To: Judiciary B

By: Representative Steverson

## HOUSE BILL NO. 1622

AN ACT TO ESTABLISH THE "COMMERCIAL VEHICLE TOWING ADVISORY COMMITTEE" WITHIN THE COMMERCIAL TRANSPORTATION ENFORCEMENT DIVISION OF THE MISSISSIPPI DEPARTMENT OF PUBLIC SAFETY; TO PROVIDE FOR THE COMMITTEE'S MEMBERSHIP COMPOSITION, TERMS OF 5 SERVICE AND PRESCRIBE ITS POWERS AND DUTIES; TO PROVIDE FOR THE 6 REGULATION OF NONCONSENSUAL TOWING AND CHARGES FOR COMMERCIAL 7 MOTOR VEHICLES; TO ESTABLISH REGULATIONS FOR TOWING AND RECOVERY 8 SERVICE PROVIDERS; TO ESTABLISH A RESOLUTION PROCESS FOR 9 COMMERCIAL MOTOR VEHICLE OWNERS WHO DISPUTE THE AMOUNT OF TOWING 10 AND RECOVERY FEES AND CHARGES; TO REQUIRE THE COMMITTEE TO APPROVE TOWING RATES BASED ON CERTAIN STANDARDS; TO PROVIDE FOR 11 12 DISCIPLINARY ACTION AGAINST TOWING AND RECOVERY SERVICE PROVIDERS 13 FOR VIOLATIONS; AND FOR RELATED PURPOSES. 14 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 15 SECTION 1. For purposes of this act, the following terms 16 shall have the meanings ascribed in this section unless the context of use clearly requires otherwise: 17 18 (a) "Motor vehicle" means a vehicle intended primarily 19 for use and operation on public roads and highways which is

(b) "Nonconsensual towing" means the moving,

transporting, or recovery of a commercial vehicle by a towing and

recovery service without the prior consent or authorization of the

self-propelled.

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- 24 owner or operator of the motor vehicle from private property
- 25 and/or by police-initiated towing.
- 26 (c) "Towing" means the moving, transporting, or
- 27 recovery from public or private property or from a storage
- 28 facility of a person's commercial motor vehicle, the moving or
- 29 removing of an unclaimed commercial motor vehicle, or the
- 30 immobilization of or preparation for moving or removing of the
- 31 commercial motor vehicle, for which a fee is charged, either
- 32 directly or indirectly.
- 33 (d) "Heavy-duty towing" means towing of a vehicle
- 34 including trailers and semitrailers with a gross vehicle rating
- 35 over twenty-six thousand (26,000) pounds.
- 36 (e) "Medium-duty towing" means towing of a vehicle
- 37 including trailers or semitrailers with a gross vehicle rating
- 38 from over ten thousand (10,000) pounds to twenty-six thousand
- 39 (26,000) pounds.
- 40 (f) "Towing and recovery service" means an individual
- 41 or business entity that provides towing and recovery services at
- 42 the direction of a law enforcement officer or private property
- 43 owner in exchange for a fee or charge.
- 44 (q) "Law enforcement officer" means any person
- 45 appointed or employed full time by the state or any political
- 46 subdivision thereof, by the state military department as provided
- 47 in Section 33-1-33 or by a hospital as provided in Section
- 48 41-9-41, who is duly sworn and vested with authority to bear arms

- 49 and make arrests, and whose primary responsibility is the
- 50 prevention and detection of crime, the apprehension of criminals
- 51 and the enforcement of the criminal and traffic laws of this state
- 52 and/or the ordinances of any political subdivision thereof. The
- 53 term "law enforcement officer" also includes those district
- 54 attorney criminal investigators who are designated as law
- 55 enforcement officers, the acting Commissioner of Public Safety,
- 56 the acting Director of Mississippi Bureau of Narcotics, the acting
- 57 Director of the Office of Homeland Security, and any employee of
- 58 the Department of Public Safety designated by the commissioner who
- 59 has previously served as a law enforcement officer and who would
- 60 not otherwise be disqualified to serve in such capacity.
- 61 (h) "Tow list" means a list of approved towing
- 62 companies compiled, maintained, and utilized by a law enforcement
- 63 officer or his or her designee and as authorized by the
- 64 Mississippi Department of Public Safety to perform
- 65 police-initiated towing services of disabled or abandoned
- 66 commercial motor vehicles.
- (i) "Police-initiated towing" means towing of a
- 68 commercial motor vehicle which was authorized, requested or
- 69 dispatched by a law enforcement officer.
- 70 (j) "Vehicle immobilization device" means a mechanical
- 71 device that is designed or adapted to be attached to a wheel,
- 72 tire, or other part of a parked commercial motor vehicle to
- 73 prohibit the vehicle's usual manner of movement or operation.

