MISSISSIPPI LEGISLATURE

## REGULAR SESSION 2014

By: Representatives Myers, Wooten, Cockerham To: Banking and Financial Services

HOUSE BILL NO. 792

1 AN ACT TO CREATE THE MISSISSIPPI RESIDENTIAL MORTGAGE 2 FORECLOSURE MEDIATION PROGRAM, WHICH WILL PROVIDE FOR MEDIATION 3 BETWEEN THE BORROWERS AND LENDERS BEFORE FORECLOSURE ACTIONS ON 4 HOMESTEAD PROPERTY ARE BEGUN; TO PROVIDE THE PROCEDURES TO BE 5 FOLLOWED IN THE PROGRAM; AND FOR RELATED PURPOSES. 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 7 SECTION 1. This act shall be known as the Mississippi 8 Residential Mortgage Foreclosure Mediation Program. 9 SECTION 2. As used in this act, the following terms have the 10 meanings in the section: 11 (a) "Residential Mortgage Foreclosure Mediation Program" or "RMFM Program" means the mediation program managed by 12 13 the Administrative Office of Courts to implement and carry out the 14 intent of this act. (b) "Program manager" means the manager of the RMFM 15 16 Program. 17 (c) "Plaintiff" means the individual or entity filing 18 to obtain a mortgage foreclosure on residential property.

H. B. No. 792	~ OFFICIAL ~	G3/5
14/HR12/R1557		
PAGE 1 (CJR\DO)		

(d) "Plaintiff's counsel" means counsel of record assigned to the case, or a member of The Mississippi Bar of the law firm retained by the plaintiff who is knowledgeable about the case.

(e) "Plaintiff's representative" means the person designated by the plaintiff who will appear at mediation and who has full authority to settle without further consultation and resolve the foreclosure suit. The plaintiff's representative is distinct from plaintiff's counsel.

(f) "Borrower" means an individual named as a party in the foreclosure action who is a primary obligor on the promissory note that is secured by the mortgage being foreclosed.

31 (g) "Homestead residence" means a residential property 32 for which a homestead exemption was granted according to the 33 certified rolls of the last assessment by the county property 34 appraiser before the filing of the suit to foreclose the mortgage.

35 (h) "Plaintiff's disclosure for mediation" means those36 documents requested by the borrower under Section 9 of this act.

(i) "Foreclosure counselor" means a counselor trained
in advising persons of options available when facing a mortgage
foreclosure, who has no criminal history of committing a felony or
a crime of dishonesty, and who is certified by the United States
Department of Housing and Urban Development (HUD) or National
Foreclosure Mitigation Counseling Program (NFMC) as an agency

H. B. No. 792 14/HR12/R1557 PAGE 2 (CJR\DO) ~ OFFICIAL ~

43 experienced in mortgage delinquency and default resolution 44 counseling.

(j) "Communication equipment" means a conference
telephone or other electronic device that permits all those
appearing or participating to hear and speak to each other,
provided that all conversation of the participants is audible to
all persons present.

50 <u>SECTION 3.</u> (1) This act shall apply to all residential 51 mortgage foreclosure actions filed in any circuit court in 52 Mississippi in which the origination of the note and mortgage sued 53 upon was subject to the provisions of the federal Truth in Lending 54 Act, Regulation Z.1. However, compliance with this act varies 55 depending on whether the property secured by the mortgage is a 56 homestead residence.

57 Upon the effective date of this act, all newly filed (2)58 mortgage foreclosure actions filed against a homestead residence 59 shall be referred to the RMFM Program unless the plaintiff and borrower agree in writing otherwise or unless pre-suit mediation 60 61 was conducted in accordance with Section 25 of this act. The 62 parties to the foreclosure action shall comply with the conditions 63 and requirements imposed by this act. In actions to foreclose a 64 mortgage on a homestead residence, the plaintiff and borrower shall attend at least one (1) mediation session, unless the 65 66 plaintiff and borrower agree in writing not to participate in the

H. B. No. 792 14/HR12/R1557 PAGE 3 (CJR\DO) ~ OFFICIAL ~

RMFM Program or the program manager files a notice of borrowernonparticipation.

