By: Senator(s) Jackson (11th)

To: Business and Financial Institutions

SENATE BILL NO. 2584

AN ACT TO CREATE THE "MISSISSIPPI SHORT-TERM LENDER LAW"; TO 1 2 REQUIRE LICENSURE OF SHORT-TERM LENDERS; TO PROVIDE APPLICATION 3 PROCEDURE AND BOND REQUIREMENTS; TO PROVIDE CERTAIN RESTRICTIONS ON SHORT-TERM LOANS; TO LIMIT THE INTEREST RATE AND FEES ON 4 5 SHORT-TERM LOANS; TO PROHIBIT CERTAIN ACTS BY SHORT-TERM LOAN LICENSEES; TO PROVIDE FOR THE REFUSAL, SUSPENSION OR REVOCATION OF 6 7 LICENSE; TO REOUIRE LICENSEE RECORDS AND REPORTS; TO AUTHORIZE THE 8 COMMISSIONER OF BANKING AND CONSUMER FINANCE TO ADOPT RULES AND 9 ISSUE SPECIFIC ORDERS TO ENFORCE AND CARRY OUT THE PROVISIONS OF THE ACT; TO PROVIDE CRIMINAL PENALTIES FOR CERTAIN VIOLATIONS; TO 10 PROHIBIT DEBT COLLECTOR COMMUNICATIONS AND CONDUCT BY SHORT-TERM 11 LENDERS; TO REQUIRE THE COMMISSIONER OF BANKING TO DEVELOP AND 12 MAINTAIN A STATEWIDE DATABASE OF SHORT-TERM LOANS; TO PROVIDE 13 REPORTING REQUIREMENTS BY THE COMMISSIONER OF BANKING; TO CREATE A 14 CONSUMER FINANCE EDUCATION BOARD AND PROVIDE FOR ITS MEMBERSHIP; 15 TO PRESCRIBE THE DUTIES OF THE BOARD; TO REPEAL SECTIONS 75-67-501 16 THROUGH 75-67-539, MISSISSIPPI CODE OF 1972, WHICH CREATE THE 17 MISSISSIPPI CHECK CASHERS ACT; AND FOR RELATED PURPOSES. 18

19 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

20 <u>SECTION 1.</u> Title. Sections 1 through 20 of this act shall

21 be known and may be cited as the "Mississippi Short-Term Lender 22 Law."

23 <u>SECTION 2.</u> Short-term lenders definitions. As used in
 24 Sections 1 through 20 of this act:

(a) "Short-term loan" means a loan made pursuant toSections 1 through 20 of this act.

(b) "Commissioner" means the Commissioner of Bankingand Consumer Finance of the State of Mississippi.

(c) "Interest" means all charges payable directly or
indirectly by a borrower to a licensee as a condition to a loan,
including fees, loan origination charges, service charges, renewal
charges, credit insurance premiums, and any ancillary product sold
in connection with a loan made pursuant to Sections 1 through 20

34 of this act. S. B. No. 2584 10/SS26/R693 PAGE 1

G3/5

35 "Annual percentage rate" has the same meaning as in (d) the "Truth in Lending Act," 82 Stat. 149 (1980), 15 USC 1606, as 36 implemented by regulations of the Board of Governors of the 37 38 Federal Reserve System. All fees and charges shall be included in 39 the computation of the annual percentage rate. Fees and charges 40 for single premium credit insurance and other ancillary products sold in connection with the credit transaction shall be included 41 42 in the calculation of the annual percentage rate.

43 SECTION 3. Short-term lender license required; out-of-state transactions. (1) No person shall engage in the business of 44 45 making short-term loans to a borrower in Mississippi, or, in whole or in part, make, offer, or broker a loan, or assist a borrower in 46 47 Mississippi to obtain such a loan, without first having obtained a license from the Commissioner of Banking and Consumer Finance 48 49 under Sections 1 through 20 of this act. No licensee shall make, 50 offer, or broker a loan, or assist a borrower to obtain such a loan, when the borrower is not physically present in the 51 52 licensee's business location.

53 (2) No person not located in Mississippi shall make a 54 short-term loan to a borrower in Mississippi from an office not 55 located in Mississippi. Nothing in this section prohibits a 56 business not located or licensed in Mississippi from lending funds 57 to Mississippi borrowers who physically visit the out-of-state office of the business and obtain the disbursement of loan funds 58 59 at that location. No person shall make, offer, or broker a loan, or assist a borrower to obtain a loan, via the telephone, mail or 60 61 Internet.

62 <u>SECTION 4.</u> Application for license, investigation, bond.
63 (1) Application for an original or renewal license to make
64 short-term loans shall be in writing, under oath, and in the form
65 prescribed by the Commissioner of Banking and Consumer Finance,
66 and shall contain the name and address of the applicant, the
67 location where the business of making loans is to be conducted,
S. B. No. 2584

10/SS26/R693 PAGE 2

and any further information as the commissioner requires. At the 68 69 time of making an application for an original license, the 70 applicant shall pay to the commissioner a nonrefundable 71 investigation fee of Two Hundred Dollars (\$200.00). No 72 investigation fee or any portion thereof shall be refunded after 73 an original license has been issued. The application for an 74 original or renewal license shall be accompanied by an original or 75 renewal license fee, for each business location of One Thousand 76 Dollars (\$1,000.00), except that applications for original 77 licenses issued on or after the first day of July for any year 78 shall be accompanied by an original license fee of Five Hundred 79 Dollars (\$500.00), and except that an application for an original 80 or renewal license, for a nonprofit corporation that is incorporated under the Mississippi Nonprofit Corporation Act, 81 82 Section 79-11-101 et seq., shall be accompanied by an original or 83 renewal license fee, for each business location, that is one-half (1/2) of the fee otherwise required. All fees paid to the 84 85 commissioner pursuant to this subsection shall be deposited into 86 the State Treasury to the credit of the Consumer Finance Fund.