74	(k) "Per pound billing" means a method of calculating a
75	fee for towing using a formula that considers the weight of the
76	commercial motor vehicle, equipment or cargo that is the subject
77	of the towing and multiplies the weight of the vehicle, equipment
78	or cargo by a monetary amount.
79	(1) "Drop fee" means a fee for towing and recovery
80	service charges to unhook a commercial motor vehicle from a tow
81	truck.
82	(m) "Cargo" means goods and materials transported by a
83	commercial motor vehicle as defined in 49 CFR Section 390.5,
84	including, without limitations:
85	(i) Pallets;
86	(ii) Containers;
87	(iii) Bracing;
88	(iv) Air pillows;
89	(v) Tie-down assemblies and other securement
90	systems;
91	<pre>(vi) Cradles;</pre>
92	(vii) Shocks; and
93	(viii) All other dunnage or packaging.
94	<b>SECTION 2.</b> (1) There is established within the Commercial
95	Transportation Enforcement Division of the Mississippi Department
96	of Public Safety, the "Commercial Vehicle Towing Advisory
97	Committee," which shall consist of the following members:

98	(a)	The Commissioner	of the	Mississippi	Department	of
99	Public Safety.	or his or her de	sianee:			

- 100 (b) The Director of the Mississippi Highway Patrol
  101 (Assistant Commissioner of the Mississippi Department of Public
  102 Safety), or his or her designee;
- 103 (c) Two (2) members, appointed by the Governor, to 104 represent the towing and recovery services in the state;
- 105 (d) Two (2) members, appointed by the Governor, to 106 represent the commercial motor carriers within the state; and
- 107 (e) One (1) member, appointed by the Governor, to 108 represent the local police jurisdictions.
- 109 (2) The members of the committee shall be appointed (a) 110 within thirty (30) days of the effective date of this act. Any vacancy in the committee shall not affect its powers, but shall be 111 filled as prescribed in subsection (1) of this section. 112 113 committee shall hold its first meeting within sixty (60) days of 114 the effective date of this act, upon a call of the commissioner. A majority of the membership of the committee shall constitute a 115
- 117 must be notified in writing of all meetings at least five (5) days

quorum, and shall meet at the call of the chairmen. All members

- 118 before the date on which a meeting of the committee is scheduled.
- 119 At its first meeting, the committee shall elect a chairperson from
- 120 its membership to serve for a term of two (2) years. A
- 121 chairperson may serve consecutive terms.

122	(b) After its inaugural meeting, meetings of the
123	committee shall be held on dates and at times and locations within
124	the state selected by the chairperson in consultation with the
125	other members, or as determined by the commissioner if the most
126	recent chairperson's term has expired.

- (3) Members of the committee shall serve for a term of two
  (2) years, and may serve consecutive terms. Members shall serve
  without compensation but shall receive a per diem in the amount
  provided in Section 25-3-69 for each day engaged in the business
  of the committee, and shall receive reimbursement for travel
  expenses incurred while engaged in official business of the
  committee in accordance with Section 25-3-41.
- 134 (4) The Commercial Vehicle Towing Advisory Committee shall
  135 keep and maintain a record of all proceedings of the Commercial
  136 Vehicle Towing Advisory Committee, and copies of all orders and
  137 recommendations issued by the Commercial Vehicle Towing Advisory
  138 Committee.
- 139 **SECTION 3.** The Commercial Vehicle Towing Advisory Committee 140 shall:
- (a) Establish and maintain a tow list, by county, of qualifying towing and recovery services for use by law enforcement officers in this state and make the tow list available to the public on request;
- 145 (b) Establish regulations and standards for the 146 inclusion of a towing and recovery service on the tow list,

