To: Appropriations

By: Senator(s) Carmichael

SENATE BILL NO. 2833

AN ACT TO ESTABLISH THE OFFICE OF SHARED SERVICES (OSS) WITHIN THE DEPARTMENT OF FINANCE AND ADMINISTRATION TO OPERATE AS THE CENTRAL BUSINESS OFFICE FOR SELECT AGENCIES AND TO PROVIDE SHARED SERVICES TO THOSE SELECT AGENCIES; TO PROVIDE THAT THE OSS 5 AUTHORITY INCLUDES CERTAIN ADMINISTRATIVE FUNCTIONS OF THE SELECT 6 AGENCIES; TO PROVIDE THAT THE OSS SHALL ESTABLISH A FEE STRUCTURE 7 THAT WILL ALLOW IT TO RECOVER THE DIRECT AND INDIRECT COSTS OF 8 PROVIDING SHARED SERVICES, WHICH WILL BE PAID BY THE SELECT 9 AGENCIES RECEIVING THE SERVICES; TO PROVIDE THAT THE DEPARTMENT 10 SHALL MAKE A REPORT TO CERTAIN LEGISLATIVE COMMITTEES DURING THE 11 2019 LEGISLATIVE SESSION REGARDING THE OSS; TO SPECIFY THE 12 AGENCIES THAT WILL BE SUBJECT TO THE AUTHORITY OF THE OSS; TO 13 AMEND SECTIONS 27-104-3 AND 27-104-203, MISSISSIPPI CODE OF 1972, TO CONFORM TO THE PROVISIONS OF THIS ACT; AND FOR RELATED 14 1.5 PURPOSES. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 16 17 SECTION 1. (1) There is established the Office of Shared Services (OSS) within the Department of Finance and Administration 18 to operate as the central business office for select agencies, 19 20 boards and commissions, to provide shared services to those select agencies, boards and commissions, with the services to be 21 22 phased-in according to a timetable developed by the department. 23 The OSS shall have the authority to analyze the

administrative operations of the select agencies, boards and

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- 25 commissions that are subject to this process, and develop an
- 26 implementation plan to bring the business services of those select
- 27 agencies, boards and commissions into the OSS in an orderly
- 28 transition, beginning from and after July 1, 2019, with complete
- 29 transition no later than July 1, 2020. The primary intent of this
- 30 section is to increase the accountability and efficiency of those
- 31 select agencies, boards and commissions, and not to usurp the
- 32 regulatory or licensing authority of any agency, board or
- 33 commission.
- 34 (3) The implementation plan shall include titles of agency
- 35 positions whose functions will be eliminated or transferred to
- 36 OSS, and shall include any contracted service that will be
- 37 eliminated or transferred according to the assumption of the
- 38 function by the OSS. The department is authorized to determine
- 39 the methodology for implementing shared services and the
- 40 transition order for select agencies, boards and commissions. The
- 41 department may contract with private vendors to develop the
- 42 business case and implementation plan. The department may by rule
- 43 describe the business services to be provided by the OSS and their
- 44 applicability to each select agency, board and commission. The
- 45 administrative head of each select agency, board and commission
- 46 shall comply with the schedule of services developed and issued by
- 47 the OSS and shall not spend appropriated funds to provide or
- 48 contract for services to be provided by the OSS.

49	(4)	The	OSS	authority	shall	include	administrative	functions
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50 of the select agencies, boards and commissions including, but not

- 51 limited to:
- 52 (a) Accounting services, which includes general
- 53 accounting services, accounts receivable, accounts payable,
- 54 financial statement preparations, budget preparation, inventory
- 55 and the related;
- 56 (b) Human resource services, which includes transaction
- 57 processing associated with employment activities and the related;
- 58 (c) Information technology services, which includes
- 59 network, desktop, telecommunications, application, and
- 60 infrastructure support and resources to include technology
- 61 procurement and the related;
- 62 (d) Payroll and travel services, which includes
- 63 preparation and distribution of payroll and travel payments and
- 64 the related:
- 65 (e) Purchasing and contracting services, which includes
- 66 all functional steps in the procurement cycle for the acquisition
- of goods and services, from specification development and
- 68 solicitation to contract review and transaction processing, and
- 69 the related;
- 70 (f) Facilities operation and maintenance services,
- 71 which includes the leasing of office, meeting and training space
- 72 or providing same in state-owned buildings and the related; and

73		(g)	Administ	trative	9 5	services,	which	includes	staffing	of
74	reception,	swit	chboard	and th	ne	related.				

- 75 (5) The OSS shall establish a fee structure as part of the 76 implementation plan that will allow OSS to recover the direct and 77 indirect costs of providing shared services, to be paid by the 78 select agencies, boards and commissions receiving the services.
- 79 (6) The department is authorized and empowered to adopt 80 rules and establish guidelines to implement this section.
- Accountability, Efficiency and Transparency Committees and the Appropriations Committees of the House of Representatives and the

The department shall make a report to the

- Senate during the 2020 legislative session regarding the implementation plan and any related costs to establish the OSS or
- 86 projected savings from the implementation of this section. The
- 87 report shall also include any technical legislative or
- 88 administrative recommendation for further consideration,
- 89 including, but not limited to, funding-out language for existing
- 90 contracts. If it is determined after analyzing the operations of
- 91 these select agencies, boards and commissions that it is not
- 92 practicable or advantageous to the state for OSS to assume the
- 93 responsibility of certain functions, the reasons for such a
- 94 decision shall be included in the report.
- 95 (8) The following agencies, boards and commissions shall be
- 96 subject to the authority of the OSS: Athletic Commission,
- 97 Mississippi Auctioneer Commission, State Board of Chiropractic

