By: Representatives Bounds, Stamps

To: Public Utilities

HOUSE BILL NO. 1225 (As Passed the House)

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AN ACT TO BRING FORWARD SECTIONS 77-3-601, 77-3-603,
      77-3-605, 77-3-607, 77-3-609, 77-3-611, 77-3-613, 77-3-615, 77-3-617 AND 77-3-619, MISSISSIPPI CODE OF 1972, WHICH RELATE TO UNSOLICITED RESIDENTIAL TELEPHONIC SALES CALLS, FOR PURPOSES OF
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      POSSIBLE AMENDMENT; TO BRING FORWARD SECTIONS 77-3-701, 77-3-703,
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      77-3-705, 77-3-707, 77-3-709, 77-3-711, 77-3-713, 77-3-715, 77-3-717, 77-3-719, 77-3-721, 77-3-723, 77-3-725, 77-3-727, 77-3-729, 77-3-731, 77-3-733 AND 77-3-735, MISSISSIPPI CODE OF
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      1972, WHICH RELATE TO THE MISSISSIPPI TELEPHONE SOLICITATION ACT
      AND PENALTIES, FOR PURPOSES OF POSSIBLE AMENDMENT; TO BRING FORWARD SECTION 77-3-801, 77-3-803, 77-3-805, 77-3-807 AND 77-3-809, MISSISSIPPI CODE OF 1972, WHICH RELATE TO THE CALLER ID
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      ANTI-SPOOFING ACT, FOR PURPOSES OF POSSIBLE AMENDMENT; TO BRING
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      FORWARD SECTION 23-15-875, MISSISSIPPI CODE OF 1972, WHICH RELATES TO LANGUAGE UTTERED OR PUBLISHED REGARDING THE INTEGRITY OF A
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      CANDIDATE FOR OFFICE, FOR PURPOSES OF POSSIBLE AMENDMENT; AND FOR
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      RELATED PURPOSES.
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             BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
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             SECTION 1. Section 77-3-601, Mississippi Code of 1972, is
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      brought forward as follows:
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             77-3-601. As used in this article:
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                    (a) "Telephonic sales call" means a call made by a
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     telephone solicitor to a consumer for the purpose of soliciting a
      sale of any consumer goods or services, or for the purpose of
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      soliciting an extension of credit for consumer goods or services,
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26	or	for	the	purpose	of	obtaining	information	or	an	extension	of
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- 27 credit for these purposes.
- 28 (b) "Consumer goods or services" means any real
- 29 property or any tangible or intangible personal property which is
- 30 normally used for personal, family or household purposes,
- 31 including, without limitation, any property intended to be
- 32 attached to or installed in any real property regardless of
- 33 whether it is attached or installed, as well as cemetery lots and
- 34 time-share estates, and any services related to the property.
- 35 (c) "Unsolicited telephonic sales call" means a
- 36 telephonic sales call other than a call made:
- 37 (i) In response to an express request of the
- 38 person called;
- 39 (ii) In connection with an existing debt or
- 40 contract, payment or performance which has not been completed at
- 41 the time of the call; or
- 42 (iii) To any person with whom the telephone
- 43 solicitor has an established business relationship.
- (d) "Consumer" means an actual or prospective
- 45 purchaser, lessee or recipient of consumer goods or services.
- 46 (e) "Merchant" means a person who, directly or
- 47 indirectly, offers or makes available to consumers any consumer
- 48 goods or services.
- (f) "Telephone solicitor" means any natural person,
- 50 firm, organization, partnership, association, corporation, or a

- 51 subsidiary or affiliate thereof, doing business in this state, who
- 52 makes or causes to be made a telephonic sales call.
- 53 (g) "Doing business in this state" refers to businesses
- 54 who conduct telephonic sales calls from a location in Mississippi
- or from other states or nations to consumers located in
- 56 Mississippi.
- 57 (h) "Established business relationship" means a prior
- 58 or existing relationship formed by a voluntary two-way
- 59 communication between a person or entity and a consumer with or
- 60 without an exchange of consideration, on the basis of an inquiry,
- 61 application, purchase or transaction by such person or entity,
- 62 which relationship has not been previously terminated by either
- 63 party.
- 64 **SECTION 2.** Section 77-3-603, Mississippi Code of 1972, is
- 65 brought forward as follows:
- 66 77-3-603. Any telephone solicitor who makes an unsolicited
- 67 telephonic sales call to a residential telephone number shall:
- 68 (a) Make calls between the hours of 8:00 a.m. and 9:00
- 69 p.m., Central Standard Time, Monday through Friday, and between
- 70 the hours of 8:00 a.m. and 9:00 p.m. on Saturdays (no calls shall
- 71 be made on Sundays);
- 72 (b) Identify himself or herself by his or her true
- 73 first and last names and the business on whose behalf he or she is
- 74 soliciting immediately upon making contact by telephone with the
- 75 person who is the object of the telephone solicitation; and

76	(c) Discontinue the call immediately if at any time
77	during the conversation the person being solicited expresses
78	disinterest in continuing the call or sales presentation.
79	SECTION 3. Section 77-3-605, Mississippi Code of 1972, is
80	brought forward as follows:
81	77-3-605. Any telephone solicitor shall apply for a
82	certificate of registration from the Office of the Attorney
83	General as a condition for doing business in this state. The
84	certificate of registration shall be in a form as prescribed by
85	the Attorney General.
86	The application for a certificate of registration shall be
87	accompanied by a surety bond in the penal sum of Seventy-five
88	Thousand Dollars (\$75,000.00) with conditions and in a form
89	prescribed by the Attorney General. The bond shall provide for
90	the indemnification of any person suffering loss as the result of
91	any fraud, misrepresentation or violation of Sections 77-3-601
92	through 77-3-619 by the principal. The term of the bond shall be
93	continuous, but it shall be subject to cancellation by the surety
94	in the manner described in this section. The surety may terminate
95	the bond upon giving a sixty-day written notice to the principal
96	and to the Attorney General, but the liability of the surety for
97	acts of the principal and its agents shall continue during the
98	sixty (60) days of cancellation notice. The notice does not
99	absolve the surety from liability which accrues before the

