By: Senator(s) Browning

To: Public Utilities

SENATE BILL NO. 2938 (As Sent to Governor)

AN ACT TO REENACT SECTIONS 19-5-303, 19-5-313, 19-5-319, 19-5-331 THROUGH 19-5-341, 19-5-359 AND 19-5-361, MISSISSIPPI CODE OF 1972, WHICH RELATE TO EMERGENCY 911 TELECOMMUNICATIONS SERVICES AND PROVIDE FOR THE COLLECTION OF SERVICE CHARGES; TO AMEND 5 REENACTED SECTION 19-5-303, MISSISSIPPI CODE OF 1972, TO REVISE 6 THE DEFINITIONS OF CERTAIN TERMS AS THEY RELATE TO THE EMERGENCY 911 TELECOMMUNICATIONS LAW; TO AMEND REENACTED SECTION 19-5-313, 7 MISSISSIPPI CODE OF 1972, TO AUTHORIZE THE COLLECTION OF A FEE FOR 8 VOICE OVER INTERNET PROTOCOL (VOIP); TO AMEND REENACTED SECTION 9 19-5-333, MISSISSIPPI CODE OF 1972, TO REVISE THE MEMBERSHIP OF 10 THE COMMERCIAL MOBILE RADIO SERVICE (CMRS) BOARD; TO AMEND 11 REENACTED SECTION 19-5-361, MISSISSIPPI CODE OF 1972, TO INCLUDE 12 VOIP SERVICE SUPPLIERS IN THE PROVISION THAT PROVIDES LIABILITY 13 LIMITATIONS TO OTHER EMERGENCY SERVICE SUPPLIERS; TO AMEND SECTION 14 19-5-371, MISSISSIPPI CODE OF 1972, TO EXTEND THE REPEALER ON THE 15 REENACTED SECTIONS; TO CREATE A NEW SECTION TO PROVIDE FOR THE 16 COLLECTION AND REMITTANCE OF PREPAID WIRELESS E911 CHARGES, AND TO 17 PROVIDE LIABILITY PROTECTIONS TO PROVIDERS AND SELLERS OF PREPAID 18 WIRELESS TELECOMMUNICATIONS SERVICES; TO CREATE A NEW SECTION TO 19 REQUIRE CERTAIN EMERGENCY TELECOMMUNICATORS TO COMPLETE CONTINUING 20 21 EDUCATION COURSES; AND FOR RELATED PURPOSES.

- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 23 **SECTION 1.** Section 19-5-303, Mississippi Code of 1972, is
- 24 reenacted and amended as follows:
- 25 19-5-303. For purposes of Sections 19-5-301 through
- 26 19-5-317, the following words and terms shall have the following
- 27 meanings, unless the context clearly indicates otherwise:
- 28 (a) "Exchange access facilities" shall mean all lines
- 29 provided by the service supplier for the provision of local
- 30 exchange service as defined in existing general subscriber
- 31 services tariffs.
- 32 (b) "Tariff rate" shall mean the rate or rates billed
- 33 by a service supplier as stated in the service supplier's tariffs
- 34 and approved by the Public Service Commission, which represent the
- 35 service supplier's recurring charges for exchange access

- 36 facilities, exclusive of all taxes, fees, licenses or similar
- 37 charges whatsoever.
- 38 (c) "District" shall mean any communications district
- 39 created pursuant to Section 19-5-301 et seq., or by local and
- 40 private act of the State of Mississippi.
- 41 (d) "Service supplier" shall mean any person providing
- 42 exchange telephone service to any service user throughout the
- 43 county.
- (e) "Service user" shall mean any person, not otherwise
- 45 exempt from taxation, who is provided exchange telephone service
- 46 in the county or state.
- 47 (f) "E911" shall mean Enhanced Universal Emergency
- 48 Number Service or Enhanced 911 Service, which is a telephone
- 49 exchange communications service whereby a Public Safety Answering
- 50 Point (PSAP) designated by the county or local communications
- 51 district may receive telephone calls dialed to the abbreviated
- 52 telephone number 911. E911 Service includes lines and equipment
- 53 necessary for the answering, transferring and dispatching of
- 54 public emergency telephone calls originated by persons within the
- 55 serving area who dial 911. Enhanced 911 Service includes the
- 56 displaying of the name, address and other pertinent caller
- 57 information as may be supplied by the service supplier.
- 58 (g) "Basic 911" shall mean a telephone service
- 59 terminated in designated Public Safety Answering Points accessible
- 60 by the public through telephone calls dialed to the abbreviated
- 61 telephone number 911. Basic 911 is a voice service and does not
- 62 display address or telephone number information.
- (h) "Shared tenant services (STS)" shall mean any
- 64 telephone service operation supplied by a party other than a
- 65 regulated local exchange telephone service supplier for which a
- 66 charge is levied. Such services shall include, but not be limited
- 67 to, apartment building systems, hospital systems, office building
- 68 systems and other systems where dial tone is derived from

