By: Senator(s) Kirby

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To: Insurance

SENATE BILL NO. 2882

1 2 3 4 5 6	AN ACT TO AMEND SECTION 83-9-5, MISSISSIPPI CODE OF 1972, TO PROVIDE THAT AN INDIVIDUAL OR GROUP SPECIFIED DISEASE INSURANCE POLICY THAT USES THE TERM "ACTUAL CHARGE" OR "ACTUAL FEE" MUST DEFINE THE TERMS AS THE AMOUNT ACTUALLY PAID BY OR ON BEHALF OF THE INSURED AND ACCEPTED BY A PROVIDER FOR SERVICES PROVIDED; AND FOR RELATED PURPOSES.
7	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
8	SECTION 1. Section 83-9-5, Mississippi Code of 1972, is
9	amended as follows:
10	83-9-5. (1) Required provisions. Except as provided in
11	subsection (3) of this section, each such policy delivered or
12	issued for delivery to any person in this state shall contain the
13	provisions specified in this subsection in the words in which the
14	same appear in this section. However, the insurer may, at its
15	option, substitute for one or more of such provisions,
16	corresponding provisions of different wording approved by the
17	commissioner which are in each instance not less favorable in any
18	respect to the insured or the beneficiary. Such provisions shall
19	be preceded individually by the caption appearing in this
20	subsection or, at the option of the insurer, by such appropriate
21	individual or group captions or subcaptions as the commissioner
22	may approve.
23	As used in this section, the term "insurer" means a health
24	maintenance organization, an insurance company or any other entity
25	responsible for the payment of benefits under a policy or contract
26	of accident and sickness insurance; however, the term "insurer"
27	shall not mean a liquidator, rehabilitator, conservator or
28	receiver or third-party administrator of any health maintenance

organization, insurance company or other entity responsible for

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- 30 the payment of benefits which is in liquidation, rehabilitation or
- 31 conservation proceedings, nor shall it mean any responsible
- 32 guaranty association. Further, no cause of action shall accrue
- 33 against a liquidator, rehabilitator, conservator or receiver or
- 34 third-party administrator of any health maintenance organization,
- 35 insurance company or other entity responsible for the payment of
- 36 benefits which is in liquidation, rehabilitation or conservation
- 37 proceedings or any responsible guaranty association under
- 38 subsection (1)(h)3 of this section or any policy provision in
- 39 accordance therewith.
- 40 (a) A provision as follows:
- 41 Entire contract; changes: This policy, including the
- 42 endorsements and the attached papers, if any, constitutes the
- 43 entire contract of insurance. No change in this policy shall be
- 44 valid until approved by an executive officer of the insurer and
- 45 unless such approval be endorsed hereon or attached hereto. No
- 46 agent has authority to change this policy or to waive any of its
- 47 provisions.
- 48 (b) A provision as follows:
- Time limit on certain defenses:
- 1. After two (2) years from the date of issue of
- 51 this policy, no misstatements, except fraudulent misstatements,
- 52 made by the applicant in the application for such policy shall be
- 53 used to void the policy or to deny a claim for loss incurred or
- 54 disability (as defined in the policy) commencing after the
- 55 expiration of such two-year period.
- 56 (The foregoing policy provision shall not be so construed as
- 57 to effect any legal requirement for avoidance of a policy or
- 58 denial of a claim during such initial two-year period, nor to
- 159 limit the application of $\underline{\text{subsection}}$ (2)(a) and (2)(b) of this
- 60 section in the event of misstatement with respect to age or
- 61 occupation.)

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         (A policy which the insured has the right to continue in
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    force subject to its terms by the timely payment of premium (1)
    until at least age fifty (50) or, (2) in the case of a policy
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    issued after age forty-four (44), for at least five (5) years from
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    its date of issue, may contain in lieu of the foregoing the
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    following provision (from which the clause in parentheses may be
    omitted at the insurer's option) under the caption
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    "INCONTESTABLE":
         After this policy has been in force for a period of two (2)
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    years during the lifetime of the insured (excluding any period
    during which the insured is disabled), it shall become
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    incontestable as to the statements in the application.)
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                    2. No claim for loss incurred or disability (as
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    defined in the policy) commencing after two (2) years from the
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    date of issue of this policy shall be reduced or denied on the
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    ground that a disease or physical condition not excluded from
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    coverage by name or specific description effective on the date of
    loss had existed prior to the effective date of coverage of this
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    policy.
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               (c) A provision as follows:
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         Grace period:
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         A grace period of seven (7) days for weekly premium policies,
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    ten (10) days for monthly premium policies and thirty-one (31)
    days for all other policies will be granted for the payment of
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    each premium falling due after the first premium, during which
    grace period the policy shall continue in force.
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         (A policy which contains a cancellation provision may add, at
    the end of the above provision, "subject to the right of the
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    insurer to cancel in accordance with the cancellation provision
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    hereof."
         A policy in which the insurer reserves the right to refuse
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    any renewal shall have, at the beginning of the above provision,
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"unless not less than five (5) days prior to the premium due date

