MISSISSIPPI LEGISLATURE

REGULAR SESSION 2016

By: Representatives Myers, Faulkner, Gibbs, To: Banking and Financial Mickens, Walker

Services; Judiciary A

HOUSE BILL NO. 1267

1 AN ACT TO CREATE THE MISSISSIPPI RESIDENTIAL MORTGAGE 2 FORECLOSURE MEDIATION PROGRAM, WHICH WILL PROVIDE FOR MEDIATION 3 BETWEEN THE BORROWERS AND LENDERS BEFORE FORECLOSURE ACTIONS ON 4 HOMESTEAD PROPERTY ARE BEGUN; TO PROVIDE THE PROCEDURES TO BE 5 FOLLOWED IN THE PROGRAM; AND FOR RELATED PURPOSES. 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 7 SECTION 1. This act shall be known as the Mississippi 8 Residential Mortgage Foreclosure Mediation Program. 9 SECTION 2. As used in this act, the following terms have the 10 meanings in the section: 11 (a) "Residential Mortgage Foreclosure Mediation 12 Program" or "RMFM Program" means the mediation program managed by 13 the Administrative Office of Courts to implement and carry out the 14 intent of this act. 15 (b) "Program manager" means the manager of the RMFM 16 Program. 17 (c) "Plaintiff" means the individual or entity filing 18 to obtain a mortgage foreclosure on residential property.

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(d) "Plaintiff's counsel" means counsel of record assigned to the case, or a member of The Mississippi Bar of the law firm retained by the plaintiff who is knowledgeable about the case.

(e) "Plaintiff's representative" means the person designated by the plaintiff who will appear at mediation and who has full authority to settle without further consultation and resolve the foreclosure suit. The plaintiff's representative is distinct from plaintiff's counsel.

(f) "Borrower" means an individual named as a party in the foreclosure action who is a primary obligor on the promissory note that is secured by the mortgage being foreclosed.

31 (g) "Homestead residence" means a residential property 32 for which a homestead exemption was granted according to the 33 certified rolls of the last assessment by the county property 34 appraiser before the filing of the suit to foreclose the mortgage.

35 (h) "Plaintiff's disclosure for mediation" means those36 documents requested by the borrower under Section 9 of this act.

(i) "Foreclosure counselor" means a counselor trained
in advising persons of options available when facing a mortgage
foreclosure, who has no criminal history of committing a felony or
a crime of dishonesty, and who is certified by the United States
Department of Housing and Urban Development (HUD) or National
Foreclosure Mitigation Counseling Program (NFMC) as an agency

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(j) "Communication equipment" means a conference
telephone or other electronic device that permits all those
appearing or participating to hear and speak to each other,
provided that all conversation of the participants is audible to
all persons present.

50 <u>SECTION 3.</u> (1) This act shall apply to all residential 51 mortgage foreclosure actions filed in any circuit court in 52 Mississippi in which the origination of the note and mortgage sued 53 upon was subject to the provisions of the federal Truth in Lending 54 Act, Regulation Z.1. However, compliance with this act varies 55 depending on whether the property secured by the mortgage is a 56 homestead residence.

57 From and after July 1, 2016, all newly filed mortgage (2)58 foreclosure actions filed against a homestead residence shall be 59 referred to the RMFM Program unless the plaintiff and borrower agree in writing otherwise or unless pre-suit mediation was 60 61 conducted in accordance with Section 25 of this act. The parties 62 to the foreclosure action shall comply with the conditions and 63 requirements imposed by this act. In actions to foreclose a 64 mortgage on a homestead residence, the plaintiff and borrower shall attend at least one (1) mediation session, unless the 65 66 plaintiff and borrower agree in writing not to participate in the

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69 (3) From and after July 1, 2016, all newly filed residential 70 mortgage foreclosure actions involving property that is not a 71 homestead residence shall comply with the requirements of filing a 72 RMFM Program Form as required by Section 7 of this act and the 73 requirements of Section 20 of this act (plaintiff's certification 74 as to settlement authority).

75 At the discretion of the circuit court judge, compliance (4) 76 with this act may also be required for homestead residential 77 mortgage foreclosure actions filed before July 1, 2016, to 78 residences that are not homestead residences, and any other 79 residential foreclosure action the circuit court judge deems 80 appropriate. A party requesting that the case be sent to 81 mediation with the RMFM Program at the discretion of the circuit 82 court judge shall make the request in format prescribed by the 83 judge.

