By: Representatives Bounds, Stamps To: Public Utilities

## HOUSE BILL NO. 1225 (As Sent to Governor)

AN ACT TO AMEND SECTIONS 77-3-705, 77-3-707, 77-3-709, 77-3-713, 77-3-715, 77-3-717, 77-3-721, 77-3-725, 77-3-727, 3 77-3-731, 77-3-733 AND 77-3-735, MISSISSIPPI CODE OF 1972, WHICH RELATE TO THE MISSISSIPPI TELEPHONE SOLICITATION ACT, TO TRANSFER 5 THE STATE'S TELEPHONE SOLICITATION ADMINISTRATIVE, INVESTIGATIVE, AND ENFORCEMENT RESPONSIBILITIES AND DUTIES FROM THE MISSISSIPPI 7 PUBLIC SERVICE COMMISSION TO THE MISSISSIPPI ATTORNEY GENERAL; TO REMOVE THE DEFINITION OF THE TERM "COMMISSION"; TO DEFINE THE TERM 8 9 "DO NOT CALL REGISTRY"; TO REMOVE ALL REFERENCES TO THE PUBLIC SERVICE COMMISSION, AND INSERT THE ATTORNEY GENERAL IN LIEU 10 THEREOF; TO REMOVE THE REPEALER OF JULY 1, 2024, ON THE PROVISION 11 12 OF LAW RELATING TO EXPENSES OF THE AGENCY AND FEES COLLECTED; TO REMOVE THE REQUIREMENT FOR A HEARING, AND PENALTY FOR FAILURE TO APPEAR FOR A HEARING; TO PROVIDE THE COURT WHERE THE ATTORNEY 14 15 GENERAL MAY BRING AN ACTION TO ENFORCE THIS ACT; TO PROVIDE FOR 16 THE UTILIZATION OF A SINGLE DO NOT CALL REGISTRY; TO CLARIFY THAT 17 THE DO NOT CALL REGISTRY IS A FEDERAL REGISTRY; TO BRING FORWARD SECTIONS 77-3-701, 77-3-703, 77-3-711, 77-3-719, 77-3-723 AND 18 19 77-3-729, WHICH RELATE TO THE MISSISSIPPI TELEPHONE SOLICITATION 20 ACT, FOR PURPOSES OF POSSIBLE AMENDMENT; TO BRING FORWARD SECTIONS 77-3-601, 77-3-603, 77-3-605, 77-3-607, 77-3-609, 77-3-611, 77-3-613, 77-3-615, 77-3-617 AND 77-3-619, MISSISSIPPI CODE OF 21 22 23 1972, WHICH RELATE TO UNSOLICITED RESIDENTIAL TELEPHONIC SALES 24 CALLS, FOR PURPOSES OF POSSIBLE AMENDMENT; TO BRING FORWARD SECTIONS 77-3-801, 77-3-803, 77-3-805, 77-3-807 AND 77-3-809, 25 26 MISSISSIPPI CODE OF 1972, WHICH RELATE TO THE CALLER ID 27 ANTI-SPOOFING ACT, FOR PURPOSES OF POSSIBLE AMENDMENT; TO BRING 28 FORWARD SECTION 23-15-875, MISSISSIPPI CODE OF 1972, WHICH RELATES TO LANGUAGE UTTERED OR PUBLISHED REGARDING THE INTEGRITY OF A 29 30 CANDIDATE FOR OFFICE, FOR PURPOSES OF POSSIBLE AMENDMENT; AND FOR 31 RELATED PURPOSES.

32 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

	33	SECTION 1.	(1	All	positions,	duties	and	functions	of	t}
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- 34 Mississippi Public Service Commission that are substantially
- 35 involved with the Mississippi No Call Program, and/or the
- 36 No-Call list, database or registry, shall be transferred to the
- 37 Mississippi Attorney General.
- 38 Any person whose position was transferred to the Attorney
- 39 General in this section shall be given first priority to be
- 40 employed in that position by the Attorney General.
- 41 (2) All records, property, and contractual rights and
- 42 obligations of, and unexpended balances of appropriations and any
- 43 other allocations to, the Public Service Commission that relate to
- 44 positions, duties and functions that are substantially involved
- 45 with the Mississippi No Call Program, and/or the No-Call list,
- 46 database or registry, shall be transferred to the Attorney
- 47 General.
- The State Fiscal Officer shall transfer to the Attorney
- 49 General all funds that are allocated to the Public Service
- 50 Commission for the purpose of implementing or administering the
- 51 Mississippi No Call Program, and/or the No-Call list, database or
- 52 registry, in House Bill 1620, 2023 Regular Session, and such funds
- 53 shall be used by the Attorney General during fiscal year 2024,
- 54 under the same terms and conditions as specified for those funds
- 55 in House Bill 1620, 2023 Regular Session.
- 56 The Public Service Commission shall assist the Attorney
- 57 General with the greatest degree of cooperation to carry out the

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- 58 intent and purpose of this act and to accomplish an orderly
- 59 transition.
- SECTION 2. Section 77-3-705, Mississippi Code of 1972, is
- 61 amended as follows:
- 62 77-3-705. For the purposes of this article, the following
- 63 words and terms shall have the meanings ascribed in this section
- 64 unless the context clearly indicates otherwise:
- 65 (a) "Consumer" means a person or business that receives
- 66 a telephone call or text message from a telephone solicitor.
- (b) "Caller identification service" means a type of
- 68 telephone service which permits a telephone subscriber to view the
- 69 telephone number and name of the person or entity making an
- 70 incoming telephone call or text message.
- 71 (c) "Telephone solicitor" means any person, firm,
- 72 entity, organization, partnership, association, corporation,
- 73 charitable entity, or a subsidiary or affiliate thereof, who
- 74 engages in any type of telephone solicitation on his or her own
- 75 behalf or through representatives, independent contractors,
- 76 salespersons, agents, automated dialing systems, text messaging
- 77 systems, or any other machines or other individuals or systems.
- 78 (d) "Telephone solicitation" means any voice or text
- 79 message communication over the telephone line or cellular network
- 80 of a consumer for the purpose of:
- 81 (i) Encouraging the purchase or rental of, or
- 82 investment in, property;