- connection of tariffed telephone trunks or lines connected to a private branch exchange telephone system.
- 71 (i) "Private branch exchange (PBX)" shall mean any
- 72 telephone service operation supplied by a party other than a
- 73 regulated local exchange telephone service supplier for which a
- 74 charge is not levied. Such services are those where tariffed
- 75 telephone trunks or lines are terminated into a central switch
- 76 which is used to supply dial tone to telephones operating within
- 77 that system.
- 78 (j) "Off-premise extension" shall mean any telephone
- 79 connected to a private branch exchange or a shared tenant service
- 80 which is in a different building or location from the main
- 81 switching equipment and, therefore, has a different physical
- 82 address.
- (k) "Centrex" or "ESSX" shall mean any variety of
- 84 services offered in connection with any tariffed telephone service
- 85 in which switching services and other dialing features are
- 86 provided by the regulated local exchange telephone service
- 87 supplier.
- 88 (1) "Commercial mobile radio service" or "CMRS" shall
- 89 mean commercial mobile radio service under Sections 3(27) and
- 90 332(d) of the Federal Telecommunications Act of 1996, 47 USCS
- 91 Section 151 et seq., and the Omnibus Budget Reconciliation Act of
- 92 1993, Public Law 103-66. The term includes the term "wireless"
- 93 and service provided by any wireless real-time, two-way voice
- 94 communication device, including radio-telephone communications
- 95 used in cellular telephone service, personal communication
- 96 service, or the functional or competitive equivalent of a
- 97 radio-telephone communications line used in cellular telephone
- 98 service, a personal communication service, or a network radio
- 99 access line. The term does not include service whose customers do
- 100 not have ready access to 911 * * *, to a communication channel

101 suitable only for data transmission, to a wireless roaming service

or other nonlocal radio access line service, or to a private telecommunications system.

- (m) "Telecommunicator" shall mean any person engaged in or employed as a telecommunications operator by any public safety, fire or emergency medical agency whose primary responsibility is the receipt or processing of calls for emergency services provided by public safety, fire or emergency medical agencies or the dispatching of emergency services provided by public safety, fire or emergency medical agencies and who receives or disseminates information relative to emergency assistance by telephone or radio.
- (n) "Public safety answering point (PSAP)" shall mean any <u>designated</u> point of contact between the public and the emergency services such as a 911 answering point or, in the absence of 911 emergency telephone service, any other <u>designated</u> point of contact where emergency telephone calls are routinely answered and dispatched or transferred to another agency.
- 119 (o) "Local exchange telephone service" shall mean all
 120 lines provided by a service supplier as defined in existing
 121 general subscriber tariffs.
- 122 <u>(p) "911 emergency communication" means any FCC</u>

 123 <u>mandated 911 communication, message, signal or transmission made</u>

 124 to a public safety answering point.
- (q) "Voice over Internet Protocol service" means any 125 126 technology that permits a voice conversation using a voice 127 connection to a computer, whether through a microphone, a 128 telephone or other device, which sends a digital signal over the 129 Internet through a broadband connection to be converted back to the human voice at a distant terminal and that delivers or is 130 131 required by law to deliver a call to a public safety answering point. Voice over Internet Protocol service shall also include 132 133 interconnected Voice over Internet Protocol service, which is service that enables real-time, two-way voice communications, 134

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requires a broadband connection from the user's location, requires 135 Internet protocol compatible customer premises equipment, and 136 allows users to receive calls that originate on the public service 137 138 telephone network and to terminate calls to the public switched 139 telephone network. 140 (r) "Voice over Internet Protocol service supplier" 141 means a person or entity who provides Voice over Internet Protocol 142 service to subscribers for a fee. SECTION 2. Section 19-5-313, Mississippi Code of 1972, is 143 reenacted and amended as follows: 144 145 19-5-313. (1) The board of supervisors may levy an 146 emergency telephone service charge in an amount not to exceed One Dollar (\$1.00) per residential telephone subscriber line per 147 148 month, One Dollar (\$1.00) per Voice over Internet Protocol subscriber account per month, and Two Dollars (\$2.00) per 149 150 commercial telephone subscriber line per month for exchange telephone service. Any emergency telephone service charge shall 151 152 have uniform application and shall be imposed throughout the 153 entirety of the district to the greatest extent possible in 154 conformity with availability of such service in any area of the 155 district. Those districts which exist on the date of enactment of Chapter 539, Laws of 1993, shall convert to the following 156 157 structure for service charge levy: If the current charge is five percent (5%) of the basic tariff service rate, the new collection 158 159 shall be Eighty Cents (\$.80) per month per residential subscriber 160 line and One Dollar and Sixty Cents (\$1.60) per month per commercial subscriber line. The collections may be adjusted as 161 162 outlined in Chapter 539, Laws of 1993, and within the limits set forth herein. 163

If the proceeds generated by the emergency telephone

service charge exceed the amount of monies necessary to fund the

service, the board of supervisors may authorize such excess funds

to be expended by the county and the municipalities in the S. B. No. 2938 10/SS26/R1084SG

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counties to perform the duties and pay the costs relating to 168 169 identifying roads, highways and streets, as provided by Section 170 65-7-143. The board of supervisors shall determine how the funds 171 are to be distributed in the county and among municipalities in 172 the county for paying the costs relating to identifying roads, highways and streets. The board of supervisors may temporarily 173 174 reduce the service charge rate or temporarily suspend the service 175 charge if the proceeds generated exceed the amount that is necessary to fund the service and/or to pay costs relating to 176 identifying roads, highways and streets. Such excess funds may 177 178 also be used in the development of county or district 179 communications and paging systems when used primarily for the alerting and dispatching of public safety entities and for other 180 181 administrative costs such as management personnel, maintenance 182 personnel and related building and operational requirements. Such 183 excess funds may be placed in a depreciation fund for emergency and obsolescence replacement of equipment necessary for the 184 185 operation of the overall 911 emergency telephone and alerting 186 systems.

