By: Senator(s) Hewes, Jackson (11th)

To: Judiciary, Division B

COMMITTEE SUBSTITUTE FOR SENATE BILL NO. 3028

AN ACT TO CREATE THE MISSISSIPPI VEHICLE PROTECTION PRODUCT 1 2 ACT; TO DEFINE CERTAIN TERMS FOR THE PURPOSE OF THIS ACT; TO PROVIDE THAT VEHICLE PROTECTION DEVICE, SYSTEM OR SERVICE THAT IS SOLD IN THIS STATE WITH A WARRANTY MUST MEET CERTAIN REQUIREMENTS 3 4 PRESCRIBED BY THIS ACT; TO PROVIDE THAT VEHICLE PROTECTION 5 б WARRANTIES ARE NOT CONTRACTS OF INSURANCE AND ARE EXEMPT FROM THE 7 LAW REGULATING INSURANCE; TO REQUIRE WARRANTORS OF VEHICLE 8 PROTECTION PRODUCTS TO REGISTER WITH THE MOTOR VEHICLE COMMISSION; 9 TO REQUIRE CERTAIN FINANCIAL RESPONSIBILITY OR WARRANTY REIMBURSEMENTS TO BE MAINTAINED BY A WARRANTOR; TO REQUIRE 10 WARRANTORS TO DISCLOSE CERTAIN INFORMATION TO THE WARRANTY HOLDER; 11 TO PROHIBIT CERTAIN ACTS OF WARRANTORS; TO REQUIRE WARRANTORS TO 12 RETAIN AN ACCURATE RECORD OF ACCOUNTS, BOOKS AND RECORDS 13 CONCERNING TRANSACTIONS REGULATED BY THIS ACT; TO AUTHORIZE THE 14 15 MOTOR VEHICLE COMMISSION TO ESTABLISH CERTAIN ADMINISTRATIVE 16 SANCTIONS AND IMPOSE PENALTIES FOR VIOLATIONS OF THIS ACT; TO AUTHORIZE THE MOTOR VEHICLE COMMISSION TO ADOPT RULES AND 17 18 REGULATIONS RELATING TO THE IMPLEMENTATION OF THIS ACT; AND FOR 19 RELATED PURPOSES.

20 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 21 <u>SECTION 1.</u> This act shall be known and may be cited as the 22 "Mississippi Vehicle Protection Product Act."

23 SECTION 2. As used in this section:

(a) "Administrator" means a third party other than the
warrantor who is designated by the warrantor to be responsible for
the administration of vehicle protection product warranties.

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(b) "Motor Vehicle Commission" means the Mississippi Motor Vehicle Commission.

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hicle Commission. (c) "Incidental costs" means expenses specified in the

30 warranty incurred by the warranty holder related to the failure of 31 the vehicle protection product to perform as provided in the

32 warranty. Incidental costs may include, without limitation,

33 insurance policy deductibles, rental vehicle charges, the

34 difference between the actual value of the stolen vehicle at the

35 time of theft and the cost of a replacement vehicle, sales taxes,

36 registration fees, transaction fees and mechanical inspection 37 fees.

(d) "Vehicle protection product" means a vehicle 38 39 protection device, system or service that:

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40 (i) Is installed on or applied to a vehicle; 41 Is designed to prevent loss or damage to a (ii) 42 vehicle from a specific cause; and

(iii) Includes a written warranty. The term "vehicle protection device, system or 44 (e) 45 service" shall include, without limitation, alarm systems, body part marking products, steering locks, window etch products, pedal 46 and ignition locks, fuel and ignition kill switches and 47 electronic, radio and satellite tracking devices. 48

49 (f) "Vehicle protection product warranty" or "warranty" means a written agreement by a warrantor that provides that if the 50 51 vehicle protection product fails to prevent loss or damage to a 52 vehicle from a specific cause, then the warranty holder shall be paid specified incidental costs by the warrantor as a result of 53 54 the failure of the vehicle protection product to perform pursuant 55 to the terms of the warranty.

56 (g) "Vehicle protection product warrantor" or 57 "warrantor" means a person who is contractually obligated to the 58 warranty holder under the terms of the vehicle protection product 59 warranty agreement. "Warrantor" does not include an authorized 60 insurer.

