one (1) year prior to July 1, 1993, shall be required to 967 968 have completed all the requirements for minimum training 969 standards, as set forth in Sections 19-5-351 through 19-5-361, 970 within one (1) year from July 1, 1993. Persons certified on or 971 before July 1, 1993, in any course or courses chosen shall be given credit for these courses, provided the courses are still 972 973 current and such persons can provide a course completion 974 certificate.
- 975 (7) Any person hired to perform the duties of a
 976 telecommunicator in any public safety, fire, 911 PSAP or emergency
 977 medical agency after July 1, 1993, shall complete the minimum
 978 training standards as set forth in Sections 19-5-351 through
 979 19-5-361 within twelve (12) months of their employment or within
 980 twelve (12) months from the date that the Board of Emergency

981	Telecommunications	Standards	and	Training	shall	become
982	operational.					

- 983 (8) Professional certificates remain the property of the 984 board, and the board reserves the right to either reprimand the 985 holder of a certificate, suspend a certificate upon conditions 986 imposed by the board, or cancel and recall any certificate when:
- 987 (a) The certificate was issued by administrative error;
- 988 (b) The certificate was obtained through
- 989 misrepresentation or fraud;
- 990 (c) The holder has been convicted of any crime 991 involving moral turpitude;
- 992 (d) The holder has been convicted of a felony; or
- 993 (e) Other due cause as determined by the board.
- 994 When the board believes there is a reasonable basis for 995 either the reprimand, suspension, cancellation of, or recalling 996 the certification of a telecommunicator, notice and opportunity 997 for a hearing shall be provided. Any telecommunicator aggrieved 998 by the findings and order of the board may file an appeal with the 999 chancery court of the county in which such person is employed from 1000 the final order of the board. Any telecommunicator whose 1001 certification has been cancelled pursuant to Sections 19-5-351 1002 through 19-5-361 may reapply for certification but not sooner than two (2) years after the date on which the order of the board 1003

canceling such certification became final.

1005	(9) Any state agency, political subdivision or "for-profit"
1006	ambulance, security or fire service company that employs a person
1007	as a telecommunicator who does not meet the requirements of
1008	Sections 19-5-351 through 19-5-361, or that employs a person whose
1009	certificate has been suspended or revoked under provisions of
1010	Sections 19-5-351 through 19-5-361, is prohibited from paying the
1011	salary of such person, and any person violating this subsection
1012	shall be personally liable for making such payment.

- 1013 (10) These minimum standards and time limitations shall in 1014 no way conflict with other state and federal training as may be 1015 required to comply with established laws or regulations.
- 1016 **SECTION 19.** Section 19-5-355, Mississippi Code of 1972, is 1017 brought forward as follows:
- 1018 (1) When it shall be determined that training is required, a request for training shall be submitted to the Board 1019 1020 of Emergency Telecommunications Standards and Training for 1021 approval of course, course location, estimated cost and base 1022 weekly salary of the telecommunicator to attend the course of 1023 instruction. Upon approval of training and successful completion 1024 of the training course, all expenses associated with the obtaining 1025 of such training shall be reimbursed. The local government entity 1026 or emergency service provider shall be reimbursed for the full 1027 salary and benefits of each telecommunicator completing such 1028 training.

1029	(2) Upon completion of any course required in these minimum
1030	training standards, each telecommunicator shall be issued a
1031	certificate which shall signify successful completion of such
1032	training. When all minimum standards training has been met,
1033	copies of certificates of course completion shall be forwarded to
1034	the Board of Emergency Telecommunications Standards and Training
1035	which will then issue "Certification of Minimum Standards" to such
1036	telecommunicator. Certifications shall be issued separately for
1037	law enforcement, fire and emergency medical service
1038	telecommunicators.