(3) No such service charge shall be imposed upon more than twenty-five (25) exchange access facilities or Voice over Internet Protocol lines per person per location. Trunks or service lines used to supply service to CMRS providers shall not have a service charge levied against them. Every billed service user shall be liable for any service charge imposed under this section until it has been paid to the service supplier. The duty of the service supplier to collect any such service charge shall commence upon the date of its implementation, which shall be specified in the resolution for the installation of such service. Any such emergency telephone service charge shall be added to and may be stated separately in the billing by the service supplier to the service user.

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200 The service supplier shall have no obligation to take any legal action to enforce the collection of any emergency 201 202 telephone service charge. However, the service supplier shall 203 annually provide the board of supervisors and board of 204 commissioners with a list of the amount uncollected, together with the names and addresses of those service users who carry a balance 205 206 that can be determined by the service supplier to be nonpayment of 207 such service charge. The service charge shall be collected at the same time as the tariff rate or, for nontariff services, at the 208 209 time of payment, in accordance with the regular billing practice 210 of the service supplier. Good faith compliance by the service 211 supplier with this provision shall constitute a complete defense to any legal action or claim which may result from the service 212 213 supplier's determination of nonpayment and/or the identification 214 of service users in connection therewith.

The amounts collected by the service supplier (5) attributable to any emergency telephone service charge shall be due the county treasury monthly. The amount of service charge collected each month by the service supplier shall be remitted to the county no later than sixty (60) days after the close of the month. A return, in such form as the board of supervisors and the service supplier agree upon, shall be filed with the county, together with a remittance of the amount of service charge collected payable to the county. The service supplier shall maintain records of the amount of service charge collected for a period of at least two (2) years from date of collection. board of supervisors and board of commissioners shall receive an annual audit of the service supplier's books and records with respect to the collection and remittance of the service charge. From the gross receipts to be remitted to the county, the service supplier shall be entitled to retain as an administrative fee, an amount equal to one percent (1%) thereof. From and after March 10, 1987, the service charge is a county fee and is not subject to

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- any sales, use, franchise, income, excise or any other tax, fee or assessment and shall not be considered revenue of the service supplier for any purpose.
- 236 (6) In order to provide additional funding for the district, 237 the board of commissioners may receive federal, state, county or 238 municipal funds, as well as funds from private sources, and may 239 expend such funds for the purposes of Section 19-5-301 et seq.
- SECTION 3. Section 19-5-319, Mississippi Code of 1972, is reenacted as follows:
- 242 19-5-319. (1) Automatic number identification (ANI), 243 automatic location identification (ALI) and geographic automatic 244 location identification (GeoALI) information that consist of the name, address and telephone number of telephone or wireless 245 246 subscribers shall be confidential, and the dissemination of the information contained in the 911 automatic number and location 247 248 database is prohibited except for the following purpose: information will be provided to the Public Safety Answering Point 249 250 (PSAP) on a call-by-call basis only for the purpose of handling 251 emergency calls or for training, and any permanent record of the 252 information shall be secured by the Public Safety Answering Point 253 (PSAP) and disposed of in a manner which will retain that 254 security, except upon court order or subpoena from a court of 255 competent jurisdiction or as otherwise provided by law.
- 256 All emergency telephone calls and telephone call 257 transmissions received pursuant to Section 19-5-301 et seq., and 258 all recordings of the emergency telephone calls, shall remain confidential and shall be used only for the purposes as may be 259 260 needed for law enforcement, fire, medical rescue or other 261 emergency services. These recordings shall not be released to any 262 other parties without court order or subpoena from a court of competent jurisdiction. 263
- 264 (3) PSAP and emergency response entities shall maintain and,
 265 upon request, release a record of the date of call, time of call,
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the time the emergency response entity was notified, and the 266 267 identity of the emergency response entity. The emergency response entity shall maintain and, upon request, release a record of the 268 269 date and time the call was received by the emergency response 270 entity and the time the emergency response entity arrived on the scene. Requests for release of records must be made in writing 271 272 and must specify the information desired. Requestors shall pay 273 the cost of providing the information requested in accordance with the Mississippi Public Records Act of 1983, Section 25-61-1 et 274 seq. The identity of any caller or person or persons who are the 275 276 subject of any call, or the address, phone number or other 277 identifying information about any such person, shall not be released except as provided in subsection (2) of this section. 278 279 SECTION 4. Section 19-5-331, Mississippi Code of 1972, is

- reenacted as follows: 280
- 19-5-331. As used in Sections 19-5-331 through 19-5-341, the 281 282 following words and phrases have the meanings ascribed in this 283 section unless the context clearly indicates otherwise:
- 284 The terms "board" and "CMRS Board" mean the 285 Commercial Mobile Radio Service Emergency Telephone Services 286 Board.
- 287 The term "automatic number identification" or "ANI" (b) means an Enhanced 911 Service capability that enables the 288 automatic display of the ten-digit wireless telephone number used 289 290 to place a 911 call and includes "pseudo-automatic number 291 identification" or "pseudo-ANI," which means an Enhanced 911 Service capability that enables the automatic display of the 292 293 number of the cell site and an identification of the CMRS 294 provider.
- 295 The term "commercial mobile radio service" or (C) "CMRS" means commercial mobile radio service under Sections 3(27) 296 297 and 332(d) of the Federal Telecommunications Act of 1996, 47 USCS Section 151 et seq., and the Omnibus Budget Reconciliation Act of 298 S. B. No. 2938 10/SS26/R1084SG

299 1993, Public Law 103-66. The term includes the term "wireless" 300 and service provided by any wireless real time two-way voice communication device, including radio-telephone communications 301 302 used in cellular telephone service, personal communication 303 service, or the functional or competitive equivalent of a 304 radio-telephone communications line used in cellular telephone 305 service, a personal communication service, specialized mobile 306 radio service, or a network radio access line. The term does not 307 include service whose customers do not have access to 911 or to a 911-like service, to a communication channel suitable only for 308 309 data transmission, to a wireless roaming service or other nonlocal 310 radio access line service, or to a private telecommunications 311 system.