83 Soliciting a sale of any consumer goods or 84 services, or an extension of credit for consumer goods or 85 services; Soliciting any other item of value, 86 (iii) 87 pecuniary or otherwise, regardless of whether a sales presentation 88 is made; or (iv) Soliciting a charitable contribution of money 89 90 or property. 91 \* \* \* "Doing business in this state" refers to 92 ( \* \* \*e) 93 businesses which conduct telephone solicitations from any location to consumers located in this state. 94 95  $( \star \star \star \pm f)$ "Consumer goods or services" means any real property or any tangible or intangible personal property which is 96 normally used for personal, family or household purposes, 97 including, without limitation, any property intended to be 98 99 attached to, or installed in, any real property, and any services 100 related to the property. 101 "Established business relationship" means a ( \* \* \*q) 102 prior or existing relationship formed by a voluntary two-way 103 communication between a person or entity and a consumer, with or 104 without an exchange of consideration, on the basis of an inquiry, 105 application, purchase or transaction by the consumer, which 106 relationship is currently existing or was terminated within six

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(6) months of the telephone solicitation; however, the act of

108	purchasing consumer goods or services under an extension of credit
109	does not create an existing business relationship between the
110	consumer and the entity extending credit to the consumer for such
111	purchase. The term does not include the situation wherein the
112	consumer has merely been subject to a telephone solicitation by or
113	at the behest of the telephone solicitor within the six (6) months
114	immediately preceding the contemplated telephone solicitation.

- (\*\*\*\frac{\*h}{n}) "Charitable organization" means any person or entity holding itself out to be established for any benevolent, educational, philanthropic, humane, scientific, patriotic, social welfare or advocacy, public health, environmental or conservation, civic or other eleemosynary purpose or for the benefit of law enforcement personnel, firefighters, or any other persons who protect the public safety, or for any other purpose where a charitable appeal is the basis of the solicitation.
- 123 (\*\*\*<u>i</u>) "Sales presentation" means attempting to
  124 obtain something of value, pecuniary or otherwise, regardless of
  125 whether consideration is or is expected to be exchanged.
- 126 (j) "Do Not Call Registry" means the registry created and

  127 maintained by the Federal Trade Commission pursuant to the

  128 Telemarketing Sales Rule or any other telemarketing registry

  129 created by the federal government, or the prior registry created

  130 by the Mississippi Public Service Commission.
- 131 <u>(k) "Attorney General" means the Attorney General of the</u> 132 State of Mississippi.

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- SECTION 3. Section 77-3-707, Mississippi Code of 1972, is
- 134 amended as follows:
- 135 77-3-707. (1) Except as otherwise provided pursuant to
- 136 Section 77-3-709 or 77-3-711, a telephone solicitor may not make
- 137 or cause to be made any telephone solicitation to any consumer in
- 138 this state unless the telephone solicitor has \* \* \* obtained the
- 139 "no-calls" database directly from \* \* \* the Federal Trade
- 140 Commission or other federal agency.
- 141 (2) Except as otherwise provided pursuant to Section
- 142 77-3-709 or 77-3-711, a telephone solicitor may not make or cause
- 143 to be made any telephone solicitation to any consumer in this
- 144 state who has given notice to the  $\star$   $\star$  federal government, or
- 145 given notice to the Public Service Commission prior to July 1,
- 146 2023, of his or her objection to receiving telephone
- 147 solicitations.
- 148 \* \* \*
- 149 (\* \* \*3) Each local exchange company and each competing
- 150 local exchange carrier shall provide written notification on a
- 151 semiannual basis to each of its consumers of the opportunity to
- 152 provide notification to the \* \* \* Federal Trade Commission, or
- 153 other entity as designed by federal law, that the consumer objects
- 154 to receiving telephone solicitations. The notification must be
- 155 disseminated at the option of the carrier, by television, radio or
- 156 newspaper advertisements, written correspondence, bill inserts or
- 157 messages, a publication in the consumer information pages of the



- 158 local telephone directory, or any other method not expressly
- 159 prohibited by the \* \* \* Attorney General.
- 160 \* \* \*
- 161 **SECTION 4.** Section 77-3-709, Mississippi Code of 1972, is
- 162 amended as follows:
- 163 77-3-709. The \* \* \* Attorney General, in \* \* \* his or her
- 164 discretion, may allow telephone solicitors to make telephone
- 165 solicitations without requiring them to purchase the "no-calls"
- 166 database, and regardless of whether a telephone solicitation may
- 167 be made to a consumer who has given notice of his objection to
- 168 receiving such solicitations, provided that it adopts a written
- 169 policy incorporating the following criteria:
- 170 (a) The telephone solicitor must demonstrate to
- 171 the \* \* \* Attorney General that its proposed telephone
- 172 solicitation is reasonably related to an established business
- 173 relationship as defined in Section 77-3-705(h), or is being made
- 174 in response to an invitation or notice from a consumer which
- 175 clearly signifies that he is open to a contact being initiated;
- 176 (b) The telephone solicitation is to be made by a
- 177 person or entity for the purpose of soliciting a contribution or
- 178 donation to a bona fide nonprofit corporation, regardless of
- 179 whether consumer goods or services will be provided to the
- 180 consumer in return for the contribution or donation; or
- 181 (c) The consumer will not be telephoned for a telephone
- 182 solicitation as defined in Section 77-3-705(d), but he will be