(3) Upon the effective date of this act, all newly filed residential mortgage foreclosure actions involving property that is not a homestead residence shall comply with the requirements of filing a RMFM Program Form as required by Section 7 of this act and the requirements of Section 20 of this act (plaintiff's certification as to settlement authority).

75 At the discretion of the circuit court judge, compliance (4) 76 with this act may also be required for homestead residential 77 mortgage foreclosure actions filed before the effective date of 78 this act, to residences that are not homestead residences, and any 79 other residential foreclosure action the circuit court judge deems 80 appropriate. A party requesting that the case be sent to 81 mediation with the RMFM Program at the discretion of the circuit 82 court judge shall make the request in format prescribed by the 83 judge.

SECTION 4. This act constitutes a formal referral to 84 85 mediation under the Mississippi Rules of Civil Procedure in 86 actions involving a mortgage foreclosure of a homestead residence. 87 The plaintiff and borrower are deemed to have stipulated to 88 mediation by a mediator assigned by program manager, unless the plaintiff and borrower file a written stipulation choosing not to 89 90 participate in the RMFM Program. Referral to the RMFM Program is for administration and management of the mediation process and 91

92 assignment of a mediator on the List of Court Annexed Mediation 93 Program Mediators who has been trained in mediating residential 94 mortgage foreclosure actions and who has agreed to be on the panel 95 of available mediators. Mediation through the RMFM Program shall 96 be conducted in accordance with Mississippi Rules of Civil 97 Procedure and Mississippi Rules for Certified and Court-Appointed 98 Mediators.

99 <u>SECTION 5.</u> The parties must comply with this act and the 100 mediation process must be completed before the plaintiff applies 101 for default judgment, a summary judgment hearing, or a final 102 hearing in an action to foreclose a mortgage on a homestead 103 residence unless a notice of nonparticipation is filed by the 104 program manager.

105 <u>SECTION 6.</u> After the effective date of this act, in all 106 actions to foreclose a mortgage on residential property the 107 plaintiff shall attach to the summons to be served on each 108 defendant a notice regarding managed mediation for homestead 109 residences.

110 <u>SECTION 7.</u> (1) When suit is filed, counsel for the 111 plaintiff must file a completed RMFM Program Form with the clerk 112 of court. If the property is a homestead residence, all 113 certifications in the RMFM Program Form must be filled out 114 completely. Within one (1) business day after the RMFM Program 115 Form is filed with the clerk of court, counsel for plaintiff shall 116 also transmit in the electronic format approved by the circuit

117 court judge a copy of the RMFM Program Form to the program manager 118 along with the case number of the action and contact information 119 for all of the parties. The contact information must include at a 120 minimum the last known mailing address and phone number for each 121 party.

(2) 122 The program manager shall notify plaintiff's counsel of 123 any incomplete or seemingly inaccurate information and plaintiff's 124 counsel shall provide correct information promptly. In the RMFM 125 Program Form, plaintiff's counsel must affirmatively certify 126 whether the origination of the note and mortgage sued upon was 127 subject to the provisions of the federal Truth in Lending Act, 128 Regulation Z. In the RMFM Program Form, plaintiff's counsel must 129 also affirmatively certify whether the property is a homestead 130 residence. Plaintiff's counsel is not permitted to respond to the certification with "unknown," "unsure," "not applicable," or 131 132 similar nonresponsive statements.

133 If the property is a homestead residence and if the case (3) is not exempted from participation in the RMFM Program because of 134 135 pre-suit mediation conducted in accordance with Section 25 of this 136 act, plaintiff's counsel shall further certify in the RMFM Program 137 Form the identity of the plaintiff's representative who will 138 appear at mediation. Plaintiff's counsel may designate more than 139 one plaintiff's representative. At least one (1) of the 140 plaintiff's representatives designated in the RMFM Program Form must attend any mediation session scheduled under this act. 141 The

142 RMFM Program Form may be amended to change the designated plaintiff's representative, and the amended RMFM Program Form must 143 be filed with the court no later than five (5) days before the 144 mediation session. All amended RMFM Program Forms must be 145 146 electronically transmitted to the program manager via a secure 147 dedicated email address or on the web-enabled information platform described in Section 10 of this act no later than one (1) business 148 149 day after being filed with the clerk of court.