87 Upon the filing of an application for an original (2)license and, with respect to an application filed for a renewal 88 89 license, on a schedule determined by the commissioner by rule adopted pursuant to Section 12 of this act, and the payment of 90 fees in accordance with subsection (1) of this section, the 91 92 commissioner shall investigate the facts concerning the applicant 93 and the requirements provided by this subsection. The commissioner shall request the Department of Public Safety, or a 94 95 vendor approved by the department, to conduct a criminal records 96 check based on the applicant's fingerprints. The Commissioner of 97 Banking and Consumer Finance shall request that criminal record information from the Federal Bureau of Investigation be obtained 98 99 as part of the criminal records check. The Commissioner of 100 Banking and Consumer Finance shall conduct a civil records check.

101 The commissioner shall approve an application and issue an 102 original or renewal license to the applicant if the commissioner 103 finds all of the following:

104 The financial responsibility, experience, (a) 105 reputation and general fitness of the applicant are such as to 106 warrant the belief that the business of making loans will be 107 operated lawfully, honestly, and fairly under Sections 1 through 108 20 of this act and within the purposes of those sections; that the 109 applicant has fully complied with those sections and any rule or order adopted or issued pursuant to Section 12 of this act; and 110 111 that the applicant is qualified to engage in the business of making loans under Sections 1 through 20 of this act. 112

(b) The applicant is financially sound and has a net worth of not less than One Hundred Thousand Dollars (\$100,000.00), or in the case of a nonprofit corporation that is incorporated under Section 79-11-101 et seq., a net worth of not less than Fifty Thousand Dollars (\$50,000.00). The applicant's net worth shall be computed according to generally accepted accounting principles.

120 (c) The applicant has never had revoked a license to 121 make loans under Sections 1 through 20 of this act, or under 122 former Sections 75-67-505 through 75-67-539, Mississippi Code of 123 1972.

Neither the applicant nor any senior officer, or 124 (d) 125 partner of the applicant, has pleaded guilty to or been convicted 126 of any criminal offense involving theft, receiving stolen 127 property, embezzlement, forgery, fraud, passing bad checks, money laundering, or drug trafficking, or any criminal offense involving 128 129 money or securities or any violation of an existing or former law 130 of this state, any other state, or the United States that substantially is equivalent to a criminal offense described in 131 132 that division. However, if the applicant or any of those other 133 persons has pleaded guilty to or been convicted of any such

offense other than theft, the commissioner shall not consider the 134 135 offense if the applicant has proven to the commissioner, by a preponderance of the evidence, that the applicant's or other 136 137 person's activities and employment record since the conviction 138 show that the applicant or other person is honest, truthful, and 139 of good reputation, and there is no basis in fact for believing 140 that the applicant or other person will commit such an offense 141 again.

142 Neither the applicant nor any senior officer, or (e) partner of the applicant, has been subject to any adverse judgment 143 144 for conversion, embezzlement, misappropriation of funds, fraud, misfeasance or malfeasance, or breach of fiduciary duty, or if the 145 146 applicant or any of those other persons has been subject to such a 147 judgment, the applicant has proven to the commissioner, by a 148 preponderance of the evidence, that the applicant's or other 149 person's activities and employment record since the judgment show that the applicant or other person is honest, truthful, and of 150 151 good reputation, and there is no basis in fact for believing that 152 the applicant or other person will be subject to such a judgment 153 again.

154 (3) If the commissioner finds that the applicant does not 155 meet the requirements of subsection (2) of this section, or the 156 commissioner finds that the applicant knowingly or repeatedly contracts with or employs persons to directly engage in lending 157 158 activities who have been convicted of a felony crime listed in 159 subsection (2)(e) of this section, the commissioner shall issue an 160 order denying the application for an original or renewal license 161 and giving the applicant an opportunity for a hearing on the 162 denial. The commissioner shall notify the applicant of the 163 denial, the grounds for the denial, and the applicant's opportunity for a hearing. If the application is denied, the 164 165 commissioner shall return the annual license fee but shall retain 166 the investigation fee.

(4) No person licensed under Sections 1 through 20 of this 167 168 act shall conduct business in this state unless the licensee has obtained and maintains in effect at all times a corporate surety 169 170 bond issued by a bonding company or insurance company authorized 171 to do business in this state. The bond shall be in favor of the superintendent and in the penal sum of at least One Hundred 172 173 Thousand Dollars (\$100,000.00), or in the case of a nonprofit 174 corporation that is incorporated under Section 79-11-101 et seq., in the amount of Fifty Thousand Dollars (\$50,000.00). The term of 175 the bond shall coincide with the term of the license. 176 The 177 licensee shall file a copy of the bond with the commissioner. The 178 bond shall be for the exclusive benefit of any borrower injured by 179 a violation by a licensee or any employee of a licensee, of any 180 provision of Sections 1 through 20 of this act.

181 SECTION 5. License contents - place of business. (1)Α license issued by the Commissioner of Banking and Consumer Finance 182 pursuant to Sections 1 through 20 of this act shall state the 183 184 address at which the business of making loans is to be conducted 185 and shall state the full name of the business. Each license 186 issued shall be conspicuously posted in the place of business and 187 is not transferable or assignable.

(2) (a) Not more than one (1) place of business shall be maintained under the same license issued under Sections 1 through 20 of this act, but the commissioner may issue additional licenses to the same applicant upon compliance with those sections.

(b) No change in the place of business of a licensee to a location outside the original municipal corporation shall be permitted under the same license. When a licensee wishes to change its place of business within the same municipal corporation, written notice thereof shall be given in advance to the commissioner who shall provide without cost a license pursuant to Sections 1 through 20 of this act for the new address.

S. B. No. 2584 10/SS26/R693 PAGE 6 199 <u>SECTION 6.</u> Short-term loan requirements and restrictions. A 200 licensee under Sections 1 through 20 of this act may engage in the 201 business of making loans provided that each loan meets all of the 202 following conditions:

203 (a) The total amount of the loan does not exceed Five204 Hundred Dollars (\$500.00).

(b) The duration of the loan, as specified in the loan contract required under paragraph (c) of this section, is not less than thirty-one (31) days.