- 183 telephoned for a bona fide religious or charitable purpose,
- 184 including an invitation to attend an event or a request for a
- 185 contribution or donation.
- 186 In all cases, the telephone solicitor must demonstrate that
- 187 it will not use an automated dialing system or a method that will
- 188 block or otherwise circumvent the consumer's use of a caller
- 189 identification service.
- In making its determination of whether to allow a telephone
- 191 solicitation to be made under the policy which will include the
- 192 limitations set forth in this section, the \* \* \* Attorney General
- 193 shall exercise due care in investigating previous conduct of the
- 194 telephone solicitor seeking such authority. The \* \* \* Attorney
- 195 General may deny any telephone solicitor the privilege of making
- 196 telephone solicitations under this section, notwithstanding that
- 197 any of the criteria set forth in this section have been met.
- 198 **SECTION 5.** Section 77-3-713, Mississippi Code of 1972, is
- 199 amended as follows:
- 200 77-3-713. All telephone solicitors must register with
- 201 the \* \* \* Attorney General before conducting any telephone
- 202 solicitations in the State of Mississippi.
- 203 **SECTION 6.** Section 77-3-715, Mississippi Code of 1972, is
- 204 amended as follows:
- 205 77-3-715. The \* \* \* Attorney General may promulgate rules
- 206 and regulations necessary to effectuate this article, including,
- 207 but not limited to, the following:

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208 \* \* \*

- 209 ( \* \* \*a) The methods by which a notice of objection
- 210 becomes effective and the effect of a change of telephone number
- 211 on the notice;
- 212 \* \* \*
- 213 (\* \* \*b) The process by which telephone solicitors
- 214 must register with the \* \* \* Attorney General for the purpose of
- 215 conducting telephonic solicitations in the state;
- 216 \* \* \*
- 217 ( \* \* \*c) The establishment of a written policy which
- 218 clearly articulates the circumstances under which the \* \* \*
- 219 Attorney General, in \* \* \* his or her discretion, may allow
- 220 exceptions to the provisions of this article pursuant to Section
- 221 77-3-703; and
- 222 ( \* \* \*d) All other matters relating to the database
- 223 that the \* \* \* Attorney General deems necessary.
- 224 **SECTION 7.** Section 77-3-717, Mississippi Code of 1972, is
- 225 amended as follows:
- 226 77-3-717. If the Federal Trade Commission establishes a
- 227 single national database of telephone numbers of consumers who
- 228 object to receiving telephone solicitations, the \* \* \* Attorney
- 229 General may utilize the single national database \* \* \* for
- 230 enforcement in the State of Mississippi \* \* \*. \* \* The \* \* \*
- 231 Attorney General shall make available the state's database of
- 232 telephone numbers of consumers who object to receiving telephone

- 233 solicitations to the Federal Trade Commission for inclusion in the
- 234 national database.
- SECTION 8. Section 77-3-721, Mississippi Code of 1972, is
- 236 amended as follows:
- 237 77-3-721. All fees collected under the provisions of this
- 238 article shall be deposited into a special fund which is created in
- 239 the State Treasury to be expended by the \* \* \* Attorney General
- 240 for the implementation and administration of this article. From
- 241 and after July 1, 2016, the expenses of \* \* \* the Attorney General
- 242 to implement the Mississippi Telephone Solicitation Act shall be
- 243 defrayed by appropriation from the State General Fund, and all
- 244 user charges and fees authorized under this article shall be
- 245 deposited into the State General Fund as authorized by law and as
- 246 determined by the State Fiscal Officer.
- 247 \* \* \*
- 248 **SECTION 9.** Section 77-3-725, Mississippi Code of 1972, is
- 249 amended as follows:
- 250 77-3-725. The \* \* \* Attorney General may investigate alleged
- 251 violations and initiate proceedings relative to a violation of
- 252 this article or any rules and regulations promulgated pursuant to
- 253 this article. Such proceedings include, without limitation,
- 254 proceedings to issue a cease and desist order \* \* \*. Any
- 255 telephone solicitor found to have violated this article, pursuant
- 256 to \* \* \* an investigation or by default, may be subject to a civil
- 257 penalty not to exceed Ten Thousand Dollars (\$10,000.00) for each

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- 258 violation to be assessed and collected by the \* \* \* Attorney
- 259 General. Each telephonic communication shall constitute a
- 260 separate violation.
- 261 All penalties collected by the \* \* \* Attorney General shall
- 262 be deposited in the special fund created under Section 77-3-721,
- 263 or as otherwise authorized by law for the administration of this
- 264 article.
- 265 The \* \* \* Attorney General may issue subpoenas, require the
- 266 production of relevant documents, administer oaths, conduct
- 267 hearings, and do all things necessary in the course of
- 268 investigating, determining and adjudicating an alleged violation.
- The remedies, duties, prohibitions and penalties set forth
- 270 under this article shall not be exclusive and shall be in addition
- 271 to all other causes of action, remedies and penalties provided by
- 272 law \* \* \*.
- 273 **SECTION 10.** Section 77-3-727, Mississippi Code of 1972, is
- 274 amended as follows:
- 275 77-3-727. Any person who has received a telephone
- 276 solicitation in violation of this article, or any rules and
- 277 regulations promulgated pursuant to this article, may file a
- 278 complaint with the \* \* \* Attorney General. The complaint will be
- 279 processed pursuant to complaint procedures established by
- 280 the \* \* \* Attorney General.
- 281 **SECTION 11.** Section 77-3-731, Mississippi Code of 1972, is
- 282 amended as follows:

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283	77-3-731. The * * * Attorney General is granted personal
284	jurisdiction over any telephone solicitor, whether a resident or a
285	nonresident, $\star$ $\star$ for the purpose of administering this article.
286	The * * * Attorney General is granted personal jurisdiction over
287	any nonresident telephone solicitor, its executor, administrator,
288	receiver, trustee or any other appointed representative of such
289	nonresident as to an action or proceeding authorized by this
290	article or any rules and regulations promulgated pursuant to this
291	article as authorized by Section 13-3-57, and also upon any
292	nonresident, his or her executor, administrator, receiver, trustee
293	or any other appointed representative of such nonresident who has
294	qualified under the laws of this state to do business herein. The
295	Attorney General may bring an action to enforce this act in the
296	Chancery Court of Hinds County, Mississippi, First Judicial
297	District, or in the Chancery Court of the county where a defendant
298	resides or has their principal place of business. Service of
299	summons and process upon the alleged violator of this article
300	shall be had or made as is provided by the Mississippi Rules of
301	Civil Procedure.
302	SECTION 12. Section 77-3-733, Mississippi Code of 1972, is
303	amended as follows:
304	77-3-733. Any party aggrieved by any final order of
305	the * * * Chancery Court pursuant to this article, or any rules
306	and regulations promulgated pursuant to this article, shall have

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the right of appeal to the \* \* \* Supreme Court of Mississippi.

