To: Appropriations

By: Representative Read

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## HOUSE BILL NO. 1058

1 AN ACT TO ESTABLISH THE OFFICE OF SHARED SERVICES (OSS) WITHIN THE DEPARTMENT OF FINANCE AND ADMINISTRATION TO OPERATE AS THE CENTRAL BUSINESS OFFICE FOR SELECT AGENCIES AND TO PROVIDE SHARED SERVICES TO THOSE SELECT AGENCIES; TO PROVIDE THAT THE OSS 5 AUTHORITY INCLUDES CERTAIN ADMINISTRATIVE FUNCTIONS OF THE SELECT 6 AGENCIES; TO PROVIDE THAT THE OSS SHALL ESTABLISH A FEE STRUCTURE 7 THAT WILL ALLOW IT TO RECOVER THE DIRECT AND INDIRECT COSTS OF 8 PROVIDING SHARED SERVICES, WHICH WILL BE PAID BY THE SELECT 9 AGENCIES RECEIVING THE SERVICES; TO PROVIDE THAT THE DEPARTMENT 10 SHALL MAKE A REPORT TO CERTAIN LEGISLATIVE COMMITTEES DURING THE 11 2019 LEGISLATIVE SESSION REGARDING THE OSS; TO SPECIFY THE 12 AGENCIES THAT WILL BE SUBJECT TO THE AUTHORITY OF THE OSS; TO 13 AMEND SECTION 27-104-3, MISSISSIPPI CODE OF 1972, TO CONFORM TO THE PROVISIONS OF THIS ACT; AND FOR RELATED PURPOSES. 14 15 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: SECTION 1. (1) There is established the Office of Shared 16 17 Services (OSS) within the Department of Finance and Administration 18 to operate as the central business office for select agencies, 19 boards and commissions, to provide shared services to those select agencies, boards and commissions, with the services to be 20 21 phased-in according to a timetable developed by the department. 22 The OSS shall have the authority to analyze the administrative operations of the select agencies, boards and 23 24 commissions that are subject to this process, and develop an ~ OFFICIAL ~ G3/5 H. B. No. 1058

- 25 implementation plan to bring the business services of those select
- 26 agencies, boards and commissions into the OSS in an orderly
- 27 transition, beginning from and after July 1, 2018, with complete
- 28 transition no later than July 1, 2019. The primary intent of this
- 29 section is to increase the accountability and efficiency of those
- 30 select agencies, boards and commissions, and not to usurp the
- 31 regulatory or licensing authority of any agency, board or
- 32 commission.
- 33 (3) The implementation plan shall include titles of agency
- 34 positions whose functions will be eliminated or transferred to
- 35 OSS, and shall include any contracted service that will be
- 36 eliminated or transferred according to the assumption of the
- 37 function by the OSS. The department is authorized to determine
- 38 the methodology for implementing shared services and the
- 39 transition order for select agencies, boards and commission. The
- 40 department may contract with private vendors to develop the
- 41 business case and implementation plan. The department may by rule
- 42 describe the business services to be provided by the OSS and their
- 43 applicability to each select agency, board and commission. The
- 44 administrative head of each select agency, board and commission
- 45 shall comply with the schedule of services developed and issued by
- 46 the OSS and shall not spend appropriated funds to provide or
- 47 contract for services to be provided by the OSS.

48	(4)	The	OSS	authority	shall	include	administrative	functions
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- 49 of the select agencies, boards and commissions including, but not
- 50 limited to:
- 51 (a) Accounting services, which includes general
- 52 accounting services, accounts receivable, accounts payable,
- 53 financial statement preparations, budget preparation, inventory
- 54 and the related;
- (b) Human resource services, which includes transaction
- 56 processing associated with employment activities and the related;
- 57 (c) Information technology services, which includes
- 58 network, desktop, telecommunications, application, and
- 59 infrastructure support and resources to include technology
- 60 procurement and the related;
- 61 (d) Payroll and travel services, which includes
- 62 preparation and distribution of payroll and travel payments and
- 63 the related:
- 64 (e) Purchasing and contracting services, which includes
- 65 all functional steps in the procurement cycle for the acquisition
- of goods and services, from specification development and
- 67 solicitation to contract review and transaction processing, and
- 68 the related;
- 69 (f) Facilities operation and maintenance services,
- 70 which includes the leasing of office, meeting and training space
- 71 or providing same in state-owned buildings and the related; and

72		(g)	Administ	trative	e s	ervices,	which	includes	staffing	of
73	reception.	swit	chboard	and th	ne :	related.				