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- 95 the insurer has delivered to the insured or has mailed to his last
- 96 address as shown by the records of the insurer written notice of
- 97 its intention not to renew this policy beyond the period for which
- 98 the premium has been accepted.")
- 99 (d) A provision as follows:
- 100 Reinstatement:
- 101 If any renewal premium be not paid within the time granted
- 102 the insured for payment, a subsequent acceptance of premium by the
- 103 insurer or by any agent duly authorized by the insurer to accept
- 104 such premium, without requiring in connection therewith an
- 105 application for reinstatement, shall reinstate the policy.
- 106 However, if the insurer or such agent requires an application for
- 107 reinstatement and issues a conditional receipt for the premium
- 108 tendered, the policy will be reinstated upon approval of such
- 109 application by the insurer or, lacking such approval, upon the
- 110 forty-fifth day following the date of such conditional receipt
- 111 unless the insurer has previously notified the insured in writing
- 112 of its disapproval of such application. The reinstated policy
- 113 shall cover only loss resulting from such accidental injury as may
- 114 be sustained after the date of reinstatement and loss due to such
- 115 sickness as may begin more than ten (10) days after such date. In
- 116 all other respects the insured and insurer shall have the same
- 117 rights thereunder as they had under the policy immediately before
- 118 the due date of the defaulted premium, subject to any provisions
- 119 endorsed hereon or attached hereto in connection with the
- 120 reinstatement. Any premium accepted in connection with a
- 121 reinstatement shall be applied to a period for which premium has
- 122 not been previously paid, but not to any period more than sixty
- 123 (60) days prior to the date of reinstatement. (The last sentence
- 124 of the above provision may be omitted from any policy which the
- 125 insured has the right to continue in force subject to its terms by
- 126 the timely payment of premiums (1) until at least age fifty (50)

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or, (2) in the case of a policy issued after age forty-four (44),
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     for at least five (5) years from its date of issue.)
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               (e) A provision as follows:
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          Notice of claim:
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          Written notice of claim must be given to the insurer within
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     thirty (30) days after the occurrence or commencement of any loss
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     covered by the policy, or as soon thereafter as is reasonably
     possible. Notice given by or on behalf of the insured or the
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     beneficiary to the insurer at __
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                                                ____ (insert the
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     location of such office as the insurer may designate for the
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     purpose), or to any authorized agent of the insurer, with
     information sufficient to identify the insured, shall be deemed
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     notice to the insurer.
          (In a policy providing a loss of time benefit which may be
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     payable for at least two (2) years, an insurer may, at its option,
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     insert the following between the first and second sentences of the
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     above provision: "Subject to the qualifications set forth below,
     if the insured suffers loss of time on account of disability for
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     which indemnity may be payable for at least two (2) years, he
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     shall, at least once in every six (6) months after having given
     notice of claim, give to the insurer notice of continuance of said
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     disability, except in the event of legal incapacity. The period
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     of six (6) months following any filing of proof by the insured or
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     any payment by the insurer on account of such claim or any denial
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     of liability in whole or in part by the insurer shall be excluded
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     in applying this provision. Delay in the giving of such notice
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     shall not impair the insured's right to any indemnity which would
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     otherwise have accrued during the period of six (6) months
     preceding the date on which such notice is actually given.")
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               (f) A provision as follows:
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          Claim forms:
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          The insurer, upon receipt of a notice of claim, will furnish
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     to the claimant such forms as are usually furnished by it for
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- filing proofs of loss. If such forms are not furnished within

 fifteen (15) days after the giving of such notice, the claimant

 shall be deemed to have complied with the requirements of this

 policy as to proof of loss upon submitting, within the time fixed

 in the policy for filing proofs of loss, written proof covering

 the occurrence, the character and the extent of the loss for which
- 167 (g) A provision as follows:
- 168 Proofs of loss:

claim is made.

