To: Insurance

By: Representative Turner

HOUSE BILL NO. 819 (As Sent to Governor)

AN ACT TO AMEND SECTIONS 83-11-17 AND 83-11-19, MISSISSIPPI CODE OF 1972, TO REMOVE THE REQUIREMENT OF A FIFTEEN DOLLAR FILING FEE IN AUTOMOBILE CANCELLATION OR NONRENEWAL APPEALS; TO AMEND SECTION 83-17-251, MISSISSIPPI CODE OF 1972, TO EXEMPT FROM PRELICENSING REQUIREMENTS INDIVIDUALS SEEKING LICENSURE IN THE LIFE LINE OF AUTHORITY ONLY; TO AMEND SECTION 83-17-523, 7 MISSISSIPPI CODE OF 1972, TO CLARIFY THE COMPENSATION OF A PUBLIC ADJUSTER; TO PROVIDE THAT A PUBLIC ADJUSTER SHALL NOT PARTICIPATE 9 IN THE RECONSTRUCTION, REPAIR OR RESTORATION OF DAMAGED PROPERTY THAT IS THE SUBJECT OF A CLAIM ADJUSTED BY THE ADJUSTER; TO 10 11 PROVIDE THAT A PUBLIC ADJUSTER SHALL NOT ENGAGE IN ANY ACTIVITIES 12 THAT MAY BE REASONABLY CONSTRUED AS A CONFLICT OF INTEREST; TO PROVIDE THAT A PUBLIC ADJUSTER SHALL NOT HAVE A FINANCIAL INTEREST IN ANY SALVAGE, REPAIR OR ANY OTHER BUSINESS ENTITY THAT OBTAINS 14 15 BUSINESS IN CONNECTION WITH ANY CLAIM THAT THE PUBLIC ADJUSTER HAS 16 A CONTRACT TO ADJUST; TO PROVIDE THAT NO PUBLIC ADJUSTER SHALL BE ENTITLED TO ANY PAYMENT, COMMISSION, FEE OR OTHER THING OF VALUE 17 18 OF ANY INSURANCE SETTLEMENT OR AGREED SETTLEMENT THAT WAS MADE 19 BETWEEN THE INSURED AND THE INSURANCE COMPANY BEFORE THE PUBLIC 20 ADJUSTER AND THE INSURED ENTERED INTO A CONTRACT FOR SERVICE; TO 21 PROVIDE THAT IF AN INSURANCE COMPANY EXTENDS A WRITTEN SETTLEMENT 22 OFFER TO THE INSURED BEFORE THE INSURED ENTERS INTO A CONTRACT WITH A PUBLIC ADJUSTER FOR SERVICES, THEN A PUBLIC ADJUSTER MAY 24 ONLY BE ENTITLED TO AN AMOUNT THAT IS NO MORE THAN 10% OF THE 25 SETTLEMENT AMOUNT THAT IS IN EXCESS OF THE AMOUNT THAT WAS OFFERED 26 IN WRITING TO THE INSURED PRIOR TO ENTERING INTO THE CONTRACT WITH 27 A PUBLIC ADJUSTER; TO AUTHORIZE THE COMPREHENSIVE HEALTH INSURANCE 28 RISK POOL ASSOCIATION TO ESTABLISH AN ONLINE PORTAL TO ASSIST 29 MISSISSIPPIANS IN SELECTING A HEALTH PLAN; AND FOR RELATED 30 PURPOSES.

31 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

- 32 **SECTION 1.** Section 83-11-17, Mississippi Code of 1972, is
- 33 amended as follows:
- 34 83-11-17. A named insured who wishes to contest the reason
- 35 or reasons for a cancellation of a policy which has been in effect
- 36 for sixty (60) days or more or failure by insurer to give proper
- 37 notice of nonrenewal as provided hereunder shall, not less than
- 38 seven (7) working days from the date of receipt of notice of
- 39 cancellation or receipt of notice of nonrenewal, mail or deliver
- 40 to the Commissioner of Insurance a written request for a hearing,
- 41 which request shall state clearly the basis for the appeal * * *.
- A cancellation or nonrenewal which is subject to the
- 43 provisions of this article shall be deemed effective unless the
- 44 Commissioner of Insurance determines otherwise in accordance with
- 45 the provisions of this article.
- SECTION 2. Section 83-11-19, Mississippi Code of 1972, is
- 47 amended as follows:
- 48 83-11-19. Within two (2) working days after receipt of a
- 49 timely request for a hearing, the commissioner or his officially
- 50 appointed designee shall call a hearing upon at least seven (7)
- 51 days' notice to the parties. Each insurer licensed to do in this
- 52 state the kind of business which is subject to this article shall
- 53 maintain on file with the commissioner the name and address of the
- 54 person authorized to receive notices pursuant to this article on
- 55 behalf of the insurer.

