By: Representatives Stamps, Banks, Bell (65th), Brown (70th), Crudup, Foster

To: Municipalities

HOUSE BILL NO. 939

- AN ACT TO AMEND SECTION 21-27-77, MISSISSIPPI CODE OF 1972,
 TO EXTEND THE DATE OF THE REPEALER UNTIL JULY 1, 2025, ON THE
 PROVISION OF LAW THAT AUTHORIZES MUNICIPALITIES HAVING A
 POPULATION OF 150,000 OR MORE TO INSTITUTE A PROGRAM TO ADDRESS
 DISPUTED AND DELINQUENT WATER AND SEWER CUSTOMER ACCOUNTS; AND FOR RELATED PURPOSES.
- 7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 8 **SECTION 1.** Section 21-27-77, Mississippi Code of 1972, is
- 9 amended as follows:
- 10 21-27-77. (1) A municipality having a population of one
- 11 hundred fifty thousand (150,000) as of the most recent decennial
- 12 census or more may institute a program to address certain disputed
- 13 or delinquent water and sewer customer accounts. The municipality
- 14 must adopt rules and procedures to implement the program if
- 15 instituted. Such rules may consider the customer's ability to pay
- 16 the full amount of the disputed or delinquent claim. In order for
- 17 the program to take effect, the mayor of the municipality, the
- 18 Municipal Director of Public Works, and Executive Director of the
- 19 Mississippi Public Utilities Staff shall mutually approve such
- 20 rules and procedures by July 1, 2021. The rules and procedures

- 21 shall include, but not be limited to, an itemized summary of the
- 22 amount and number of all accounts judged to be disputed or
- 23 delinquent. The municipality's authority to compromise doubtful
- 24 claims is limited to the following cases:
- 25 (a) (i) Instances of error on the part of the
- 26 municipality such as equipment failure, process failure or billing
- 27 failure;
- 28 (ii) Instances of error on the part of the
- 29 municipality due to unforeseen circumstance such as damage,
- 30 extreme weather-related event, declared disaster or emergency, or
- 31 mandatory evacuation, but only to the extent the customer did not
- 32 receive the benefit of the water or sewer service; and
- 33 (b) Instances where the customer's ability to pay or
- 34 the amount of the customer's overdue balance for water and sewer
- 35 service can be reasonably adjudged to be uncollectible, in which
- 36 case the municipality may utilize an installment payment agreement
- 37 to allow the customer additional time to pay a prescribed portion
- 38 of the outstanding balance, and as part of the installment payment
- 39 plan, to offer the utilization by the municipality of accounting
- 40 procedures to move the remaining balance as an uncollectible debt
- 41 to a special municipal accounting category of uncollectible or
- 42 inactive accounts as outlined in the program rules if the customer
- 43 fulfills all terms of the installment plan. The prescribed
- 44 portion must require some payment by the customer. The program

- 45 must provide that the accounting adjustments under this paragraph
- 46 (b) do not result in forgiveness of uncollectible debts.
- 47 (2) The municipality may set program parameters to take into
- 48 account the principle of collateral estoppel as to its own prior
- 49 service, billing or collection actions.
- 50 (3) Any utility that participates in the program shall
- 51 provide by January 1, 2022, to the Governor, Lieutenant Governor,
- 52 Speaker of the House of Representatives, and Mississippi Public
- 53 Utilities Staff a report that details the utility's revenue
- 54 collection, the number of accounts that have been adjudged
- 55 uncollectable, the number of accounts that are participating in
- 56 the installment payment plans, the number of accounts that are
- 57 overdue, and the effect of the program on the utility's revenue
- 58 collection. Such report shall also include the utility's plan to
- 59 address any remaining disputed or delinquent claims that have not
- 60 been resolved, to provide fair and accurate bills to all of its
- 61 customers, and to reduce equipment failure, process failure, and
- 62 billing failures in the future.
- 63 (4) For the purpose of this section, the Executive Director
- 64 of the Mississippi Public Utilities Staff may enter into
- 65 professional services contracts to ensure the success of the
- 66 program. The municipally-owned utility shall reimburse the
- 67 Mississippi Public Utilities Staff for such contracts, not to
- 68 exceed Two Hundred Thousand Dollars (\$200,000.00) over the
- 69 duration of the program.

- 70 (5) This section shall stand repealed on July 1, * * * 2025.
- 71 **SECTION 2.** This act shall take effect and be in force from
- 72 and after July 1, 2022.

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