150 <u>SECTION 8.</u> (1) Upon the program manager receiving a copy of 151 the RMFM Program Form, the program manager shall begin efforts to 152 contact the borrower to explain the RMFM Program to the borrower 153 and the requirements that the borrower must comply with to obtain 154 a mediation. The program manager shall also ascertain whether the 155 borrower wants to participate in the RMFM Program.

156 The borrower must do the following before mediation (2)157 being scheduled: meet with an approved mortgage foreclosure 158 counselor, and provide to the program manager the information required by the borrower's financial disclosure for mediation. 159 160 The borrower must meet in person or by telephone with an approved 161 mortgage foreclosure counselor no later than thirty (30) days 162 after the borrower is initially in contact with the program 163 The borrower's legal counsel may also attend foreclosure manager. 164 counseling, but attendance by legal counsel without the borrower 165 does not satisfy the requirement. If the borrower fails to timely 166 schedule a meeting with a foreclosure counselor, or if the

H. B. No. 792 14/HR12/R1557 PAGE 7 (CJR\DO)

167 borrower fails to submit the required financial disclosure forms, 168 that failure shall be grounds for the program manager to file a notice of borrower nonparticipation as provided in Section 11 of 169 170 this act. Completion of the borrower's financial disclosure for 171 loan modification is mandatory in every case so that the 172 borrower's basic financial condition can be assessed by the plaintiff. As applicable, the borrower's financial disclosure for 173 174 alternative workout options, short sale and a deed in lieu of 175 foreclosure should be submitted or made available to plaintiff's 176 counsel and plaintiff's representative designated in the RMFM 177 Program Form.

178 It shall be the responsibility of the program manager to (3)179 transmit the borrower's financial disclosure for mediation to 180 plaintiff's counsel and the plaintiff's representative designated in the RMFM Program Form via a secure dedicated email address or 181 182 to upload same to the web-enabled information platform described 183 in Section 10 of this act. If the information is uploaded, the program manager shall notify plaintiff's counsel and the 184 185 plaintiff's representative that the borrower's financial 186 disclosure for mediation is available. The program manager is not 187 responsible or liable for the accuracy of the borrower's financial 188 information. The transmission of the borrower's financial 189 disclosure for mediation to plaintiff's counsel and the 190 plaintiff's representative shall occur no later than sixty (60)

H. B. No. 792 14/HR12/R1557 PAGE 8 (CJR\DO)

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~ OFFICIAL ~

191 days after the program manager receives the electronic

192 transmission of the RMFM Program Form from plaintiff's counsel.

193 <u>SECTION 9.</u> (1) Within the time limit stated below, before 194 attending mediation the borrower may request any of the following 195 information and documents from the plaintiff:

196 (a) Documentary evidence the plaintiff is the owner and197 holder in due course of the note and mortgage sued upon.

(b) A history showing the application of all paymentsby the borrower during the life of the loan.

200 (c) A statement of the plaintiff's position on the 201 present net value of the mortgage loan.

202 (d) The most current appraisal of the property203 available to the plaintiff.

(2) The borrower must deliver a written request for that information to the program manager no later than twenty-five (25) days before the mediation session. The program manager shall promptly electronically transmit the request for information to plaintiff's counsel.

209 (3) Plaintiff's counsel is responsible for ensuring that the 210 plaintiff's disclosure for mediation is electronically transmitted 211 via a secure dedicated email address or to the web-enabled 212 information platform described in Section 10 of this act no later 213 than five (5) business days before the mediation session. The 214 program manager shall promptly deliver a copy of plaintiff's 215 disclosure for mediation to the borrower.