- 1039 **SECTION 20.** Section 19-5-356, Mississippi Code of 1972, is 1040 brought forward as follows:
- 1041 19-5-356. (1) After any telecommunicator has received his
 1042 or her initial minimum standard of training and has been issued
 1043 the "Certification of Minimum Standards," such telecommunicator
 1044 shall complete forty-eight (48) hours of continuing education
 1045 courses every three (3) years. The continuing education courses,
 1046 required pursuant to this subsection, must be approved by the
 1047 Board of Emergency Telecommunications Standards and Training.
- 1048 (2) The Board of Emergency Telecommunications Standards and
 1049 Training shall reimburse each agency for the expense incurred by
 1050 telecommunicators who attend approved continuing education courses
 1051 as required by this section.
- 1052 (3) For purposes of this section, "telecommunicator" means
 1053 any person engaged in or employed as a telecommunications operator

by any public safety, fire or emergency medical agency whose
primary responsibility is the receipt or processing of calls for
emergency services provided by public safety, fire or emergency
medical agencies or the dispatching of emergency services provided
by public safety, fire or emergency medical agencies and who
receives or disseminates information relative to emergency
assistance by telephone or radio.

SECTION 21. Section 19-5-357, Mississippi Code of 1972, is brought forward as follows:

19-5-357. (1) From and after July 1, 1993, a service charge of Five Cents (5¢) shall be placed on each subscriber service line within the State of Mississippi. This service charge shall apply equally to both private and business lines and shall apply to all service suppliers operating within the State of Mississippi. This subscriber service charge level shall be reviewed periodically to determine if the service charge level is adequate or excessive, and adjustments may be made accordingly.

(2) Every billed service user shall be liable for any service charge imposed under this section until it has been paid to the service supplier. The duty of the service supplier to collect any such service charge shall commence upon the date of its implementation. Any such minimum standards telephone service charge shall be added to, and may be stated separately in, the billing by the service supplier to the service user.

1078	(3) The service supplier shall have no obligation to take
1079	any legal action to enforce the collection of any emergency
1080	telephone service charge. However, the service supplier shall
1081	annually provide the Board of Emergency Telecommunications
1082	Standards and Training with a list of the amount uncollected,
1083	together with the names and addresses of those service users who
1084	carry a balance that can be determined by the service supplier to
1085	be nonpayment of such service charge. The service charge shall be
1086	collected at the same time as the tariff rate in accordance with
1087	the regular billing practice of the service supplier. Good faith
1088	compliance by the service supplier with this provision shall
1089	constitute a complete defense to any legal action which may result
1090	from the service supplier's determination of nonpayment and/or the
1091	identification of service users in connection therewith.

attributable to the minimum standards telephone service charge shall be deposited monthly into a special fund hereby created in the State Treasury. The amount of service charge collected each month by the service supplier shall be remitted to the special fund no later than sixty (60) days after the close of the month. A return, in such form as prescribed by the Department of Revenue, shall be filed with the Department of Revenue, together with a remittance of the amount of service charge collected payable to the special fund. The service supplier shall maintain records of the amount of service charge collected for a period of at least

1103 three (3) years from date of collection. From the gross receipts 1104 to be remitted to the special fund, the service supplier shall be entitled to retain as an administrative fee, an amount equal to 1105 one percent (1%) thereof. This service charge is a state fee and 1106 1107 is not subject to any sales, use, franchise, income, excise or any 1108 other tax, fee or assessment, and shall not be considered revenue of the service supplier for any purpose. All administrative 1109 1110 provisions of the Mississippi Sales Tax Law, including those which 1111 fix damages, penalties and interest for nonpayment of taxes and 1112 for noncompliance with the provisions of such chapter, and all 1113 other duties and requirements imposed upon taxpayers, shall apply to all persons liable for fees under the provisions of this 1114 1115 chapter, and the Commissioner of Revenue shall exercise all the power and authority and perform all the duties with respect to 1116 1117 taxpayers under this chapter as are provided in the Mississippi 1118 Sales Tax Law except where there is a conflict, then the provisions of this chapter shall control. 1119