84 SECTION 4. This act constitutes a formal referral to 85 mediation under the Mississippi Rules of Civil Procedure in 86 actions involving a mortgage foreclosure of a homestead residence. 87 The plaintiff and borrower are deemed to have stipulated to 88 mediation by a mediator assigned by program manager, unless the plaintiff and borrower file a written stipulation choosing not to 89 90 participate in the RMFM Program. Referral to the RMFM Program is for administration and management of the mediation process and 91

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99 <u>SECTION 5.</u> The parties must comply with this act and the 100 mediation process must be completed before the plaintiff applies 101 for default judgment, a summary judgment hearing, or a final 102 hearing in an action to foreclose a mortgage on a homestead 103 residence unless a notice of nonparticipation is filed by the 104 program manager.

105 <u>SECTION 6.</u> From and after July 1, 2016, in all actions to 106 foreclose a mortgage on residential property the plaintiff shall 107 attach to the summons to be served on each defendant a notice 108 regarding managed mediation for homestead residences.

109 When suit is filed, counsel for the SECTION 7. (1)110 plaintiff must file a completed RMFM Program Form with the clerk 111 of court. If the property is a homestead residence, all 112 certifications in the RMFM Program Form must be filled out 113 completely. Within one (1) business day after the RMFM Program Form is filed with the clerk of court, counsel for plaintiff shall 114 115 also transmit in the electronic format approved by the circuit 116 court judge a copy of the RMFM Program Form to the program manager

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121 (2) The program manager shall notify plaintiff's counsel of 122 any incomplete or seemingly inaccurate information and plaintiff's 123 counsel shall provide correct information promptly. In the RMFM 124 Program Form, plaintiff's counsel must affirmatively certify 125 whether the origination of the note and mortgage sued upon was subject to the provisions of the federal Truth in Lending Act, 126 127 Regulation Z. In the RMFM Program Form, plaintiff's counsel must 128 also affirmatively certify whether the property is a homestead 129 residence. Plaintiff's counsel is not permitted to respond to the 130 certification with "unknown," "unsure," "not applicable," or 131 similar nonresponsive statements.

132 (3) If the property is a homestead residence and if the case 133 is not exempted from participation in the RMFM Program because of pre-suit mediation conducted in accordance with Section 25 of this 134 135 act, plaintiff's counsel shall further certify in the RMFM Program 136 Form the identity of the plaintiff's representative who will 137 appear at mediation. Plaintiff's counsel may designate more than 138 one plaintiff's representative. At least one (1) of the 139 plaintiff's representatives designated in the RMFM Program Form 140 must attend any mediation session scheduled under this act. The 141 RMFM Program Form may be amended to change the designated

H. B. No. 1267 *** OFFICIAL *** 16/HR43/R1394 PAGE 6 (RF\EW) plaintiff's representative, and the amended RMFM Program Form must be filed with the court no later than five (5) days before the mediation session. All amended RMFM Program Forms must be electronically transmitted to the program manager via a secure dedicated email address or on the web-enabled information platform described in Section 10 of this act no later than one (1) business day after being filed with the clerk of court.

149 <u>SECTION 8.</u> (1) Upon the program manager receiving a copy of 150 the RMFM Program Form, the program manager shall begin efforts to 151 contact the borrower to explain the RMFM Program to the borrower 152 and the requirements that the borrower must comply with to obtain 153 a mediation. The program manager shall also ascertain whether the 154 borrower wants to participate in the RMFM Program.

155 The borrower must do the following before mediation (2)being scheduled: meet with an approved mortgage foreclosure 156 157 counselor, and provide to the program manager the information 158 required by the borrower's financial disclosure for mediation. The borrower must meet in person or by telephone with an approved 159 160 mortgage foreclosure counselor no later than thirty (30) days 161 after the borrower is initially in contact with the program 162 manager. The borrower's legal counsel may also attend foreclosure 163 counseling, but attendance by legal counsel without the borrower 164 does not satisfy the requirement. If the borrower fails to timely 165 schedule a meeting with a foreclosure counselor, or if the 166 borrower fails to submit the required financial disclosure forms,

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167 that failure shall be grounds for the program manager to file a 168 notice of borrower nonparticipation as provided in Section 11 of 169 this act. Completion of the borrower's financial disclosure for 170 loan modification is mandatory in every case so that the 171 borrower's basic financial condition can be assessed by the 172 plaintiff. As applicable, the borrower's financial disclosure for alternative workout options, short sale and a deed in lieu of 173 174 foreclosure should be submitted or made available to plaintiff's 175 counsel and plaintiff's representative designated in the RMFM 176 Program Form.