- 308 **SECTION 13.** Section 77-3-735, Mississippi Code of 1972, is
- 309 amended as follows:
- 310 77-3-735. No provider of telephonic caller identification
- 311 service, local exchange telephone company or long distance company
- 312 certificated by the \* \* \* Mississippi Public Service Commission
- 313 may be held liable for violations of this article committed by
- 314 other persons or entities.
- 315 **SECTION 14.** Section 77-3-701, Mississippi Code of 1972, is
- 316 brought forward as follows:
- 317 77-3-701. This article shall be known and may be cited as
- 318 the "Mississippi Telephone Solicitation Act."
- 319 **SECTION 15.** Section 77-3-703, Mississippi Code of 1972, is
- 320 brought forward as follows:
- 77-3-703. (1) The use of the telephone to make all types of
- 322 solicitations to consumers is pervasive. This article gives
- 323 consumers a tool by which to object to telemarketing calls and
- 324 text messages, as these communications can amount to a nuisance,
- 325 an invasion of privacy, and can create a health and safety risk
- 326 for certain consumers who maintain their phone service primarily
- 327 for emergency medical situations.
- 328 (2) Any calls made for political purposes shall be governed
- 329 by Section 23-15-875.
- 330 **SECTION 16.** Section 77-3-711, Mississippi Code of 1972, is
- 331 brought forward as follows:
- 332 77-3-711. The provisions of this article shall not apply to:

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333	(a) A person soliciting:
334	(i) Who does not make the major sales presentation
335	during the telephone solicitation;
336	(ii) Without the intent to complete or obtain
337	provisional acceptance of a sale, a charitable contribution, or
338	the payment of some other item of value, pecuniary or otherwise,
339	during the telephone solicitation; or
340	(iii) Without the intent to complete, and who does
341	not complete, the sales presentation during the telephone
342	solicitation, but who completes the sales presentation at a later
343	face-to-face meeting between the person soliciting and the
344	prospective purchaser or consumer.
345	(b) A person who is a licensee under Chapter 35, Title
346	73, Mississippi Code of 1972, who is a resident of the State of
347	Mississippi, and whose telephone solicitation is for the sole
348	purpose of selling, exchanging, purchasing, renting, listing for
349	sale or rent or leasing real estate in connection with his real
350	estate license and not in conjunction with any other offer.
351	(c) A motor vehicle dealer as that term is defined in
352	Section 63-17-55, who is a resident of the State of Mississippi
353	and who maintains a current motor vehicle dealer's license issued
354	by the Mississippi Motor Vehicle Commission, whose telephone
355	solicitation is for the sole purpose of selling, offering to sell,
356	soliciting or advertising the sale of motor vehicles in connection

357	with	his	motor	vehicle	dealer's	license	and	not	in	conjunction
358	with	anv	other	offer						

- 359 (d) An agent as that term is defined in Section 83-17-1 360 whose telephone solicitation is for the sole purpose of 361 soliciting, consulting, advising, or adjusting in the business of 362 insurance.
- (e) A broker-dealer, agent, or investment advisor
  registered under Chapter 71, Title 75, Mississippi Code of 1972,
  whose telephone solicitation is for the sole purpose of effecting
  or attempting to effect the purchase or sale of securities or has
  the purpose of providing or seeking to provide investment or
  financial advice.
- organization which is registered under Chapter 11, Title 79,
  Mississippi Code of 1972, whose telephone solicitation is for the
  sole purpose of soliciting for the charitable organization and who
  receives no compensation for his activities on behalf of the
  organization.
- 375 (g) A person calling on behalf of a newspaper of 376 general circulation, whose telephone solicitation is for the sole 377 purpose of soliciting a subscription to the newspaper from, or 378 soliciting the purchase of advertising by, the consumer.
- 379 (h) A person calling on behalf of any supervised 380 financial institution or parent, subsidiary or affiliate thereof. 381 As used in this section, "supervised financial institution" means



- 382 any commercial bank, trust company, savings and loan association,
- 383 mutual savings bank, credit union, industrial loan company, small
- 384 loan company, consumer finance lender, commercial finance lender
- 385 or insurer, provided that the institution has a physical office
- 386 located in the State of Mississippi and is subject to supervision
- 387 by an official or agency of the State of Mississippi or of the
- 388 United States.
- 389 (i) A person calling on behalf of a funeral
- 390 establishment licensed under Section 73-11-41, cemetery or
- 391 monument dealer, if the sole purpose of the telephone solicitation
- 392 relates to services provided by the funeral or death related
- 393 establishments in the course of its ordinary business.
- 394 (j) Any telephone solicitor who solicits a consumer
- 395 with whom he has an established business relationship.
- 396 **SECTION 17.** Section 77-3-719, Mississippi Code of 1972, is
- 397 brought forward as follows:
- 398 77-3-719. Information contained in the database established
- 399 under this article may be used and accessed only for the purpose
- 400 of compliance with this article and shall not be otherwise subject
- 401 to public inspection or disclosure.
- 402 **SECTION 18.** Section 77-3-723, Mississippi Code of 1972, is
- 403 brought forward as follows:
- 404 77-3-723. (1) Any person or entity who makes an authorized
- 405 telephone solicitation to a consumer in this state shall announce
- 406 clearly, at the beginning of each call, his or her name, the

407	company he or she represents and the purpose of the call. Such
408	calls may only be made between the hours of 8:00 a.m. and 8:00
409	p.m. Central Standard Time. No telephone solicitations may be
410	made on a Sunday. For purposes of this provision, an "authorized
411	telephone solicitation" means a solicitation that is made: (a) to
412	a consumer who is not listed on the most current "no-calls"
413	database; (b) by a telephone solicitor who has been authorized to
414	make such solicitations under the provisions of Section 77-3-709;
415	or (c) by a telephone solicitor who is exempt from this article
416	under the provisions of Section 77-3-711.