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- 169 Written proof of loss must be furnished to the insurer at its 170 said office, in case of claim for loss for which this policy provides any periodic payment contingent upon continuing loss, 171 172 within ninety (90) days after the termination of the period for which the insurer is liable, and in case of claim for any other 173 loss, within ninety (90) days after the date of such loss. 174 175 Failure to furnish such proof within the time required shall not 176 invalidate or reduce any claim if it was not reasonably possible to give proof within such time, provided such proof is furnished 177
- to give proof within such time, provided such proof is furnished as soon as reasonably possible and in no event, except in the
- 179 absence of legal capacity, later than one (1) year from the time
- 180 proof is otherwise required.
- 181 (h) A provision as follows:
- Time of payment of claims:
- 183 All benefits payable under this policy for any 184 loss, other than loss for which this policy provides any periodic 185 payment, will be paid within twenty-five (25) days after receipt 186 of due written proof of such loss in the form of a clean claim 187 where claims are submitted electronically, and will be paid within thirty-five (35) days after receipt of due written proof of such 188 189 loss in the form of clean claim where claims are submitted in 190 paper format. Benefits due under the policies and claims are 191 overdue if not paid within twenty-five (25) days or thirty-five
- 192 (35) days, whichever is applicable, after the insurer receives a

- 193 clean claim containing necessary medical information and other 194 information essential for the insurer to administer preexisting condition, coordination of benefits and subrogation provisions. A 195 196 "clean claim" means a claim received by an insurer for adjudication and which requires no further information, adjustment 197 198 or alteration by the provider of the services or the insured in 199 order to be processed and paid by the insurer. A claim is clean if it has no defect or impropriety, including any lack of 200 201 substantiating documentation, or particular circumstance requiring 202 special treatment that prevents timely payment from being made on 203 the claim under this provision. A clean claim includes
- 206 A clean claim does not include any of the following:
- 207 a. A duplicate claim, which means an original claim and its duplicate when the duplicate is filed within thirty

resubmitted claims with previously identified deficiencies

209 (30) days of the original claim;

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corrected.

- 210 b. Claims which are submitted fraudulently or 211 that are based upon material misrepresentations;
- 212 c. Claims that require information essential 213 for the insurer to administer preexisting condition, coordination
- d. Claims submitted by a provider more than
 thirty (30) days after the date of service; if the provider does
 not submit the claim on behalf of the insured, then a claim is not
- 218 clean when submitted more than thirty (30) days after the date of
- 219 billing by the provider to the insured.

of benefits or subrogation provisions; or

- Not later than twenty-five (25) days after the date the insurer actually receives an electronic claim, the insurer shall pay the appropriate benefit in full, or any portion of the claim
- 223 that is clean, and notify the provider (where the claim is owed to
- 224 the provider) or the insured (where the claim is owed to the
- insured) of the reasons why the claim or portion thereof is not S. B. No. 2882 *SS02/R1147*