177 (3)It shall be the responsibility of the program manager to transmit the borrower's financial disclosure for mediation to 178 179 plaintiff's counsel and the plaintiff's representative designated 180 in the RMFM Program Form via a secure dedicated email address or to upload same to the web-enabled information platform described 181 182 in Section 10 of this act. If the information is uploaded, the 183 program manager shall notify plaintiff's counsel and the 184 plaintiff's representative that the borrower's financial 185 disclosure for mediation is available. The program manager is not 186 responsible or liable for the accuracy of the borrower's financial 187 information. The transmission of the borrower's financial 188 disclosure for mediation to plaintiff's counsel and the 189 plaintiff's representative shall occur no later than sixty (60) 190 days after the program manager receives the electronic transmission of the RMFM Program Form from plaintiff's counsel. 191

192 <u>SECTION 9.</u> (1) Within the time limit stated below, before 193 attending mediation the borrower may request any of the following 194 information and documents from the plaintiff:

195 (a) Documentary evidence the plaintiff is the owner and196 holder in due course of the note and mortgage sued upon.

197 (b) A history showing the application of all payments198 by the borrower during the life of the loan.

(c) A statement of the plaintiff's position on thepresent net value of the mortgage loan.

201 (d) The most current appraisal of the property202 available to the plaintiff.

(2) The borrower must deliver a written request for that information to the program manager no later than twenty-five (25) days before the mediation session. The program manager shall promptly electronically transmit the request for information to plaintiff's counsel.

(3) Plaintiff's counsel is responsible for ensuring that the plaintiff's disclosure for mediation is electronically transmitted via a secure dedicated email address or to the web-enabled information platform described in Section 10 of this act no later than five (5) business days before the mediation session. The program manager shall promptly deliver a copy of plaintiff's disclosure for mediation to the borrower.

215 **SECTION 10.** All information to be provided to the program 216 manager to advance the mediation process, such as the RMFM Program

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Form, borrower's financial disclosure for mediation, plaintiff's disclosure for mediation, as well as the case number of the action and contact information for the parties, shall be submitted electronically in a format approved by the circuit court judge via a secure dedicated email address or in a web-enabled information platform with XML data elements.

223 SECTION 11. The program manager shall have thirty (30) days 224 after electronically receiving contact information for the 225 borrower (as required by Section 7 of this act) to contact the 226 borrower. If the borrower does not want to participate in the 227 RMFM Program, or if the borrower fails or refuses to cooperate 228 with the program manager, or if the program manager is unable to 229 contact the borrower, the program manager shall file a notice of 230 borrower's nonparticipation. The notice of borrower's 231 nonparticipation shall be filed no later than ten (10) days after 232 the borrower advises that he or she does not want to participate 233 in the program, or fails to cooperate with requirements of this 234 act. If the program manager is unable to contact the borrower 235 within thirty (30) days after electronically receiving contact 236 information for the borrower, the notice of borrower's 237 nonparticipation shall be filed within forty (40) days after the 238 borrower contact information is electronically received by the 239 program manager. A copy of the notice of borrower's 240 nonparticipation shall be served on the parties by the program 241 manager.

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H. B. No. 1267 16/HR43/R1394 PAGE 10 (RF\EW) 242 SECTION 12. The program manager shall be responsible for 243 referring the borrower to a foreclosure counselor before 244 scheduling mediation. Selection from a list of foreclosure counselors certified by the United States Department of Housing 245 246 and Urban Development shall be by rotation or by such other 247 procedures as may be adopted by order of the circuit court judge. 248 The borrower's failure to participate in foreclosure counseling 249 shall be cause for terminating the case from the RMFM Program.