- (2) A person or entity who makes a telephone solicitation to a consumer in this state may not utilize knowingly any method that blocks or otherwise circumvents the consumer's use of a caller identification service, nor may the person or entity use an automated dialing system or any like system that uses a recorded voice message to communicate with the consumer unless the person or entity has an established business relationship with the consumer and uses the recorded voice message to inform the consumer about a new product or service.
- SECTION 19. Section 77-3-729, Mississippi Code of 1972, is brought forward as follows:
- 77-3-729. It shall be a defense in any action or proceeding brought under Section 77-3-725 or 77-3-727 that the defendant has established and implemented, with due care, reasonable practices

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- 431 and procedures to effectively prevent telephone solicitations in
- 432 violation of this article.
- 433 **SECTION 20.** Section 77-3-601, Mississippi Code of 1972, is
- 434 brought forward as follows:
- 435 77-3-601. As used in this article:
- 436 (a) "Telephonic sales call" means a call made by a
- 437 telephone solicitor to a consumer for the purpose of soliciting a
- 438 sale of any consumer goods or services, or for the purpose of
- 439 soliciting an extension of credit for consumer goods or services,
- 440 or for the purpose of obtaining information or an extension of
- 441 credit for these purposes.
- (b) "Consumer goods or services" means any real
- 443 property or any tangible or intangible personal property which is
- 444 normally used for personal, family or household purposes,
- 445 including, without limitation, any property intended to be
- 446 attached to or installed in any real property regardless of
- 447 whether it is attached or installed, as well as cemetery lots and
- 448 time-share estates, and any services related to the property.
- (c) "Unsolicited telephonic sales call" means a
- 450 telephonic sales call other than a call made:
- 451 (i) In response to an express request of the
- 452 person called;
- 453 (ii) In connection with an existing debt or
- 454 contract, payment or performance which has not been completed at
- 455 the time of the call; or

456			( i	_ii)	То	any	person	with	whom	the	telephone
457	solicitor	has	an	esta	blis	shed	busines	ss re	lation	nship	) <b>.</b>

- 458 (d) "Consumer" means an actual or prospective
- 459 purchaser, lessee or recipient of consumer goods or services.
- (e) "Merchant" means a person who, directly or
- 461 indirectly, offers or makes available to consumers any consumer
- 462 goods or services.
- (f) "Telephone solicitor" means any natural person,
- 464 firm, organization, partnership, association, corporation, or a
- 465 subsidiary or affiliate thereof, doing business in this state, who
- 466 makes or causes to be made a telephonic sales call.
- 467 (g) "Doing business in this state" refers to businesses
- 468 who conduct telephonic sales calls from a location in Mississippi
- 469 or from other states or nations to consumers located in
- 470 Mississippi.
- 471 (h) "Established business relationship" means a prior
- 472 or existing relationship formed by a voluntary two-way
- 473 communication between a person or entity and a consumer with or
- 474 without an exchange of consideration, on the basis of an inquiry,
- 475 application, purchase or transaction by such person or entity,
- 476 which relationship has not been previously terminated by either
- 477 party.
- 478 **SECTION 21.** Section 77-3-603, Mississippi Code of 1972, is
- 479 brought forward as follows:

480	77-3-603. Any telephone solicitor who makes an unsolicited
481	telephonic sales call to a residential telephone number shall:
482	(a) Make calls between the hours of 8:00 a.m. and 9:00
483	p.m., Central Standard Time, Monday through Friday, and between
484	the hours of 8:00 a.m. and 9:00 p.m. on Saturdays (no calls shall
485	be made on Sundays);
486	(b) Identify himself or herself by his or her true
487	first and last names and the business on whose behalf he or she is
488	soliciting immediately upon making contact by telephone with the
489	person who is the object of the telephone solicitation; and
490	(c) Discontinue the call immediately if at any time
491	during the conversation the person being solicited expresses
492	disinterest in continuing the call or sales presentation.
493	SECTION 22. Section 77-3-605, Mississippi Code of 1972, is
494	brought forward as follows:
495	77-3-605. Any telephone solicitor shall apply for a
496	certificate of registration from the Office of the Attorney
497	General as a condition for doing business in this state. The
498	certificate of registration shall be in a form as prescribed by
499	the Attorney General.
500	The application for a certificate of registration shall be
501	accompanied by a surety bond in the penal sum of Seventy-five
502	Thousand Dollars (\$75,000.00) with conditions and in a form
503	prescribed by the Attorney General. The bond shall provide for

the indemnification of any person suffering loss as the result of

505	any fraud, misrepresentation or violation of Sections 77-3-601
506	through 77-3-619 by the principal. The term of the bond shall be
507	continuous, but it shall be subject to cancellation by the surety
508	in the manner described in this section. The surety may terminate
509	the bond upon giving a sixty-day written notice to the principal
510	and to the Attorney General, but the liability of the surety for
511	acts of the principal and its agents shall continue during the
512	sixty (60) days of cancellation notice. The notice does not
513	absolve the surety from liability which accrues before the
514	cancellation becomes final but which is discovered after that date
515	and which may have arisen at any time during the term of the bond.
516	Unless the bond is replaced by that of another surety before the
517	expiration of the sixty (60) days' notice of cancellation, the
518	certificate of registration shall be suspended. Any person
519	required pursuant to this section to file a bond with an
520	application for a certificate of registration may file, in lieu
521	thereof, cash, a certificate of deposit, or government bonds in
522	the amount of Seventy-five Thousand Dollars (\$75,000.00). Such
523	deposit is subject to the same terms and conditions as are
524	provided for in the surety bond required herein. Any interest or
525	earnings on such deposits are payable to the depositor.
526	SECTION 23. Section 77-3-607, Mississippi Code of 1972, is
527	brought forward as follows:

528	77-3-607. (1) A contract made pursuant to a telephonic
529	sales call is not valid and enforceable against a consumer unless
530	made in compliance with this section.
531	(2) A contract made pursuant to a telephonic sales call
532	shall:
533	(a) Be reduced to writing and signed by the consumer.
534	(b) Comply with all other applicable laws and rules.
535	(c) Match the description of goods or services as
536	principally used in the telephone solicitations.
537	(d) Contain the name, address, and telephone number of
538	the seller, the total price of the contract and a detailed
539	description of the goods or services being sold.
540	(e) Contain, in bold, conspicuous type, immediately
541	preceding the signature, the following statement:
542	"YOU ARE NOT OBLIGATED TO PAY ANY MONEY UNLESS YOU SIGN THIS
543	CONTRACT AND RETURN IT TO THE SELLER."
544	(f) Include in its terms any oral or written
545	representations made by the telephone solicitor to the consumer in
546	connection with the transaction.
547	(3) The provisions of this section do not apply to
548	contractual sales regulated under other sections of the
549	Mississippi statutes and to contractual sales of companies which
550	provide telecommunication services and reach binding agreements by
551	telephone for these services.