1120 The proceeds generated by the minimum standards service (5) 1121 charge shall primarily be used by the board pursuant to 1122 legislative appropriation to fund the minimum standards training 1123 program for public safety telecommunicators within the State of 1124 These funds shall be applied on a first-come Mississippi. 1125 first-served basis, which shall be determined by the date of 1126 application. All city, county and state public safety 1127 telecommunicators, including those employed by city and/or county

1128	supported ambulance services and districts, shall be eligible to
1129	receive these funds to meet minimum standards training
1130	requirements. No "for-profit" ambulance, security or fire service
1131	company operating in the private sector shall be qualified to
1132	receive these minimum standards training funds unless the company
1133	is on contract with a local government to provide primary
1134	emergency response. Law enforcement officers, fire and emergency
1135	medical personnel who are used as part-time or "fill-in"
1136	telecommunicators shall also be eligible to receive funding for
1137	this minimum standards training, provided they serve at least
1138	eight (8) hours per month as a telecommunicator. However,
1139	emergency medical personnel who are used as part-time or "fill-in"
1140	telecommunicators and are employed by any for-profit ambulance
1141	company operating in the private sector shall be eligible to
1142	receive funding for the minimum standards training, provided they
1143	serve at least twenty (20) hours per week as a telecommunicator.
1144	These funds may also be expended by the Board of Emergency
1145	Telecommunications Standards and Training to administer the
1146	minimum standards program for such things as personnel, office
1147	equipment, computer software, supplies and other necessary
1148	expenses.

1149 (6) The Board of Emergency Telecommunications Standards and
1150 Training shall be authorized to reimburse any public safety agency
1151 or emergency medical service for meals, lodging, travel, course
1152 fees and salary during the time spent training, upon successful

- 1153 completion of such course. Funds may also be expended to train 1154 certain individuals to become certified instructors of the various courses included in these minimum standards in order to conduct 1155 1156 training within the State of Mississippi.
- 1157 If the proceeds generated by the minimum standards (7) 1158 service charge exceed the amount of monies necessary to fund the service, the Board of Emergency Telecommunications Standards and 1159 1160 Training may authorize such excess funds to be available for 1161 advanced training, upgraded training and recertification of 1162 instructors. Any funds remaining at the close of any fiscal year 1163 shall not lapse into the State General Fund but shall be carried 1164 over to the next fiscal year to be used as a beginning balance for 1165 the fiscal requirements of such year.
- 1166 SECTION 22. Section 19-5-359, Mississippi Code of 1972, is 1167 brought forward as follows:
- 1168 19-5-359. (1) Any service supplier operating within the 1169 State of Mississippi shall be required to provide access to the locally designated PSAP by dialing the three (3) digits "911" from 1170 1171 any telephone subscriber line within such service area. 1172 technically available, each service supplier shall, at a county's request, provide "Enhanced 911" services. Where this capability 1173 does not technically exist, "Basic 911" shall be available as a 1174 1175 minimum.
- 1176 From and after December 31, 1993, any person, corporation or entity operating a "shared tenant service" type of 1177

1178	telephone system shall be required to provide as a minimum the
1179	location and telephone number information for each and every
1180	extension or user on such "shared tenant" system to the regulated
1181	local exchange telephone service provider where the service
1182	provider can utilize such information in the delivery of "Enhanced
1183	911" emergency telephone service. This information shall consist
1184	of data in a format that is compatible with the service supplier's
1185	requirements in order to provide such location and telephone
1186	number information automatically in the event a call to 911 is
1187	placed from such a system. It shall be the responsibility of the
1188	operator or provider of "STS" telephone services to maintain the
1189	data pertaining to each extension operating on such system.