216 SECTION 10. All information to be provided to the program 217 manager to advance the mediation process, such as the RMFM Program 218 Form, borrower's financial disclosure for mediation, plaintiff's 219 disclosure for mediation, as well as the case number of the action 220 and contact information for the parties, shall be submitted 221 electronically in a format approved by the circuit court judge via 222 a secure dedicated email address or in a web-enabled information platform with XML data elements. 223

224 SECTION 11. The program manager shall have thirty (30) days after electronically receiving contact information for the 225 226 borrower (as required by Section 7 of this act) to contact the 227 borrower. If the borrower does not want to participate in the 228 RMFM Program, or if the borrower fails or refuses to cooperate 229 with the program manager, or if the program manager is unable to 230 contact the borrower, the program manager shall file a notice of 231 borrower's nonparticipation. The notice of borrower's 232 nonparticipation shall be filed no later than ten (10) days after 233 the borrower advises that he or she does not want to participate 234 in the program, or fails to cooperate with requirements of this 235 If the program manager is unable to contact the borrower act. 236 within thirty (30) days after electronically receiving contact 237 information for the borrower, the notice of borrower's 238 nonparticipation shall be filed within forty (40) days after the 239 borrower contact information is electronically received by the program manager. A copy of the notice of borrower's 240

~ OFFICIAL ~

H. B. No. 792 14/HR12/R1557 PAGE 10 (CJR\DO) 241 nonparticipation shall be served on the parties by the program 242 manager.

243 SECTION 12. The program manager shall be responsible for referring the borrower to a foreclosure counselor prior to 244 245 scheduling mediation. Selection from a list of foreclosure 246 counselors certified by the United States Department of Housing 247 and Urban Development shall be by rotation or by such other 248 procedures as may be adopted by order of the circuit court judge. 249 The borrower's failure to participate in foreclosure counseling 250 shall be cause for terminating the case from the RMFM Program.

251 SECTION 13. In actions referred to the RMFM Program, the 252 program manager shall advise any borrower who is not represented 253 by an attorney that the borrower has a right to consult with an 254 attorney at any time during the mediation process and the right to 255 bring an attorney to the mediation session. The program manager 256 shall also advise the borrower that the borrower may apply for a 257 volunteer pro bono attorney in programs run by lawyer referral, 258 legal services, and legal aid programs as may exist within the 259 If the borrower applies to one (1) of those agencies and state. 260 is coupled with a legal services attorney or a volunteer pro bono 261 attorney, the attorney shall file a notice of appearance with the 262 clerk of the court and provide a copy to the attorney for the plaintiff and the program manager. The appearance may be limited 263 264 to representation only to assist the borrower with mediation but,

H. B. No. 792 14/HR12/R1557 PAGE 11 (CJR\DO)

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~ OFFICIAL ~

265 if a borrower secures the services of an attorney, counsel of 266 record must attend the mediation.

267 The plaintiff's representative, plaintiff's SECTION 14. (1) counsel, and the borrower are all required to comply with the time 268 269 limitations imposed by this act and attend a mediation session as 270 scheduled by the program manager. No earlier than sixty (60) days 271 and no later than one hundred twenty (120) days after suit is 272 filed, the program manager shall schedule a mediation session. 273 The mediation session shall be scheduled for a date and time convenient to the plaintiff's representative, the borrower, and 274 275 counsel for the plaintiff and the borrower, using a mediator on 276 the List of Court Annexed Mediation Program Mediators who have 277 been specially trained to mediate residential mortgage foreclosure 278 disputes. Mediation sessions will be held at a suitable 279 location(s) within the circuit court district obtained by the 280 program manager for mediation. Mediation shall be completed 281 within the time requirements established by the Mississippi Rules 282 of Civil Procedure.

(2) Mediation shall not be scheduled until the borrower has had an opportunity to meet with an approved foreclosure counselor and the borrower's financial disclosure for mediation has been transmitted to the plaintiff via a secure dedicated email address or uploaded to the web-enabled information platform described in Section 10 of this act. Mediation shall not be scheduled earlier

~ OFFICIAL ~

H. B. No. 792 14/HR12/R1557 PAGE 12 (CJR\DO) 289 than thirty (30) days after the borrower's financial disclosure 290 for mediation has been transmitted to the plaintiff.