552	(4) A merchant who engages a telephone solicitor to make or
553	cause to be made a telephonic sales call shall not make or submit
554	any charge to the consumer's credit card account until after the
555	merchant receives from the consumer a copy of the contract which
556	complies with this section.

- 557 (5) The provisions of this section do not apply to a 558 transaction:
- (a) Made in accordance with prior negotiations in the course of a visit by the consumer to a merchant operating a retail business establishment which has a fixed permanent location and where consumer goods are displayed or offered for sale on a continuing basis;
  - (b) In which the consumer may obtain a full refund for the return of undamaged and unused goods or a cancellation of services notice to the seller within seven (7) days after receipt by the consumer, and the seller will process the refund within thirty (30) days after receipt of the returned merchandise by the consumer;
- (c) In which the consumer purchases goods or services
  after an examination of a television, radio, or print
  advertisement or a sample, brochure, or catalog of the merchant
  that contains the name, address and telephone number of the
  merchant; a description of the goods or services being sold; and
  any limitations or restrictions that apply to the offer; or

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576	(d) In which the merchant is a bona fide charitable
577	organization ruled tax-exempt by the Internal Revenue Service.
578	SECTION 24. Section 77-3-609, Mississippi Code of 1972, is
579	brought forward as follows:
580	77-3-609. The provisions of Sections 77-3-601 through
581	77-3-619 shall not apply to:
582	(a) A person engaging in commercial telephone
583	solicitation where the solicitation is an isolated transaction and
584	not done in the course of a pattern of repeated transactions of
585	like nature.
586	(b) A person making calls for religious, charitable,
587	political, education or other noncommercial purposes, or a person
588	soliciting for a nonprofit corporation if that corporation is
589	properly registered as such with the Secretary of State and is
590	included within the exemption of Section 501(c)(3) or Section
591	501(c)(6) of the Internal Revenue Code.
592	(c) A person soliciting:
593	(i) Without the intent to complete or obtain
594	provisional acceptance of a sale during the telephone
595	solicitation;
596	(ii) Who does not make the major sales
597	presentation during the telephone solicitation; or
598	(iii) Without the intent to complete, and who does
599	not complete, the sales presentation during the telephone
600	solicitation, but who completes the sales presentation at a later

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- face-to-face meeting between the seller and the prospective purchaser. However, if a seller, directly following a telephone solicitation, causes an individual whose primary purpose it is to go to the prospective purchaser to collect the payment or deliver any item purchased, this exemption does not apply.
- 606 Any licensed securities, commodities, or 607 investments broker, dealer or investment advisor, when soliciting 608 within the scope of his license. As used in this section, 609 "licensed securities, commodities, or investments broker, dealer or investment advisor" means a person subject to license or 610 611 registration as such by the Securities and Exchange Commission, by the National Association of Securities Dealers or other 612 613 self-regulatory organization as defined by the Securities Exchange Act of 1934 (15 USC Section 781), or by an official or agency of 614 this state or of any state of the United States. 615
- 616 Any licensed associated person of a securities, commodities, or investments broker, dealer or investment advisor, 617 when soliciting within the scope of his license. As used in this 618 619 section, "licensed associated person of a securities, commodities, 620 or investment broker, dealer or investment advisor" means any 621 associated person registered or licensed by the National 622 Association of Securities Dealers or other self-regulatory organization as defined by the Securities Exchange Act of 1934 (15 623 624 USC Section 781) or by an official or agency of this state or of 625 any state of the United States.



626	(f) A person primarily soliciting the sale of a
627	newspaper, magazine or periodical of general circulation by its
628	publisher, or by the publisher's agent through written agreement.
629	(g) A book, video or record club or contractual plan or
630	arrangement:
631	(i) Under which the seller provides the consumer
632	with a form which the consumer may use to instruct the seller not
633	to ship the offered merchandise;
634	(ii) Which is regulated by the Federal Trade
635	Commission trade regulation concerning "use of negative option
636	plans by sellers in commerce"; or
637	(iii) Which provides for the sale of books,
638	records or videos which are not covered under paragraphs (i) or
639	(ii), including continuity plans, subscription arrangements,
640	standing order arrangements, supplements and series arrangements
641	under which the seller periodically ships merchandise to a
642	consumer who has consented in advance to receive such merchandise
643	on a periodic basis.
644	(h) Any supervised financial institution or parent,
645	subsidiary or affiliate thereof. As used in this section,
646	"supervised financial institution" means any commercial bank,
647	trust company, savings and loan association, mutual savings bank,
648	credit union, industrial loan company, consumer finance lender,
649	commercial finance lender or insurer provided that the

650	institution	is	subject	to	supervision	bу	an	official	or	agency	of
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- 651 this state, of any state or of the United States.
- (i) Any licensed insurance or real estate broker,
- 653 agent, customer representative or solicitor when soliciting within
- 654 the scope of his license. As used in this section, "licensed
- 655 insurance or real estate broker, agent, customer representative or
- 656 solicitor" means any insurance or real estate broker, agent,
- 657 customer representative or solicitor licensed by an official or
- 658 agency of this state or of any state of the United States.
- (j) A person soliciting the sale of services provided
- 660 by a cable television system operating under authority of a
- 661 franchise or permit.
- 662 (k) A person who solicits sales by periodically
- 663 publishing and delivering a catalog of the seller's merchandise to
- 664 prospective purchasers, if the catalog:
- (i) Contains a written description or illustration
- 666 of each item offered for sale;
- (ii) Includes the business address or home office
- 668 address of the seller;
- 669 (iii) Includes at least twenty-four (24) pages of
- 670 written material and illustrations and is distributed in more than
- 671 one (1) state; or
- (iv) Has an annual circulation by mailing of not
- less than two hundred fifty thousand (250,000).