cancellation becomes final but which is discovered after that date

- 101 and which may have arisen at any time during the term of the bond.
- 102 Unless the bond is replaced by that of another surety before the
- 103 expiration of the sixty (60) days' notice of cancellation, the
- 104 certificate of registration shall be suspended. Any person
- 105 required pursuant to this section to file a bond with an
- 106 application for a certificate of registration may file, in lieu
- 107 thereof, cash, a certificate of deposit, or government bonds in
- 108 the amount of Seventy-five Thousand Dollars (\$75,000.00). Such
- 109 deposit is subject to the same terms and conditions as are
- 110 provided for in the surety bond required herein. Any interest or
- 111 earnings on such deposits are payable to the depositor.
- 112 **SECTION 4.** Section 77-3-607, Mississippi Code of 1972, is
- 113 brought forward as follows:
- 114 77-3-607. (1) A contract made pursuant to a telephonic
- 115 sales call is not valid and enforceable against a consumer unless
- 116 made in compliance with this section.
- 117 (2) A contract made pursuant to a telephonic sales call
- 118 shall:
- 119 (a) Be reduced to writing and signed by the consumer.
- 120 (b) Comply with all other applicable laws and rules.
- 121 (c) Match the description of goods or services as
- 122 principally used in the telephone solicitations.
- 123 (d) Contain the name, address, and telephone number of
- 124 the seller, the total price of the contract and a detailed
- 125 description of the goods or services being sold.

126		(e)	Contain,	in b	old,	conspi	cuous	type,	immediately
127	preceding	the	signature.	the	foli	lowina	statem	ment:	

"YOU ARE NOT OBLIGATED TO PAY ANY MONEY UNLESS YOU SIGN THIS

129 CONTRACT AND RETURN IT TO THE SELLER."

- 130 (f) Include in its terms any oral or written
 131 representations made by the telephone solicitor to the consumer in
 132 connection with the transaction.
- 133 (3) The provisions of this section do not apply to
 134 contractual sales regulated under other sections of the
 135 Mississippi statutes and to contractual sales of companies which
 136 provide telecommunication services and reach binding agreements by
 137 telephone for these services.
- (4) A merchant who engages a telephone solicitor to make or cause to be made a telephonic sales call shall not make or submit any charge to the consumer's credit card account until after the merchant receives from the consumer a copy of the contract which complies with this section.
- 143 (5) The provisions of this section do not apply to a 144 transaction:
- (a) Made in accordance with prior negotiations in the course of a visit by the consumer to a merchant operating a retail business establishment which has a fixed permanent location and where consumer goods are displayed or offered for sale on a continuing basis;

150	(b) In which the consumer may obtain a full refund for
151	the return of undamaged and unused goods or a cancellation of
152	services notice to the seller within seven (7) days after receipt
153	by the consumer, and the seller will process the refund within
154	thirty (30) days after receipt of the returned merchandise by the

- 156 (c) In which the consumer purchases goods or services
 157 after an examination of a television, radio, or print
 158 advertisement or a sample, brochure, or catalog of the merchant
 159 that contains the name, address and telephone number of the
 160 merchant; a description of the goods or services being sold; and
- 162 (d) In which the merchant is a bona fide charitable

any limitations or restrictions that apply to the offer; or

organization ruled tax-exempt by the Internal Revenue Service.

- 164 <u>SECTION 5.</u> Section 77-3-609, Mississippi Code of 1972, is 165 brought forward as follows:
- 166 77-3-609. The provisions of Sections 77-3-601 through 167 77-3-619 shall not apply to:
- 168 (a) A person engaging in commercial telephone
 169 solicitation where the solicitation is an isolated transaction and
 170 not done in the course of a pattern of repeated transactions of
 171 like nature.
- 172 (b) A person making calls for religious, charitable,
 173 political, education or other noncommercial purposes, or a person
 174 soliciting for a nonprofit corporation if that corporation is

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consumer;

- 175 properly registered as such with the Secretary of State and is
- 176 included within the exemption of Section 501(c)(3) or Section
- 177 501(c)(6) of the Internal Revenue Code.
- 178 (c) A person soliciting:
- (i) Without the intent to complete or obtain
- 180 provisional acceptance of a sale during the telephone
- 181 solicitation;
- 182 (ii) Who does not make the major sales
- 183 presentation during the telephone solicitation; or
- 184 (iii) Without the intent to complete, and who does
- 185 not complete, the sales presentation during the telephone
- 186 solicitation, but who completes the sales presentation at a later
- 187 face-to-face meeting between the seller and the prospective
- 188 purchaser. However, if a seller, directly following a telephone
- 189 solicitation, causes an individual whose primary purpose it is to
- 190 go to the prospective purchaser to collect the payment or deliver
- 191 any item purchased, this exemption does not apply.
- 192 (d) Any licensed securities, commodities, or
- 193 investments broker, dealer or investment advisor, when soliciting
- 194 within the scope of his license. As used in this section,
- 195 "licensed securities, commodities, or investments broker, dealer
- 196 or investment advisor" means a person subject to license or
- 197 registration as such by the Securities and Exchange Commission, by
- 198 the National Association of Securities Dealers or other
- 199 self-regulatory organization as defined by the Securities Exchange

200	Act o	of	1934	(1	5 U	JSC S	Section	1 78	31),	or	bу	an	official	or	agency	of
201	this	st	ate	or	o f	anv	state	of	the	Uni	itea	i St	tates.			