56	The commissioner or his designated representative who
57	conducted the hearing shall, at the conclusion thereof or not
58	later than two (2) days thereafter, issue his written findings to
59	the parties. If he finds for the named insured, he shall * * *
60	either order the insurer to rescind its notice of cancellation or,
61	if the date cancellation is to be effective has elapsed, order the
62	policy reinstated or renewed. Such order shall operate
63	retroactively only to cover a period not to exceed twenty (20)
64	days from the date cancellation otherwise would have been
65	effective, and prospectively from the date on which the order was
66	issued; provided, however, that no policy shall be reinstated or
67	renewed while the named insured is in arrears in payment of
68	premiums on such policy. If the commissioner or his
69	representative finds for the insurer, his written order shall so
70	state * * *. Reinstatement of a policy under this section shall
71	not operate in any way to extend the expiration, termination, or
72	anniversary date provided in the policy. Renewal of a policy
73	shall be for a term of one (1) year from the expiration date of
74	the prior policy, and otherwise shall contain the same coverage,
75	terms, and contractual provisions contained in said prior policy.
76	SECTION 3. Section 83-17-251, Mississippi Code of 1972, is
77	amended as follows:
78	83-17-251. (1) Every individual seeking to be licensed as

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an insurance producer in the State of Mississippi, as a condition

of issuance of an original license, must furnish the Commissioner

- 81 of Insurance certification on a form prescribed by the
- 82 commissioner that he or she has completed an approved prelicensing
- 83 course of study for the line of insurance requested.
- 84 (2) The prelicensing course of study hours shall consist of
- 85 twenty (20) hours of approved prelicensing education courses per
- 86 line of authority. The Commissioner of Insurance shall determine
- 87 the content requirements for each prelicensing course of study.
- 88 The prelicensing educational requirements of this section shall
- 89 not apply to:
- 90 (a) An individual that is exempt from taking the
- 91 written examination as provided in Section 83-17-39(1) and Section
- 92 83-17-67.
- 93 (b) An individual who has received a bachelor's degree
- 94 with major coursework in insurance from an accredited institution
- 95 of higher learning.
- 96 (c) An individual holding a current and valid CEBS,
- 97 CHFC, CIC, CFP, CLU, FLMI, LUTCF designation is exempt for the
- 98 life line of authority.
- 99 (d) An individual holding a current and valid RHU,
- 100 CEBS, REBC, HIA designation is exempt for the accident and health
- 101 or sickness line of authority.
- 102 (e) An individual holding a current and valid AAI, ARM,
- 103 CIC, CPCU designation is exempt for the property and casualty
- 104 lines of authority.

105		(f) L	imited	lines	insurance	producer	and	limited	lines
106	credit	insurance	produc	er as	defined i	n Section	83-1	17-53.	

- 107 (g) An individual that is seeking licensure for the 108 variable life and variable annuity products line of authority 109 only.
- 110 An individual that is seeking licensure for the 111 life line of authority only.
- Every individual seeking renewal of an insurance 112 (3) 113 producer license, which has been in effect for a term of eighteen 114 (18) months or less shall satisfactorily complete twelve (12) 115 hours of study in approved continuing education courses. Every individual seeking renewal of an insurance producer license, which 116 117 has been in effect for a term of more than eighteen (18) months
- shall satisfactorily complete twenty-four (24) hours of study in 118
- approved continuing education courses, of which three (3) hours 119
- 120 shall have a course concentration in ethics.
- 121 The continuing educational requirements of this section shall not apply to: 122
- 123 Any individual that is exempt from taking the 124 written examination as provided in Section 83-17-39(1)(b), (c),
- 125 (e) and (q);
- 126 Any limited lines producer or limited lines credit 127 insurance producer;
- 128 A person not a resident of this state who meets the continuing educational requirement in the state in which such 129

130	person	resides	and	Mississippi	has	a	reciprocal	agreement	with
131	that st	tate:							

- 132 (d) Nonactive agents as defined in Section 83-17-1; or
- (e) Any individual who is sixty-five (65) years of age
- 134 or older and who has been licensed as an insurance producer for a
- 135 continuous period of twenty-five (25) years or more as of April
- 136 17, 2023, as evidenced by submission of an affidavit, under oath,
- on a form prescribed by the commissioner, signed by the licensee
- 138 attesting to satisfaction of the age, licensing and experience
- 139 requirements of this paragraph (e).
- 140 **SECTION 4.** Section 83-17-523, Mississippi Code of 1972, is
- 141 amended as follows:
- 142 83-17-523. (1) Public adjusters shall ensure that all
- 143 contracts for their services are in writing, signed by the insured
- 144 and the public adjuster who solicited the contract, and a copy of
- 145 the contract shall be provided to the insured upon execution. All
- 146 such contracts shall be subject to the following provisions:
- 147 (a) No public adjuster shall charge, agree to, or
- 148 accept as compensation any payment, commission, fee or other thing
- of value equal to more than ten percent (10%) of any insurance
- 150 settlement or the proceeds of any claim investigated.
- 151 (b) No public adjuster shall require, demand or accept
- 152 any fee, retainer, compensation, deposit or other thing of value,
- 153 prior to partial or full settlement of a claim.