- 312 (d) The term "commercial mobile radio service provider"
 313 or "CMRS provider" means a person or entity who provides
 314 commercial mobile radio service or CMRS service.
- 315 (e) The term "CMRS connection" means each mobile
 316 handset telephone number assigned to a CMRS customer with a place
 317 of primary use in the State of Mississippi.
- 318 (f) The term "CMRS Fund" means the Commercial Mobile 319 Radio Service Fund required to be established and maintained 320 pursuant to Section 19-5-333.
- (g) The term "CMRS service charge" means the CMRS

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 service charge levied and maintained pursuant

 to Section 19-5-333 and collected pursuant to Section 19-5-335.
- 324 (h) The term "distribution formula" means the formula
 325 specified in Section 19-5-333(c) by which monies generated from
 326 the CMRS service charge are distributed on a percentage basis to
 327 emergency communications districts and to the CMRS Fund.
- 328 (i) The term "ECD" means an emergency communications
 329 district created pursuant to Section 19-5-301 et seq., or by local
 330 and private act of the State of Mississippi.

331	(j) The term "Enhanced 911," "E911," "Enhanced E911
332	system" or "E911 system" means an emergency telephone system that
333	provides the caller with emergency 911 system service, that
334	directs 911 calls to appropriate public safety answering points by
335	selective routing based on the geographical location from which
336	the call originated, and that provides the capability for
337	automatic number identification and other features that the
338	Federal Communications Commission (FCC) may require in the future.

- 339 (k) The term "exchange access facility" means an 340 "exchange access facility" as defined by Section 19-5-303.
- 341 (1) The term "FCC Order" means Federal Communications
 342 Commission orders, rules and regulations issued with respect to
 343 implementation of Basic 911 or Enhanced 911 and other emergency
 344 communication services.
- 345 (m) The term "place of primary use" means the street
 346 address representative of where the customer's use of mobile
 347 telecommunications services primarily occurs, which must be either
 348 the residential street address or the primary business street
 349 address of the customer.
- 350 (n) The term "service supplier" means a "service 351 supplier" as defined by Section 19-5-303.
- 352 (o) The term "technical proprietary information" means 353 technology descriptions, technical information or trade secrets 354 and the actual or developmental costs thereof which are developed, 355 produced or received internally by a CMRS provider or by a CMRS 356 provider's employees, directors, officers or agents.
- 357 **SECTION 5.** Section 19-5-333, Mississippi Code of 1972, is 358 reenacted and amended as follows:
- 19-5-333. (1) There is created a Commercial Mobile Radio
 Service (CMRS) Board, consisting of eight (8) members to be
 appointed by the Governor with the advice and consent of the
 Senate. The members of the board shall be appointed as follows:

363	(a) One (1) member from the Northern Public Service
364	Commission District selected from two (2) nominees submitted to
365	the Governor by the Mississippi 911 Coordinators Association;
366	(b) One (1) member from the Central Public Service
367	Commission District selected from two (2) nominees submitted to
368	the Governor by the Mississippi Chapter of the Association of
369	Public Safety Communication Officers;
370	(c) One (1) member from the Southern Public Service
371	Commission District selected from two (2) nominees submitted to
372	the Governor by the National Emergency Numbering Association;
373	(d) Two (2) members who are wireless provider
374	representatives;
375	(e) One (1) member who is a consumer representing the
376	state at large with no affiliation to the three (3) trade
377	associations or the wireless providers; * * *
378	(f) One (1) member who is a member of the Mississippi
379	Law Enforcement Officers Association selected from two (2)
380	nominees submitted to the Governor by the association; and
381	(g) One (1) member who is a member of the Mississippi
382	Association of Supervisors selected from two (2) nominees
383	submitted to the Governor by the association.
384	The initial terms of the board members, as appointed after
385	July 1, 2002, shall be staggered as follows: the members
386	appointed under paragraph (d) shall serve a term of two (2) years;
387	the member appointed under paragraph (e) shall serve a term of one
388	(1) year. After the expiration of the initial terms, the term for

- 390 (2) The board shall have the following powers and duties:
- 391 (a) To collect and distribute a CMRS emergency

all members shall be four (4) years.

- 392 telephone service charge on each CMRS customer whose place of
- 393 primary use is within the state. The rate of such CMRS service
- 394 charge shall be One Dollar (\$1.00) per month per CMRS connection.
- 395 In the case of prepaid wireless service, the rate and methodology