- 202 (e) Any licensed associated person of a securities, commodities, or investments broker, dealer or investment advisor, 203 204 when soliciting within the scope of his license. As used in this 205 section, "licensed associated person of a securities, commodities, 206 or investment broker, dealer or investment advisor" means any 207 associated person registered or licensed by the National 208 Association of Securities Dealers or other self-regulatory 209 organization as defined by the Securities Exchange Act of 1934 (15 210 USC Section 781) or by an official or agency of this state or of any state of the United States. 211
- 212 A person primarily soliciting the sale of a newspaper, magazine or periodical of general circulation by its 213 214 publisher, or by the publisher's agent through written agreement.
- 215 (g) A book, video or record club or contractual plan or 216 arrangement:
- 217 Under which the seller provides the consumer (i) 218 with a form which the consumer may use to instruct the seller not 219 to ship the offered merchandise;
- 220 (ii) Which is regulated by the Federal Trade 221 Commission trade regulation concerning "use of negative option plans by sellers in commerce"; or 222
- 223 Which provides for the sale of books, records or videos which are not covered under paragraphs (i) or 224

- 225 (ii), including continuity plans, subscription arrangements,
- 226 standing order arrangements, supplements and series arrangements
- 227 under which the seller periodically ships merchandise to a
- 228 consumer who has consented in advance to receive such merchandise
- 229 on a periodic basis.
- (h) Any supervised financial institution or parent,
- 231 subsidiary or affiliate thereof. As used in this section,
- 232 "supervised financial institution" means any commercial bank,
- 233 trust company, savings and loan association, mutual savings bank,
- 234 credit union, industrial loan company, consumer finance lender,
- 235 commercial finance lender or insurer, provided that the
- 236 institution is subject to supervision by an official or agency of
- 237 this state, of any state or of the United States.
- 238 (i) Any licensed insurance or real estate broker,
- 239 agent, customer representative or solicitor when soliciting within
- 240 the scope of his license. As used in this section, "licensed
- 241 insurance or real estate broker, agent, customer representative or
- 242 solicitor" means any insurance or real estate broker, agent,
- 243 customer representative or solicitor licensed by an official or
- 244 agency of this state or of any state of the United States.
- 245 (j) A person soliciting the sale of services provided
- 246 by a cable television system operating under authority of a
- 247 franchise or permit.

	248	(k)	Α	person	who	solicits	sales	by	periodicall'	У
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- 249 publishing and delivering a catalog of the seller's merchandise to
- 250 prospective purchasers, if the catalog:
- 251 (i) Contains a written description or illustration
- 252 of each item offered for sale;
- 253 (ii) Includes the business address or home office
- 254 address of the seller;
- 255 (iii) Includes at least twenty-four (24) pages of
- 256 written material and illustrations and is distributed in more than
- 257 one (1) state; or
- 258 (iv) Has an annual circulation by mailing of not
- 259 less than two hundred fifty thousand (250,000).
- 260 (1) A person who solicits contracts for the maintenance
- 261 or repair of goods previously purchased from the person making the
- 262 solicitation or on whose behalf the solicitation is made.
- 263 (m) A telephone company, or its subsidiary or agents,
- 264 or a business which is regulated by the Mississippi Public Service
- 265 Commission, or a Federal Communications Commission licensed
- 266 cellular telephone company or other bona fide radio
- 267 telecommunication services provider.
- 268 (n) Any publicly traded corporation which has
- 269 securities registered with the Securities and Exchange Commission
- 270 which are a reported security within the meaning of subparagraph
- 271 (4) of Regulation Section 240.11a3-1, (a), under the Securities
- 272 Exchange Act of 1934, or which is exempt from registration under

- 273 subparagraph (A), (B), (C), (E), (F), (G) or (H) of paragraph (2)
- 274 of subsection (g) of Section 12 of the Securities Exchange Act of
- 275 1934 (15 USC Section 781), or any subsidiary of such a
- 276 corporation.
- 277 (o) A business soliciting exclusively the sale of
- 278 telephone answering services, provided that the telephone
- 279 answering services will be supplied by the solicitor.
- 280 (p) A person soliciting a transaction regulated by the
- 281 Commodity Futures Trading Commission if the person is registered
- 282 or temporarily licensed for this activity with the Commodity
- 283 Futures Trading Commission under the Commodity Exchange Act (7 USC
- 284 Section 1 et seq.) and the registration or license has not expired
- 285 or been suspended or revoked.
- 286 (q) A person soliciting the sale of food or produce if
- 287 the solicitation neither intends to result in, or actually results
- 288 in, a sale which costs the purchaser in excess of One Hundred
- 289 Dollars (\$100.00).
- 290 (r) A person soliciting business from prospective
- 291 consumers who have an established business relationship with, or
- 292 who have previously purchased from, the business enterprise for
- 293 which the solicitor is calling, if the solicitor is operating
- 294 under the same exact business name.
- 295 (s) A person who has been operating, for at least one
- 296 (1) year, a retail business establishment under the same name as

297	that	used	in	connection	with	telemarketing,	and	both	of	the

- 298 following occur on a continuing basis:
- 299 (i) Either products are displayed and offered for
- 300 sale, or services are offered for sale and provided at the
- 301 business establishment; and
- 302 (ii) A majority of the seller's business involves
- 303 the buyer obtaining such products or services at the seller's
- 304 location.
- 305 (t) Any telephone marketing service company which
- 306 provides telemarketing sales services under contract to sellers
- 307 and has been operating continuously for at least five (5) years
- 308 under the same business name and seventy-five percent (75%) of its
- 309 contracts are performed on behalf of persons exempted from
- 310 Sections 77-3-601 through 77-3-619.
- 311 **SECTION 6.** Section 77-3-611, Mississippi Code of 1972, is
- 312 brought forward as follows:
- 313 77-3-611. The Attorney General shall investigate any
- 314 complaints received concerning violations of Sections 77-3-601
- 315 through 77-3-619. If, after investigating any complaint, the
- 316 Attorney General finds that there has been a violation of Sections
- 317 77-3-601 through 77-3-619, the Attorney General may bring an
- 318 action to impose a civil penalty and to seek other relief,
- 319 including injunctive relief, as the court deems appropriate
- 320 against the telephone solicitor. The civil penalty shall not
- 321 exceed Ten Thousand Dollars (\$10,000.00) per violation and shall

