

By: Representative Green

To: Appropriations

HOUSE BILL NO. 1351

1 AN ACT TO REQUIRE ALL STATE AGENCIES EXCEPT THE OFFICE OF THE
2 GOVERNOR TO ANSWER TELEPHONES WITH A LIVE PERSON AND TO NOT USE A
3 VOICE MAIL SYSTEM; AND FOR RELATED PURPOSES.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

5 **SECTION 1.** All state agencies except the Office of the
6 Governor shall answer their telephones with a live person and
7 shall not use a voice mail system, including answering machines,
8 to answer the telephones and record messages. For purposes of
9 this section, the term "state agencies" means any agency defined
10 in Section 25-9-107(d).

11 **SECTION 2.** This act shall take effect and be in force from
12 and after July 1, 2005.