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By: Representatives Currie, Bennett, Calhoun, Ladner, Watson

To: Accountability, Efficiency, Transparency

## HOUSE BILL NO. 1497

AN ACT TO ESTABLISH THE OFFICE OF SHARED SERVICES (OSS) WITHIN THE DEPARTMENT OF FINANCE AND ADMINISTRATION TO OPERATE AS THE CENTRAL BUSINESS OFFICE FOR SELECT AGENCIES AND TO PROVIDE SHARED SERVICES TO THOSE SELECT AGENCIES; TO PROVIDE THAT THE OSS 5 AUTHORITY INCLUDES CERTAIN ADMINISTRATIVE FUNCTIONS OF THE SELECT 6 AGENCIES; TO PROVIDE THAT THE OSS SHALL ESTABLISH A FEE STRUCTURE 7 THAT WILL ALLOW IT TO RECOVER THE DIRECT AND INDIRECT COSTS OF 8 PROVIDING SHARED SERVICES, WHICH WILL BE PAID BY THE SELECT 9 AGENCIES RECEIVING THE SERVICES; TO PROVIDE THAT THE DEPARTMENT 10 SHALL MAKE A REPORT TO CERTAIN LEGISLATIVE COMMITTEES DURING THE 11 2020 LEGISLATIVE SESSION REGARDING THE OSS; TO SPECIFY THE 12 AGENCIES THAT WILL BE SUBJECT TO THE AUTHORITY OF THE OSS; TO 13 AMEND SECTIONS 27-104-3 AND 27-104-203, MISSISSIPPI CODE OF 1972, TO CONFORM TO THE PRECEDING PROVISIONS; AND FOR RELATED PURPOSES. 14 15 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 16 **SECTION 1.** (1) There is established the Office of Shared 17 Services (OSS) within the Department of Finance and Administration 18 to operate as the central business office for select agencies, 19 boards and commissions, to provide shared services to those select agencies, boards and commissions, with the services to be 20 21 phased-in according to a timetable developed by the department. 22 The OSS shall have the authority to analyze the administrative operations of the select agencies, boards and 23 24 commissions that are subject to this process, and develop an ~ OFFICIAL ~ G1/2H. B. No. 1497

- 25 implementation plan to bring the business services of those select
- 26 agencies, boards and commissions into the OSS in an orderly
- 27 transition, beginning from and after July 1, 2019, with complete
- 28 transition no later than July 1, 2020. The primary intent of this
- 29 section is to increase the accountability and efficiency of those
- 30 select agencies, boards and commissions, and not to usurp the
- 31 regulatory or licensing authority of any agency, board or
- 32 commission.
- 33 (3) The implementation plan shall include titles of agency
- 34 positions whose functions will be eliminated or transferred to
- 35 OSS, and shall include any contracted service that will be
- 36 eliminated or transferred according to the assumption of the
- 37 function by the OSS. The department is authorized to determine
- 38 the methodology for implementing shared services and the
- 39 transition order for select agencies, boards and commission. The
- 40 department may contract with private vendors to develop the
- 41 business case and implementation plan. The department may by rule
- 42 describe the business services to be provided by the OSS and their
- 43 applicability to each select agency, board and commission. The
- 44 administrative head of each select agency, board and commission
- 45 shall comply with the schedule of services developed and issued by
- 46 the OSS and shall not spend appropriated funds to provide or
- 47 contract for services to be provided by the OSS.