- 322 be deposited in the State General Fund, unallocated. This civil
- 323 penalty may be recovered in any action brought under Sections
- 324 77-3-601 through 77-3-619 by the Attorney General. Alternatively,
- 325 the Attorney General may terminate any investigation or action
- 326 upon agreement by the person to pay a stipulated civil penalty.
- 327 The Attorney General or the court may waive any civil penalty if
- 328 the person has previously made full restitution or reimbursement
- 329 or has paid actual damages to the consumers who have been injured
- 330 by the violation.
- 331 **SECTION 7.** Section 77-3-613, Mississippi Code of 1972, is
- 332 brought forward as follows:
- 333 77-3-613. In any civil proceeding alleging a violation of
- 334 Sections 77-3-601 through 77-3-619, the burden of proving an
- 335 exemption or an exemption from a definition is upon the person
- 336 claiming it.
- 337 **SECTION 8.** Section 77-3-615, Mississippi Code of 1972, is
- 338 brought forward as follows:
- 339 77-3-615. (1) In any civil litigation resulting from a
- 340 transaction involving a violation of Sections 77-3-601 through
- 341 77-3-619, the prevailing party, after judgment in the trial court
- 342 and exhaustion of all appeals, if any, shall receive his
- 343 reasonable attorney's fees and costs from the nonprevailing party.
- 344 (2) The attorney for the prevailing party shall submit a
- 345 sworn affidavit of his time spent on the case and his costs

346	incurred	for	all	the	motions,	hearings,	and	appeals	to	the	trial
347	indae who	nre	eside	-d 01	ver the c	ivil case.					

- 348 (3) The trial judge shall award the prevailing party the sum 349 of reasonable costs incurred in the action plus a reasonable legal 350 fee for the hours actually spent on the case as sworn to in an 351 affidavit.
- 352 (4) Any award of attorney's fees or costs shall become a 353 part of the judgment and subject to execution as the law allows.
- 354 (5) In any civil litigation initiated by the Attorney
 355 General, the court may award to the prevailing party reasonable
 356 attorney's fees and costs if the court finds that there was a
 357 complete absence of a justiciable issue of either law or fact
 358 raised by the losing party, or if the court finds bad faith on the
 359 part of the losing party.
- 360 <u>SECTION 9.</u> Section 77-3-617, Mississippi Code of 1972, is 361 brought forward as follows:
- 77-3-617. The Attorney General shall by rule ensure that telecommunications companies inform their customers of the provisions of Sections 77-3-601 through 77-3-619. The notification may be made by:
- 366 (a) Annual inserts in the billing statements mailed to 367 customers; and
- 368 (b) Conspicuous publication of the notice in the 369 consumer information pages of the local telephone directories.

- 370 <u>SECTION 10.</u> Section 77-3-619, Mississippi Code of 1972, is
- 371 brought forward as follows:
- 372 77-3-619. The Attorney General is authorized to issue any
- 373 necessary rules and regulations in order to carry out the
- 374 provisions of Sections 77-3-601 through 77-3-619.
- 375 **SECTION 11.** Section 77-3-701, Mississippi Code of 1972, is
- 376 brought forward as follows:
- 377 77-3-701. This article shall be known and may be cited as
- 378 the "Mississippi Telephone Solicitation Act."
- 379 **SECTION 12.** Section 77-3-703, Mississippi Code of 1972, is
- 380 brought forward as follows:
- 77-3-703. (1) The use of the telephone to make all types of
- 382 solicitations to consumers is pervasive. This article gives
- 383 consumers a tool by which to object to telemarketing calls and
- 384 text messages, as these communications can amount to a nuisance,
- 385 an invasion of privacy, and can create a health and safety risk
- 386 for certain consumers who maintain their phone service primarily
- 387 for emergency medical situations.
- 388 (2) Any calls made for political purposes shall be governed
- 389 by Section 23-15-875.
- 390 **SECTION 13.** Section 77-3-705, Mississippi Code of 1972, is
- 391 brought forward as follows:
- 392 77-3-705. For the purposes of this article, the following
- 393 words and terms shall have the meanings ascribed in this section
- 394 unless the context clearly indicates otherwise:

395	(a) "(Consumer	" means	a perso	n or	business	that	receives
396	a telephone	call	or text	message	from a	tele	ephone so	licito	or.