(c) The loan is made pursuant to a written loan contract that sets forth the terms and conditions of the loan. A copy of the loan contract shall be provided to the borrower. The loan contract shall disclose in a clear and concise manner all of the following:

(i) The total amount of fees and charges the borrower will be required to pay in connection with the loan pursuant to the loan contract;

(ii) The total amount of each payment, when each payment is due, and the total number of payments that the borrower will be required to make under the loan contract;

(iii) A statement, printed in boldface type of the minimum font size of ten (10) points, as follows: "WARNING: The cost of this loan is higher than the average cost charged by financial institutions on substantially similar loans."

(iv) A statement, printed in a minimum font size of ten (10) points, which informs the borrower that complaints regarding the loan or lender may be submitted to the Department of Banking and Consumer Finance and includes the correct telephone number and mailing address for the department;

(v) Any disclosures required under the "Truth in
Lending Act," 82 Stat. 146 (1974), 15 USC 1601 et seq.;

(vi) The rate of interest contracted for under the
loan contract as an annual percentage rate based on the sum of the
S. B. No. 2584

10/SS26/R693 PAGE 7 232 principal of the loan and the loan origination fee, check 233 collection charge, and all other fees or charges contracted for 234 under the loan contract.

235 (d) The loan contract includes a provision that offers 236 the borrower an optional extended payment plan that may be invoked 237 by the borrower at any time before the maturity date of the loan. 238 To invoke the extended payment plan, the borrower shall return to 239 the office where the loan was made and sign an amendment to the 240 original loan agreement reflecting the extended terms of the loan. The extended payment plan shall allow the borrower to repay the 241 242 balance by not less than sixty (60) days from the original 243 maturity date. No additional fees or charges may be applied to 244 the loan upon the borrower entering the extended payment plan. 245 The person originating the loan for the licensee shall identify 246 verbally to the borrower the contract provision regarding the 247 extended payment plan, and the borrower shall verify that the provision has been identified by initialing the contract adjacent 248 249 to the provision.

250 <u>SECTION 7.</u> Permissible short-term loan fees. A person 251 licensed pursuant to Sections 1 through 20 of this act may charge, 252 collect, and receive the following fees and charges in connection 253 with a short-term loan:

(a) Interest calculated in compliance with 15 USC 1606,
and not exceeding an annual percentage rate greater than
twenty-eight percent (28%);

257 (b) One (1) check collection charge per loan not 258 exceeding an amount equal to Twenty Dollars (\$20.00) plus any 259 amount passed on from other financial institutions for each check, negotiable order of withdrawal, share draft, or other negotiable 260 261 instrument returned or dishonored for any reason, provided that 262 the terms and conditions upon which check collection charges will 263 be charged to the borrower are set forth in the written loan 264 contract described in paragraph (c) of Section 5 of this act;

S. B. No. 2584

(c) Damages, costs, and disbursements to which the licensee may become entitled to by law in connection with any civil action to collect a loan after default.

268 <u>SECTION 8.</u> Short-term loan prohibitions. No person licensed 269 pursuant to Sections 1 through 20 of this act shall do any of the 270 following:

(a) Violate Section 3 of this act;

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(b) Make a loan that does not comply with Section 6 ofthis act;

(c) Charge, collect, or receive, directly or
indirectly, any additional fees, interest, or charges in
connection with a loan, other than fees and charges permitted by
Section 7 of this act and costs or disbursements to which the
licensee may become entitled to by law in connection with any
civil action to collect a loan after default;

(d) Collect treble damages in connection with any civil
action to collect a loan after a default due to a check,
negotiable order of withdrawal, share draft, or other negotiable
instrument that was returned or dishonored for insufficient funds;

284 (e) Make a short-term loan to a borrower if there 285 exists an outstanding loan between the licensee and that borrower, 286 if a loan between any licensee and that borrower was terminated on 287 the same business day, if the borrower has more than one (1) outstanding loan, if the loan would obligate the borrower to repay 288 289 a total amount of more than Five Hundred Dollars (\$500.00) to 290 licensees, or indebt the borrower, to licensees, for an amount that is more than twenty-five percent (25%) of the borrowers gross 291 292 monthly salary not including bonus, overtime, or other such 293 compensation, based on a payroll verification statement presented 294 by the borrower;

(f) Bring or threaten to bring an action or complaint against the borrower for the borrower's failure to comply with the terms of the loan contract solely due to the check, negotiable

S. B. No. 2584

order of withdrawal, share draft, or negotiable instrument being returned or dishonored for insufficient funds. Nothing herein prohibits such conduct, action, or complaint if the borrower has intentionally engaged in fraud by, including, but not limited to, closing or using any closed or false account to evade payment;

303 (g) Make a short-term loan to a borrower for purposes 304 of retiring an existing short-term loan between any licensee and 305 that borrower;

306 (h) Require the borrower to waive the borrower's right 307 to legal recourse under any otherwise applicable provision of 308 state or federal law;

309 (i) Accept the title of a vehicle, real property,
310 physical assets, or other collateral as security for the
311 obligation;

(j) Engage in any device or subterfuge to evade the requirements of Sections 1 through 20 of this act including assisting a borrower to obtain a loan on terms that would be prohibited by Sections 1 through 20 of this act, making loans disguised as personal property sales and leaseback transactions, or disguising loan proceeds as cash rebates for the pretextual installment sale of goods or services;

319 (k) Assess or charge a borrower a fee for prepaying the320 loan in full prior to the maturity date;

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(1) Fail to comply with Section 14 of this act;

322 (m) Recommend to a borrower that the borrower obtain a 323 loan for a dollar amount that is higher than the borrower has 324 requested;

(n) Make a loan to a borrower that has received two (2) loans within the previous ninety (90) days from licensees, unless the borrower has completed during that period a financial literacy program approved by the superintendent;

329 (o) Draft funds electronically from any depository330 financial institution in this state, or bill any credit card

issued by such an institution. Nothing in this paragraph shall prohibit the conversion of a negotiable instrument into an electronic form for processing through the automated clearinghouse system;

(p) Make, publish, or otherwise disseminate, directly or indirectly, any misleading or false advertisement, or engage in any other deceptive trade practice;

(q) Offer any incentive to a borrower in exchange for the borrower taking out multiple loans over any period of time, or provide a short-term loan at no charge or at a discounted charge as compensation for any previous or future business;

342 (r) Make a loan to a borrower if the borrower has 343 received a total of four (4) or more loans, from licensees, in the 344 calendar year;

(s) Present a check, negotiable order of withdrawal, share draft, or other negotiable instrument, that has been previously presented by the licensee and subsequently returned or dishonored for any reason, without prior written approval from the borrower;

(t) Change the check number, or in any other way alter a check, negotiable order of withdrawal, or share draft, prior to submitting such check, negotiable order of withdrawal, or share draft for processing through the automated clearinghouse system, or submit false information about any check, negotiable order of withdrawal, or share draft to the automated clearinghouse system.