48	(4)	The	OSS	authority	shall	include	administrative	functions
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49 of the select agencies, boards and commissions including, but not

- 50 limited to:
- 51 (a) Accounting services, which includes general
- 52 accounting services, accounts receivable, accounts payable,
- 53 financial statement preparations, budget preparation, inventory
- 54 and the related;
- (b) Human resource services, which includes transaction
- 56 processing associated with employment activities and the related;
- 57 (c) Information technology services, which includes
- 58 network, desktop, telecommunications, application and
- 59 infrastructure support and resources to include technology
- 60 procurement and the related;
- 61 (d) Payroll and travel services, which includes
- 62 preparation and distribution of payroll and travel payments and
- 63 the related:
- 64 (e) Purchasing and contracting services, which includes
- 65 all functional steps in the procurement cycle for the acquisition
- of goods and services, from specification development and
- 67 solicitation to contract review and transaction processing, and
- 68 the related;
- 69 (f) Facilities operation and maintenance services,
- 70 which includes the leasing of office, meeting and training space
- 71 or providing same in state-owned buildings and the related; and

72		(g)	Administ	trative	services,	which	includes	staffing	of
7.3	reception.	swit	chboard	and the	e related.				

- 74 (5) The OSS shall establish a fee structure as part of the 75 implementation plan that will allow OSS to recover the direct and 76 indirect costs of providing shared services, to be paid by the 77 select agencies, boards and commissions receiving the services.
- 78 (6) The department is authorized and empowered to adopt 79 rules and establish guidelines to implement this section.
- 80 (7) The department shall make a report to the
- 81 Accountability, Efficiency and Transparency Committees and the
- 82 Appropriations Committees of the House of Representatives and the
- 83 Senate during the 2020 legislative session regarding the
- 84 implementation plan and any related costs to establish the OSS or
- 85 projected savings from the implementation of this section. The
- 86 report shall also include any technical legislative or
- 87 administrative recommendation for further consideration,
- 88 including, but not limited to, funding-out language for existing
- 89 contracts. If it is determined after analyzing the operations of
- 90 these select agencies, boards and commissions that it is not
- 91 practicable or advantageous to the state for OSS to assume the
- 92 responsibility of certain functions, the reasons for such a
- 93 decision shall be included in the report.
- 94 (8) The following agencies, boards and commissions shall be
- 95 subject to the authority of the OSS:
  - (a) The Athletic Commission;

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97	(b) The Mississippi Auctioneer Commission;
98	(c) The State Board of Chiropractic Examiners;
99	(d) The State Board of Cosmetology;
100	(e) The State Board of Registration for Foresters;
101	(f) The State Board of Funeral Services;
102	(g) The Board of Registered Professional Geologists;
103	(h) The State Board of Massage Therapy;
104	(i) The Mississippi Motor Vehicle Commission;
105	(j) The Mississippi Board of Nursing Home
106	Administrators;
107	(k) The State Board of Physical Therapy;
108	(1) The State Board of Examiners for Licensed
109	Professional Counselors; and
110	(m) The Mississippi Board of Psychology.
111	SECTION 2. Section 27-104-3, Mississippi Code of 1972, is
112	amended as follows:
113	27-104-3. In addition to other powers and duties prescribed
114	by statute, the Department of Finance and Administration shall
115	have the following powers and duties, with regard to fiscal
116	management:
117	(a) Provide direct technical assistance and training to
118	state agencies and departments in implementing generally accepted
119	accounting principles, in preparing financial statements as
120	required by law, and in management and executive development.

122	financial accounting and public administration to any state
123	agency, department or institution upon request of the governing
124	board of the state agency, department or institution.
125	(c) Prepare and issue a comprehensive reference manual
126	or manuals of policies and procedures for each state agency and
127	department to use, which may include chapters on purchasing,
128	personnel, payroll, travel, chart of accounts, fund
129	classifications, receipts, warrants, expenditures, fixed assets,
130	property inventory, and maintaining financial records and
131	preparing financial reports as required and prescribed by law.
132	The manual shall be revised on a continuing basis. The manual
133	shall be prepared and revised in consultation with the State
134	Auditor's office.
135	(d) Provide assistance to any state agency, department
136	or institution in collecting a fee or other valid obligation that
137	another agency, department or institution has failed to pay to it
138	For purposes of this paragraph, the agency, department or
139	institution seeking to collect the funds shall be referred to as
140	the "creditor agency," and the agency, department or institution
141	that has not paid the creditor agency shall be referred to as the
142	"delinquent agency." A valid obligation may be evidenced by an
143	invoice or any other documentation as may be required by the