250 SECTION 13. In actions referred to the RMFM Program, the 251 program manager shall advise any borrower who is not represented 252 by an attorney that the borrower has a right to consult with an 253 attorney at any time during the mediation process and the right to 254 bring an attorney to the mediation session. The program manager 255 shall also advise the borrower that the borrower may apply for a volunteer pro bono attorney in programs run by lawyer referral, 256 257 legal services, and legal aid programs as may exist within the 258 state. If the borrower applies to one (1) of those agencies and 259 is coupled with a legal services attorney or a volunteer pro bono 260 attorney, the attorney shall file a notice of appearance with the 261 clerk of the court and provide a copy to the attorney for the 262 plaintiff and the program manager. The appearance may be limited 263 to representation only to assist the borrower with mediation but, 264 if a borrower secures the services of an attorney, counsel of 265 record must attend the mediation.

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266 **SECTION 14.** (1) The plaintiff's representative, plaintiff's 267 counsel, and the borrower are all required to comply with the time 268 limitations imposed by this act and attend a mediation session as 269 scheduled by the program manager. No earlier than sixty (60) days 270 and no later than one hundred twenty (120) days after suit is 271 filed, the program manager shall schedule a mediation session. 272 The mediation session shall be scheduled for a date and time convenient to the plaintiff's representative, the borrower, and 273 274 counsel for the plaintiff and the borrower, using a mediator on the List of Court Annexed Mediation Program Mediators who have 275 276 been specially trained to mediate residential mortgage foreclosure disputes. Mediation sessions will be held at a suitable 277 278 location(s) within the circuit court district obtained by the 279 program manager for mediation. Mediation shall be completed 280 within the time requirements established by the Mississippi Rules 281 of Civil Procedure.

282 Mediation shall not be scheduled until the borrower has (2)283 had an opportunity to meet with an approved foreclosure counselor 284 and the borrower's financial disclosure for mediation has been 285 transmitted to the plaintiff via a secure dedicated email address 286 or uploaded to the web-enabled information platform described in 287 Section 10 of this act. Mediation shall not be scheduled earlier 288 than thirty (30) days after the borrower's financial disclosure 289 for mediation has been transmitted to the plaintiff.

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H. B. No. 1267 16/HR43/R1394 PAGE 12 (RF\EW) (3) Once the date, time, and place of the mediation session
have been scheduled by the program manager, the program manager
shall promptly file with the clerk of court and serve on all
parties a notice of the mediation session.

294 **SECTION 15.** (1) The following persons are required to be 295 physically present at the mediation session: a plaintiff's 296 representative designated in the most recently filed RMFM Program 297 Form; plaintiff's counsel; the borrower; and the borrower's 298 counsel of record, if any. However, the plaintiff's 299 representative may appear at mediation through the use of 300 communication equipment, if plaintiff files and serves at least 301 five (5) days before the mediation a notice advising that the 302 plaintiff's representative will be attending through the use of 303 communication equipment and designating a person who is attending 304 the mediation live and not electronically, who has full authority 305 to sign any settlement agreement reached. Plaintiff's counsel may 306 be designated as the person with full authority to sign the 307 settlement agreement.

308 (2) At the time that the mediation is scheduled to 309 physically begin, the program manager shall enter the mediation 310 room before the beginning of the mediation conference and, before 311 any discussion of the case in the presence of the mediator, take a That written roll will consist of a determination 312 written roll. 313 of the presence of the borrower; the borrower's counsel of record, if any; the plaintiff's counsel; and the plaintiff's 314

H. B. No. 1267 *** OFFICIAL *** 16/HR43/R1394 PAGE 13 (RF\EW) 315 representative with full authority to settle. If the program 316 manager determines that anyone is not present, that party shall be 317 reported by the program manager as a nonappearance by that party 318 on the written roll. If the program manager determines that the plaintiff's representative present does not have full authority to 319 320 settle, the program manager shall report that the plaintiff's 321 representative did not appear on the written roll as a 322 representative with full settlement authority as required by this 323 The written roll and communication of authority to the act. program manager is not a mediation communication. 324