(3) Once the date, time, and place of the mediation session
have been scheduled by the program manager, the program manager
shall promptly file with the clerk of court and serve on all
parties a notice of the mediation session.

295 The following persons are required to be SECTION 15. (1) 296 physically present at the mediation session: a plaintiff's 297 representative designated in the most recently filed RMFM Program 298 Form; plaintiff's counsel; the borrower; and the borrower's 299 counsel of record, if any. However, the plaintiff's 300 representative may appear at mediation through the use of communication equipment, if plaintiff files and serves at least 301 302 five (5) days before the mediation a notice advising that the plaintiff's representative will be attending through the use of 303 304 communication equipment and designating a person who is attending 305 the mediation live and not electronically, who has full authority 306 to sign any settlement agreement reached. Plaintiff's counsel may 307 be designated as the person with full authority to sign the 308 settlement agreement.

309 (2) At the time that the mediation is scheduled to 310 physically begin, the program manager shall enter the mediation 311 room before the beginning of the mediation conference and, before 312 any discussion of the case in the presence of the mediator, take a 313 written roll. That written roll will consist of a determination

314 of the presence of the borrower; the borrower's counsel of record, 315 if any; the plaintiff's counsel; and the plaintiff's 316 representative with full authority to settle. If the program 317 manager determines that anyone is not present, that party shall be 318 reported by the program manager as a nonappearance by that party 319 on the written roll. If the program manager determines that the 320 plaintiff's representative present does not have full authority to 321 settle, the program manager shall report that the plaintiff's 322 representative did not appear on the written roll as a representative with full settlement authority as required by this 323 324 act. The written roll and communication of authority to the 325 program manager is not a mediation communication.

If the plaintiff's representative attends mediation 326 (3)327 through the use of communication equipment, the person authorized 328 by the plaintiff to sign a settlement agreement must be physically 329 present at mediation. If the plaintiff's representative attends 330 mediation through the use of communication equipment, the 331 plaintiff's representative must remain on the communication 332 equipment at all times during the entire mediation session. Ιf 333 the plaintiff's representative attends through the use of 334 communication equipment, and if the mediation results in an 335 impasse, within five (5) days after the mediation session, the 336 plaintiff's representative shall file in the court file a 337 certification as to whether the plaintiff's representative attended mediation. If the mediation results in an impasse after 338

339 the appearance of the plaintiff's representative through the use 340 of communication equipment, the failure to timely file the certification regarding attendance through the use of 341 342 communication equipment shall be grounds to impose sanctions 343 against the plaintiff, including requiring the physical appearance 344 of the plaintiff's representative at a second mediation, taxation 345 of the costs of a second mediation to the plaintiff, or dismissal 346 of the action.

347 Junior lienholders may appear at mediation by a (4) 348 representative with full settlement authority. If a junior 349 lienholder is a governmental entity comprised of an elected body, 350 that junior lienholder may appear at mediation by a representative 351 who has authority to recommend settlement to the governing body. 352 Counsel for any junior lienholder may also attend the mediation. 353 The participants physically attending mediation may consult on the 354 telephone during the mediation with other persons.

355 SECTION 16. If either the plaintiff's representative 356 designated in the most recently filed RMFM Program Form or the 357 borrower fails to appear at a properly noticed mediation and the 358 mediation does not occur, or when a mediation results in an 359 impasse, the report of the mediator shall notify the circuit court 360 judge regarding who appeared at mediation without making further 361 comment as to the reasons for an impasse. If the borrower fails 362 to appear, or if the mediation results in an impasse with all required parties present, and if the borrower has been lawfully 363

~ OFFICIAL ~

H. B. No. 792 14/HR12/R1557 PAGE 15 (CJR\DO) 364 served with a copy of the complaint, and if the time for filing a 365 responsive pleading has passed, the matter may proceed to a final 366 hearing, summary judgment, or default final judgment in accordance 367 with the Mississippi Rules of Civil Procedure without any further 368 requirement to attend mediation. If plaintiff's counsel or the 369 plaintiff's representative fails to appear, the court may dismiss 370 the action without prejudice, order plaintiff's counsel or the 371 plaintiff's representatives to appear at mediation, or impose such 372 other sanctions as the court deems appropriate including, but not limited to, attorney's fees and costs if the borrower is 373 374 represented by an attorney. If the borrower or borrower's counsel 375 of record fails to appear, the court may impose such other 376 sanctions as the court deems appropriate, including, but not 377 limited to, attorney's fees and costs.