356 <u>SECTION 9.</u> Refusal, suspension or revocation of license – 357 fines. (1) The Commissioner of Banking and Consumer Finance may 358 suspend or revoke a license issued pursuant to Sections 1 through 359 20 of this act, if the commissioner determines that either of the 360 following applies:

361 (a) The licensee has failed to comply with any order362 issued by the commissioner pursuant to Section 10 of this act.

363 (b) Any fact or condition exists that if it had existed 364 or had been known to exist at the time of original or renewal 365 licensure pursuant to Sections 1 through 20 of this act, the fact 366 or condition clearly would have warranted the commissioner to 367 refuse to issue a license pursuant to those sections.

368 (2) The commissioner may make any investigation and conduct 369 any hearing the commissioner considers necessary to determine 370 whether any person has violated Sections 1 through 20 of this act, 371 or any rule or order adopted or issued under Section 10 of this 372 act, or has otherwise engaged in conduct that would justify the 373 suspension, revocation, or refusal of an original or renewal 374 license or the imposition of a fine.

The commissioner may impose a monetary fine of not more than One Thousand Dollars (\$1,000.00) for each such violation.

377 (3) In making any investigation or conducting any hearing pursuant to this section, the commissioner, or any person 378 designated by the commissioner, at any time may compel by subpoena 379 380 witnesses, may take depositions of witnesses residing outside the 381 state in the manner provided for in civil actions, pay any 382 witnesses the fees and mileage for their attendance provided for witnesses in civil actions, and administer oaths. 383 The 384 commissioner also may compel by order or subpoena duces tecum the 385 production of, and examine, all relevant books, records, accounts, 386 and other documents. If a person does not comply with a subpoena 387 or subpoena duces tecum, the commissioner may apply to the circuit 388 court of Hinds County for an order compelling the person to comply with the subpoena or subpoena duces tecum or, for failure to do 389 390 so, an order to be held in contempt of court.

(4) In connection with any investigation under this section, the commissioner may file an action in the circuit court of Hinds County or the circuit court of the county in which the person who is the subject of the investigation resides, or is engaging in or proposing to engage in actions in violation of Sections 1 through

396 20 of this act, to obtain an injunction, temporary restraining 397 order, or other appropriate relief.

398 <u>SECTION 10.</u> Examination of licensee's records. As often as 399 the commissioner considers it necessary, the commissioner may 400 examine the records of a licensee, but in any case, the 401 commissioner shall examine the records of a licensee at least 402 annually.

403 SECTION 11. Required licensee records and reports. (1)404 Every licensee shall keep and use in the licensee's business such 405 books, accounts, records, and loan documents as will enable the 406 Department of Banking and Consumer Finance to determine whether 407 the licensee is complying with Sections 1 through 20 of this act 408 and with the orders and rules made by the department under those 409 sections. Such books, accounts, records, and loan documents shall 410 be segregated from those pertaining to transactions that are not subject to Sections 1 through 20 of this act. Every licensee 411 412 shall preserve the books, accounts, records, and loan documents 413 pertaining to loans made under Sections 1 through 20 of this act 414 for at least two (2) years after making the final entry on, or final revision of any loan document relative to, any loan recorded 415 416 therein. Accounting systems maintained in whole or in part by 417 mechanical or electronic data processing methods that provide 418 information equivalent to that otherwise required are acceptable for this purpose. 419

(2) (a) As required by the Commissioner of Banking and Consumer Finance, each licensee shall file with the department each year a report under oath or affirmation, on forms supplied by the department, concerning the business and operation for the preceding calendar year. If a licensee has more than one (1) place of business in this state, the licensee shall furnish a report for each location.

427 (b) The department shall publish annually an analysis428 of the information required under subsection (2) (a) of this

429 section, but the individual reports shall not be public records 430 and shall not be open to public inspection.

431 SECTION 12. Implementing rules and enforcement orders. The 432 Commissioner of Banking and Consumer Finance may adopt rules and 433 regulations to enforce and carry out the purposes of Sections 1 through 20 of this act. The commissioner shall issue a rule 434 435 defining "senior officer" for the purpose of Section 4 of this 436 The commissioner may adopt, amend, and repeal substantive act. 437 rules defining with reasonable specificity acts or practices that violate Section 14 of this act. 438

SECTION 13. Violations as unfair or deceptive acts -439 440 criminal proceedings. (1) A violation of Section 10 of this act is deemed an unfair or deceptive act or practice in violation of 441 442 Section 75-24-5. A borrower injured by a violation of Section 10 443 of this act shall have a cause of action and be entitled to the 444 same relief available to a consumer under Sections 75-24-1 through 445 75-24-27, and all powers and remedies available to the Attorney General to enforce Sections 75-24-1 through 75-24-27 are available 446 447 to the Attorney General to enforce Section 10 of this act.