325 (3) If the plaintiff's representative attends mediation 326 through the use of communication equipment, the person authorized 327 by the plaintiff to sign a settlement agreement must be physically 328 present at mediation. If the plaintiff's representative attends 329 mediation through the use of communication equipment, the 330 plaintiff's representative must remain on the communication 331 equipment at all times during the entire mediation session. Ιf 332 the plaintiff's representative attends through the use of 333 communication equipment, and if the mediation results in an 334 impasse, within five (5) days after the mediation session, the 335 plaintiff's representative shall file in the court file a 336 certification as to whether the plaintiff's representative 337 attended mediation. If the mediation results in an impasse after 338 the appearance of the plaintiff's representative through the use of communication equipment, the failure to timely file the 339

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340 certification regarding attendance through the use of 341 communication equipment shall be grounds to impose sanctions 342 against the plaintiff, including requiring the physical appearance 343 of the plaintiff's representative at a second mediation, taxation 344 of the costs of a second mediation to the plaintiff, or dismissal 345 of the action.

346 Junior lienholders may appear at mediation by a (4) 347 representative with full settlement authority. If a junior 348 lienholder is a governmental entity comprised of an elected body, 349 that junior lienholder may appear at mediation by a representative 350 who has authority to recommend settlement to the governing body. 351 Counsel for any junior lienholder may also attend the mediation. 352 The participants physically attending mediation may consult on the 353 telephone during the mediation with other persons.

354 **SECTION 16.** If either the plaintiff's representative 355 designated in the most recently filed RMFM Program Form or the 356 borrower fails to appear at a properly noticed mediation and the 357 mediation does not occur, or when a mediation results in an 358 impasse, the report of the mediator shall notify the circuit court 359 judge regarding who appeared at mediation without making further 360 comment as to the reasons for an impasse. If the borrower fails 361 to appear, or if the mediation results in an impasse with all 362 required parties present, and if the borrower has been lawfully 363 served with a copy of the complaint, and if the time for filing a responsive pleading has passed, the matter may proceed to a final 364

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377 SECTION 17. If a partial or final agreement is reached, it 378 shall be reduced to writing and signed by the parties and their 379 counsel, if any. If a partial or full settlement agreement is 380 reached, the mediator shall report the existence of the signed or 381 transcribed agreement to the court without comment within ten (10) 382 days after completion of the mediation. If the parties do not 383 reach an agreement as to any matter as a result of mediation, the 384 mediator shall report the lack of an agreement to the court 385 without comment or recommendation. In the case of an impasse, the 386 report shall advise the court who attended the mediation, and a 387 copy of the RMFM Program Form or any amended RMFM Program Form 388 shall be attached to the report for the court to determine if at

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389 least one (1) of the plaintiff's representative named in the RMFM 390 Program Form appeared for mediation.

391 <u>SECTION 18.</u> All mediation communications occurring as a 392 result of this act, including information provided to the program 393 manager that is not filed with the court, shall be confidential 394 and inadmissible in any later legal proceeding, unless otherwise 395 provided for by law.

396 **SECTION 19.** (1) In all residential foreclosure actions, if 397 a notice for trial, motion for default final judgment, or motion 398 for summary judgment is filed with the clerk of court, no action 399 will be taken by the court to set a final hearing or enter a 400 summary or default final judgment until the requirements of this 401 act have been met. In cases involving a homestead residence, the 402 circuit court judge shall require that copies of either (a) the 403 most recently filed RMFM Program Form and the report of the 404 mediator, or (b) the most recently filed RMFM Program Form and the 405 notice of borrower's nonparticipation be sent to the circuit judge 406 by the plaintiff or plaintiff's counsel before setting a final 407 hearing or delivered with the packet requesting a summary or 408 default final judgment.

409 (2) Unless otherwise ordered by the court, a certificate of
410 compliance shall be filed with a motion for default final
411 judgment, a motion for summary judgment, or a notice for trial. A
412 copy of the certificate of compliance must accompany the

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(3) The failure of a party to fully comply with the provisions of this act may result in the imposition of any sanctions available to the court, including dismissal of the cause of action without further notice.

419 <u>SECTION 20.</u> (1) If the plaintiff certifies in the RMFM 420 Program Form that the property is not a homestead residence when 421 suit is filed, plaintiff's counsel must file and serve with the 422 complaint a certification identifying the agent of plaintiff who 423 has full authority to settle the case without further 424 consultation.