147	including application procedures and minimum qualification
148	requirements;
149	(c) Establish statewide maximum towing and storage
150	rates for nonconsensual tows, including those from private
151	property. The established maximum rates shall include maximum
152	rates for administrative fees, as well as hazardous materials and
153	cargo clean-up rates, provided as follows:
154	(i) A towing and recovery service may charge less
155	than but may not charge more than the approved statewide maximum
156	rates;
157	(ii) The governing authority of a municipality may
158	require a towing and recovery service charge lower than maximum
159	rates on towing between points within such municipality than those
160	provided by the committee's maximum rates. The governing
161	authority of a municipality shall not provide for higher maximum
162	rates than are provided for by the department;
163	(iii) The towing and recovery service shall not
164	charge or retain any fees not identified by the committee for the
165	maximum rates for towing and storage of a commercial motor vehicle
166	after a nonconsensual tow from private property; and
167	(iv) The statewide maximum towing and storage
168	rates for nonconsensual tows shall be reviewed annually. Market

fluctuations within the towing industry may be considered, along

with current consensual towing market rates and their relationship

to nonconsensual towing rates;

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172	(d) Require the towing and service recovery service to
173	ban the use of per pound billing for nonconsensual tows; and
174	(e) Publish a Towing Service Standards Manual, with
175	rules and regulations governing the use of towing and recovery
176	services for nonconsensual towing of commercial motor vehicles no
177	later than January 1, 2025. At a minimum, the rules and
178	regulations shall include the following provisions to:
179	(i) Establish the information required to be
180	included on any invoice associated with the towing of a commercial
181	motor vehicle, including, but not limited to, requiring that the
182	invoice be itemized;
183	(ii) Establish factors that shall be considered in
184	determining whether a charge levied by a towing and recovery
185	service is fair, equitable and reasonable;
186	(iii) Establish a process the committee shall use
187	to receive, investigate and adjudicate complaints against a towing
188	and recovery service;
189	(iv) Establish a service charge dispute resolution
190	process that includes, at minimum, provisions requiring completion
191	of a written complaint form, deadlines for initiating a complaint
192	after receiving an itemized invoice, deadlines for responding to a
193	complaint, cessation of storage fees during the complaint
194	resolution process, a hearing on the complaint, and deadlines for
195	issuing a formal decision adjudicating the service charge dispute;

196	(v) Establish an appeals process for the appeal of
197	any determination or order of the committee under this subsection;
198	(vi) Establish a disciplinary procedure for
199	violations of the rules by a towing and recovery service,
200	including the assessment of fines for violations and/or criminal
201	misdemeanor or felony penalties and the suspension or removal of a
202	towing and recovery service from the tow list; and
203	(vii) Establish a process the department may use
204	to suspend or remove a towing and recovery service from any tow
205	list.
206	<b>SECTION 4.</b> (1) Upon nonconsensual towing or recovery of a
207	commercial motor vehicle and movement of the commercial motor
208	vehicle to a storage facility, a towing and recovery service shall
209	allow an owner of a commercial motor vehicle or a designee of the
210	owner of the commercial motor vehicle to access the vehicle in a
211	reasonable manner as established by rules adopted by the
212	Commercial Vehicle Towing Advisory Committee and retrieve any
213	cargo or contents in or on the commercial motor vehicle, including
214	a trailer, tractor, and any items necessary to carry out the
215	interrupted job. Cargo and contents in or on the commercial motor
216	vehicle may not be held by the towing and recovery service to
217	secure towing and recovery charges.
218	(2) The towing and recovery service shall provide a

commercial vehicle owner or operator or owner's designee with

reasonable access to the vehicle so that the vehicle owner or

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- 222 personal property or cargo contained in the vehicle, regardless of
- 223 whether any payment has been made for the towing and recovery
- 224 service charges.
- 225 (3) If there is no dispute as to the charges assessed by the
- 226 towing and recovery service for the nonconsensual towing of the
- 227 commercial motor vehicle, the vehicle owner or operator or owner's
- 228 designee shall pay the tow invoice and the towing and recovery
- 229 service shall release a vehicle and any cargo immediately.
- 230 (4) If there is a dispute as to the reasonableness or amount
- 231 of the fees assessed by the towing and recovery service, the
- 232 towing and recovery service shall release the cargo immediately to
- 233 the owner or owner's agent on submission of:
- (a) Proof of ownership if the cargo does not belong to
- 235 the commercial motor carrier; or
- 236 (b) If the cargo belongs to the commercial motor
- 237 carrier:
- (i) A letter from the insurance company stating
- 239 that there is coverage for the relevant claim or accident and
- 240 including, at minimum, a claim number, policy number, and policy
- 241 limit; or
- 242 (ii) If an insurance policy required under
- 243 subparagraph (i) of this paragraph (b) is not high enough to cover
- 244 the cost of the cargo clean-up, a signed letter of guarantee from
- 245 the commercial motor carrier; and