448 (2) The Commissioner of Banking and Consumer Finance or a 449 borrower may bring directly an action to enjoin a violation of 450 Sections 1 through 20 of this act. The prosecuting attorney of 451 the county in which the action may be brought may bring an action 452 to enjoin a violation of Sections 1 through 20 of this act only if 453 the prosecuting attorney first presents any evidence of the 454 violation to the Attorney General and, within a reasonable period of time, the Attorney General has not agreed to bring the action. 455 456 The commissioner may initiate criminal proceedings under (3) Sections 1 through 20 of this act by presenting any evidence of 457 458 criminal violation to the prosecuting attorney of the county in 459 which the offense may be prosecuted. If the prosecuting attorney 460 does not prosecute the violations, or at the request of the 461 prosecuting attorney, the superintendent shall present any

462 evidence of criminal violations to the Attorney General, who may 463 proceed in the prosecution with all the rights, privileges, and 464 powers conferred by law on prosecuting attorneys, including the 465 power to appear before grand juries and to interrogate witnesses 466 before such grand juries. These powers of the Attorney General 467 are in addition to any other applicable powers of the Attorney 468 General.

469 (4) The prosecuting attorney of the county in which an
470 alleged offense may be prosecuted may initiate criminal
471 proceedings under Sections 1 through 20 of this act.

In order to initiate criminal proceedings under Sections 472 (5) 473 1 through 20 of this act, the Attorney General first shall present 474 any evidence of criminal violations to the prosecuting attorney of 475 the county in which the alleged offense may be prosecuted. If, 476 within a reasonable period of time, the prosecuting attorney has not agreed to prosecute the violations, the Attorney General may 477 478 proceed in the prosecution with all the rights, privileges, and 479 powers described in subsection (2) of this section.

480 (6) When a judgment under this section becomes final, the
481 clerk of court shall mail a copy of the judgment, including
482 supporting opinions, to the commissioner.

483 <u>SECTION 14.</u> Prohibited debt collector communications and 484 conduct. (1) As used in this section, unless the context 485 requires otherwise:

(a) "Debt collector" means a licensee, officer,
employee, or agent of a licensee, or any person acting as a debt
collector for a licensee, or any person while serving or
attempting to serve legal process on any other person in
connection with the judicial enforcement of any debt resulting
from a short-term loan made by a licensee.

492 (b) "Borrower" means a person who has an outstanding or493 delinquent short-term loan. For the purpose of this section, the

494 term "borrower" includes the borrower's spouse, parent, if the 495 borrower is a minor, guardian, executor or administrator.

(c) "Communication" means the conveying of information regarding a debt directly or indirectly to any person through any medium.

(d) "Consumer reporting agency" means any person that, for monetary fees, dues or on a cooperative nonprofit basis, regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties and that uses any means or facility for the purpose of preparing or furnishing consumer reports.

506 (e) "Location information" means a consumer's507 residence, telephone number or place of employment.

508 (2) When communicating with any person other than the 509 borrower for the purpose of acquiring location information about 510 the borrower, the debt collector shall identify self, state that 511 the purpose for the communication is to confirm or correct 512 location information concerning a person, and, only if expressly 513 requested, identify the debt collector's employer. The debt 514 collector shall not do any of the following:

515 (a) State that the person for whom location information516 is being sought is a borrower or owes any debt;

(b) Communicate with any person more than once unless requested to do so by such person or unless the debt collector reasonably believes that the earlier response of such person is erroneous or incomplete and that such person now has correct or complete location information;

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- (c) Communicate by postcard;

(d) Use any language or symbol on any envelope or in the contents of any communication effected by the mails or telegram that indicates that the communication relates to the collection of a debt;

(e) After the debt collector knows the borrower is represented by an attorney with regard to the subject debt and has knowledge of, or can readily ascertain, such attorney's name and address, not communicate with any person other than that attorney, unless the attorney fails to respond within a reasonable period of time to communication from the debt collector.

(3) A debt collector, without the prior consent of the borrower given directly to the debt collector or without the express permission of a court of competent jurisdiction, may not communicate with a borrower in connection with the collection of any debt:

(a) At any unusual time or place or a time or place
known or which should be known to be inconvenient to the borrower.
In the absence of knowledge of circumstances to the contrary, a
debt collector shall assume that the convenient time for
communicating with a borrower is after 8:00 a.m. central standard
time and before 9:00 p.m. central standard time at the borrower's
location.

(b) If the debt collector knows the borrower is represented by an attorney with respect to such debt and has knowledge of, or can readily ascertain, such attorney's name and address, unless the attorney fails to respond within a reasonable period of time to a communication from the debt collector or unless the attorney consents to direct communication with the borrower;

(c) At the borrower's place of employment if the debt collector knows or has reason to know that the borrower's employer prohibits the borrower from receiving such communication.

(4) A debt collector, when communicating with a third party without the prior consent of the borrower given directly to the debt collector, or without the express permission of a court of competent jurisdiction, or as reasonably necessary to effectuate a postjudgment judicial remedy, may not communicate, in connection S. B. No. 2584

with the collection of any debt, with any person other than the borrower, the borrower's attorney, a consumer reporting agency if otherwise permitted by law, or the attorney of the debt collector.

(5) If a borrower provides written notification to a person licensed under Sections 1 through 20 of this act or a debt collector that the borrower refuses to pay a debt or that the borrower wishes the debt collector to cease further communication with the borrower, the debt collector shall not communicate further with the borrower with respect to such debt, except:

569 (a) To advise the borrower that the debt collector's570 further efforts are being terminated;

571 (b) To notify the borrower that the debt collector or 572 licensee may invoke specified remedies that are ordinarily invoked 573 by such debt collector or licensee;

(c) Where applicable, to notify the borrower that the
debt collector or licensee intends to invoke a specified remedy.
If such notice from the borrower is made by mail, notification
shall be complete upon receipt.

(6) A debt collector may not engage in any conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt, including, but not limited to, any of the following:

(a) Using or threatening to use violence or other
criminal means to harm the physical person, reputation, or
property of any person;

585 Using obscene or profane language or language the (b) natural consequence of which is to abuse the hearer or reader; 586 587 Publication of a list of borrowers who allegedly (C) 588 refuse to pay debts, except to a consumer-reporting agency; 589 Causing a telephone to ring or engaging any person (d) in telephone conversation repeatedly or continuously with intent 590 591 to annoy, abuse, or harass any person at the called number.