Department of Finance and Administration, hereinafter referred to

as the department. A creditor agency may request assistance from

(b) Provide temporary administrative services in

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146	the department, and the department may require the creditor agency
147	to furnish detailed information regarding the obligation. Upon
148	determining that the delinquent agency owes the creditor agency a
149	specific amount, the State Fiscal Officer shall pay to the
150	creditor agency that amount out of any funds in the State Treasury
151	to the credit of the delinquent agency. The State Fiscal Officer
152	shall notify the creditor agency and the delinquent agency of the
153	total amount of funds transferred. Either agency may appeal the
154	transfer of funds or the failure to transfer funds, under rules
155	and regulations promulgated by the department and approved by the
156	Office of the State Auditor. The Department of Finance and
157	Administration shall report any actions taken under this paragraph
158	(d) to the Chairmen of the Appropriations Committees of the House
159	of Representatives and the Senate on a quarterly basis.

- 160 To issue a request for an ACA-compliant health 161 insurance policy, or policies, to offer health insurance coverage 162 to the full-time equivalent employees not otherwise eligible to 163 participate in the State and School Employees' Health Insurance 164 Plan; and to issue a request for administrative support in order to meet reporting requirements under Internal Revenue Code Section 165 166 6056 and to comply with the Patient Protection and Affordable Care 167 Act of 2010.
- 168 To establish the Office of Shared Services (OSS) to 169 operate as a central business office and commissions as provided 170 in Section 1 of this act.

- 171 **SECTION 3.** Section 27-104-203, Mississippi Code of 1972, is
- 172 amended as follows:
- 173 27-104-203. (1) From and after July 1, 2016, no state
- 174 agency shall charge another state agency a fee, assessment, rent,
- 175 audit fee, personnel fee or other charge for services or resources
- 176 received. The provisions of this section shall not apply \* \* \*
- 177 to:
- 178 (a) Grants, contracts, pass-through funds, project fees
- 179 or other charges for services between state agencies and the Board
- 180 of Trustees of State Institutions of Higher Learning, any public
- 181 university, the Mississippi Community College Board, any public
- 182 community or junior college, and the State Department of
- 183 Education \* \* \*;
- 184 (b) \* \* \* Charges for services between the Board of
- 185 Trustees of State Institutions of Higher Learning, any public
- 186 university, the Mississippi Community College Board, any public
- 187 community or junior college, and the State Department of
- 188 Education \* \* \*;
- 189 (c) \* \* \* Federal grants, pass-through funds, cost
- 190 allocation charges, surplus property charges or project fees
- 191 between state agencies as approved or determined by the State
- 192 Fiscal Officer \* \* \*;
- 193 (d) Telecommunications, data center services \* \* \*
- 194 and/or other information technology services that are used on an

195	as-needed	basis	and	those	costs	shall	be	passed	through	to	the
196	using ager	ncy * ;	* *;								

- (e) \* \* \* Federal grants, special funds \* \* \* or

  198 pass-through funds, available for payment by state agencies to the

  199 Department of Finance and Administration related to Mississippi

  200 Management and Reporting Systems (MMRS) Statewide Application

  201 charges and utilities as approved or determined by the State

  202 Fiscal Officer \* \* \*; or
- 203 (f) Any fee structure implemented by the Office of
  204 Shared Services (OSS) to recover the direct and indirect costs of
  205 providing shared services.
- 206 (2) The Board of Trustees of State Institutions of Higher
  207 Learning, any public university, the Mississippi Community College
  208 Board, any public community or junior college \* \* \* and the State
  209 Department of Education shall retain the authority to charge and
  210 be charged for expenditures that they deemed nonrecurring in
  211 nature by the State Fiscal Officer.
- 212 **SECTION 4.** This act shall take effect and be in force from 213 and after July 1, 2019.