396 for collecting and remitting the 911 charge is governed by Section 397 13 of this act. The CMRS service charge shall have uniform application and shall be imposed throughout the state. 398 The board is authorized to receive all revenues derived from the CMRS 399 400 service charge levied on CMRS connections in the state and 401 collected pursuant to Section 19-5-335. 402 To establish and maintain the CMRS Fund as an (b) 403 insured, interest-bearing account into which the board shall 404 deposit all revenues derived from the CMRS service charge levied 405 on CMRS connections in the state and collected pursuant to Section 406 19-5-335. The revenues which are deposited into the CMRS Fund 407 shall not be monies or property of the state and shall not be 408 subject to appropriation by the Legislature. Interest derived 409 from the CMRS Fund shall be divided equally to pay reasonable 410 costs incurred by providers in compliance with the requirements of Sections 19-5-331 through 19-5-341 and to compensate those 411 persons, parties or firms employed by the CMRS Board as 412 413 contemplated in paragraph (d) of this subsection. The interest 414 income is not subject to the two percent (2%) cap on 415 administrative spending established in Section 19-5-335(3). 416 To establish a distribution formula by which the (C) 417 board will make disbursements of the CMRS service charge in the following amounts and in the following manner: 418 (i) Out of the funds collected by the board, 419 420 thirty percent (30%) shall be deposited into the CMRS Fund, and 421 shall be used to defray the administrative expenses of the board in accordance with Section 19-5-335(3) and to pay the actual costs 422 423 incurred by such CMRS providers in complying with the wireless E911 service requirements established by the FCC Order and any 424 425 rules and regulations which are or may be adopted by the FCC pursuant to the FCC Order, including, but not limited to, costs 426 427 and expenses incurred for designing, upgrading, purchasing,

leasing, programming, installing, testing or maintaining all

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429 necessary data, hardware and software required in order to provide 430 such service as well as the incremental costs of operating such 431 service. Sworn invoices must be presented to the board in 432 connection with any request for payment and approved by a majority 433 vote of the board prior to any such disbursement, which approval shall not be withheld or delayed unreasonably. In no event shall 434 435 any invoice for payment be approved for the payment of costs that 436 are not related to compliance with the wireless E911 service requirements established by the FCC Order and any rules and 437 regulations which are or may be adopted by the FCC pursuant to the 438 439 FCC Order, and any rules and regulations which may be adopted by 440 the FCC with respect to implementation of wireless E911 services. (ii) The remainder of all funds collected by the 441 442 board, which shall not be less than seventy percent (70%) of the total funds collected by the board, shall be distributed by the 443 board monthly based on the number of CMRS connections in each ECD 444 for use in providing wireless E911 service, including capital 445 446 improvements, and in their normal operations. For purposes of 447 distributing the funds to each ECD, every CMRS provider shall 448 identify to the CMRS Board the ECD to which funds should be 449 remitted based on zip code plus four (4) designation, as required 450 by the federal Uniform Sourcing Act. An ECD board that has within its jurisdiction zip code 451

An ECD board that has within its jurisdiction zip code
designations that do not adhere to county lines shall assist CMRS
providers in determining the appropriate county to which funds
should be distributed.

- 455 (d) To contract for the services of accountants,
 456 attorneys, consultants, engineers and any other persons, firms or
 457 parties the board deems necessary to effectuate the purposes of
 458 Sections 19-5-331 through 19-5-341.
- 459 (e) To obtain from an independent, third-party auditor
 460 retained by the board annual reports to the board no later than
 461 sixty (60) days after the close of each fiscal year, which shall
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- 462 provide an accounting for all CMRS service charges deposited into
- 463 the CMRS Fund during the preceding fiscal year and all
- 464 disbursements to ECDs during the preceding fiscal year. The board
- 465 shall provide a copy of the annual reports to the Chairmen of the
- 466 Public Utilities Committees of the House of Representatives and
- 467 Senate.
- 468 (f) To retain an independent, third-party accountant
- 469 who shall audit CMRS providers at the discretion of the CMRS Board
- 470 to verify the accuracy of each CMRS providers' service charge
- 471 collection. The information obtained by the audits shall be used
- 472 solely for the purpose of verifying that CMRS providers accurately
- 473 are collecting and remitting the CMRS service charge and may be
- 474 used for any legal action initiated by the board against CMRS
- 475 providers.
- 476 (g) To levy interest charges at the legal rate of
- 477 interest established in Section 75-17-1 on any amount due and
- 478 outstanding from any CMRS provider who fails to remit service
- 479 charges in accordance with Section 19-5-335(1).
- (h) To promulgate such rules and regulations as may be
- 481 necessary to effect the provisions of Sections 19-5-331 through
- 482 19-5-341.
- 483 (i) To make the determinations and disbursements as
- 484 provided by Section 19-5-333(2)(c).
- 485 (j) To maintain a registration database of all CMRS
- 486 providers and to impose an administrative fine on any provider
- 487 that fails to comply with the registration requirements in Section
- 488 19-5-335.
- 489 (3) The CMRS service charge provided in subsection (2)(a) of
- 490 this section and the service charge provided in Section 19-5-357
- 491 to fund the training of public safety telecommunicators shall be
- 492 the only charges assessed to CMRS customers relating to emergency
- 493 telephone services.



- (4) The board shall serve without compensation; however,
 members of the board shall be entitled to be reimbursed for actual
 expenses and travel costs associated with their service in an
 amount not to exceed the reimbursement authorized for state
 officers and employees in Section 25-3-41, Mississippi Code of
 1972.
- of Mississippi shall be Phase I compliant by July 1, 2005. For purposes of this subsection, Phase I compliant means the mandate by the FCC that requires any carrier when responding to a PSAP to define and deliver data related to the cell site location and the caller's call-back number.
- SECTION 6. Section 19-5-335, Mississippi Code of 1972, is reenacted as follows:
- 19-5-335. (1) Each CMRS provider shall act as a collection 508 agent for the CMRS Fund and shall, as part of the provider's 509 normal monthly billing process, collect the CMRS service charges 510 511 levied upon CMRS connections pursuant to Section 19-5-333(2)(a) 512 from each CMRS connection to whom the billing provider provides CMRS service and shall, not later than thirty (30) days after the 513 514 end of the calendar month in which such CMRS service charges are 515 collected, remit to the board the net CMRS service charges so 516 collected after deducting the fee authorized by subsection (2) of this section. Each billing provider shall list the CMRS service 517 518 charge as a separate entry on each bill which includes a CMRS 519 service charge.
- (2) Each CMRS provider shall be entitled to deduct and retain from the CMRS service charges collected by such provider during each calendar month an amount not to exceed one percent (1%) of the gross aggregate amount of such CMRS service charges so collected as reimbursement for the costs incurred by such provider in collecting, handling and processing such CMRS service charges.