(7) A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt, including, but not limited to, any of the following:

(a) Falsely representing or implying that the debt
collector is vouched for, bonded by, or affiliated with the United
States or any state, including the use of any badge, uniform, or
facsimile thereof;

(b) Falsely representing the character, amount, or
legal status of any debt, or any services rendered, or
compensation which may be lawfully received by any debt collector
for the collection of a debt;

(c) Falsely representing or implying that any
individual is an attorney or that any communication is from an
attorney;

(d) Representing or implying that nonpayment of any
debt will result in the arrest or imprisonment of any person or
the seizure, garnishment, attachment, or sale of any property or
wages of any person unless such action is lawful and the debt
collector intends to take such action;

(e) Threatening to take any action that cannot legallybe taken or that is not intended to be taken;

(f) Falsely representing or implying that a sale,
referral, or other transfer of any interest in a debt shall cause
the borrower to lose any claim or defense to payment of the debt;

(g) Falsely representing or implying that the borrower committed any crime or other conduct in order to disgrace the borrower;

620 (h) Communicating or threatening to communicate to any 621 person credit information that is known or that should be known to 622 be false, including the failure to communicate that a disputed 623 debt is disputed;

(i) Using or distributing any written communication
that simulates or is falsely represented to be a document
authorized, issued, or approved by any court, official, or agency
of the United States or any state, or that creates a false
impression as to its source, authorization, or approval;

(j) Using any false representation or deceptive means
to collect or attempt to collect any debt or to obtain information
concerning a borrower;

632 Failing to disclose in the initial written (k) communication with the borrower, and in addition, if the initial 633 634 communication with the borrower is oral, in that initial oral 635 communication, that the debt collector is attempting to collect a 636 debt and that any information obtained will be used for that 637 purpose, and the failure to disclose in subsequent communications 638 that the communication is from a debt collector, except that subsection (7)(k) of this section shall not apply to a formal 639 pleading made in connection with a legal action; 640

641 (1) Falsely representing or implying that accounts have642 been turned over to innocent purchasers for value;

643 (m) Falsely representing or implying that documents are644 legal process;

(n) Using any business, company, or organization name
other than the true name of the debt collector's business,
company, or organization;

648 (o) Falsely representing or implying that documents are 649 not legal process forms or do not require action by the consumer;

(p) Falsely representing or implying that a debt
collector operates or is employed by a consumer reporting agency.
(8) A debt collector may not use unfair or unconscionable

653 means to collect or attempt to collect any debt, including, but 654 not limited to, any of the following:

(a) Collecting any amount, including any interest, fee,charge, or expense incidental to the principal obligation, unless

657 the amount is expressly authorized by the agreement creating the 658 debt or permitted by law;

(b) Accepting from any person a check or other payment
instrument postdated by more than five (5) days unless the person
is notified in writing of the debt collector's intent to deposit
the check or instrument not more than ten (10) nor less than three
(3) business days prior to deposit;

664 (c) Soliciting any postdated check or other postdated 665 payment instrument for the purpose of threatening or instituting 666 criminal prosecution;

667 (d) Depositing or threatening to deposit any postdated
668 check or other postdated payment instrument prior to the date on
669 the check or instrument;

(e) Causing charges to be made to any person for
communications by concealment of the true purpose of the
communication. The charges include, but are not limited to,
collect telephone calls and telegram fees;

(f) Taking or threatening to take any nonjudicial action to effect dispossession or disablement of property if there is no present right to possession of the property claimed as collateral through an enforceable security interest, there is no present intention to take possession of the property, or the property is exempt by law from dispossession or disablement;

680 (g) Communicating with a borrower regarding a debt by681 postcard;

(h) Using any language or symbol, other than the debt collector's address, on any envelope when communicating with a borrower by use of the mail or by telegram, except that a debt collector may use the collector's business name if the name does not indicate that the collector is in the debt collection business;

688 (i) Designing, compiling, and furnishing any form
689 knowing that the form would be used to create the false belief in
S. B. No. 2584 10/SS26/R693

PAGE 21

690 a borrower that a person other than the licensee is participating 691 in the collection of or in an attempt to collect a debt the 692 borrower allegedly owes the creditor, when in fact the person is 693 not so participating.

694 (9) In addition to the requirements of this section, a debt 695 collector shall follow the practices set forth in the federal 696 "Fair Debt Collection Practices Act," 91 Stat. 874 (1977), Sections 15 USC 1692b, 15 USC 1692c, 15 USC 1692d, 15 USC 1692e, 697 and 15 USC 1692f, as those sections of federal law exist on the 698 699 effective date of this section. In the event of a conflict 700 between described practices in the federal act and described 701 practices in this section, this section shall prevail.

702 SECTION 15. Statewide database used to determine borrower 703 eligibility. (1) If more than four hundred (400) persons are 704 licensed under Sections 1 through 20 of this act at any point 705 after September 1, 2009, the superintendent of financial 706 institutions shall develop and make a statewide common database, 707 as implemented by the commissioner, accessible at all times to 708 persons licensed under Sections 1 through 20 of this act and to 709 the commissioner through an Internet connection. Licensees shall 710 use the database to determine if a borrower is eligible for a 711 loan. Licensees shall submit the required data in a format as the 712 superintendent prescribes by rule, and verify eligibility before 713 entering into each loan transaction.

(2) If a statewide common database is developed pursuant to subsection (1) of this section, the commissioner shall adopt rules to administer and enforce this section and to ensure that the database is used by licensees in accordance with this section, including:

(a) A rule requiring that data are retained in the
database only as required to ensure licensee compliance with this
section;

(b) A rule requiring that identifying borrower
information is deleted from the database on a regular and routine
basis, twelve (12) months after the transaction is closed;

(c) A rule authorizing the archiving of deleted data, should the commissioner determine that archiving is necessary for the enforcement of this section;

(d) A rule prohibiting the database from ranking the redit worthiness of a borrower and limiting the database so that it may only be used to determine a borrower's eligibility or ineligibility for a loan based on the provisions of this chapter;

(e) A rule requiring that data collected pursuant to
this section be used only as prescribed in this section and for no
other purpose;

(f) A rule authorizing the database operator to impose a per transaction fee to be paid by the licensee for data required to be submitted;

(g) A rule prohibiting the database operator from
including, in the database, the social security number of any
borrower.