- 74 (5) The OSS shall establish a fee structure as part of the 75 implementation plan that will allow OSS to recover the direct and 76 indirect costs of providing shared services, to be paid by the 77 select agencies, boards and commissions receiving the services.
- 78 (6) The department is authorized and empowered to adopt 79 rules and establish guidelines to implement this section.
- Accountability, Efficiency and Transparency Committees and the Appropriations Committees of the House of Representatives and the

Senate during the 2019 legislative session regarding the

The department shall make a report to the

- 84 implementation plan and any related costs to establish the OSS or
- 85 projected savings from the implementation of this section. The
- 86 report shall also include any technical legislative or
- 87 administrative recommendation for further consideration, including
- 88 but not limited to funding-out language for existing contracts.
- 89 If it is determined after analyzing the operations of these select
- 90 agencies, boards and commissions that it is not practicable or
- 91 advantageous to the state for OSS to assume the responsibility of
- 92 certain functions, the reasons for such a decision shall be
- 93 included in the report.

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- 94 (8) The following agencies, boards and commissions shall be
- 95 subject to the authority of the OSS: State Board of Architecture,
- 96 Athletic Commission, Mississippi Auctioneer Commission, State

- 97 Board of Barber Examiners, State Board of Chiropractic Examiners,
- 98 State Board of Cosmetology, State Board of Dental Examiners, Board
- 99 of Licensure for Professional Engineers and Surveyors, State Board
- 100 of Registration for Foresters, State Board of Funeral Services,
- 101 Board of Registered Professional Geologists, State Board of
- 102 Massage Therapy, Mississippi Motor Vehicle Commission, Mississippi
- 103 Board of Nursing Home Administrators, State Board of Optometry,
- 104 State Board of Physical Therapy, State Board of Examiners for
- 105 Licensed Professional Counselors, Mississippi Board of Psychology,
- 106 State Board of Public Accountancy, Mississippi Real Estate
- 107 Appraiser Licensing and Certification Board, Board of Examiners
- 108 for Social Workers and Marriage and Family Therapists, and the
- 109 State Board of Veterinary Medicine.
- 110 **SECTION 2.** Section 27-104-3, Mississippi Code of 1972, is
- 111 amended as follows:
- 112 27-104-3. In addition to other powers and duties prescribed
- 113 by statute, the Department of Finance and Administration shall
- 114 have the following powers and duties, with regard to fiscal
- 115 management:
- 116 (a) Provide direct technical assistance and training to
- 117 state agencies and departments in implementing generally accepted
- 118 accounting principles, in preparing financial statements as
- 119 required by law, and in management and executive development.
- 120 (b) Provide temporary administrative services in
- 121 financial accounting and public administration to any state

122	agency,	depai	rtment	or	inst	itution	upon	re	quest	of	the	governing
123	board o	f the	state	age	ency,	departr	nent o	or :	instit	uti	lon.	

- 124 Prepare and issue a comprehensive reference manual 125 or manuals of policies and procedures for each state agency and 126 department to use, which may include chapters on purchasing, 127 personnel, payroll, travel, chart of accounts, fund classifications, receipts, warrants, expenditures, fixed assets, 128 129 property inventory, and maintaining financial records and 130 preparing financial reports as required and prescribed by law. The manual shall be revised on a continuing basis. 131 The manual 132 shall be prepared and revised in consultation with the State Auditor's office. 133
- 134 Provide assistance to any state agency, department 135 or institution in collecting a fee or other valid obligation that 136 another agency, department or institution has failed to pay to it. 137 For purposes of this paragraph, the agency, department or 138 institution seeking to collect the funds shall be referred to as the "creditor agency," and the agency, department or institution 139 140 that has not paid the creditor agency shall be referred to as the 141 "delinquent agency." A valid obligation may be evidenced by an 142 invoice or any other documentation as may be required by the 143 Department of Finance and Administration, hereinafter referred to as the department. A creditor agency may request assistance from 144 the department, and the department may require the creditor agency 145 to furnish detailed information regarding the obligation. Upon 146

147 determining that the delinquent agency owes the creditor agency a specific amount, the State Fiscal Officer shall pay to the 148 creditor agency that amount out of any funds in the State Treasury 149 150 to the credit of the delinquent agency. The State Fiscal Officer 151 shall notify the creditor agency and the delinquent agency of the 152 total amount of funds transferred. Either agency may appeal the transfer of funds or the failure to transfer funds, under rules 153 154 and regulations promulgated by the department and approved by the 155 Office of the State Auditor. The Department of Finance and 156 Administration shall report any actions taken under this paragraph 157 (d) to the Chairmen of the Appropriations Committees of the House 158 of Representatives and the Senate on a quarterly basis.

- (e) To issue a request for an ACA-compliant health insurance policy, or policies, to offer health insurance coverage to the full-time equivalent employees not otherwise eligible to participate in the State and School Employees' Health Insurance Plan; and to issue a request for administrative support in order to meet reporting requirements under Internal Revenue Code Section 6056 and to comply with the Patient Protection and Affordable Care Act of 2010.
- 167 <u>(f) To establish an Office of Shared Services to</u>
  168 <u>operate as a central business office for select boards and</u>
  169 commissions as provided in Section 1 of this act.
- 170 **SECTION 3.** This act shall take effect and be in force from 171 and after July 1, 2018.

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ST: DFA; establish Office of Shared Services within to operate as the central business office for select agencies.