378 SECTION 17. If a partial or final agreement is reached, it 379 shall be reduced to writing and signed by the parties and their 380 counsel, if any. If a partial or full settlement agreement is 381 reached, the mediator shall report the existence of the signed or 382 transcribed agreement to the court without comment within ten (10) 383 days after completion of the mediation. If the parties do not 384 reach an agreement as to any matter as a result of mediation, the 385 mediator shall report the lack of an agreement to the court 386 without comment or recommendation. In the case of an impasse, the 387 report shall advise the court who attended the mediation, and a copy of the RMFM Program Form or any amended RMFM Program Form 388

~ OFFICIAL ~

H. B. No. 792 14/HR12/R1557 PAGE 16 (CJR\DO) 389 shall be attached to the report for the court to determine if at 390 least one (1) of the plaintiff's representative named in the RMFM 391 Program Form appeared for mediation.

392 <u>SECTION 18.</u> All mediation communications occurring as a 393 result of this act, including information provided to the program 394 manager that is not filed with the court, shall be confidential 395 and inadmissible in any later legal proceeding, unless otherwise 396 provided for by law.

397 SECTION 19. (1) In all residential foreclosure actions, if 398 a notice for trial, motion for default final judgment, or motion 399 for summary judgment is filed with the clerk of court, no action 400 will be taken by the court to set a final hearing or enter a 401 summary or default final judgment until the requirements of this 402 act have been met. In cases involving a homestead residence, the 403 circuit court judge shall require that copies of either (a) the 404 most recently filed RMFM Program Form and the report of the 405 mediator, or (b) the most recently filed RMFM Program Form and the 406 notice of borrower's nonparticipation be sent to the circuit judge 407 by the plaintiff or plaintiff's counsel before setting a final 408 hearing or delivered with the packet requesting a summary or 409 default final judgment.

(2) Unless otherwise ordered by the court, a certificate of compliance shall be filed with a motion for default final judgment, a motion for summary judgment, or a notice for trial. A copy of the certificate of compliance must accompany the

414 submission of any proposed order for a default final judgment, 415 summary judgment, or final judgment of foreclosure.

(3) The failure of a party to fully comply with the provisions of this act may result in the imposition of any sanctions available to the court, including dismissal of the cause of action without further notice.

420 <u>SECTION 20.</u> (1) If the plaintiff certifies in the RMFM 421 Program Form that the property is not a homestead residence when 422 suit is filed, plaintiff's counsel must file and serve with the 423 complaint a certification identifying the agent of plaintiff who 424 has full authority to settle the case without further 425 consultation.

(2) If the plaintiff certifies in the RMFM Program Form that the property is not a homestead residence, the matter may proceed to a final hearing, summary judgment, or default final judgment in accordance with the Mississippi Rules of Civil Procedure without any further requirement to attend mediation, unless otherwise ordered by the circuit court judge.

432 <u>SECTION 21.</u> (1) The fee structure for the RMFM Program is 433 based on the assumption that a successful mediation can be 434 accomplished with one (1) mediation session. Accordingly, the 435 reasonable program fees for the managed mediation, including 436 foreclosure counseling, the mediator's fee, and administration of 437 the managed mediation program, is a total of no more than Seven 438 Hundred Fifty Dollars (\$750.00) payable as follows:

439 Not more than Four Hundred Dollars (\$400.00) paid (a) 440 by plaintiff at the time suit is filed, for administrative fees of the RMFM Program in the amount of Two Hundred Seventy-five Dollars 441 442 (\$275.00), and fees for outreach to the borrower and foreclosure 443 counseling in the amount of One Hundred Twenty-five Dollars 444 (\$125.00); and

445 Not more than Three Hundred Fifty Dollars (\$350.00) (b) 446 paid by plaintiff within ten (10) days after notice of the 447 mediation conference is filed for the mediation fee component of 448 the RMFM Program fees.