674	(1) A person who solicits contracts for the maintenance
675	or repair of goods previously purchased from the person making the
676	solicitation or on whose behalf the solicitation is made.

- 677 (m) A telephone company, or its subsidiary or agents,
  678 or a business which is regulated by the Mississippi Public Service
  679 Commission, or a Federal Communications Commission licensed
  680 cellular telephone company or other bona fide radio
  681 telecommunication services provider.
- 682 Any publicly traded corporation which has (n) securities registered with the Securities and Exchange Commission 683 684 which are a reported security within the meaning of subparagraph 685 (4) of Regulation Section 240.11a3-1, (a), under the Securities 686 Exchange Act of 1934, or which is exempt from registration under 687 subparagraph (A), (B), (C), (E), (F), (G) or (H) of paragraph (2) of subsection (q) of Section 12 of the Securities Exchange Act of 688 689 1934 (15 USC Section 781), or any subsidiary of such a 690 corporation.
- (o) A business soliciting exclusively the sale of telephone answering services, provided that the telephone answering services will be supplied by the solicitor.
- (p) A person soliciting a transaction regulated by the
  Commodity Futures Trading Commission if the person is registered
  or temporarily licensed for this activity with the Commodity
  Futures Trading Commission under the Commodity Exchange Act (7 USC

- 698 Section 1 et seq.) and the registration or license has not expired 699 or been suspended or revoked.
- 700 (q) A person soliciting the sale of food or produce if
- 701 the solicitation neither intends to result in, or actually results
- 702 in, a sale which costs the purchaser in excess of One Hundred
- 703 Dollars (\$100.00).
- 704 (r) A person soliciting business from prospective
- 705 consumers who have an established business relationship with, or
- 706 who have previously purchased from, the business enterprise for
- 707 which the solicitor is calling, if the solicitor is operating
- 708 under the same exact business name.
- 709 (s) A person who has been operating, for at least one
- 710 (1) year, a retail business establishment under the same name as
- 711 that used in connection with telemarketing, and both of the
- 712 following occur on a continuing basis:
- 713 (i) Either products are displayed and offered for
- 714 sale, or services are offered for sale and provided at the
- 715 business establishment; and
- 716 (ii) A majority of the seller's business involves
- 717 the buyer obtaining such products or services at the seller's
- 718 location.
- 719 (t) Any telephone marketing service company which
- 720 provides telemarketing sales services under contract to sellers
- 721 and has been operating continuously for at least five (5) years
- 722 under the same business name and seventy-five percent (75%) of its

- 723 contracts are performed on behalf of persons exempted from
- 724 Sections 77-3-601 through 77-3-619.
- 725 **SECTION 25.** Section 77-3-611, Mississippi Code of 1972, is
- 726 brought forward as follows:
- 727 77-3-611. The Attorney General shall investigate any
- 728 complaints received concerning violations of Sections 77-3-601
- 729 through 77-3-619. If, after investigating any complaint, the
- 730 Attorney General finds that there has been a violation of Sections
- 731 77-3-601 through 77-3-619, the Attorney General may bring an
- 732 action to impose a civil penalty and to seek other relief,
- 733 including injunctive relief, as the court deems appropriate
- 734 against the telephone solicitor. The civil penalty shall not
- 735 exceed Ten Thousand Dollars (\$10,000.00) per violation and shall
- 736 be deposited in the State General Fund, unallocated. This civil
- 737 penalty may be recovered in any action brought under Sections
- 738 77-3-601 through 77-3-619 by the Attorney General. Alternatively,
- 739 the Attorney General may terminate any investigation or action
- 740 upon agreement by the person to pay a stipulated civil penalty.
- 741 The Attorney General or the court may waive any civil penalty if
- 742 the person has previously made full restitution or reimbursement
- 743 or has paid actual damages to the consumers who have been injured
- 744 by the violation.
- 745 **SECTION 26.** Section 77-3-613, Mississippi Code of 1972, is
- 746 brought forward as follows:

747	77-3-613. In any civil proceeding alleging a violation of
748	Sections $77-3-601$ through $77-3-619$ , the burden of proving an
749	exemption or an exemption from a definition is upon the person
750	claiming it.

- 751 **SECTION 27.** Section 77-3-615, Mississippi Code of 1972, is 752 brought forward as follows:
- 753 77-3-615. (1) In any civil litigation resulting from a
  754 transaction involving a violation of Sections 77-3-601 through
  755 77-3-619, the prevailing party, after judgment in the trial court
  756 and exhaustion of all appeals, if any, shall receive his
  757 reasonable attorney's fees and costs from the nonprevailing party.
- 758 (2) The attorney for the prevailing party shall submit a 759 sworn affidavit of his time spent on the case and his costs 760 incurred for all the motions, hearings, and appeals to the trial 761 judge who presided over the civil case.
- 762 (3) The trial judge shall award the prevailing party the sum
  763 of reasonable costs incurred in the action plus a reasonable legal
  764 fee for the hours actually spent on the case as sworn to in an
  765 affidavit.
- 766 (4) Any award of attorney's fees or costs shall become a 767 part of the judgment and subject to execution as the law allows.
- 768 (5) In any civil litigation initiated by the Attorney
  769 General, the court may award to the prevailing party reasonable
  770 attorney's fees and costs if the court finds that there was a
  771 complete absence of a justiciable issue of either law or fact