741 (3) The database operator, whether the commissioner or a 742 third party selected by the commissioner, shall do all of the 743 following:

(a) Establish and maintain a process for responding to
transaction verification requests due to technical difficulties
with the database that prevent the licensee from accessing the
database through the Internet;

(b) Provide accurate and secure receipt, transmission,and storage of borrower data;

(c) Designate a transaction as closed within one (1)
business day of receiving notification from a licensee;
(d) Take all reasonable measures to ensure the
confidentiality of the database and to prevent identity theft.

(4) A licensee may rely on the information contained in the database as accurate and is not subject to any administrative penalty or civil liability as a result of relying on inaccurate information contained in the database.

(5) With respect to the database prescribed in subsection (1) of this section, any information submitted for incorporation into the database, information in the database itself, or archived information as maintained by the commissioner pursuant to this section is not a public record under the Mississippi Public Records Act, Section 25-61-1 et seq.

(6) If approved by the commissioner, the database operator may impose a per transaction fee for the actual costs of entering, accessing, and maintaining data in the database. The fee shall be payable to the database operator in a manner prescribed by the superintendent. A licensee may not charge a customer all or part of the fee.

770 SECTION 16. Alternative borrower database. (1) If a 771 statewide common database is not developed under Section 15 of the 772 act, each licensee shall subscribe to, report to, and use an 773 electronic database tracking service that permits the licensee to 774 determine whether the borrower has an outstanding unpaid check or 775 debit authorization that is, or reasonably appears to be, 776 connected to a short-term loan. In the absence of an electronic 777 database tracking service, each licensee shall require a borrower 778 to sign a written declaration confirming that, pursuant to Section 779 8 of this act, the borrower is eligible to receive a loan.

(2) The records of a licensee and any electronic database tracking service shall be subject to review and examination by the Department of Banking and Consumer Finance to determine whether the licensee is complying with this section and other applicable provisions of Sections 1 through 20 of this act.

785 <u>SECTION 17.</u> Additional duties of licensees - civil action by
 786 borrower. (1) A person licensed, and any person required to be
 S. B. No. 2584

10/SS26/R693 PAGE 24 787 licensed under Sections 1 through 20 of this act, in addition to 788 duties imposed by other statutes or common law, shall do all of 789 the following:

790 (a) Follow reasonable and lawful instructions from the791 borrower;

(b) Act with reasonable skill, care, and diligence;
(c) Act in good faith and fair dealing in any
transaction or practice or course of business in connection with a
short-term loan.

796 (2) The duties and standards of care created in this section797 may not be waived or modified.

(3) A borrower injured by a violation of this section may bring an action for recovery of damages. Damages awarded shall not be less than all compensation paid directly or indirectly to a licensee from any source, plus reasonable attorney's fees and court costs. The borrower may be awarded punitive damages.

803 <u>SECTION 18.</u> Reports by superintendent - confidentiality of 804 information. (1) The Commissioner of Banking and Consumer 805 Finance shall report semiannually to the Governor and the 806 Legislature on the operations of the Department of Banking and 807 Consumer Finance with respect to the following:

808 (a) Enforcement actions instituted by the commissioner
809 for a violation of or failure to comply with any provision of
810 Sections 1 through 20 of this act, and the final dispositions of
811 each such enforcement action;

812 (b) Suspensions, revocations, or refusals to issue or813 renew licenses under Sections 1 through 20 of this act.

814 (2) The information required under subsection (1) (a) and (b)
815 of this section does not include information that, pursuant to
816 subsection (3) of this section, is confidential.

817

(3) The following information is confidential:

818 (a) Examination information, and any information819 leading to or arising from an examination;

820 (b) Investigation information, and any information821 arising from or leading to an investigation.

(4) The information described in subsection (1)(a) of this section shall remain confidential for all purposes except when it is necessary for the commissioner to take official action regarding the affairs of a licensee, or in connection with criminal or civil proceedings to be initiated by a prosecuting attorney or the Attorney General.

(5) All application information, except social security
numbers, employer identification numbers, financial account
numbers, the identity of the institution where financial accounts
are maintained, personal financial information, fingerprint cards
and the information contained on such cards, and criminal
background information, is a public record as defined in the
Mississippi Public Records Act, Section 25-61-1 et seq.

835 This section does not prevent the department from (6) 836 releasing information relating to licensees to the Attorney General for purposes of that office's administration of Sections 837 75-24-1 through 75-24-27. Information the department releases to 838 839 the Attorney General pursuant to this section remains privileged 840 and confidential, and the Attorney General may not disclose the information except by introduction into evidence in connection 841 842 with the Attorney General's administration of Sections 75-24-1 843 through 75-24-27 or as authorized by the commissioner.

844 <u>SECTION 19.</u> Consumer finance education board. (1) There is 845 hereby created a consumer finance education board, consisting of 846 the following ten (10) members:

847 (a) An employee of the Mississippi Attorney General's848 office, appointed by the Governor;

849 (b) An employee of the Department of Banking and850 Consumer Finance, appointed by the Governor;

851 (c) An employee of the Mississippi Home Corporation,852 appointed by the Governor;

853 (d) A representative of Mississippi minority advocacy854 groups, appointed by the Governor;

(e) A member of the Mississippi Bankers Association,
appointed by the Speaker of the House of Representatives;
(f) A member of the Mississippi Credit Union
Association, appointed by the Speaker of the House of

859 Representatives;

860 (g) A representative of the Mississippi real estate 861 industry, appointed by the Speaker of the House of 862 Representatives;

863 (h) A member of the Mississippi mortgage brokers864 association, appointed by the Lieutenant Governor;

865 (i) A representative of the financial services866 industry, appointed by the Lieutenant Governor;

867 (j) A representative of consumer advocacy868 organizations, appointed by the Lieutenant Governor.