- (3) Any CMRS providers operating within the State of Mississippi shall be required to have all trunks or service lines supplying all cellular sites and personal communications network sites contain the word "cellular" in the service supplier listing for each trunk or service line to facilitate operator identification of cellular and PCN telephone calls placed to 911.
- 1196 (4) Any service suppliers engaged in the offering or
 1197 operating of "Centrex" or "ESSX" telephone service within the
 1198 State of Mississippi shall cause the actual location of all
 1199 extensions operating in this service to be displayed at the PSAP
 1200 whenever a 911 call is placed from said extension. This feature
 1201 shall not be required in areas where Enhanced 911 is not in

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- 1202 operation but shall be required should such area upgrade to 1203 Enhanced 911 service.
- 1204 Any local exchange telephone service suppliers offering 1205 "quick-serve" or "soft" dial tone shall provide address location 1206 information to the PSAP operating in the area where the 1207 "quick-serve" or "soft" dial tone is in operation so that the PSAP 1208 may have this address information displayed should a call to 911 1209 be placed from such location. It shall be the responsibility of 1210 the service supplier to determine in which emergency service

number area the "quick-serve" or "soft" dial tone is located.

- (6) Any service suppliers operating within the State of Mississippi and providing Enhanced 911 telephone service shall have a reasonable time period, not to exceed five (5) years, to comply with data and operational standards as they are set forth This time period by the National Emergency Number Association. shall apply to data format, equipment supplied for PSAP use and for the length of time required for data updates relating to service user address information, emergency service number updates and other data updates as may be required.
- SECTION 23. Section 19-5-361, Mississippi Code of 1972, is 1221 1222 brought forward as follows:
- 1223 19-5-361. Any Emergency 911 service supplier, Emergency 911 1224 Voice over Internet Protocol service supplier, and Emergency 911 1225 CMRS provider operating within the State of Mississippi, its 1226 employees, directors, officers, agents and subcontractors, shall

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- 1227 be entitled to receive the limitations of liability as provided to
- 1228 the state, or any agency or local government of the state,
- pursuant to Section 11-46-15, Mississippi Code of 1972. 1229
- 1230 SECTION 24. Section 19-5-371, Mississippi Code of 1972, is
- 1231 brought forward as follows:
- 1232 19-5-371. Sections 19-5-303, 19-5-313, 19-5-319, 19-5-331,
- 1233 19-5-333, 19-5-335, 19-5-337, 19-5-339, 19-5-341, 19-5-353,
- 19-5-357, 19-5-359 and 19-5-361 shall stand repealed from and 1234
- 1235 after July 1, 2021.
- 1236 SECTION 25. Section 33-15-14, Mississippi Code of 1972, is
- 1237 brought forward as follows:
- 1238 33-15-14. The agency is responsible for maintaining a (1)
- 1239 comprehensive statewide program of emergency management.
- agency is responsible for coordination with efforts of the federal 1240
- 1241 government with other departments and agencies of state
- 1242 government, with county and municipal governments and school
- 1243 boards and with private agencies that have a role in emergency
- 1244 management.
- 1245 In performing its duties under this article, the agency (2)
- 1246 shall:
- 1247 (a) Work with the Governor, or his representative, in
- 1248 preparing a State Comprehensive Emergency Management Plan of this
- 1249 state, which shall be integrated into and coordinated with the
- 1250 emergency management plans of the federal government and of other
- states to the fullest possible extent, and to coordinate the 1251

1252	preparation of plans and programs for emergency management by the
1253	political subdivisions of the state, such local plans to be
1254	integrated into and coordinated with the emergency plan and
1255	program of this state. The plan must contain provisions to ensure
1256	that the state is prepared for emergencies and minor, major and
1257	catastrophic disasters, and the agency shall work closely with
1258	local governments and agencies and organizations with emergency
1259	management responsibilities in preparing and maintaining the plan.
1260	The State Comprehensive Emergency Management Plan will be
1261	operations oriented and:

1262 (i) Include an evacuation component that includes specific regional and interregional planning provisions and 1263 1264 promotes intergovernmental coordination of evacuation activities. 1265 This component must, at a minimum: ensure coordination pertaining 1266 to evacuees crossing county lines; set forth procedures for 1267 directing people caught on evacuation routes to safe shelter; and 1268 establish policies and strategies for emergency medical 1269 evacuations.