449 (2)If more than one (1) mediation session is needed, the 450 total program fee stated above will also cover a second mediation 451 However, if an additional mediation session is needed session. 452 after the second session, the plaintiff shall be responsible for 453 the payment of the program fees for the additional mediation 454 sessions, unless the parties agree otherwise. The program fees 455 for the third and each later mediation session shall be not more 456 than Three Hundred Fifty Dollars (\$350.00) per session.

457 (3) All program fees shall be paid directly to the program 458 If the case is not resolved through the mediation manager. 459 process, the circuit court judge may tax the program fees, in 460 whole or in part, as a cost or apply it as a set off in the final judgment of foreclosure. 461

462 If the borrower cannot be located, chooses not to (4) participate in the RMFM Program, or if the borrower does not make 463

H. B. No. 792 ~ OFFICIAL ~ 14/HR12/R1557 PAGE 19 (CJR\DO)

464 any contact with the foreclosure counselor, the plaintiff shall be 465 entitled to a refund of the portion of the program fees 466 attributable to foreclosure counseling. If mediation is scheduled 467 and the borrower announces an intention not to participate further 468 in the RMFM Program before the mediation session, or if the case 469 settles and the program manager has notice of the settlement at 470 least five (5) days before the mediation session, the plaintiff shall be entitled to a refund of the program fees allocated for 471 472 the mediation session. If notice of settlement is not received by 473 the program manager at least five (5) days before the scheduled 474 mediation session, the plaintiff shall not be entitled to any refund of mediation fees. 475

476 (5) The total fees include the mediator's fees and costs; 477 the cost for the borrower to attend a foreclosure counseling 478 session with an approved mortgage foreclosure counselor; and the 479 cost to the program manager for administration of the managed 480 mediation program, which includes, but is not limited to, 481 providing neutral meeting and caucus space, scheduling, telephone 482 lines and instruments, infrastructure to support a web-enabled 483 information platform, a secure dedicated email address or other 484 secure system for information transmittal, and other related 485 expenses incurred in managing the foreclosure mediation program.

486 <u>SECTION 22.</u> (1) The program manager shall be responsible 487 for monitoring whether the RMFM Program Form has been filed in all 488 residential foreclosure actions that begin after the effective

date of this act and whether the RMFM Program fees have been paid if the residence is a homestead residence. The program manager shall send compliance reports to the circuit court judge or the judge's designee in the format and with the frequency required by the judge.

494 (2) The program manager may assist with enforcing compliance
495 with this act upon filing a written motion authorized by the
496 Mississippi Rules of Civil Procedure, stating with particularity
497 the grounds therefor and the relief or order sought.

(3) The program manager shall also provide the circuit court judge with periodic reports as to whether plaintiffs and borrowers are satisfied with the RMFM Program.

501 (4) The program manager shall also provide the circuit court 502 judge with reports with statistical information about the status 503 of cases in the RMFM Program and RMFM Program finances in the 504 format and with the frequency required by the judge.

(5) The program manager shall provide to the clerk of court all original compliance reports, together with the activity report; all original mediators' reports; and any original motions submitted to the program manager. The program manager shall use E-filing (where available) to file the paperwork with the clerk of court.