- 397 (b) "Caller identification service" means a type of
 398 telephone service which permits a telephone subscriber to view the
 399 telephone number and name of the person or entity making an
 400 incoming telephone call or text message.
- 401 (c) "Telephone solicitor" means any person, firm,
 402 entity, organization, partnership, association, corporation,
 403 charitable entity, or a subsidiary or affiliate thereof, who
 404 engages in any type of telephone solicitation on his or her own
 405 behalf or through representatives, independent contractors,
 406 salespersons, agents, automated dialing systems, text messaging
 407 systems, or any other machines or other individuals or systems.
- 408 (d) "Telephone solicitation" means any voice or text
 409 message communication over the telephone line or cellular network
 410 of a consumer for the purpose of:
- 411 (i) Encouraging the purchase or rental of, or 412 investment in, property;
- (ii) Soliciting a sale of any consumer goods or

 414 services, or an extension of credit for consumer goods or

 415 services;
- 416 (iii) Soliciting any other item of value,
 417 pecuniary or otherwise, regardless of whether a sales presentation
 418 is made; or

419	(iv)	Soliciting	а	charitable	contribution	of	money

- 420 or property.
- 421 (e) "Commission" means the Mississippi Public Service
- 422 Commission.
- 423 (f) "Doing business in this state" refers to businesses
- 424 which conduct telephone solicitations from any location to
- 425 consumers located in this state.
- 426 (g) "Consumer goods or services" means any real
- 427 property or any tangible or intangible personal property which is
- 428 normally used for personal, family or household purposes,
- 429 including, without limitation, any property intended to be
- 430 attached to, or installed in, any real property, and any services
- 431 related to the property.
- 432 (h) "Established business relationship" means a prior
- 433 or existing relationship formed by a voluntary two-way
- 434 communication between a person or entity and a consumer, with or
- 435 without an exchange of consideration, on the basis of an inquiry,
- 436 application, purchase or transaction by the consumer, which
- 437 relationship is currently existing or was terminated within six
- 438 (6) months of the telephone solicitation; however, the act of
- 439 purchasing consumer goods or services under an extension of credit
- 440 does not create an existing business relationship between the
- 441 consumer and the entity extending credit to the consumer for such
- 442 purchase. The term does not include the situation wherein the
- 443 consumer has merely been subject to a telephone solicitation by or

- at the behest of the telephone solicitor within the six (6) months immediately preceding the contemplated telephone solicitation.
- 446 "Charitable organization" means any person or entity holding itself out to be established for any benevolent, 447 448 educational, philanthropic, humane, scientific, patriotic, social 449 welfare or advocacy, public health, environmental or conservation, 450 civic or other eleemosynary purpose or for the benefit of law 451 enforcement personnel, firefighters, or any other persons who 452 protect the public safety, or for any other purpose where a charitable appeal is the basis of the solicitation. 453
- (j) "Sales presentation" means attempting to obtain
 something of value, pecuniary or otherwise, regardless of whether
 consideration is or is expected to be exchanged.
- 457 <u>SECTION 14.</u> Section 77-3-707, Mississippi Code of 1972, is 458 brought forward as follows:
- 77-3-707. (1) Except as otherwise provided pursuant to
 Section 77-3-709 or 77-3-711, a telephone solicitor may not make
 or cause to be made any telephone solicitation to any consumer in
 this state unless the telephone solicitor has purchased the
 "no-calls" database from the commission or the entity under
 contract with the commission.
- 465 (2) Except as otherwise provided pursuant to Section
 466 77-3-709 or 77-3-711, a telephone solicitor may not make or cause
 467 to be made any telephone solicitation to any consumer in this
 468 state who has given notice to the commission, or the entity under

- 469 contract with the commission, of his or her objection to receiving 470 telephone solicitations.
- 471 (3) The commission, or an entity under contract with the
 472 commission, shall establish and operate a "no-calls" database
 473 composed of a list of telephone numbers of consumers who have
 474 given notice of their objection to receiving telephone
 475 solicitations. The "no-calls" database may be operated by the
 476 commission or by another entity under contract with the
 477 commission.
- 478 Each local exchange company and each competing local 479 exchange carrier shall provide written notification on a 480 semiannual basis to each of its consumers of the opportunity to 481 provide notification to the commission, or the entity under 482 contract with the commission, that the consumer objects to 483 receiving telephone solicitations. The notification must be 484 disseminated at the option of the carrier, by television, radio or 485 newspaper advertisements, written correspondence, bill inserts or 486 messages, a publication in the consumer information pages of the 487 local telephone directory, or any other method not expressly 488 prohibited by the commission.
- 489 (5) A telephone solicitor may not violate the Caller ID
 490 Anti-Spoofing Act in Section 77-3-801 et seq., and if in violation
 491 of such act, he shall also be in violation of this article. In
 492 addition to any remedies or penalties otherwise provided by law,

493	such telep	phone s	solicito	r s	shall	be :	subje	ct t	o an	y reme	edies	or
494	penalties	availa	able for	a	viola	atio	n of	this	art	icle.		

- 495 <u>SECTION 15</u>. Section 77-3-709, Mississippi Code of 1972, is 496 brought forward as follows:
- 77-3-709. The commission, in its discretion, may allow
 telephone solicitors to make telephone solicitations without
 requiring them to purchase the "no-calls" database, and regardless
 of whether a telephone solicitation may be made to a consumer who
 has given notice of his objection to receiving such solicitations,
 provided that it adopts a written policy incorporating the
 following criteria:
- (a) The telephone solicitor must demonstrate to the commission that its proposed telephone solicitation is reasonably related to an established business relationship as defined in Section 77-3-705(h), or is being made in response to an invitation or notice from a consumer which clearly signifies that he is open to a contact being initiated;
- 510 (b) The telephone solicitation is to be made by a
 511 person or entity for the purpose of soliciting a contribution or
 512 donation to a bona fide nonprofit corporation, regardless of
 513 whether consumer goods or services will be provided to the
 514 consumer in return for the contribution or donation; or
- (c) The consumer will not be telephoned for a telephone solicitation as defined in Section 77-3-705(d), but he will be telephoned for a bona fide religious or charitable purpose,

518	including	an	invitation	to	attend	an	event	or	a	request	for	а
519	contributi	ion	or donation	١.								

In all cases, the telephone solicitor must demonstrate that it will not use an automated dialing system or a method that will block or otherwise circumvent the consumer's use of a caller identification service.