- 526 The board shall be entitled to retain from the CMRS service charges collected during each calendar month an amount not 527 to exceed two percent (2%) of the money allocated to the CMRS Fund 528 529 as reimbursement for the costs incurred by the board in 530 administering Sections 19-5-331 through 19-5-341 including, but 531 not limited to, retaining and paying the independent, third-party 532 auditor to review and disburse the cost recovery funds and to 533 prepare the reports contemplated by Sections 19-5-331 through 19-5-341. 534
- 535 (4) Each CMRS provider shall register with the CMRS Board 536 and shall provide the following information upon registration:
- 537 (a) The company name of the provider;
- 538 (b) The marketing name of the provider;
- (c) The publicly traded name of the provider;
- 540 (d) The physical address of the company headquarters 541 and of the main office located in the State of Mississippi; and
- 542 (e) The names and addresses of the providers' board of directors/owners.
- Each CMRS provider shall notify the board of any change in the information prescribed in paragraphs (a) through (e). The board may suspend the disbursement of cost recovery funds to, and may impose an administrative fine in an amount not to exceed Ten Thousand Dollars (\$10,000.00) on any provider which fails to comply with the provisions of this subsection.
- SECTION 7. Section 19-5-337, Mississippi Code of 1972, is reenacted as follows:
- 19-5-337. All technical proprietary information submitted to
 the board or to the independent, third-party auditor as provided
 by Section 19-5-333(2)(d) shall be retained by the board and such
 auditor in confidence and shall be subject to review only by the
 board. Further, notwithstanding any other provision of the law,
 no technical proprietary information so submitted shall be subject
 to subpoena or otherwise released to any person other than to the

- 559 submitting CMRS provider, the board and the aforesaid independent, 560 third-party auditor without the express permission of the 561 administrator and the submitting CMRS provider. General 562 information collected by the aforesaid independent, third-party 563 auditor shall only be released or published in aggregate amounts which do not identify or allow identification of numbers of 564 565 subscribers of revenues attributable to an individual CMRS provider. 566
- SECTION 8. Section 19-5-339, Mississippi Code of 1972, is reenacted as follows:
- 569 19-5-339. In accordance with the Federal Communication 570 Commission Order, no CMRS provider shall be required to provide wireless Enhanced 911 Service until such time as (a) the provider 571 572 receives a request for such service from the administrator of a 573 Public Safety Answering Point (PSAP) that is capable of receiving and utilizing the data elements associated with the service; (b) 574 funds are available pursuant to Section 19-5-333; and (c) the 575 576 local exchange carrier is able to support the wireless Enhanced 577 911 system.
- 578 **SECTION 9.** Section 19-5-341, Mississippi Code of 1972, is 579 reenacted as follows:
 - 19-5-341. Wireless emergency telephone service shall not be used for personal use and shall be used solely for the use of communications by the public. Any person who knowingly uses or attempts to use wireless emergency telephone service for a purpose other than obtaining public safety assistance, or who knowingly uses or attempts to use wireless emergency telephone service in an effort to avoid any CMRS charges, is guilty of a misdemeanor and shall be subject to a fine of not more than Five Hundred Dollars (\$500.00) or imprisonment of not more than thirty (30) days in the county jail, or both such fine and imprisonment. If the value of the CMRS charge or service obtained in a manner prohibited by this section exceeds One Hundred Dollars (\$100.00), the offense may be

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592 prosecuted as a felony and punishable by a fine of not more than

593 Five Thousand Dollars (\$5,000.00) and imprisonment of not more

594 than three (3) years, or both such fine and imprisonment.

SECTION 10. Section 19-5-359, Mississippi Code of 1972, is

596 reenacted as follows:

19-5-359. (1) Any service supplier operating within the

State of Mississippi shall be required to provide access to the

locally designated PSAP by dialing the three (3) digits "911" from

any telephone subscriber line within such service area. Where

technically available, each service supplier shall, at a county's

request, provide "Enhanced 911" services. Where this capability

does not technically exist, "Basic 911" shall be available as a

does not technically exist, basic 911 shall be available as a

604 minimum.

(2) From and after December 31, 1993, any person, corporation or entity operating a "shared tenant service" type of telephone system shall be required to provide as a minimum the location and telephone number information for each and every extension or user on such "shared tenant" system to the regulated local exchange telephone service provider where the service provider can utilize such information in the delivery of "Enhanced 911" emergency telephone service. This information shall consist of data in a format that is compatible with the service supplier's requirements in order to provide such location and telephone number information automatically in the event a call to 911 is placed from such a system. It shall be the responsibility of the operator or provider of "STS" telephone services to maintain the data pertaining to each extension operating on such system.