511 <u>SECTION 23.</u> (1) Any plaintiff who has filed five (5) or 512 more foreclosure actions while this act is in effect shall appoint 513 two (2) RMFM Program liaisons, one (1) of whom shall be a lawyer

H. B. No. 792	~ OFFICIAL ~
14/HR12/R1557	
PAGE 21 (CJR\DO)	

514 and the other a representative of the entity servicing the 515 plaintiff's mortgages, if any, and, if none, a representative of 516 the plaintiff. Plaintiff's counsel shall provide written notice 517 of the name, phone number (including extension), email, and 518 mailing address of both liaisons to the circuit court judge and 519 the program manager within thirty (30) days after the effective 520 date of this act, and on the first Monday of each July thereafter while this act is in effect. 521

522 The liaisons shall be informed of the requirements of (2)this act and shall be capable of answering questions concerning 523 524 the administrative status of pending cases and the party's 525 internal procedures relating to the processing of foreclosure 526 cases, and be readily accessible to discuss administrative and 527 logistical issues affecting the progress of the plaintiff's cases 528 through the RMFM Program. Plaintiff's counsel shall promptly 529 inform the circuit court judge and program manager of any changes 530 in designation of the liaisons and the contact information of the 531 liaisons. The liaisons shall act as the court's point of contact 532 if the plaintiff fails to comply with this act on multiple 533 occasions and there is a need to communicate with the plaintiff 534 concerning administrative matters of mutual interest.

535 <u>SECTION 24.</u> (1) The program manager shall post on the 536 website of the RMFM Program the list of the mediators on the List 537 of Court Annexed Mediation Program Mediators that it will use to 538 implement the RMFM Program and will state in writing the criteria,

539 subject to approval of the circuit court judge, the program will 540 use in selecting mediators. The program manager shall also state in writing the procedure, subject to the approval of the circuit 541 court judge, that the program will use to rotate the appointment 542 of mediators, and maintain a list of the mediation site(s) in the 543 544 circuit court district that the mediators designate their 545 willingness to mediate. The RMFM Program shall encourage the use 546 of mediators who have been trained to mediate mortgage foreclosure 547 cases, reflecting the diversity of the community in which it operates. Assignment of mediators shall be on a rotation basis 548 549 that fairly spreads work throughout the pool of mediators working 550 in the RMFM Program, unless the parties mutually agree on a 551 specific mediator or the case requires a particular skill on the 552 part of the mediator.

(2) Mediators who are on the list of approved mediators maintained by the program manager on the effective date of this act may continue to mediate cases referred to the RMFM Program; however, those mediators shall not continue working in the RMFM Program if they have not completed the training requirements imposed by Section 4 of this act within ninety (90) days after the effective date of this act.

560 <u>SECTION 25.</u> (1) Mortgage lenders, whether private 561 individuals, commercial institutions, or mortgage servicing 562 companies, are encouraged to use any form of alternative dispute 563 resolution, including mediation, before filing a mortgage

H. B. No. 792 **~ OFFICIAL ~** 14/HR12/R1557 PAGE 23 (CJR\DO) foreclosure lawsuit with the clerk of the court. Lenders are encouraged to enter into the mediation process with their borrowers before filing foreclosure actions to reduce the costs to the parties for maintaining the litigation and to reduce to the greatest extent possible the stress on the limited resources of the courts caused by the large numbers of those actions being filed across the state.

571 If the parties participated in pre-suit mediation using (2)572 the RMFM Program or participated in any other pre-suit mediation program having procedures substantially complying with the 573 574 requirements of this act, including provisions authorizing the 575 exchange of information, foreclosure counseling, and requiring use 576 of mediators specially trained to mediate residential mortgage 577 foreclosure actions, the plaintiff shall so certify in the RMFM 578 Program Form, in which case the plaintiff and borrower shall not 579 be required to participate in mediation again unless ordered to do 580 so by the circuit court judge. A borrower may file a motion 581 contesting whether pre-suit mediation occurred in substantial 582 compliance with the RMFM Program.

(3) Nothing in this section precludes the circuit court judge from sending the case to mediation after suit is filed, even if pre-suit mediation resulted in an impasse or there was a breach of the pre-suit mediation agreement.

587 SECTION 26. This act shall take effect and be in force from 588 and after July 1, 2014.

H. B. No. 792		~ OFFICIAL ~
14/HR12/R1557	ST: MS Residential	Mortgage Foreclosure
PAGE 24 (CJR\DO)	Mediation Program;	create.