(h) "Warranty holder" means the person who purchases a 61 62 vehicle protection product or who is a permitted transferee.

"Warranty reimbursement insurance policy" means a 63 (i) 64 policy of insurance that is issued to the vehicle protection 65 product warrantor to provide reimbursement to the warrantor or to pay on behalf of the warrantor all covered contractual obligations 66 67 incurred by the warrantor under the terms and conditions of the

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68 insured vehicle protection product warranties sold by the 69 warrantor.

70 <u>SECTION 3.</u> (1) No vehicle protection product may be sold or 71 offered for sale in this state unless the seller, warrantor and 72 administrator, if any, comply with the provisions of this act.

73 (2) A vehicle protection product warranty provided or sold74 in compliance with this act is not a contract of insurance.

75 (3) Warranties, indemnity agreements and guarantees that are 76 not provided as a part of a vehicle protection product are not 77 subject to the provisions of this act.

78 <u>SECTION 4.</u> (1) A person may not operate as a warrantor or 79 represent to the public that the person is a warrantor unless the 80 person is registered with the Motor Vehicle Commission on a form 81 prescribed by the Motor Vehicle Commission.

82 (2) Warrantor registration records shall be filed annually
83 and shall be updated by the warrantor within thirty (30) days of
84 any change. The registration records shall contain the following
85 information:

86 (a) The warrantor's name, any other names under which
87 the warrantor does business in the state, principal office address
88 and telephone number;

(b) The names of the warrantor's executive officer or
officers directly responsible for the warrantor's vehicle
protection product business;

92 (c) The name, address and telephone number of any 93 administrators designated by the warrantor to be responsible for 94 the administration of vehicle protection product warranties in 95 this state;

96 (d) A copy of the warranty reimbursement insurance 97 policy or policies or other financial information required by 98 Section 6 below;

99 (e) A copy of each warranty the warrantor proposes to 100 use in this state; and S. B. No. 3028 * SS26/ R884CS. 1*

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101 (f) A statement indicating under which provision of 102 Section 5 of this act that the warrantor qualifies to do business 103 in this state as a warrantor.

104 (3) The Motor Vehicle Commission may charge each registrant 105 a reasonable fee to offset the cost of processing the registration 106 and maintaining the records. Such fee shall be set by the Motor 107 Vehicle Commission in an amount not to exceed the amount necessary 108 to defray the Motor Vehicle Commission's expenses in administering 109 this act.

110 (4) If a registrant fails to register by the renewal 111 deadline, the Motor Vehicle Commission shall give the registrant written notice of the failure and the registrant will have thirty 112 113 (30) days to complete the renewal of the registration before the registration is revoked. Revocation for failure to renew a 114 registration does not require any additional notice or a hearing. 115 116 (5) An administrator or person who sells or solicits a sale 117 of a vehicle protection product but who is not a warrantor shall 118 not be required to register as a warrantor or be licensed under 119 the insurance laws of this state to sell vehicle protection 120 products.

121 <u>SECTION 5.</u> (1) No vehicle protection product shall be sold 122 or offered for sale in this state unless the vehicle protection 123 product warrantor can prove financial solvency as provided under 124 subsection (2) of this section or is insured under a warranty 125 insurance policy meeting the following conditions in order to 126 ensure adequate performance under the warranty:

(a) The warranty reimbursement insurance policy is issued by an insurer authorized to do business in this state and provides that the insurer will pay to, or on behalf of, the warrantor one hundred percent (100%) of all sums that the warrantor is legally obligated to pay according to the warrantor's contractual obligations under the warrantor's vehicle protection product warranty;

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(b) A true and correct copy of the warrantyreimbursement insurance policy has been filed with the MotorVehicle Commission by the warrantor; and

137 (c) The policy contains the provisions required by138 Section 6 of this act.