In making its determination of whether to allow a telephone solicitation to be made under the policy which will include the limitations set forth in this section, the commission shall exercise due care in investigating previous conduct of the telephone solicitor seeking such authority. The commission may deny any telephone solicitor the privilege of making telephone solicitations under this section, notwithstanding that any of the criteria set forth in this section have been met.

- 532 <u>SECTION 16.</u> Section 77-3-711, Mississippi Code of 1972, is 533 brought forward as follows:
- 534 77-3-711. The provisions of this article shall not apply to:
- 535 (a) A person soliciting:
- (i) Who does not make the major sales presentation during the telephone solicitation;
- (ii) Without the intent to complete or obtain provisional acceptance of a sale, a charitable contribution, or the payment of some other item of value, pecuniary or otherwise, during the telephone solicitation; or

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542		(iii)	Without	the	intent	to	complete,	and	who	does
543	not complete,	the sale	es preser	ntat:	ion dur	ing	the teleph	hone		
544	solicitation,	but who	complete	es th	ne sales	s pi	resentation	n at	a la	ater
545	face-to-face m	neeting l	between t	the p	person s	soli	citing and	d the	9	

546 prospective purchaser or consumer.

- (b) A person who is a licensee under Chapter 35, Title
 73, Mississippi Code of 1972, who is a resident of the State of
 Mississippi, and whose telephone solicitation is for the sole
 purpose of selling, exchanging, purchasing, renting, listing for
 sale or rent or leasing real estate in connection with his real
 estate license and not in conjunction with any other offer.
 - (c) A motor vehicle dealer as that term is defined in Section 63-17-55, who is a resident of the State of Mississippi and who maintains a current motor vehicle dealer's license issued by the Mississippi Motor Vehicle Commission, whose telephone solicitation is for the sole purpose of selling, offering to sell, soliciting or advertising the sale of motor vehicles in connection with his motor vehicle dealer's license and not in conjunction with any other offer.
- (d) An agent as that term is defined in Section 83-17-1 whose telephone solicitation is for the sole purpose of soliciting, consulting, advising, or adjusting in the business of insurance.
- 565 (e) A broker-dealer, agent, or investment advisor 566 registered under Chapter 71, Title 75, Mississippi Code of 1972,

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whose telephone solicitation is for the sole purpose of effecting or attempting to effect the purchase or sale of securities or has the purpose of providing or seeking to provide investment or financial advice.

- organization which is registered under Chapter 11, Title 79,
 Mississippi Code of 1972, whose telephone solicitation is for the
 sole purpose of soliciting for the charitable organization and who
 receives no compensation for his activities on behalf of the
 organization.
- 577 (g) A person calling on behalf of a newspaper of
 578 general circulation, whose telephone solicitation is for the sole
 579 purpose of soliciting a subscription to the newspaper from, or
 580 soliciting the purchase of advertising by, the consumer.
- 581 A person calling on behalf of any supervised 582 financial institution or parent, subsidiary or affiliate thereof. 583 As used in this section, "supervised financial institution" means 584 any commercial bank, trust company, savings and loan association, 585 mutual savings bank, credit union, industrial loan company, small 586 loan company, consumer finance lender, commercial finance lender 587 or insurer, provided that the institution has a physical office 588 located in the State of Mississippi and is subject to supervision 589 by an official or agency of the State of Mississippi or of the 590 United States.

591	(i) A person calling on behalf of a funeral
592	establishment licensed under Section 73-11-41, cemetery or
593	monument dealer, if the sole purpose of the telephone solicitation
594	relates to services provided by the funeral or death related

- establishments in the course of its ordinary business.
- 596 (i) Any telephone solicitor who solicits a consumer
- 597 with whom he has an established business relationship.
- SECTION 17. Section 77-3-713, Mississippi Code of 1972, is 598
- 599 brought forward as follows:
- 77-3-713. All telephone solicitors must register with the 600
- 601 commission before conducting any telephone solicitations in the
- 602 State of Mississippi.

- 603 **SECTION 18.** Section 77-3-715, Mississippi Code of 1972, is
- 604 brought forward as follows:
- 605 77-3-715. The commission may promulgate rules and
- 606 regulations necessary to effectuate this article, including, but
- 607 not limited to, the following:
- 608 The methods by which consumers may give notice to
- 609 the commission or its contractor of their objection to receive
- 610 solicitations or revocation of the notice;
- The methods by which a notice of objection becomes 611 (b)
- 612 effective and the effect of a change of telephone number on the

- 613 notice;
- 614 The methods by which objections and revocations are
- collected and added to the database; 615

616	(d) The methods by which a person or entity desiring to
617	make telephone solicitations may obtain access to the database as
618	required to avoid calling the telephone number of consumers
619	included in the database;

- (e) The process by which the database is updated, and the frequency of updates;
- (f) The process by which telephone solicitors must register with the commission for the purpose of conducting telephonic solicitations in the state;
- (g) The establishment of fees to be charged by the commission or its contractor to telephone solicitors for access to or for paper or electronic copies of the database on an annual basis;
- (h) The establishment of a written policy which clearly articulates the circumstances under which the commission, in its discretion, may allow exceptions to the provisions of this article pursuant to Section 77-3-703; and
- (i) All other matters relating to the database that the commission deems necessary.
- 635 <u>SECTION 19.</u> Section 77-3-717, Mississippi Code of 1972, is 636 brought forward as follows:
- 77-3-717. If the Federal Trade Commission establishes a single national database of telephone numbers of consumers who object to receiving telephone solicitations, the commission must include the portion of the single national database that relates