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	98	Examiners,	State	Board	of	Cosmetology,	State	Board	of	Registration
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- 99 for Foresters, State Board of Funeral Services, Board of
- 100 Registered Professional Geologists, State Board of Massage
- 101 Therapy, Mississippi Motor Vehicle Commission, Mississippi Board
- 102 of Nursing Home Administrators, State Board of Physical Therapy,
- 103 State Board of Examiners for Licensed Professional Counselors and
- 104 Mississippi Board of Psychology.
- 105 **SECTION 2.** Section 27-104-3, Mississippi Code of 1972, is
- 106 amended as follows:
- 107 27-104-3. In addition to other powers and duties prescribed
- 108 by statute, the Department of Finance and Administration shall
- 109 have the following powers and duties, with regard to fiscal
- 110 management:
- 111 (a) Provide direct technical assistance and training to
- 112 state agencies and departments in implementing generally accepted
- 113 accounting principles, in preparing financial statements as
- 114 required by law, and in management and executive development.
- 115 (b) Provide temporary administrative services in
- 116 financial accounting and public administration to any state
- 117 agency, department or institution upon request of the governing
- 118 board of the state agency, department or institution.
- 119 (c) Prepare and issue a comprehensive reference manual
- 120 or manuals of policies and procedures for each state agency and
- 121 department to use, which may include chapters on purchasing,
- 122 personnel, payroll, travel, chart of accounts, fund

- 123 classifications, receipts, warrants, expenditures, fixed assets,
- 124 property inventory, and maintaining financial records and
- 125 preparing financial reports as required and prescribed by law.
- 126 The manual shall be revised on a continuing basis. The manual
- 127 shall be prepared and revised in consultation with the State
- 128 Auditor's office.
- 129 (d) Provide assistance to any state agency, department
- 130 or institution in collecting a fee or other valid obligation that
- 131 another agency, department or institution has failed to pay to it.
- 132 For purposes of this paragraph, the agency, department or
- 133 institution seeking to collect the funds shall be referred to as
- 134 the "creditor agency," and the agency, department or institution
- 135 that has not paid the creditor agency shall be referred to as the
- 136 "delinquent agency." A valid obligation may be evidenced by an
- 137 invoice or any other documentation as may be required by the
- 138 Department of Finance and Administration, hereinafter referred to
- 139 as the department. A creditor agency may request assistance from
- 140 the department, and the department may require the creditor agency
- 141 to furnish detailed information regarding the obligation. Upon
- 142 determining that the delinquent agency owes the creditor agency a
- 143 specific amount, the State Fiscal Officer shall pay to the
- 144 creditor agency that amount out of any funds in the State Treasury
- 145 to the credit of the delinquent agency. The State Fiscal Officer
- 146 shall notify the creditor agency and the delinquent agency of the
- 147 total amount of funds transferred. Either agency may appeal the

148	transfer	of	funds	or	the	failure	to	transfer	funds,	under	rule	es

- 149 and regulations promulgated by the department and approved by the
- 150 Office of the State Auditor. The Department of Finance and
- 151 Administration shall report any actions taken under this paragraph
- 152 (d) to the Chairmen of the Appropriations Committees of the House
- 153 of Representatives and the Senate on a quarterly basis.
- 154 (e) To issue a request for an ACA-compliant health
- insurance policy, or policies, to offer health insurance coverage
- 156 to the full-time equivalent employees not otherwise eligible to
- 157 participate in the State and School Employees' Health Insurance
- 158 Plan; and to issue a request for administrative support in order
- 159 to meet reporting requirements under Internal Revenue Code Section
- 160 6056 and to comply with the Patient Protection and Affordable Care
- 161 Act of 2010.
- 162 (f) To establish an Office of Shared Services to
- 163 operate as a central business office for select agencies, boards
- 164 and commissions as provided in Section 1 of this act.
- 165 **SECTION 3.** Section 27-104-203, Mississippi Code of 1972, is
- 166 amended as follows:
- 27-104-203. From and after July 1, 2016, no state agency
- 168 shall charge another state agency a fee, assessment, rent, audit
- 169 fee, personnel fee or other charge for services or resources
- 170 received. The provisions of this section shall not apply (a) to
- 171 grants, contracts, pass-through funds, project fees or other
- 172 charges for services between state agencies and the Board of

173	Trustees of State Institutions of Higher Learning, any public
174	university, the Mississippi Community College Board, any public
175	community or junior college, and the State Department of
176	Education, nor (b) to charges for services between the Board of
177	Trustees of State Institutions of Higher Learning, any public
178	university, the Mississippi Community College Board, any public
179	community or junior college, and the State Department of
180	Education, nor (c) to federal grants, pass-through funds, cost
181	allocation charges, surplus property charges or project fees
182	between state agencies as approved or determined by the State
183	Fiscal Officer, nor (d) telecommunications, data center services,
184	and/or other information technology services that are used on an
185	as-needed basis and those costs shall be passed through to the
186	using agency, nor (e) to federal grants, special funds, or
187	pass-through funds, available for payment by state agencies to the
188	Department of Finance and Administration related to Mississippi
189	Management and Reporting Systems (MMRS) Statewide Application
190	charges and utilities as approved or determined by the State
191	Fiscal Officer. The Board of Trustees of State Institutions of
192	Higher Learning, any public university, the Mississippi Community
193	College Board, any public community or junior college, and the
194	State Department of Education shall retain the authority to charge
195	and be charged for expenditures that they deemed nonrecurring in
196	nature by the State Fiscal Officer, nor (f) to any fee structure

197	implemented	by t	the C	SS to	recover	the	direct	and	indirect	costs	of
198	providina s	hared	d ser	rvices	5 -						

199 **SECTION 4.** This act shall take effect and be in force from 200 and after July 1, 2019.