By: Representative Banks

To: Insurance; Judiciary A

## HOUSE BILL NO. 617

- AN ACT TO AUTHORIZE A FUNERAL SERVICES PROVIDER TO OBTAIN CERTAIN INFORMATION REGARDING A DECEASED PERSON'S LIFE INSURANCE; AND FOR RELATED PURPOSES.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 5 **SECTION 1.** (1) Any person licensed to practice funeral
- 6 directing or any employee of a licensed funeral establishment
- 7 providing funeral service for a deceased person insured or
- 8 believed to be insured under a contract of life insurance or under
- 9 a group life insurance policy may request information regarding
- 10 the deceased person's life insurance contracts by providing an
- 11 insurer with (a) a copy of a notification of death, (b) written
- 12 authorization from the person or persons with legal authority to
- 13 direct disposition of the deceased's body, and (c) in the case of
- 14 a person covered or believed to be covered under a group life
- 15 insurance policy, the affiliation of the deceased entitling them
- 16 to coverage under the group life insurance policy.
- 17 (2) As soon as possible after receipt of the request made in
- 18 accordance with subsection (1) of this section, the life insurance

- 19 company shall inform the person authorized by this section to make
- 20 an inquiry of the following:
- 21 (a) The existence of any contract insuring the life of
- 22 the deceased person.
- 23 (b) Any beneficiaries on record under any life
- 24 insurance contract insuring the life of the deceased person.
- 25 (c) The amount of any liens or loans outstanding on the
- 26 policy.
- 27 (d) The amount of benefits payable to the
- 28 beneficiaries.
- 29 (e) Whether the policy has been reinstated within the
- 30 last twenty-four (24) months. The insurer shall provide a claim
- 31 form to any person or assignee making the request.
- 32 (3) If any person making a written request under subsection
- 33 (1) of this section who has provided all the information required
- 34 by subsection (1) of this section does not receive a timely
- 35 response from the insurer, then the person may refer the request
- 36 to the Office of Consumer Protection of the Attorney General,
- 37 which shall treat the referral as a consumer complaint. The
- 38 referral shall include all the information provided to the insurer
- 39 under subsection (1) of this section as well as copies of all
- 40 communications and information received from the insurer regarding
- 41 the request for information.
- 42 (4) If the beneficiary of record under the life insurance
- 43 contract or group life insurance policy is not the estate of the

- 44 deceased, then any person authorized to request information under
- 45 subsection (1) of this section shall make reasonable efforts to
- 46 locate the beneficiaries within one hundred (100) hours of
- 47 receiving information from the insurance carrier regarding any
- 48 life insurance contracts or group life insurance policies and
- 49 shall provide to all beneficiaries all documents and information
- 50 obtained from the insurance carrier. The person obtaining the
- 51 information also shall inform all beneficiaries in writing in bold
- 52 print that "THE BENEFICIARY OF A LIFE INSURANCE POLICY HAS NO
- 53 LEGAL DUTY OR OBLIGATION TO SPEND ANY OF THAT MONEY ON THE
- 54 FUNERAL, DEBTS, OR OBLIGATIONS OF THE DECEASED" and shall do so
- 55 before discussing with the beneficiaries financial arrangements
- 56 for burial of the deceased.
- 57 (5) Any licensee or employee of a licensed funeral
- 58 establishment who makes a false request for information under this
- 59 section or fails to do that required by subsection (3) of this
- 60 section shall be deemed to have committed unprofessional conduct
- 61 in the practice of funeral service or funeral directing as defined
- 62 in Section 73-11-57(1)(p) and unfit to practice funeral service or
- 63 be a funeral director.
- 64 **SECTION 2.** This act shall take effect and be in force from
- 65 and after July 1, 2018.