869 Geographically diverse representation of the state shall (2) 870 be considered in making appointments. Of the initial appointments 871 to the board, four (4) shall be for a term ending December 31, 872 2011, four (4) shall be for a term ending December 31, 2012, and 873 four (4) shall be for a term ending December 31, 2013. 874 Thereafter, terms of office are for three (3) years, commencing on the first day of January and ending on the thirty-first day of 875 December. Each member shall hold office from the date of the 876 877 member's appointment until the end of the term for which the 878 member is appointed. Prior to assuming the duties of office, each member shall subscribe to, and file with the Secretary of State, 879 the constitutional oath of office. Vacancies that occur on the 880 881 board shall be filled in the manner prescribed for regular 882 appointments to the board. A member appointed to fill a vacancy occurring prior to the expiration of the term for which the 883 884 member's predecessor was appointed shall hold office for the 885 remainder of that predecessor's term. A member shall continue in

office subsequent to the expiration date of the member's term until the member's successor takes office or until sixty (60) days have elapsed, whichever occurs first. No person shall serve as a member of the board for more than two (2) consecutive terms.

890 (3) Annually, upon the qualification of the members 891 appointed in that year, the board shall organize by selecting from 892 its members a chairperson. The board shall meet at least once 893 each calendar quarter to conduct its business with the place of 894 future meetings to be decided by a vote of its members. Each 895 member shall be provided with written notice of the time and place 896 of each board meeting at least ten (10) days prior to the 897 scheduled date of the meeting. A majority of the members of the 898 board constitutes a quorum to transact and vote on all business 899 coming before the board.

900 (4) (a) The Governor shall call the first meeting of the 901 Consumer Finance Education Board. At that meeting, and annually 902 thereafter, the board shall elect a chairperson for a one-year 903 term and may elect members to other positions on the board as the 904 board considers necessary or appropriate.

905 (b) Each member of the board shall receive the uniform 906 per diem for public officers pursuant to Section 25-3-69 for each 907 day employed in the discharge of the member's official duties, and 908 the member's actual and necessary expenses incurred in the 909 discharge of those duties pursuant to Section 25-3-41.

910 (5) The board may obtain services from any state agency, 911 including, but not limited to, the Department of Banking and 912 Consumer Finance or its successor agency.

913 <u>SECTION 20.</u> Additional duties of Consumer Finance Education 914 Board. (1) In addition to any other duties imposed on the 915 Consumer Finance Education Board by Section 19 of this act, the 916 board shall:

917 (a) Analyze and investigate, on its own initiative, the 918 policies and practices of state agencies, nonprofit entities, and

919 businesses, inasmuch as such policies and practices address 920 financial literacy, access by state residents to financial 921 information, education, and resources, prevention of foreclosures 922 and bankruptcies, prepurchase and postpurchase counseling and 923 education for homebuyers, and small loan counseling and education 924 for borrowers;

925 (b) Provide an annual report and consultation and 926 recommendations to the Governor, the Legislature, state agencies, 927 nonprofit entities, and businesses based on the board's findings;

Coordinate and provide resources and assistance to 928 (C) 929 state agencies, nonprofit entities, and businesses in the 930 furtherance of those entities' efforts to improve financial 931 literacy, access by state residents to financial information, 932 education, and resources, prevention of foreclosures and 933 bankruptcies, prepurchase and postpurchase counseling and 934 education for homebuyers, and small loan counseling and education for borrowers. 935

936 (d) Provide financial assistance to Mississippians
937 through grants and utilize these same funds to provide grants to
938 design, develop, and implement any other programs described in
939 this section.

940 (e) Receive grants for the implementation of this941 section.

942 (2) The board may assign and delegate the execution of its 943 duties to smaller groups of its own members, which shall include 944 committees specifically chartered to address all of the following 945 issues:

946 (a) The needs of persons, ages eighteen (18) to
947 twenty-five (25), in the context of the objectives enumerated in
948 subsection (1) of this section;

949 (b) The needs of persons, classified as needy, based on
950 a household adjusted gross income equal to or less than two
951 hundred percent (200%) of the poverty level or the earned income

amount described in Section 32 of the Internal Revenue Code of 1986, taking into account the size of the household, in the context of the objectives enumerated in subsection (1) of this section;

956 (c) The needs of persons, previously convicted of one 957 or more felonies, in the context of the objectives enumerated in 958 subsection (1) of this section;

959 (d) The needs of persons, characterized as vulnerable 960 by reason of advanced age, disability, minority, or other 961 demographic consideration, in the context of the objectives 962 enumerated in subsection (1) of this section;

963 (e) Any other group or issue identified by the board as964 worthy of particular attention.

965 The board shall create a pilot financial literacy and (3) counseling program, to be operated in the five (5) counties with 966 967 the highest mortgage foreclosure rates as of the effective date of 968 this act, and completion of which shall be recommended by mortgage 969 brokers and loan officers for any consumer seeking a mortgage loan 970 with origination fees greater than five percent (5%). Before a 971 mortgage broker permits a consumer to commit to such a loan, the 972 broker shall notify the consumer that the loan may have attributes 973 that are predatory. No person who offers education, advice, or counseling through the financial literacy and counseling program 974 shall be held liable for any damages incurred from actions taken 975 976 based on the education, advice, or counseling given.

977 SECTION 21. Sections 75-67-501, 75-67-503, 75-67-505, 75-67-507, 75-67-509, 75-67-511, 75-67-513, 75-67-515, 75-67-516, 75-67-517, 75-67-519, 75-67-521, 75-67-523, 75-67-525, 75-67-527, 980 75-67-529, 75-67-531, 75-67-533, 75-67-535, 75-67-537 and 981 75-67-539, Mississippi Code of 1972, which create the Mississippi

982 Check Cashers Act, are hereby repealed.

983 SECTION 22. This act shall take effect and be in force from 984 and after July 1, 2010.

S. B. No. 2584	
10/SS26/R693	ST: Short-Term Lender Law; create and repeal MS
PAGE 30	Check Cashers Act.