(ii) Include a shelter component that includes specific regional and interregional planning provisions and promotes coordination of shelter activities between the public, private and nonprofit sectors. This component must, at a minimum: contain strategies to ensure the availability of adequate public shelter space in each region of the state; establish strategies for refuge-of-last-resort programs; provide strategies to assist

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local emergency management efforts to ensure that adequate

staffing plans exist for all shelters, including medical and

security personnel; provide for a postdisaster communications

system for public shelters; establish model shelter guidelines for

operations, registration, inventory, power generation capability,

information management and staffing; and set forth policy guidance

for sheltering people with special needs.

(iii) Include a postdisaster response and recovery component that includes specific regional and interregional planning provisions and promotes intergovernmental coordination of postdisaster response and recovery activities. This component must provide for postdisaster response and recovery strategies according to whether a disaster is minor, major or catastrophic. The postdisaster response and recovery component must, at a establish the structure of the state's postdisaster response and recovery organization; establish procedures for activating the state's plan; set forth policies used to guide postdisaster response and recovery activities; describe the chain of command during the postdisaster response and recovery period; describe initial and continuous postdisaster response and recovery actions; identify the roles and responsibilities of each involved agency and organization; provide for a comprehensive communications plan; establish procedures for monitoring mutual aid agreements; provide for rapid impact assessment teams; ensure the availability of an effective statewide urban search and rescue

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1302	program coordinated with the fire services; ensure the existence
1303	of a comprehensive statewide medical care and relief plan
1304	administered by the State Department of Health; and establish
1305	systems for coordinating volunteers and accepting and distributing
1306	donated funds and goods.

- 1307 (iv) Include additional provisions addressing
 1308 aspects of preparedness, response and recovery, as determined
 1309 necessary by the agency.
- 1310 Address the need for coordinated and (∇) 1311 expeditious deployment of state resources, including the 1312 Mississippi National Guard. In the case of an imminent major disaster, procedures should address predeployment of the 1313 1314 Mississippi National Guard, and, in the case of an imminent catastrophic disaster, procedures should address predeployment of 1315 1316 the Mississippi National Guard and the United States Armed Forces. 1317 This subparagraph (v) does not authorize the agency to call out 1318 and deploy the Mississippi National Guard, which authority and determination rests solely with the Governor. 1319
- (vi) Establish a system of communications and
 warning to ensure that the state's population and emergency
 management agencies are warned of developing emergency situations
 and can communicate emergency response decisions.
- (vii) Establish guidelines and schedules for
 annual exercises that evaluate the ability of the state and its
 political subdivisions to respond to minor, major and catastrophic

L327	disasters and support local emergency management agencies.	Such
L328	exercises shall be coordinated with local governments and,	to the
L329	extent possible, the federal government.	

1330 (viii) 1. Assign lead and support

1331 responsibilities to state agencies and personnel for emergency

1332 support functions and other support activities.

2. The agency shall prepare an interim postdisaster response and recovery component that substantially complies with the provisions of this paragraph (a). Each state agency assigned lead responsibility for an emergency support function by the State Comprehensive Emergency Management Plan shall also prepare a detailed operational plan needed to implement its responsibilities. The complete State Comprehensive Emergency Management Plan shall be submitted to the Governor no later than January 1, 1996, and on January 1 of every even-numbered year thereafter.

(b) Adopt standards and requirements for county emergency management plans. The standards and requirements must ensure that county plans are coordinated and consistent with the State Comprehensive Emergency Management Plan. If a municipality elects to establish an emergency management program, it must adopt a city emergency management plan that complies with all standards and requirements applicable to county emergency management plans.

1350 (c) Assist political subdivisions in preparing and 1351 maintaining emergency management plans.