(3) Any CMRS providers operating within the State of
Mississippi shall be required to have all trunks or service lines
supplying all cellular sites and personal communications network
sites contain the word "cellular" in the service supplier listing
for each trunk or service line to facilitate operator

624 identification of cellular and PCN telephone calls placed to 911.

- 625 Any service suppliers engaged in the offering or operating of "Centrex" or "ESSX" telephone service within the 626 627 State of Mississippi shall cause the actual location of all 628 extensions operating in this service to be displayed at the PSAP 629 whenever a 911 call is placed from said extension. This feature shall not be required in areas where Enhanced 911 is not in 630 631 operation but shall be required should such area upgrade to 632 Enhanced 911 service.
- 633 Any local exchange telephone service suppliers offering (5) "quick-serve" or "soft" dial tone shall provide address location 634 635 information to the PSAP operating in the area where the 636 "quick-serve" or "soft" dial tone is in operation so that the PSAP may have this address information displayed should a call to 911 637 638 be placed from such location. It shall be the responsibility of 639 the service supplier to determine in which emergency service 640 number area the "quick-serve" or "soft" dial tone is located.
- (6) Any service suppliers operating within the State of 641 642 Mississippi and providing Enhanced 911 telephone service shall 643 have a reasonable time period, not to exceed five (5) years, to 644 comply with data and operational standards as they are set forth 645 by the National Emergency Number Association. This time period 646 shall apply to data format, equipment supplied for PSAP use and 647 for the length of time required for data updates relating to service user address information, emergency service number updates 648 649 and other data updates as may be required.
- SECTION 11. Section 19-5-361, Mississippi Code of 1972, is reenacted and amended as follows:
- 19-5-361. Any Emergency 911 * * * service supplier, Emergency

 911 Voice over Internet Protocol service supplier, and Emergency

 911 CMRS provider operating within the State of Mississippi, its

 employees, directors, officers, agents and subcontractors, shall be

 entitled to receive the limitations of liability as provided to the

- 657 state, or any agency or local government of the state, pursuant to
- 658 Section 11-46-15, Mississippi Code of 1972.
- 659 **SECTION 12.** Section 19-5-371, Mississippi Code of 1972, is
- amended as follows:
- 661 19-5-371. Sections 19-5-303, 19-5-313, 19-5-319, 19-5-331,
- 662 19-5-333, 19-5-335, 19-5-337, 19-5-339, 19-5-341, 19-5-359 and
- 663 19-5-361 shall stand repealed from and after July 1, 2014.
- SECTION 13. (1) Definitions. For purposes of this section,
- 665 the following terms shall have the following meanings:
- (a) "Consumer" means a person who purchases prepaid
- 667 wireless telecommunications service in a retail transaction.
- (b) "Department" means the Mississippi Department of
- 669 Revenue.
- (c) "Prepaid wireless E911 charge" means the charge
- 671 that is required to be collected by a seller from a consumer in
- 672 the amount established under subsection (2).
- (d) "Prepaid wireless telecommunications service" means
- 674 a wireless telecommunications service that allows a caller to dial
- 675 911 to access the 911 system, which service must be paid for in
- 676 advance and is sold in predetermined units or dollars of which the
- number declines with use in a known amount.
- (e) "Provider" means a person who provides prepaid
- 679 wireless telecommunications service pursuant to a license issued
- 680 by the Federal Communications Commission.
- (f) "Retail transaction" means the purchase of prepaid
- 682 wireless telecommunications service from a seller for any purpose
- 683 other than resale.
- (g) "Seller" means a person who sells prepaid wireless
- 685 telecommunications service to another person.
- (h) "Wireless telecommunications service" means
- 687 commercial mobile radio service as defined by Section 20.3 of
- 688 Title 47 of the Code of Federal Regulations, as amended.

- 689 (2) Collection and remittance of E911 charge. (a) Amount 690 of Charge. The prepaid wireless E911 charge shall be One Dollar
- 691 (\$1.00) per retail transaction.
- (b) Collection of charge. The prepaid wireless E911
- 693 charge shall be collected by the seller from the consumer with
- 694 respect to each retail transaction occurring in this state. The
- 695 amount of the prepaid wireless E911 charge shall be either
- 696 separately stated on an invoice, receipt or other similar document
- 697 that is provided to the consumer by the seller, or otherwise
- 698 disclosed to the consumer.
- 699 (c) Application of charge. For purposes of paragraph
- 700 (b) of this subsection, a retail transaction that is effected in
- 701 person by a consumer at a business location of the seller shall be
- 702 treated as occurring in this state if that business location is in
- 703 this state, and any other retail transaction shall be treated as
- 704 occurring in this state if the retail transaction is treated as
- 705 occurring in this state for purposes of Section
- 706 27-65-19(1) (e) (v) 3.c.
- 707 (d) Liability for charge. The prepaid wireless E911
- 708 charge is the liability of the consumer and not of the seller or
- 709 of any provider, except that the seller shall be liable to remit
- 710 all prepaid wireless E911 charges that the seller collects from
- 711 consumers as provided in subsection (3), including all such
- 712 charges that the seller is deemed to have collected where the
- 713 amount of the charge has not been separately stated on an invoice,
- 714 receipt, or other similar document provided to the consumer by the
- 715 seller.
- 716 (e) Exclusion of E911 charge from base of other taxes
- 717 and fees. The amount of the prepaid wireless E911 charge that is
- 718 collected by a seller from a consumer, whether or not such amount
- 719 is separately stated on an invoice, receipt or other similar
- 720 document provided to the consumer by the seller, shall not be
- 721 included in the base for measuring any tax, fee, surcharge or