- 641 to the State of Mississippi in the database established under this
- 642 article. Likewise, the commission shall make available the
- 643 state's database to the Federal Trade Commission for inclusion in
- 644 the national database.
- 645 **SECTION 20.** Section 77-3-719, Mississippi Code of 1972, is
- 646 brought forward as follows:
- 77-3-719. Information contained in the database established
- 648 under this article may be used and accessed only for the purpose
- of compliance with this article and shall not be otherwise subject
- 650 to public inspection or disclosure.
- 651 **SECTION 21.** Section 77-3-721, Mississippi Code of 1972, is
- 652 brought forward as follows:
- 653 77-3-721. All fees collected under the provisions of this
- 654 article shall be deposited into a special fund which is created in
- 655 the State Treasury to be expended by the commission for the
- 656 implementation and administration of this article. From and after
- 657 July 1, 2016, the expenses of this agency shall be defrayed by
- 658 appropriation from the State General Fund, and all user charges
- 659 and fees authorized under this article shall be deposited into the
- 660 State General Fund as authorized by law and as determined by the
- 661 State Fiscal Officer.
- This section shall stand repealed on July 1, 2024.
- 663 **SECTION 22.** Section 77-3-723, Mississippi Code of 1972, is
- 664 brought forward as follows:

665 77-3-723. (1) Any person or entity who makes an authorized 666 telephone solicitation to a consumer in this state shall announce 667 clearly, at the beginning of each call, his or her name, the 668 company he or she represents and the purpose of the call. Such 669 calls may only be made between the hours of 8:00 a.m. and 8:00 670 p.m. Central Standard Time. No telephone solicitations may be 671 made on a Sunday. For purposes of this provision, an "authorized telephone solicitation" means a solicitation that is made: 672 673 a consumer who is not listed on the most current "no-calls" database; (b) by a telephone solicitor who has been authorized to 674 675 make such solicitations under the provisions of Section 77-3-709; 676 or (c) by a telephone solicitor who is exempt from this article 677 under the provisions of Section 77-3-711.

(2) A person or entity who makes a telephone solicitation to a consumer in this state may not utilize knowingly any method that blocks or otherwise circumvents the consumer's use of a caller identification service, nor may the person or entity use an automated dialing system or any like system that uses a recorded voice message to communicate with the consumer unless the person or entity has an established business relationship with the consumer and uses the recorded voice message to inform the consumer about a new product or service.

SECTION 23. Section 77-3-725, Mississippi Code of 1972, is brought forward as follows:

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689	77-3-725. The commission may investigate alleged violations
690	and initiate proceedings relative to a violation of this article
691	or any rules and regulations promulgated pursuant to this article.
692	Such proceedings include, without limitation, proceedings to issue
693	a cease and desist order, and to issue an order imposing a civil
694	penalty not to exceed Ten Thousand Dollars (\$10,000.00) for each
695	violation. The commission shall afford an opportunity for a fair
696	hearing to the alleged violator(s) after giving written notice of
697	the time and place for said hearing. Failure to appear at any
698	such hearing may result in the commission finding the alleged
699	violator(s) liable by default. Any telephone solicitor found to
700	have violated this article, pursuant to a hearing or by default,
701	may be subject to a civil penalty not to exceed Ten Thousand
702	Dollars (\$10,000.00) for each violation to be assessed and
703	collected by the commission. Each telephonic communication shall
704	constitute a separate violation.

All penalties collected by the commission shall be deposited in the special fund created under Section 77-3-721 for the administration of this article.

The commission may issue subpoenas, require the production of relevant documents, administer oaths, conduct hearings, and do all things necessary in the course of investigating, determining and adjudicating an alleged violation.

712 The remedies, duties, prohibitions and penalties set forth 713 under this article shall not be exclusive and shall be in addition

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- 714 to all other causes of action, remedies and penalties provided by
- 715 law, including, but not limited to, the penalties provided by
- 716 Section 77-1-53.
- 717 **SECTION 24.** Section 77-3-727, Mississippi Code of 1972, is
- 718 brought forward as follows:
- 719 77-3-727. Any person who has received a telephone
- 720 solicitation in violation of this article, or any rules and
- 721 regulations promulgated pursuant to this article, may file a
- 722 complaint with the commission. The complaint will be processed
- 723 pursuant to complaint procedures established by the commission.
- 724 **SECTION 25.** Section 77-3-729, Mississippi Code of 1972, is
- 725 brought forward as follows:
- 726 77-3-729. It shall be a defense in any action or proceeding
- 727 brought under Section 77-3-725 or 77-3-727 that the defendant has
- 728 established and implemented, with due care, reasonable practices
- 729 and procedures to effectively prevent telephone solicitations in
- 730 violation of this article.
- 731 **SECTION 26.** Section 77-3-731, Mississippi Code of 1972, is
- 732 brought forward as follows:
- 733 77-3-731. The commission is granted personal jurisdiction
- 734 over any telephone solicitor, whether a resident or a nonresident,
- 735 notwithstanding that telephone solicitors are not deemed to be a
- 736 public utility, for the purpose of administering this article.
- 737 The commission is granted personal jurisdiction over any

738 nonresident telephone solicitor, its executor, administrator,

- 739 receiver, trustee or any other appointed representative of such
- 740 nonresident as to an action or proceeding authorized by this
- 741 article or any rules and regulations promulgated pursuant to this
- 742 article as authorized by Section 13-3-57, and also upon any
- 743 nonresident, his or her executor, administrator, receiver, trustee
- 744 or any other appointed representative of such nonresident who has
- 745 qualified under the laws of this state to do business herein.
- 746 Service of summons and process upon the alleged violator of this
- 747 article shall be had or made as is provided by the Mississippi
- Rules of Civil Procedure. 748
- 749 SECTION 27. Section 77-3-733, Mississippi Code of 1972, is
- 750 brought forward as follows:
- 751 77-3-733. Any party aggrieved by any final order of the
- 752 commission pursuant to this article, or any rules and regulations
- 753 promulgated pursuant to this article, shall have the right of
- 754 appeal to the Chancery Court of Hinds County, Mississippi, First
- 755 Judicial District.
- 756 **SECTION 28.** Section 77-3-735, Mississippi Code of 1972, is
- 757 brought forward as follows:
- 758 77-3-735. No provider of telephonic caller identification
- 759 service, local exchange telephone company or long distance company
- 760 certificated by the commission may be held liable for violations
- 761 of this article committed by other persons or entities.
- 762 **SECTION 29.** Section 77-3-801, Mississippi Code of 1972, is
- brought forward as follows: 763

