By: Representative Clark

To: Banking and Financial

Services

## HOUSE BILL NO. 1410

AN ACT TO AUTHORIZE CONSUMERS TO PLACE A SECURITY ALERT IN
THEIR CREDIT REPORTS MAINTAINED BY CONSUMER CREDIT REPORTING
AGENCIES; TO PROVIDE FOR CERTAIN REQUIREMENTS AND PROCEDURES
RELATING TO A SECURITY ALERT; TO AUTHORIZE CONSUMERS TO PLACE A
SECURITY FREEZE IN THEIR CREDIT REPORTS MAINTAINED BY CONSUMER
CREDIT REPORTING AGENCIES; TO PROVIDE FOR CERTAIN REQUIREMENTS AND
PROCEDURES RELATING TO A SECURITY FREEZE; AND FOR RELATED
PURPOSES.

- 9 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 10 <u>SECTION 1.</u> (1) A consumer may elect to place a security
  11 alert in his or her credit report by making a request in writing
- 12 or by telephone to a consumer credit reporting agency. "Security
- 13 alert" means a notice placed in a consumer's credit report, at the
- 14 request of the consumer, that notifies a recipient of the credit
- 15 report that the consumer's identity may have been used without the
- 16 consumer's consent to fraudulently obtain goods or services in the
- 17 consumer's name.
- 18 (2) A consumer credit reporting agency shall notify each
- 19 person requesting consumer credit information with respect to a
- 20 consumer of the existence of a security alert in the credit report
- 21 of that consumer, regardless of whether a full credit report,
- 22 credit score, or summary report is requested.
- 23 (3) Each consumer credit reporting agency shall maintain a
- 24 toll-free telephone number to accept security alert requests from
- 25 consumers twenty-four (24) hours a day, seven (7) days a week.
- 26 (4) The toll-free telephone number shall be included in any
- 27 written disclosure by a consumer credit reporting agency to any
- 28 consumer and shall be printed in a clear and conspicuous manner.

- 29 (5) A consumer credit reporting agency shall place a 30 security alert on a consumer's credit report no later than five
- 31 (5) business days after receiving a request from the consumer.
- 32 (6) The security alert shall remain in place for at least
- 33 ninety (90) days, and a consumer shall have the right to request a
- 34 renewal of the security alert.
- 35 (7) Any person who uses a consumer credit report in
- 36 connection with the approval of credit based on an application for
- 37 an extension of credit, or with the purchase, lease, or rental of
- 38 goods or noncredit-related services and who receives notification
- 39 of a security alert pursuant to subsection (1) may not lend money,
- 40 extend credit, or complete the purchase, lease, or rental of goods
- 41 or noncredit-related services without taking reasonable steps to
- 42 verify the consumer's identity, in order to ensure that the
- 43 application for an extension of credit or for the purchase, lease,
- 44 or rental of goods or noncredit-related services is not the result
- 45 of identity theft. If the consumer has placed a statement with
- 46 the security alert in his or her file requesting that identity be
- 47 verified by calling a specified telephone number, any person who
- 48 receives that statement with the security alert in a consumer's
- 49 file pursuant to subsection (1) shall take reasonable steps to
- 50 verify the identity of the consumer by contacting the consumer
- 51 using the specified telephone number before lending money,
- 52 extending credit, or completing the purchase, lease, or rental of
- 53 goods or noncredit-related services. If a person uses a consumer
- 54 credit report to facilitate the extension of credit or for another
- 55 permissible purpose on behalf of a subsidiary, affiliate, agent,
- 56 assignee, or prospective assignee, that person may verify a
- 57 consumer's identity under this section in lieu of the subsidiary,
- 58 affiliate, agent, assignee, or prospective assignee.
- 59 (8) For purposes of this section, "extension of credit" does
- 60 not include an increase in the dollar limit of an existing
- 61 open-end credit plan, as defined in Regulation Z issued by the

- 62 Board of Governors of the Federal Reserve System (12 CFR 226.2),
- 63 or any change to, or review of, an existing credit account.
- (9) If reasonable steps are taken to verify the identity of
- 65 the consumer, those steps constitute compliance with the
- 66 requirements of this section, except that if a consumer has placed
- 67 a statement including a telephone number with the security alert
- 68 in his or her file, his or her identity shall be verified by
- 69 contacting the consumer using that telephone number as specified
- 70 pursuant to subsection (7).
- 71 (10) A consumer credit reporting agency shall notify each
- 72 consumer who has requested that a security alert be placed on his
- 73 or her consumer credit report of the expiration date of the alert.
- 74 (11) Any consumer credit reporting agency that recklessly,
- 75 willfully, or intentionally fails to place a security alert
- 76 pursuant to this section shall be liable for a civil penalty in an
- 77 amount of up to Two Thousand Five Hundred Dollars (\$2,500) and
- 78 reasonable attorneys' fees.
- 79 **SECTION 2.** (1) A consumer may elect to place a security
- 80 freeze on his or her credit report by making a request in writing
- 81 by certified mail to a consumer credit reporting agency.
- 82 "Security freeze" means a notice placed in a consumer's credit
- 83 report, at the request of the consumer and subject to certain
- 84 exceptions, that prohibits the consumer credit reporting agency
- 85 from releasing the consumer's credit report or any information
- 86 from it without the express authorization of the consumer. If a
- 87 security freeze is in place, information from a consumer's credit
- 88 report may not be released to a third party without prior express
- 89 authorization from the consumer. This subsection does not prevent
- 90 a consumer credit reporting agency from advising a third party
- 91 that a security freeze is in effect with respect to the consumer's
- 92 credit report.
- 93 (2) A consumer credit reporting agency shall place a
- 94 security freeze on a consumer's credit report no later than five