246	(iii) The towing and recovery service shall
247	release the vehicle to the owner or the owner's designee on
248	payment of twenty percent (20%) of the invoice by the vehicle
249	owner or operator or the owner's designee;.
250	(c) A payment under paragraph (b)(iii) of this
251	subsection does not eliminate the remainder of the financial
252	obligation to the towing and recovery service.
253	<b>SECTION 5.</b> In authorizing a towing and recovery service to
254	perform towing services, any law enforcement officer may utilize
255	the services of a tow list, provided:
256	(a) They are under no obligation to include or retain
257	the services of any towing and recovery service in any contract or
258	agreement with respect to any tow list established pursuant to
259	this subsection. A towing and recovery service is subject to
260	removal from a tow list at any time; and
261	(b) An owner or operator of a commercial motor vehicle
262	may request a specific towing and recovery service, and that
263	request shall be honored by the law enforcement officer unless the
264	requested towing and recovery service cannot or does not respond
265	in a reasonable time, as determined by the law enforcement
266	officer.

**SECTION 6.** It shall be unlawful for:

(a) A law enforcement officer to:

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269	(i) Receive compensation or receive any other
270	incentive, monetary or otherwise, to select a particular towing
271	and recovery service from the tow list;
272	(ii) Hold any financial interest in a towing and
273	recovery service; or
274	(iii) Recommend any towing and recovery service in
275	the performance of his or her duties;
276	(b) Any member of the Commercial Vehicle Towing
277	Advisory Committee or Mississippi Department of Public Safety to
278	receive compensation from a towing and recovery service for the
279	privilege of being included on the tow list;
280	(c) A towing and recovery service to pay money or other
281	valuable consideration for the privilege of nonconsensually towing
282	commercial motor vehicles;
283	(d) A towing and recovery service to employ or
284	otherwise compensate individuals, commonly referred to as
285	"spotters," whose primary task is to report the presence of
286	unauthorized, improperly or illegally parked commercial motor
287	vehicles for the purposes of towing or removal and storage; and
288	(e) A towing and recovery service to travel to the
289	scene of a commercial motor vehicle accident or a disabled
290	commercial motor vehicle on public property or property open to
291	the public to solicit business for the purposes of towing or
292	removal and storage.

293	<b>SECTION 7.</b> (1) Before a towing and recovery service
294	connects a commercial motor vehicle to a tow truck for a
295	nonconsensual tow, the towing and recovery service shall document
296	the vehicle's condition and the reason for the tow, as follows:
297	(a) By taking at least four (4) photographs of the
298	vehicle, with at least one (1) photograph taken from the front,
299	one (1) photograph taken from the rear, one (1) photograph taken
300	from the driver's side, and one (1) photograph taken from the
301	passenger's side. These photographs must:
302	(i) Show the entire vehicle from the required
303	angles; and
304	(ii) Have the vehicle fill at least three-fourths
305	(3/4) of the photograph, measured from side to side;
306	(b) By taking a photograph that shows the reason for
307	the vehicle being towed nonconsensually. The photograph must show
308	the portion of the vehicle in relation to the reason, including
309	any sign, that the vehicle was towed;
310	(c) Provide copies of the photographs upon demand of
311	the owner or operator of the commercial motor vehicle or the
312	owner's designee, the Mississippi Department of Public Safety or
313	the Commercial Vehicle Towing Advisory Committee;
314	(d) Failure of a towing and recovery service to produce
315	the photographs shall create a rebuttable presumption that the

towing and recovery service did not have authorization to tow a

317	vehicle	from	either	a	private	property	owner	or	operator	or	from	a
318	law enfo	orceme	ent off	i ce	∍r.							

- 320 commercial motor vehicle to a tow truck for a nonconsensual tow,
  321 the towing and recovery service shall have authorization to
  322 nonconsensually tow a commercial motor vehicle, provided that:
- 323 (a) A law enforcement officer requests a
  324 police-initiated tow and requests that a towing and recovery
  325 service from the tow list provide towing; or
- 326 (b) The towing and recovery service has received
  327 permission to tow the commercial motor vehicle, within the
  328 twenty-four (24) hours immediately preceding the towing, from the
  329 owner of the private property in a manner consistent with the
  330 following:
  - (i) A towing and recovery service shall not nonconsensually tow a commercial motor vehicle from private property without the owner or operator of the private property owner giving the vehicle owner or operator twenty-four (24) hours written notice by placing the written notice on the windshield of the vehicle; and
- 337 (ii) The notice must clearly state:
- 1. That the commercial motor vehicle will be towed without consent if the vehicle remains parked
- 340 inappropriately or illegally;