(2) As an alternative to warranty reimbursement insurance
under subsection (1) of this section, the vehicles protection
warrantor or its parent company must:

142 (a) Maintain a net worth of stockholders' equity of
143 Fifty Million Dollars (\$50,000,000.00); and

144 Provide the Motor Vehicle Commission with a copy of (b) 145 the warrantor's or the warrantor's parent company's most recent 146 Form 10-K or Form 20-F filed with the Securities Exchange 147 Commission within the last calendar year or, if the warrantor does not file with the Securities Exchange Commission, a copy of the 148 149 warrantor's or the warrantor's parent company's audited financial 150 statements that shows a net worth of the warrantor or its parent company of at least Fifty Million Dollars (\$50,000,000.00). 151 Ιf 152 the warrantor's parent company's Form 10-K, Form 20-F or audited 153 financial statements are filed to meet the warrantor's financial 154 stability requirement, then the parent company shall agree to 155 guarantee the obligations of the warrantor relating to the 156 warranties issued by the warrantor in this state. The audited 157 financial statements filed pursuant to this subsection shall be exempt from public disclosure under the Mississippi Public Records 158 159 Act of 1983.

160 **SECTION 6.** No warranty reimbursement insurance policy shall 161 be issued, sold or offered for sale in this state unless the 162 policy meets the following conditions:

(a) The policy states that the issuer of the policy will reimburse or pay on behalf of the vehicle protection product warrantor all covered sums which the warrantor is legally obligated to pay, or will provide all service that the warrantor S. B. No. 3028 *SS26/R884CS.1* 07/SS26/R884CS.1 PAGE 5 167 is legally obligated to perform according to the warrantor's 168 contractual obligations under the provisions of the insured 169 warranties sold by the warrantor;

(b) The policy states that in the event that payment due under the terms of the warranty is not provided by the warrantor within sixty (60) days after proof of loss has been filed according to the terms of the warranty by the warranty holder, the warranty holder may file directly with the warranty reimbursement insurance company for reimbursement;

(c) The policy provides that a warranty reimbursement insurance company that insures a warranty shall be deemed to have received payment of the premium if the warranty holder paid for the vehicle protection product and the insurer's liability under the policy shall not be reduced or relieved by a failure of the warrantor, for any reason, to report the issuance of a warranty to the insurer; and

183 (d) The policy has the following provisions regarding184 cancellation of the policy:

(i) The issuer of a reimbursement insurance policy shall not cancel such policy until a notice of cancellation in writing has been mailed or delivered to the Motor Vehicle Commission and each insured warrantor;

(ii) The cancellation of a reimbursement insurance
policy shall not reduce the issuer's responsibility for vehicle
protection products sold prior to the date of cancellation; and

(iii) In the event an insurer cancels a policy that a warrantor has filed with the Motor Vehicle Commission, the warrantor shall do either of the following:

File a copy of a new policy with the Motor
 Vehicle Commission, before the termination of the prior policy,
 provided that there is no lapse in coverage following the
 termination of the prior policy; or

Discontinue acting as a warrantor as of
 the termination date of the policy until a new policy becomes
 effective and is accepted by the Motor Vehicle Commission.
 SECTION 7. (1) Every vehicle protection product warranty

203 shall be written in clear, understandable language and shall be 204 printed or typed in an easy-to-read point size and font and shall 205 not be sold or offered for sale in the state unless the warranty:

206 (a) Contains a disclosure that reads substantially as
207 follows: "This agreement is a product warranty and is not
208 insurance.";

(b) Identifies the warrantor, the administrator (ifany), the seller and the warranty holder;

(c) Sets forth the procedure for making a claim,including a telephone number;

(d) Sets forth the total purchase price and the terms under which it is to be paid, however, the purchase price is not required to be preprinted on the vehicle protection product warranty and may be negotiated with the consumer at the time of sale;

(e) Sets forth any terms, restrictions or conditionsgoverning transferability of the warranty, if any;

(f) Conspicuously sets forth all of the obligations and duties of the warranty holder such as the duty to protect against any further damage to the vehicle, the obligation to notify the warrantor in advance of any repair or other similar requirements, if any;

(g) Conspicuously states the existence of a deductible amount, if any;

(h) Specifies the payments or performance to be
provided under the warranty including payments for incidental
costs, the manner of calculation or determination of payments or
performance and any limitations, exceptions or exclusions;

231 (i) Sets forth the conditions on which substitution 232 will be allowed;

(j) Conspicuously states that the obligations of the 233 234 warrantor to the warranty holder are insured under a warranty 235 reimbursement insurance policy;

Conspicuously states that, in the event a warranty 236 (k) 237 holder must make a claim against a party other than the warranty reimbursement insurance policy issuer, the warranty holder is 238 239 entitled to make a direct claim against the insurer upon the 240 failure of the warrantor to pay any claim or meet any obligation 241 under the terms of the warranty within sixty (60) days after proof of loss has been filed with the warrantor; and 242

243 (1) Conspicuously states the name and address of the 244 issuer of the warranty reimbursement insurance policy. This information need not be preprinted on the warranty form but may be 245 246 stamped on the warranty.

