To: Municipalities

By: Representative Roberson

HOUSE BILL NO. 517

AN ACT TO AMEND SECTION 21-27-77, MISSISSIPPI CODE OF 1972,
TO EXTEND THE DATE OF THE REPEALER ON THE STATUTE AUTHORIZING
MUNICIPALITIES HAVING A POPULATION OF 150,000 OR MORE TO INSTITUTE
A PROGRAM TO ADDRESS DISPUTED AND DELINQUENT WATER AND SEWER
CUSTOMER ACCOUNTS; AND FOR RELATED PURPOSES.

- 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 7 **SECTION 1.** Section 21-27-77, Mississippi Code of 1972, is
- 8 amended as follows:
- 9 21-27-77. (1) A municipality having a population of one
- 10 hundred fifty thousand (150,000) as of the most recent decennial
- 11 census or more may institute a program to address certain disputed
- 12 or delinquent water and sewer customer accounts. The municipality
- 13 must adopt rules and procedures to implement the program if
- 14 instituted. Such rules may consider the customer's ability to pay
- 15 the full amount of the disputed or delinquent claim. In order for
- 16 the program to take effect, the mayor of the municipality, the
- 17 Municipal Director of Public Works, and Executive Director of the
- 18 Mississippi Public Utilities Staff shall mutually approve such
- 19 rules and procedures by July 1, 2021. The rules and procedures

- 20 shall include, but not be limited to, an itemized summary of the
- 21 amount and number of all accounts judged to be disputed or
- 22 delinquent. The municipality's authority to compromise doubtful
- 23 claims is limited to the following cases:
- 24 (a) (i) Instances of error on the part of the
- 25 municipality such as equipment failure, process failure or billing
- 26 failure;
- 27 (ii) Instances of error on the part of the
- 28 municipality due to unforeseen circumstance such as damage,
- 29 extreme weather-related event, declared disaster or emergency, or
- 30 mandatory evacuation, but only to the extent the customer did not
- 31 receive the benefit of the water or sewer service; and
- 32 (b) Instances where the customer's ability to pay or
- 33 the amount of the customer's overdue balance for water and sewer
- 34 service can be reasonably adjudged to be uncollectible, in which
- 35 case the municipality may utilize an installment payment agreement
- 36 to allow the customer additional time to pay a prescribed portion
- 37 of the outstanding balance, and as part of the installment payment
- 38 plan, to offer the utilization by the municipality of accounting
- 39 procedures to move the remaining balance as an uncollectible debt
- 40 to a special municipal accounting category of uncollectible or
- 41 inactive accounts as outlined in the program rules if the customer
- 42 fulfills all terms of the installment plan. The prescribed
- 43 portion must require some payment by the customer. The program

- 44 must provide that the accounting adjustments under this paragraph
- 45 (b) do not result in forgiveness of uncollectible debts.
- 46 (2) The municipality may set program parameters to take into
- 47 account the principle of collateral estoppel as to its own prior
- 48 service, billing or collection actions.
- 49 (3) Any utility that participates in the program shall
- 50 provide by January 1, 2022, to the Governor, Lieutenant Governor,
- 51 Speaker of the House of Representatives, and Mississippi Public
- 52 Utilities Staff a report that details the utility's revenue
- 53 collection, the number of accounts that have been adjudged
- 54 uncollectable, the number of accounts that are participating in
- 55 the installment payment plans, the number of accounts that are
- overdue, and the effect of the program on the utility's revenue
- 57 collection. Such report shall also include the utility's plan to
- 58 address any remaining disputed or delinquent claims that have not
- 59 been resolved, to provide fair and accurate bills to all of its
- 60 customers, and to reduce equipment failure, process failure, and
- 61 billing failures in the future.
- 62 (4) For the purpose of this section, the Executive Director
- 63 of the Mississippi Public Utilities Staff may enter into
- 64 professional services contracts to ensure the success of the
- 65 program. The municipally-owned utility shall reimburse the
- 66 Mississippi Public Utilities Staff for such contracts, not to
- 67 exceed Two Hundred Thousand Dollars (\$200,000.00) over the
- 68 duration of the program.

- 69 (5) This section shall stand repealed on July 1, * * * 2025.
- 70 **SECTION 2.** This act shall take effect and be in force from 71 and after July 1, 2022.

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