- 772 raised by the losing party, or if the court finds bad faith on the
- 773 part of the losing party.
- 774 **SECTION 28.** Section 77-3-617, Mississippi Code of 1972, is
- 775 brought forward as follows:
- 776 77-3-617. The Attorney General shall by rule ensure that
- 777 telecommunications companies inform their customers of the
- 778 provisions of Sections 77-3-601 through 77-3-619. The
- 779 notification may be made by:
- 780 (a) Annual inserts in the billing statements mailed to
- 781 customers; and
- 782 (b) Conspicuous publication of the notice in the
- 783 consumer information pages of the local telephone directories.
- 784 **SECTION 29.** Section 77-3-619, Mississippi Code of 1972, is
- 785 brought forward as follows:
- 786 77-3-619. The Attorney General is authorized to issue any
- 787 necessary rules and regulations in order to carry out the
- 788 provisions of Sections 77-3-601 through 77-3-619.
- 789 **SECTION 30.** Section 77-3-801, Mississippi Code of 1972, is
- 790 brought forward as follows:
- 791 77-3-801. This article may be cited as the "Caller ID
- 792 Anti-Spoofing Act."
- 793 **SECTION 31.** Section 77-3-803, Mississippi Code of 1972, is
- 794 brought forward as follows:
- 795 77-3-803. As used in this article:

796	(a) "Automatic number identification" means a system
797	that identifies the billing account for a call and includes an
798	enhanced 911 service capability that enables the automatic display
799	of the ten-digit number used to place a 911 call from a wire line,
800	wireless, interconnected VoIP or nontraditional telephone service.

- (b) "Caller identification information" means
  information provided by a caller identification service regarding
  the telephone number, or other origination information, of a call
  or facsimile transmission made using a telecommunications service
  or an interconnected VoIP service, or of a text message sent using
  a text-messaging service.
- (c) "Caller identification service" means any service

  or device designed to provide the user of the service or device

  with the telephone number of, or other information regarding the

  origination of, a call made using a telecommunications service or

  interconnected VoIP service. The term includes automatic number

  identification services.
- 813 (d) "Interconnected VoIP service" means an 814 interconnected Voice over Internet Protocol service that:
- 815 (i) Enables real-time, two-way voice
- 816 communications;
- 817 (ii) Requires a broadband internet connection from 818 the user's location;
- 819 (iii) Requires internet protocol-compatible 820 customer premises equipment; and

822	originate on the public switched telephone network and to
823	terminate calls to the public switched telephone network.
824	(e) "Place of primary use" means the street address
825	where a subscriber's use of a telecommunications service or
826	interconnected VoIP service primarily occurs, which shall be:
827	(i) The residential street address or the primary
828	business street address of the subscriber or, in the case of a
829	subscriber of interconnected VoIP service, the subscriber's
830	registered location; and
831	(ii) Within the licensed service area of the
832	provider.
833	(f) "Provider" means a person or entity that offers
834	telecommunications service or interconnected VoIP service.
835	(g) "Registered location" means the most recent
836	information obtained by an interconnected VoIP service provider
837	that identifies the physical location of an end user.
838	(h) "Subscriber" means a person:
839	(i) Who subscribes to a caller identification
840	service in connection with a telecommunications service or an
841	interconnected VoIP service; and
842	(ii) Whose place of primary use for the service
843	described in paragraph (h)(i) is located in Mississippi.
844	(i) "Telecommunications service" means the offering of
845	telecommunications for a fee directly to the public, or to classes

(iv) Permits users generally to receive calls that

- 846 of users so as to be effectively available directly to the public,
- 847 regardless of the facilities used.
- 848 **SECTION 32.** Section 77-3-805, Mississippi Code of 1972, is
- 849 brought forward as follows:
- 850 77-3-805. Except as provided in Section 77-3-807, a person
- 851 shall not, in connection with any telecommunications service or
- 852 interconnected VOIP service, knowingly and with the intent to
- 853 defraud or cause harm to another person or to wrongfully obtain
- 854 anything of value, cause any caller identification service to
- 855 transmit misleading or inaccurate caller identification
- 856 information to a subscriber.
- 857 **SECTION 33.** Section 77-3-807, Mississippi Code of 1972, is
- 858 brought forward as follows:
- 77-3-807. This article does not apply to:
- 860 (a) The blocking of caller identification information.
- 861 (b) Any law enforcement agency of the federal, state,
- 862 county or municipal government.
- 863 (c) Any intelligence or security agency of the federal
- 864 government.
- 865 (d) A telecommunications, broadband or
- 866 voice-over-Internet service provider that is acting solely as an
- 867 intermediary for the transmission of telephone service between the
- 868 caller and the recipient.
- 869 **SECTION 34.** Section 77-3-809, Mississippi Code of 1972, is
- 870 brought forward as follows:

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871	77-3-809. (1) Any person who violates this article shall be
872	guilty of a misdemeanor and, upon conviction thereof, shall be
873	subject to a fine of not more than One Thousand Dollars
874	(\$1,000.00) or shall be imprisoned in the county jail not
875	exceeding one (1) year, or both.

- 876 (2) Any violation of this article constitutes an unlawful 877 trade practice under Section 75-24-5 and, in addition to any 878 remedies or penalties set forth in this article, shall be subject 879 to any remedies or penalties available for a violation of that 880 statute.
- (3) Any violation of this article constitutes a violation of the Mississippi Telephone Solicitation Act, Section 77-3-701 et seq., and in addition to any remedies or penalties provided in this article, shall be subject to any remedies or penalties available for a violation of that act.
- 886 **SECTION 35.** Section 23-15-875, Mississippi Code of 1972, is 887 brought forward as follows:
  - 23-15-875. No person, including a candidate, shall publicly or privately make, in a campaign then in progress, any charge or charges reflecting upon the honesty, integrity or moral character of any candidate, so far as his or her private life is concerned, unless the charge be in fact true and actually capable of proof; and any person who makes any such charge shall have the burden of proof to show the truth thereof when called to account therefor under any affidavit or indictment against him or her for a

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896	violation of this section. Any language deliberately uttered or
897	published which, when fairly and reasonably construed and as
898	commonly understood, would clearly and unmistakably imply any such
899	charge, shall be deemed and held to be the equivalent of a direct
900	charge.

901 **SECTION 36.** This act shall take effect and be in force from 902 and after July 1, 2023.