(2) At the time of sale, the seller or warrantor shall 247 248 provide to the purchaser:

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(a) A copy of the vehicle protection product warranty; 250 or

251 A receipt or other written evidence of the purchase (b) 252 of the vehicle protection product and a copy of the warranty 253 within thirty (30) days of the date of purchase.

254 SECTION 8. (1) No vehicle protection product may be sold or offered for sale in this state unless the vehicle protection 255 256 product warranty clearly states the terms and conditions governing 257 the cancellation of the sale and warranty, if any.

258 (2) The warrantor may only cancel the warranty if the warranty holder does any of the following: 259

260 Fails to pay for the vehicle protection product; (a) 261 (b) Makes a material misrepresentation to the seller or 262 warrantor;

263 Commits fraud; or (C)

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264 (d) Substantially breaches the warranty holder's duties 265 under the warranty.

266 (3) A warrantor canceling a warranty shall mail written 267 notice of cancellation to the warranty holder at the last address 268 of the warranty holder in the warrantor's records at least thirty 269 (30) days prior to the effective date of the cancellation. The 270 notice shall state the effective date of the cancellation and the 271 reason for the cancellation.

SECTION 9. (1) Unless licensed as an insurance company, a 272 273 vehicle protection product warrantor shall not use in its name, 274 contracts or literature the words "insurance," "casualty," "surety," "mutual" or any other word that is descriptive of the 275 276 insurance, casualty or surety business, or that is deceptively 277 similar to the name or description of any insurance or surety corporation or any other vehicle protection product warrantor. 278 Α 279 warrantor may use the term "guaranty" or a similar word in the 280 warrantor's name.

(2) A vehicle protection product warrantor shall not make,
permit or cause any false or misleading statements, either oral or
written, in connection with the sale, offer to sell or
advertisement of a vehicle protection product.

(3) A vehicle protection product warrantor shall not permit or cause the omission of any material statement in connection with the sale, offer to sell or advertisement of a vehicle protection product.

(4) A vehicle protection product warrantor shall not make, permit or cause any false or misleading statements, either oral or written, about the performance required or payments that may be available under the vehicle protection product warranty.

(5) A vehicle protection product warrantor shall not make,
permit or cause any statement or practice that has the effect of
creating or maintaining a fraud.

296 (6) A vehicle protection product seller or warrantor may not 297 require as a condition of sale or financing that a retail 298 purchaser of a motor vehicle purchase a vehicle protection product 299 that is not installed on the motor vehicle at the time of sale.

300 **SECTION 10.** (1) All vehicle protection product warrantors 301 shall keep accurate accounts, books and records concerning 302 transactions regulated under this chapter.

303 (2) A vehicle protection product warrantor's accounts, books and records shall include: 304

305 (a) Copies of all vehicle protection product 306 warranties;

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The name and address of each warranty holder; and (b) 308 The dates, amounts and descriptions of all (C) 309 receipts, claims and expenditures.

A vehicle protection product warrantor shall retain all 310 (3) 311 required accounts, books and records pertaining to each warranty 312 holder for at least two (2) years after the specified period of coverage has expired. A warrantor discontinuing business in the 313 314 state shall maintain its records until it furnishes the Motor 315 Vehicle Commission satisfactory proof that it has discharged all 316 obligations to warranty holders in this state.

317 (4) Vehicle protection product warrantors shall make all 318 accounts, books and records concerning transactions regulated 319 under this act available to the Motor Vehicle Commission for the 320 purpose of examination.

SECTION 11. (1) (a) The Motor Vehicle Commission may 321 322 conduct examinations of warrantors, administrators or other 323 persons to enforce this act and protect warranty holders in this state. Upon request of the Motor Vehicle Commission, a warrantor 324 325 shall make available to the Motor Vehicle Commission all accounts, 326 books and records concerning vehicle protection products sold by 327 the warrantor that are necessary to enable the Motor Vehicle

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328 Commission to reasonably determine compliance or noncompliance 329 with this act.