(2) If the plaintiff certifies in the RMFM Program Form that the property is not a homestead residence, the matter may proceed to a final hearing, summary judgment, or default final judgment in accordance with the Mississippi Rules of Civil Procedure without any further requirement to attend mediation, unless otherwise ordered by the circuit court judge.

431 SECTION 21. (1) The fee structure for the RMFM Program is 432 based on the assumption that a successful mediation can be 433 accomplished with one (1) mediation session. Accordingly, the 434 reasonable program fees for the managed mediation, including 435 foreclosure counseling, the mediator's fee, and administration of 436 the managed mediation program, is a total of no more than Seven 437 Hundred Fifty Dollars (\$750.00) payable as follows:

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438 Not more than Four Hundred Dollars (\$400.00) paid (a) by plaintiff at the time suit is filed, for administrative fees of 439 the RMFM Program in the amount of Two Hundred Seventy-five Dollars 440 (\$275.00), and fees for outreach to the borrower and foreclosure 441 442 counseling in the amount of One Hundred Twenty-five Dollars 443 (\$125.00); and

444 Not more than Three Hundred Fifty Dollars (\$350.00) (b) 445 paid by plaintiff within ten (10) days after notice of the 446 mediation conference is filed for the mediation fee component of 447 the RMFM Program fees.

448 (2)If more than one (1) mediation session is needed, the 449 total program fee stated above will also cover a second mediation 450 However, if an additional mediation session is needed session. 451 after the second session, the plaintiff shall be responsible for 452 the payment of the program fees for the additional mediation 453 sessions, unless the parties agree otherwise. The program fees 454 for the third and each later mediation session shall be not more 455 than Three Hundred Fifty Dollars (\$350.00) per session.

456 (3) All program fees shall be paid directly to the program 457 If the case is not resolved through the mediation manager. 458 process, the circuit court judge may tax the program fees, in 459 whole or in part, as a cost or apply it as a set off in the final 460 judgment of foreclosure.

461 If the borrower cannot be located, chooses not to (4) participate in the RMFM Program, or if the borrower does not make 462

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463 any contact with the foreclosure counselor, the plaintiff shall be 464 entitled to a refund of the portion of the program fees 465 attributable to foreclosure counseling. If mediation is scheduled 466 and the borrower announces an intention not to participate further 467 in the RMFM Program before the mediation session, or if the case 468 settles and the program manager has notice of the settlement at 469 least five (5) days before the mediation session, the plaintiff 470 shall be entitled to a refund of the program fees allocated for 471 the mediation session. If notice of settlement is not received by the program manager at least five (5) days before the scheduled 472 473 mediation session, the plaintiff shall not be entitled to any refund of mediation fees. 474

475 (5) The total fees include the mediator's fees and costs; 476 the cost for the borrower to attend a foreclosure counseling 477 session with an approved mortgage foreclosure counselor; and the 478 cost to the program manager for administration of the managed 479 mediation program, which includes, but is not limited to, 480 providing neutral meeting and caucus space, scheduling, telephone 481 lines and instruments, infrastructure to support a web-enabled 482 information platform, a secure dedicated email address or other 483 secure system for information transmittal, and other related 484 expenses incurred in managing the foreclosure mediation program.

485 <u>SECTION 22.</u> (1) The program manager shall be responsible 486 for monitoring whether the RMFM Program Form has been filed in all 487 residential foreclosure actions that begin on or after July 1,

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488 2016, and whether the RMFM Program fees have been paid if the 489 residence is a homestead residence. The program manager shall 490 send compliance reports to the circuit court judge or the judge's 491 designee in the format and with the frequency required by the 492 judge.

493 (2) The program manager may assist with enforcing compliance 494 with this act upon filing a written motion authorized by the 495 Mississippi Rules of Civil Procedure, stating with particularity 496 the grounds therefor and the relief or order sought.

497 (3) The program manager shall also provide the circuit court
498 judge with periodic reports as to whether plaintiffs and borrowers
499 are satisfied with the RMFM Program.

500 (4) The program manager shall also provide the circuit court 501 judge with reports with statistical information about the status 502 of cases in the RMFM Program and RMFM Program finances in the 503 format and with the frequency required by the judge.

(5) The program manager shall provide to the clerk of court all original compliance reports, together with the activity report; all original mediators' reports; and any original motions submitted to the program manager. The program manager shall use E-filing (where available) to file the paperwork with the clerk of court.