- 722 other charge that is imposed by this state, any political
- 723 subdivision of this state or any intergovernmental agency.
- 724 (f) Resetting of charge. The prepaid wireless E911
- 725 charge shall be increased or reduced, as applicable, upon any
- 726 change to the state E911 charge on postpaid wireless
- 727 telecommunications service under Section 19-5-333. Such increase
- 728 or reduction shall be effective on the effective date of the
- 729 change to the postpaid charge or, if later, the first day of the
- 730 first calendar month to occur at least sixty (60) days after the
- 731 enactment of the change to the postpaid charge. The department
- 732 shall provide not less than thirty (30) days of advance notice of
- 733 such increase or reduction on the commission's Web site.
- 734 (3) Administration of E911 charge. (a) Time and manner of
- 735 payment. Prepaid wireless E911 charges collected by sellers shall
- 736 be remitted to the department at the times and in the manner
- 737 provided by Chapter 65 of Title 27 with respect to sales and use
- 738 taxes. The department shall establish registration and payment
- 739 procedures that substantially coincide with the registration and
- 740 payment procedures that apply to Chapter 65 of Title 27.
- 741 (b) Seller administrative deduction. A seller shall be
- 742 permitted to deduct and retain two percent (2%) of prepaid
- 743 wireless E911 charges that are collected by the seller from
- 744 consumers.
- 745 (c) Audit and appeal procedures. The audit and appeal
- 746 procedures applicable to Chapter 65 of Title 27 shall apply to
- 747 prepaid wireless E911 charges.
- 748 (d) Exemption documentation. The department shall
- 749 establish procedures by which a seller of prepaid wireless
- 750 telecommunications service may document that a sale is not a
- 751 retail transaction, which procedures shall substantially coincide
- 752 with the procedures for documenting sale for resale transactions
- 753 for sales and use tax purposes under Chapter 65 of Title 27.

- 754 Disposition of remitted charges. The department 755 shall pay all remitted prepaid wireless E911 charges over to the 756 Commercial Mobile Radio Service Emergency Telephone Services Board 757 within thirty (30) days of receipt, for use by the board in 758 accordance with the purposes permitted by Section 19-5-333, after deducting an amount, not to exceed two percent (2%) of collected 759 760 charges, that shall be retained by the department to reimburse its 761 direct costs of administering the collection and remittance of 762 prepaid wireless E911 charges. The amount of the distribution 763 shall be determined by dividing the population of the 764 communications district by the state population, and then 765 multiplying that quotient times the total revenues remitted to the department after deducting the amount authorized in this 766 767 subsection.
- 768 (4) No Liability. (a) No liability regarding 911 service. No provider or seller of prepaid wireless telecommunications 769 770 service shall be liable for damages to any person resulting from 771 or incurred in connection with the provision of, or failure to 772 provide, 911 or E911 service, or for identifying, or failing to 773 identify, the telephone number, address, location or name 774 associated with any person or device that is accessing or 775 attempting to access 911 or E911 service.
- 776 No provider of prepaid wireless service shall be 777 liable for damages to any person or entity resulting from or 778 incurred in connection with the provider's provision of assistance 779 to any investigative or law enforcement officer of the United 780 States, this or any other state, or any political subdivision of 781 this or any other state, in connection with any investigation or 782 other law enforcement activity by such law enforcement officer that the provider believes in good faith to be lawful. 783
- 784 (c) Incorporation of postpaid 911 liability protection.
 785 In addition to the protection from liability provided by
 786 paragraphs (a) and (b) of this subsection, each provider and

seller shall be entitled to the further protection from liability,
if any, that is provided to providers and sellers of wireless
telecommunications service that is not prepaid wireless

790 telecommunications service pursuant to Section 19-5-361.

- (5) Exclusivity of prepaid wireless E911 charge. The prepaid wireless E911 charge imposed by this section shall be the only E911 governmental funding obligation imposed with respect to prepaid wireless telecommunications service in this state, and no tax, fee, surcharge or other charge shall be imposed by this state, any political subdivision of this state, or any intergovernmental agency, for E911 funding purposes, upon any provider, seller or consumer with respect to the sale, purchase, use or provision of prepaid wireless telecommunications service.
- (6) Notwithstanding any other method or formula of collection and/or distribution of the emergency telephone service charges as specified in this section and as such collection and/or distribution method or formula is specified in this section, a provider may collect and distribute the said charges in any other manner applicable to satisfy the intent and requirements of this section.
- SECTION 14. (1) After any telecommunicator has received his or her initial minimum standard of training and has been issued the "Certification of Minimum Standards," such telecommunicator shall complete forty-eight (48) hours of continuing education courses every three (3) years. The continuing education courses, required pursuant to this subsection, must be approved by the Board of Emergency Telecommunications Standards and Training.
- (2) The Board of Emergency Telecommunications Standards and Training shall reimburse each agency for the expense incurred by telecommunicators who attend approved continuing education courses as required by this section.
- (3) For purposes of this section, "telecommunicator" means
 any person engaged in or employed as a telecommunications operator
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820	by any public safety, fire or emergency medical agency whose
821	primary responsibility is the receipt or processing of calls for
822	emergency services provided by public safety, fire or emergency
823	medical agencies or the dispatching of emergency services provided
824	by public safety, fire or emergency medical agencies and who
825	receives or disseminates information relative to emergency
826	assistance by telephone or radio.

SECTION 15. This act shall take effect and be in force from

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and after July 1, 2010.