1352	(d) Review periodically political subdivision emergency
1353	management plans for consistency with the State Comprehensive
1354	Emergency Management Plan and standards and requirements adopted
1355	under this section.

- 1356 Make recommendations to the Legislature, building 1357 code organizations and political subdivisions for zoning, building and other land use controls, safety measures for securing mobile 1358 1359 homes or other nonpermanent or semipermanent structures; and other 1360 preparedness, prevention and mitigation measures designed to 1361 eliminate emergencies or reduce their impact.
- (f) In accordance with the State Comprehensive 1363 Emergency Management Plan and program for emergency management, 1364 ascertain the requirements of the state, its political subdivisions and the Mississippi Band of Choctaw Indians for 1365 1366 equipment and supplies of all kinds in the event of an emergency; 1367 plan for and either procure supplies, medicines, materials and 1368 equipment or enter into memoranda of agreement or open purchase 1369 orders that will ensure their availability; and use and employ 1370 from time to time any of the property, services and resources 1371 within the state in accordance with this article.
- 1372 Anticipate trends and promote innovations that will 1373 enhance the emergency management system.
- 1374 Prepare and distribute to appropriate state and local officials catalogs of federal, state and private assistance 1375 1376 programs.

1377	(i) Implement training programs to improve the ability
1378	of state and local emergency management personnel to prepare and
1379	implement emergency management plans and programs, and require all
1380	local civil defense directors or emergency management directors to
1381	complete such training as a condition to their authority to
1382	continue service in their emergency management positions.

- (j) Review periodically emergency operating procedures
 of state agencies and recommend revisions as needed to ensure
 consistency with the State Comprehensive Emergency Management Plan
 and program.
- 1387 (k) Prepare, in advance whenever possible, such
 1388 executive orders, proclamations and rules for issuance by the
 1389 Governor as are necessary or appropriate for coping with
 1390 emergencies and disasters.
- (1) Cooperate with the federal government and any public or private agency or entity in achieving any purpose of this article.
- 1394 (m) Assist political subdivisions with the creation and
 1395 training of urban search and rescue teams and promote the
 1396 development and maintenance of a state urban search and rescue
 1397 program.
- (n) Delegate, as necessary and appropriate, authority
 vested in it under this article and provide for the subdelegation
 of such authority.

1401	(o) Require each county or municipality to designate an
1402	agent for working with the agency in the event of a natural
1403	disaster. The county or municipality may designate any person as
1404	agent who has completed training programs required of emergency
1405	management directors.

- 1406 (p) Report biennially to the Governor and the President
 1407 of the Senate, and the Speaker of the House of Representatives, no
 1408 later than January 1 of every odd-numbered year, the status of the
 1409 emergency management capabilities of the state and its political
 1410 subdivisions.
- 1411 (q) In accordance with Section 25-43-1 et seq., create,
 1412 implement, administer, promulgate, amend and rescind rules,
 1413 programs and plans needed to carry out the provisions of this
 1414 article with due consideration for, and in cooperating with, the
 1415 plans and programs of the federal government.
- 1416 (r) Have the sole power and discretion to enter into,
 1417 sign, execute and deliver long-term or multiyear leases of real
 1418 and personal property with other state and federal agencies.
- 1419 (s) Do other things necessary, incidental or 1420 appropriate for the implementation of this article.
- 1421 (t) In accordance with Section 33-15-15, create,
 1422 implement, administer, promulgate, amend and rescind rules
 1423 regarding the development of the Mississippi Disaster Reservist
 1424 Program.

1425	(u) Unless otherwise instructed by the Governor,
1426	sponsor and develop mutual aid plans and agreements between the
1427	political subdivisions of the state and the Mississippi Band of
1428	Choctaw Indians similar to the mutual aid arrangements with other
1429	states referenced in Section 33-15-11(b)(10).
1430	SECTION 26. This act shall take effect and be in force from
1431	and after July 1, 2020.