(b) Any person or entity examined shall pay any and all 330 331 appropriate and reasonable costs incurred by the Motor Vehicle 332 Commission during the examination, including, but not limited to, 333 the compensation of such experts, actuaries, examiners or other 334 persons as may be contracted for by the Motor Vehicle Commission 335 or the Motor Vehicle Commission's designated appointee for the purpose of assisting in the examination. Such compensation shall 336 337 be fixed at a reasonable amount commensurate with usual 338 compensation for like services and shall be contracted for in 339 accordance with applicable state contracting procedures, if 340 applicable.

The Motor Vehicle Commission may take action that is 341 (2) necessary or appropriate to enforce the provisions of this act and 342 343 the Motor Vehicle Commission's rules and orders and to protect 344 warranty holders in this state. If a person or entity violates this act and the Motor Vehicle Commission reasonably believes such 345 346 violation threatens to cause irreparable loss or injury to the 347 property or business of any person or company located in this 348 state, the Motor Vehicle Commission may:

(a) Issue an order directed to that warrantor to cease
and desist from engaging in further acts, practices or
transactions that are causing the conduct;

352 (b) Issue an order prohibiting that warrantor from
353 selling or offering for sale vehicle protection products in
354 violation of this act;

355 (c) Issue an order imposing a civil penalty on that 356 warrantor; or

357 (d) Issue any combination of paragraphs (a) through (c)358 of this subsection, as applicable.

359 (3) The Motor Vehicle Commission may bring an action in any360 court of

361 competent jurisdiction for an injunction or other appropriate 362 relief to enjoin threatened or existing violations of this act or 363 of the Motor Vehicle Commission's orders or rules. An action 364 filed under this section also may seek restitution on behalf of 365 persons aggrieved by a violation of this act or orders or rule of 366 the Motor Vehicle Commission.

367 (4) A person or entity who is found to have violated this act or orders or rules of the Motor Vehicle Commission may be 368 369 ordered to pay to the Motor Vehicle Commission a civil penalty in 370 an amount, determined by the Motor Vehicle Commission, of not more 371 than Five Hundred Dollars (\$500.00) per violation and not more than Ten Thousand Dollars (\$10,000.00) in the aggregate for all 372 373 violations of a similar nature. For purposes of this section, 374 violations shall be of a similar nature if the violation consists 375 of the same or similar course of conduct, action or practice, 376 irrespective of the number of times the conduct, action or 377 practice is determined to be a violation of this act.

378 <u>SECTION 12.</u> (1) Any warrantor doing business in this state 379 in accordance with this act shall be deemed to have appointed the 380 Motor Vehicle Commission its true and lawful attorney upon whom 381 may be served all lawful process in any action or proceeding 382 against it.

383 (2) Any warrantor doing business in this state, operating 384 without the authority provided by this act, shall be deemed to 385 have appointed the Secretary of State to be its true and lawful 386 attorney upon whom may be served all lawful process in any action 387 or proceeding against it.

388 SECTION 13. The Motor Vehicle Commission may adopt rules and regulations to establish procedures for implementing the 389 390 provisions of this act as are necessary. Such rules and regulations shall include disclosures for the benefit of the 391 392 warranty holder, record keeping requirements, registration fees, 393 penalties and procedures for public complaints. Such rules and * SS26/ R884CS. 1* S. B. No. 3028 07/SS26/R884CS.1 PAGE 12

394 regulations shall also include the conditions under which surplus 395 lines insurers may be rejected for the purpose of underwriting 396 vehicle protection product warranty agreements.

397 SECTION 14. This act applies to all vehicle protection 398 products sold or offered for sale on or after July 1, 2007. The 399 failure of any person to comply with this act before July 1, 2007, 400 shall not be admissible in any court proceeding, administrative proceeding, arbitration or alternative dispute resolution 401 402 proceeding and may not otherwise be used to prove that the action 403 of any person or the affected vehicle protection product was 404 unlawful or otherwise improper.

405 **SECTION 15.** The adoption of this act does not imply that a 406 vehicle protection product warranty constituted insurance prior to 407 the effective date of this act.

408 **SECTION 16.** This act shall take effect and be in force from 409 and after July 1, 2007.