- 764 77-3-801. This article may be cited as the "Caller ID
- 765 Anti-Spoofing Act."
- 766 **SECTION 30.** Section 77-3-803, Mississippi Code of 1972, is
- 767 brought forward as follows:
- 768 77-3-803. As used in this article:
- 769 (a) "Automatic number identification" means a system
- 770 that identifies the billing account for a call and includes an
- 771 enhanced 911 service capability that enables the automatic display
- 772 of the ten-digit number used to place a 911 call from a wire line,
- 773 wireless, interconnected VoIP or nontraditional telephone service.
- 774 (b) "Caller identification information" means
- 775 information provided by a caller identification service regarding
- 776 the telephone number, or other origination information, of a call
- 777 or facsimile transmission made using a telecommunications service
- 778 or an interconnected VoIP service, or of a text message sent using
- 779 a text-messaging service.
- 780 (c) "Caller identification service" means any service
- 781 or device designed to provide the user of the service or device
- 782 with the telephone number of, or other information regarding the
- 783 origination of, a call made using a telecommunications service or
- 784 interconnected VoIP service. The term includes automatic number
- 785 identification services.
- 786 (d) "Interconnected VoIP service" means an
- 787 interconnected Voice over Internet Protocol service that:

788	(i) Enables real-time, two-way voice
789	communications;
790	(ii) Requires a broadband internet connection from
791	the user's location;
792	(iii) Requires internet protocol-compatible
793	customer premises equipment; and
794	(iv) Permits users generally to receive calls that
795	originate on the public switched telephone network and to
796	terminate calls to the public switched telephone network.
797	(e) "Place of primary use" means the street address
798	where a subscriber's use of a telecommunications service or
799	interconnected VoIP service primarily occurs, which shall be:
800	(i) The residential street address or the primary
801	business street address of the subscriber or, in the case of a
802	subscriber of interconnected VoIP service, the subscriber's
803	registered location; and
804	(ii) Within the licensed service area of the
805	provider.
806	(f) "Provider" means a person or entity that offers
807	telecommunications service or interconnected VoIP service.
808	(g) "Registered location" means the most recent
809	information obtained by an interconnected VoIP service provider

that identifies the physical location of an end user.

(h) "Subscriber" means a person:

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812	(i) Who subscribes to a caller identification
813	service in connection with a telecommunications service or an
814	interconnected VoIP service; and
815	(ii) Whose place of primary use for the service
816	described in paragraph (h)(i) is located in Mississippi.
817	(i) "Telecommunications service" means the offering of
818	telecommunications for a fee directly to the public, or to classes
819	of users so as to be effectively available directly to the public,
820	regardless of the facilities used.
821	SECTION 31. Section 77-3-805, Mississippi Code of 1972, is
822	brought forward as follows:
823	77-3-805. Except as provided in Section 77-3-807, a person
824	shall not, in connection with any telecommunications service or
825	interconnected VOIP service, knowingly and with the intent to
826	defraud or cause harm to another person or to wrongfully obtain
827	anything of value, cause any caller identification service to
828	transmit misleading or inaccurate caller identification

- 830 SECTION 32. Section 77-3-807, Mississippi Code of 1972, is 831 brought forward as follows:
- 77-3-807. This article does not apply to: 832

information to a subscriber.

- 833 The blocking of caller identification information. (a)
- 834 Any law enforcement agency of the federal, state, 835 county or municipal government.

836		(C)	Any	intelligence	or	security	agency	of	the	federal
837	government	•								

- (d) A telecommunications, broadband or
 voice-over-Internet service provider that is acting solely as an
 intermediary for the transmission of telephone service between the
 caller and the recipient.
- 842 <u>SECTION 33.</u> Section 77-3-809, Mississippi Code of 1972, is 843 brought forward as follows:
- 77-3-809. (1) Any person who violates this article shall be guilty of a misdemeanor and, upon conviction thereof, shall be subject to a fine of not more than One Thousand Dollars (\$1,000.00) or shall be imprisoned in the county jail not exceeding one (1) year, or both.
- (2) Any violation of this article constitutes an unlawful trade practice under Section 75-24-5 and, in addition to any remedies or penalties set forth in this article, shall be subject to any remedies or penalties available for a violation of that statute.
- (3) Any violation of this article constitutes a violation of the Mississippi Telephone Solicitation Act, Section 77-3-701 et seq., and in addition to any remedies or penalties provided in this article, shall be subject to any remedies or penalties available for a violation of that act.
- 859 <u>SECTION 34.</u> Section 23-15-875, Mississippi Code of 1972, is 860 brought forward as follows:

861	23-15-875. No person, including a candidate, shall publicly
862	or privately make, in a campaign then in progress, any charge or
863	charges reflecting upon the honesty, integrity or moral character
864	of any candidate, so far as his or her private life is concerned,
865	unless the charge be in fact true and actually capable of proof;
866	and any person who makes any such charge shall have the burden of
867	proof to show the truth thereof when called to account therefor
868	under any affidavit or indictment against him or her for a
869	violation of this section. Any language deliberately uttered or
870	published which, when fairly and reasonably construed and as
871	commonly understood, would clearly and unmistakably imply any such
872	charge, shall be deemed and held to be the equivalent of a direct
873	charge.

SECTION 35. This act shall take effect and be in force from

and after July 1, 2023.

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