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341	2. A description of the inappropriate or
342	illegal parking that has caused the notice to be issued;
343	3. The time the vehicle will be towed if it
344	is not moved to appropriate parking or the inappropriate parking
345	has been corrected; and
346	4. That continuing to park inappropriately in
347	the same manner may lead to the vehicle being towed without
348	notice; and
349	(c) The private property owner must have posted signage
350	visible and facing the driver at each entry way into the property
351	that vehicles parked on the property without authorization,
352	inappropriately or illegally are subject to being towed. The sign
353	must also contain the international towing symbol no smaller than
354	four (4) inches by four (4) inches and be permanently mounted in a
355	position that is no lower than five (5) feet and no higher than
356	eight (8) feet.
357	(3) Before a towing and recovery service connects a
358	commercial motor vehicle to a tow truck for a nonconsensual tow,
359	the towing and recovery service shall not assess a drop fee to
360	release the commercial motor vehicle after the vehicle is hooked
361	up to the tow truck before the vehicle is removed from the private
362	property.

**SECTION 8.** (1) A towing and recovery service in the

business of installing vehicle immobilization devices shall:

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365		(a)	Accept	credit	cards	and	debit	cards	as metho	ods of	-
366	payment i	for the	e remova	al of a	vehic	le i	mmobil	ization	device	from	а
367	commercia	al moto	or vehic	cle, pro	ovided	tha	t:				

- 368 (i) A fee to accept payment by credit card or 369 debit card shall not be charged; or
- (ii) An optional, alternative, online payment
  service may be offered as an optimal payment method. If the
  person making payment for the removal of the vehicle
  immobilization device elects to use the optional online payment
  method, then the provider of the online payment service may charge
  a three percent (3%) convenience fee;
  - vehicle who is requesting removal of the vehicle immobilization device elects to make the payment by credit card or debit card and the payment cannot be completed by the card without undue delay at the site where the commercial motor vehicle to which the vehicle immobilization device is attached is located, and an optimal online payment method as described in paragraph (a)(ii) of this section is either unavailable or has been refused by the towing and recovery service, remove the vehicle immobilization device and issue a billing invoice for payment due to the operator who is requesting the removal of the vehicle immobilization device, if such operator provides a valid form of identification, or by mail to the registered owner of the commercial motor vehicle; and

389	(c) Not compensate employees on a commission basis or
390	contract for or engage the services of an independent contractor
391	to install or remove vehicle immobilization devices.

- 392 (2) If a vehicle immobilization device is placed on a
  393 commercial motor vehicle that is parked on private property due to
  394 the vehicle operator or owner's failure to pay the required
  395 parking charge, then the owner or operator of the private property
  396 may require the vehicle operator or owner to pay the applicable
  397 immobilization device removal fee and all unpaid parking fines and
  398 fees to have the immobilization device removed.
- 399 (3) (a) An owner or operator of private property for which
  400 an enforceable agreement exists with a towing and recovery service
  401 to provide enforcement services by installing vehicle
  402 immobilization devices on commercial motor vehicles on such
  403 property shall post signage in a conspicuous location on the
  404 property bearing notice:
- 405 (i) That the parking policy for the property is 406 strictly enforced;
- (ii) That the violator's vehicle will be
  immobilized with a vehicle immobilization device with the owner or
  operator of the vehicle having to pay to have the device removed;
- 410 (iii) Providing the name and phone number of the 411 authorized towing and recovery service; and

412	(iv) That operators and owners of commercial motor
413	vehicles are protected from violations of this subsection and that
414	violations may be reported to the Commercial Vehicle Towing
415	Advisory Committee.

- 416 The sign required by paragraph (a) must be no less 417 than twenty-four (24) inches in height and eighteen (18) inches 418 in width, and contain lettering that is no less than two (2) 419 inches in height, and which such signage is to be located at each 420 designated entrance to the property where parking prohibitions are in place. If there is not a designated entrance to the property, 421 422 the signage must be erected in a place that is clearly visible 423 from each parking space.
- (c) A towing and recovery service engaged in the
  business of installing vehicle immobilization devices shall not
  install a vehicle immobilization device on a commercial motor
  vehicle if the vehicle is located on property that does not comply
  with the signage requirements under this subsection.
- 429 **SECTION 9.** This act shall take effect and be in force from 430 and after July 1, 2024.