- 95 (5) business days after receiving a written request from the 96 consumer.
- 97 (3) The consumer credit reporting agency shall send a
- 98 written confirmation of the security freeze to the consumer within
- 99 ten (10) business days and shall provide the consumer with a
- 100 unique personal identification number or password to be used by
- 101 the consumer when providing authorization for the release of his
- 102 or her credit for a specific party or period of time.
- 103 (4) If the consumer wishes to allow his or her credit report
- 104 to be accessed for a specific party or period of time while a
- 105 freeze is in place, he or she shall contact the consumer credit
- 106 reporting agency, request that the freeze be temporarily lifted,
- 107 and provide the following:
- 108 (a) Proper identification; and
- 109 (b) The unique personal identification number or
- 110 password provided by the credit reporting agency pursuant to
- 111 subsection (3); and
- 112 (c) The proper information regarding the third party
- 113 who is to receive the credit report or the time period for which
- 114 the report shall be available to users of the credit report.
- 115 (5) A consumer credit reporting agency that receives a
- 116 request from a consumer to temporarily lift a freeze on a credit
- 117 report pursuant to subsection (4) shall comply with the request no
- 118 later than three (3) business days after receiving the request.
- 119 (6) A consumer credit reporting agency may develop
- 120 procedures involving the use of telephone, fax, the Internet, or
- 121 other electronic media to receive and process a request from a
- 122 consumer to temporarily lift a freeze on a credit report pursuant
- 123 to subsection (4) in an expedited manner.
- 124 (7) A consumer credit reporting agency shall remove or
- 125 temporarily lift a freeze placed on a consumer's credit report
- 126 only in the following cases:

- 127 (a) Upon consumer request, pursuant to subsection (4)
- 128 or (10); or
- 129 (b) If the consumer's credit report was frozen due to a
- 130 material misrepresentation of fact by the consumer. If a consumer
- 131 credit reporting agency intends to remove a freeze upon a
- 132 consumer's credit report pursuant to this paragraph, the consumer
- 133 credit reporting agency shall notify the consumer in writing
- 134 before removing the freeze on the consumer's credit report.
- 135 (8) If a third party requests access to a consumer credit
- 136 report on which a security freeze is in effect, and this request
- 137 is in connection with an application for credit or any other use,
- 138 and the consumer does not allow his or her credit report to be
- 139 accessed for that specific party or period of time, the third
- 140 party may treat the application as incomplete.
- 141 (9) If a consumer requests a security freeze, the consumer
- 142 credit reporting agency shall disclose the process of placing and
- 143 temporarily lifting a freeze, and the process for allowing access
- 144 to information from the consumer's credit report for a specific
- 145 party or period of time while the freeze is in place.
- 146 (10) A security freeze shall remain in place until the
- 147 consumer requests that the security freeze be removed. A consumer
- 148 credit reporting agency shall remove a security freeze within
- 149 three (3) business days of receiving a request for removal from
- 150 the consumer, who provides both of the following:
- 151 (a) Proper identification; and
- 152 (b) The unique personal identification number or
- 153 password provided by the credit reporting agency pursuant to
- 154 subsection (3).
- 155 (11) A consumer credit reporting agency shall require proper
- 156 identification of the person making a request to place or remove a
- 157 security freeze.
- 158 (12) The provisions of this section do not apply to the use
- 159 of a consumer credit report by any of the following:

- 160 (a) A person or entity, or a subsidiary, affiliate, or 161 agent of that person or entity, or an assignee of a financial 162 obligation owing by the consumer to that person or entity, or a 163 prospective assignee of a financial obligation owing by the 164 consumer to that person or entity in conjunction with the proposed 165 purchase of the financial obligation, with which the consumer has 166 or had before assignment an account or contract, including a demand deposit account, or to whom the consumer issued a 167 168 negotiable instrument, for the purposes of reviewing the account 169 or collecting the financial obligation owing for the account, 170 contract, or negotiable instrument. For purposes of this paragraph, "reviewing the account" includes activities related to 171 172 account maintenance, monitoring, credit line increases, and 173 account upgrades and enhancements.
- (b) A subsidiary, affiliate, agent, assignee, or
  prospective assignee of a person to whom access has been granted
  under subsection (4) for purposes of facilitating the extension of
  credit or other permissible use.
- (c) Any state or local agency, law enforcement agency, trial court, or private collection agency acting pursuant to a court order, warrant, or subpoena.
- (d) A child support agency acting pursuant to 43-19-31 et seq. or Title IV-D of the Social Security Act (42 USCS Section 651 et seq.).
- (e) The Division of Medicaid or its agents or assigns acting to investigate Medicaid fraud.
- (f) The State Tax Commission or its agents or assigns
  acting to investigate or collect delinquent taxes or unpaid court
  orders or to fulfill any of its other statutory responsibilities.
- (g) The use of credit information for the purposes of prescreening as provided for by the federal Fair Credit Reporting Act.

192	(h) Any person or entity administering a credit file
193	monitoring subscription service to which the consumer has
194	subscribed.
195	(i) Any person or entity for the purpose of providing a
196	consumer with a copy of his or her credit report upon the
197	consumer's request.