154		(C)	Any	costs	to be	reimbu	rsec	l to a	publ	ic	adjus	ter	out
155	of the p	roceeds	s of	a set	tlement	shall	be	speci	fied	by	kind	and	
156	estimate	d amour	nts.										

- (d) A public adjuster's contract with the insured shall be revocable or cancelable by the insured without cause and without penalty or obligation for at least five (5) business days after the contract is executed by the insured. Nothing in this provision shall be construed to prevent an insured from pursuing any civil legal remedy to revoke or cancel the contract after the expiration of such cancellation period.
- (e) No public adjuster may require that an insured

 authorize an insurer to issue a check only in the name of the

 public adjuster.
- (f) No public adjuster shall be entitled to any

 payment, commission, fee or other thing of value of any insurance

 settlement or agreed settlement that was made between the insured

 and the insurance company before the public adjuster and the

 insured entered into a contract for services.
- 172 (g) If an insurance company extends a written

 173 settlement offer to the insured before the insured enters into a

 174 contract with a public adjuster for services, then a public

 175 adjuster may only be entitled to an amount that is no more than

 176 ten percent (10%) of the settlement amount that is in excess of

 177 the amount that was offered in writing to the insured prior to

 178 entering into the contract with the public adjuster.

179	(2)	Public	adjusters	shall	adhere	to	the	following	ethical
180	requiremen	nts:							

- 181 (a) No public adjuster shall undertake the adjustment
 182 of any claim for which the public adjuster is not currently
 183 competent and knowledgeable as to the terms and conditions of the
 184 insurance coverage, or which otherwise exceeds the public
 185 adjuster's current expertise.
- (b) No public adjuster shall, as a public adjuster,
 represent any person or entity whose claim the public adjuster has
 previously adjusted while acting as an independent adjuster
 representing any insurer, either directly or through an
 independent adjusting firm retained by the insurer.
- 191 (c) A public adjuster shall not knowingly make any oral 192 or written material misrepresentations or statements to any 193 insured or potential insured which are false and intended to 194 injure any person engaged in the business of insurance.
 - (d) No public adjuster shall knowingly enter into a contract to adjust a residential property claim subsequent to a declaration of total loss by an insurer, unless the services to be provided by the public adjuster can reasonably be expected to result in the insured obtaining an insurance settlement, net of the public adjuster's compensation, in excess of the amount the insured would have obtained without the services of the public adjuster.

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203	(e) A public adjuster shall advise each insured that
204	the insured has the right to retain an attorney at law of his
205	choice throughout the public adjuster's investigation and
206	adjustment of the claim

- 207 (f) If the claim is not settled by the public adjuster,
 208 the public adjuster shall advise the insured that the insured has
 209 the right to retain an attorney at law of his choice.
- 210 (g) No public adjuster shall contract for, agree to, or
 211 receive anything of value from any attorney at law or other person
 212 acting in concert with any attorney at law (i) for referring
 213 claims to the attorney, or (ii) in connection with any claim for
 214 which the public adjuster has performed or intends to perform
 215 services.
- 216 (h) No public adjuster shall split any attorney's fee 217 with any attorney at law.
- 218 A public adjuster shall not testify as an expert 219 witness in any judicial or administrative proceeding while 220 maintaining a pecuniary interest in the outcome of the proceeding, 221 as otherwise permitted by Section 83-17-523(1)(a); provided, 222 however, that a public adjuster may testify as an expert witness 223 if pursuant to the terms of his contract his compensation is 224 converted to a specified hourly rate, which rate (i) is subject to 225 such limitations as may be prescribed by the commissioner, and 226 (ii) is not subject to any contingencies. In the event of a 227 conversion of the public adjuster's contract to an hourly rate

228	agreement, the prior fee arrangement shall be inadmissible at
229	trial.
230	(j) A public adjuster shall not participate, directly
231	or indirectly, in the reconstruction, repair or restoration of
232	damaged property that is the subject of a claim adjusted by the
233	adjuster.
234	(k) A public adjuster shall not engage in any
235	activities that may be reasonably construed as a conflict of
236	interest, including, directly or indirectly, soliciting or
237	accepting any remuneration of any kind or nature.
238	(1) A public adjuster shall not have a financial
239	interest in any salvage, repair or any other business entity that
240	obtains business in connection with any claim that the public
241	adjuster has a contract to adjust.
242	SECTION 5. The Comprehensive Health Insurance Risk Pool
243	Association shall have the authority to develop and fund an online
244	portal that shall be available to all Mississippians to assist
245	consumers in selection of a health plan. This program shall have
246	the capacity to aggregate information regarding providers, drug
247	coverage and pricing that would allow consumers to make informed
248	decisions in selecting a health plan.
249	SECTION 6. This act shall take effect and be in force from

and after July 1, 2024.

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