510 <u>SECTION 23.</u> (1) Any plaintiff who has filed five (5) or 511 more foreclosure actions while this act is in effect shall appoint 512 two (2) RMFM Program liaisons, one (1) of whom shall be a lawyer

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513 and the other a representative of the entity servicing the 514 plaintiff's mortgages, if any, and, if none, a representative of 515 the plaintiff. Plaintiff's counsel shall provide written notice 516 of the name, phone number (including extension), email, and mailing address of both liaisons to the circuit court judge and 517 518 the program manager within thirty (30) days after July 1, 2016, 519 and on the first Monday of each July thereafter while this act is 520 in effect.

521 (2)The liaisons shall be informed of the requirements of 522 this act and shall be capable of answering questions concerning 523 the administrative status of pending cases and the party's 524 internal procedures relating to the processing of foreclosure 525 cases, and be readily accessible to discuss administrative and 526 logistical issues affecting the progress of the plaintiff's cases 527 through the RMFM Program. Plaintiff's counsel shall promptly 528 inform the circuit court judge and program manager of any changes 529 in designation of the liaisons and the contact information of the 530 liaisons. The liaisons shall act as the court's point of contact 531 if the plaintiff fails to comply with this act on multiple occasions and there is a need to communicate with the plaintiff 532 533 concerning administrative matters of mutual interest.

534 <u>SECTION 24.</u> (1) The program manager shall post on the 535 website of the RMFM Program the list of the mediators on the List 536 of Court Annexed Mediation Program Mediators that it will use to 537 implement the RMFM Program and will state in writing the criteria,

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538 subject to approval of the circuit court judge, the program will 539 use in selecting mediators. The program manager shall also state in writing the procedure, subject to the approval of the circuit 540 court judge, that the program will use to rotate the appointment 541 of mediators, and maintain a list of the mediation site(s) in the 542 543 circuit court district that the mediators designate their 544 willingness to mediate. The RMFM Program shall encourage the use 545 of mediators who have been trained to mediate mortgage foreclosure 546 cases, reflecting the diversity of the community in which it 547 operates. Assignment of mediators shall be on a rotation basis 548 that fairly spreads work throughout the pool of mediators working 549 in the RMFM Program, unless the parties mutually agree on a 550 specific mediator or the case requires a particular skill on the 551 part of the mediator.

(2) Mediators who are on the list of approved mediators maintained by the program manager on July 1, 2016 may continue to mediate cases referred to the RMFM Program; however, those mediators shall not continue working in the RMFM Program if they have not completed the training requirements imposed by Section 4 of this act within ninety (90) days after the effective date of this act.

559 <u>SECTION 25.</u> (1) Mortgage lenders, whether private 560 individuals, commercial institutions, or mortgage servicing 561 companies, are encouraged to use any form of alternative dispute 562 resolution, including mediation, before filing a mortgage

H. B. No. 1267 **~ OFFICIAL ~** 16/HR43/R1394 PAGE 23 (RF\EW) foreclosure lawsuit with the clerk of the court. Lenders are encouraged to enter into the mediation process with their borrowers before filing foreclosure actions to reduce the costs to the parties for maintaining the litigation and to reduce to the greatest extent possible the stress on the limited resources of the courts caused by the large numbers of those actions being filed across the state.

570 If the parties participated in pre-suit mediation using (2)571 the RMFM Program or participated in any other pre-suit mediation program having procedures substantially complying with the 572 573 requirements of this act, including provisions authorizing the 574 exchange of information, foreclosure counseling, and requiring use 575 of mediators specially trained to mediate residential mortgage 576 foreclosure actions, the plaintiff shall so certify in the RMFM 577 Program Form, in which case the plaintiff and borrower shall not 578 be required to participate in mediation again unless ordered to do 579 so by the circuit court judge. A borrower may file a motion 580 contesting whether pre-suit mediation occurred in substantial 581 compliance with the RMFM Program.

(3) Nothing in this section precludes the circuit court judge from sending the case to mediation after suit is filed, even if pre-suit mediation resulted in an impasse or there was a breach of the pre-suit mediation agreement.

586 **SECTION 26.** This act shall take effect and be in force from 587 and after July 1, 2016.

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