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clean and will not be paid and what substantiating documentation
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     and information is required to adjudicate the claim as clean.
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     later than thirty-five (35) days after the date the insurer
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     actually receives a paper claim, the insurer shall pay the
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     appropriate benefit in full, or any portion of the claim that is
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     clean, and notify the provider (where the claim is owed to the
     provider) or the insured (where the claim is owed to the insured)
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     of the reasons why the claim or portion thereof is not clean and
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     will not be paid and what substantiating documentation and
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     information is required to adjudicate the claim as clean.
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     claim or portion thereof resubmitted with the supporting
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     documentation and information requested by the insurer shall be
     paid within twenty (20) days after receipt.
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          For purposes of this provision, the term "pay" means that the
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     insurer shall either send cash or a cash equivalent by United
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     States mail, or send cash or a cash equivalent by other means such
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     as electronic transfer, in full satisfaction of the appropriate
     benefit due the provider (where the claim is owed to the provider)
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     or the insured (where the claim is owed to the insured).
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     calculate the extent to which any benefits are overdue, payment
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     shall be treated as made on the date a draft or other valid
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     instrument was placed in the United States mail to the last known
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     address of the provider (where the claim is owed to the provider)
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     or the insured (where the claim is owed to the insured) in a
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     properly addressed, postpaid envelope, or, if not so posted, or
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     not sent by United States mail, on the date of delivery of payment
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     to the provider or insured.
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                        Subject to due written proof of loss, all
     accrued benefits for loss for which this policy provides periodic
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     payment will be paid ____
                                      _____ (insert period for payment
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     which must not be less frequently than monthly), and any balance
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     remaining unpaid upon the termination of liability will be paid
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     within thirty (30) days after receipt of due written proof.
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- 259 If the claim is not denied for valid and proper 260 reasons by the end of the applicable time period prescribed in 261 this provision, the insurer must pay the provider (where the claim 262 is owed to the provider) or the insured (where the claim is owed 263 to the insured) interest on accrued benefits at the rate of one 264 and one-half percent (1-1/2%) per month accruing from the day 265 after payment was due on the amount of the benefits that remain 266 unpaid until the claim is finally settled or adjudicated. 267 Whenever interest due pursuant to this provision is less than One 268 Dollar (\$1.00), such amount shall be credited to the account of
- 4. In the event the insurer fails to pay benefits when due, the person entitled to such benefits may bring action to recover such benefits, any interest which may accrue as provided in subsection (1)(h)3 of this section and any other damages as may be allowable by law.

the person or entity to whom such amount is owed.

- 275 (i) A provision as follows:
- 276 Payment of claims:

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277 Indemnity for loss of life will be payable in accordance with 278 the beneficiary designation and the provisions respecting such payment which may be prescribed herein and effective at the time 279 280 of payment. If no such designation or provision is then 281 effective, such indemnity shall be payable to the estate of the 282 Any other accrued indemnities unpaid at the insured's 283 death may, at the option of the insurer, be paid either to such 284 beneficiary or to such estate. All other indemnities will be 285 payable to the insured. When payments of benefits are made to an 286 insured directly for medical care or services rendered by a health care provider, the health care provider shall be notified of such 287 288 payment. The notification requirement shall not apply to a 289 fixed-indemnity policy, a limited benefit health insurance policy, 290 medical payment coverage or personal injury protection coverage in a motor vehicle policy, coverage issued as a supplement to liability insurance or workers' compensation.

293 (The following provisions, or either of them, may be included

294 with the foregoing provision at the option of the insurer: "If

295 any indemnity of this policy shall be payable to the estate of the

296 insured, or to an insured or beneficiary who is a minor or

297 otherwise not competent to give a valid release, the insurer may

298 pay such indemnity, up to an amount not exceeding \$_____

299 (insert an amount which must not exceed One Thousand Dollars

300 (\$1,000.00)), to any relative by blood or connection by marriage

301 of the insured or beneficiary who is deemed by the insurer to be

equitably entitled thereto. Any payment made by the insurer in

good faith pursuant to this provision shall fully discharge the

304 insurer to the extent of such payment."

"Subject to any written direction of the insured in the application or otherwise, all or a portion of any indemnities provided by this policy on account of hospital, nursing, medical or surgical services may, at the insurer's option and unless the insured requests otherwise in writing not later than the time of filing proofs of such loss, be paid directly to the hospital or person rendering such services; but it is not required that the service be rendered by a particular hospital or person.")

(j) A provision as follows:

314 Physical examinations:

The insurer at his own expense shall have the right and opportunity to examine the person of the insured when and as often as it may reasonably require during the pendency of a claim

318 hereunder.

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319 (k) A provision as follows:

320 Legal actions:

No action at law or in equity shall be brought to recover on

322 this policy prior to the expiration of sixty (60) days after

323 written proof of loss has been furnished in accordance with the

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- 324 requirements of this policy. No such action shall be brought
- 325 after the expiration of three (3) years after the time written
- 326 proof of loss is required to be furnished.
- 327 (1) A provision as follows:
- 328 Change of beneficiary:
- 329 Unless the insured makes an irrevocable designation of
- 330 beneficiary, the right to change the beneficiary is reserved to
- 331 the insured, and the consent of the beneficiary or beneficiaries
- 332 shall not be requisite to surrender or assignment of this policy,
- 333 or to any change of beneficiary or beneficiaries, or to any other
- 334 changes in this policy.
- 335 (The first clause of this provision, relating to the
- 336 irrevocable designation of beneficiary, may be omitted at the
- 337 insurer's option.)
- 338 (2) Other provisions. Except as provided in subsection (3)
- 339 of this section, no such policy delivered or issued for delivery
- 340 to any person in this state shall contain provisions respecting
- 341 the matters set forth below unless such provisions are in the
- 342 words in which the same appear in this section. However, the
- 343 insurer may, at its option, use in lieu of any such provision a
- 344 corresponding provision of different wording approved by the
- 345 commissioner which is not less favorable in any respect to the
- 346 insured or the beneficiary. Any such provision contained in the
- 347 policy shall be preceded individually by the appropriate caption
- 348 appearing in this subsection or, at the option of the insurer, by
- 349 such appropriate individual or group captions or subcaptions as
- 350 the commissioner may approve.
- 351 (a) A provision as follows:
- 352 Change of occupation:
- 353 If the insured be injured or contract sickness after having
- 354 changed his occupation to one classified by the insurer as more
- 355 hazardous than that stated in this policy or while doing for
- 356 compensation anything pertaining to an occupation so classified,

357 the insurer will pay only such portion of the indemnities provided 358 in this policy as the premium paid would have purchased at the rates and within the limits fixed by the insurer for such more 359 360 hazardous occupation. If the insured changes his occupation to 361 one classified by the insurer as less hazardous than that stated 362 in this policy, the insurer, upon receipt of proof of such change 363 of occupation, will reduce the premium rate accordingly, and will 364 return the excess pro rata unearned premium from the date of 365 change of occupation or from the policy anniversary date 366 immediately preceding receipt of such proof, whichever is the most 367 In applying this provision, the classification of 368 occupational risk and the premium rates shall be such as have been 369 last filed by the insurer prior to the occurrence of the loss for 370 which the insurer is liable, or prior to date of proof of change in occupation, with the state official having supervision of 371 372 insurance in the state where the insured resided at the time this 373 policy was issued; but if such filing was not required, then the classification of occupational risk and the premium rates shall be 374 375 those last made effective by the insurer in such state prior to 376 the occurrence of the loss or prior to the date of proof of change 377 in occupation.

378 (b) A provision as follows:

379 Misstatement of age:

380 If the age of the insured has been misstated, all amounts 381 payable under this policy shall be such as the premium paid would 382 have purchased at the correct age.

(c) A provision as follows:

Relation of earnings to issuance:

If the total monthly amount of loss of time benefits promised for the same loss under all valid loss of time coverage upon the insured, whether payable on a weekly or monthly basis, shall exceed the monthly earnings of the insured at the time disability commenced or his average monthly earnings for the period of two

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390 (2) years immediately preceding a disability for which claim is 391 made, whichever is the greater, the insurer will be liable only 392 for such proportionate amount of such benefits under this policy 393 as the amount of such monthly earnings or such average monthly 394 earnings of the insured bears to the total amount of monthly 395 benefits for the same loss under all such coverage upon the 396 insured at the time such disability commences and for the return 397 of such part of the premiums paid during such two (2) years as shall exceed the pro rata amount of the premiums for the benefits 398 399 actually paid hereunder; but this shall not operate to reduce the 400 total monthly amount of benefits payable under all such coverage upon the insured below the sum of Two Hundred Dollars (\$200.00) or 401 402 the sum of the monthly benefits specified in such coverages, 403 whichever is the lesser, nor shall it operate to reduce benefits 404 other than those payable for loss of time. 405 (The foregoing policy provision may be inserted only in a 406 policy which the insured has the right to continue in force subject to its terms by the timely payment of premiums (1) until 407 408 at least age fifty (50) or, (2) in the case of a policy issued 409 after age forty-four (44), for at least five (5) years from its 410 date of issue. The insurer may, at its option, include in this 411 provision a definition of "valid loss of time coverage," approved 412 as to form by the commissioner, which definition shall be limited 413 in subject matter to coverage provided by governmental agencies or 414 by organizations subject to regulations by insurance law or by 415 insurance authorities of this or any other state of the United 416 States or any province of Canada, or to any other coverage the 417 inclusion of which may be approved by the commissioner, or any 418 combination of such coverages. In the absence of such definition, 419 such term shall not include any coverage provided for such insured 420 pursuant to any compulsory benefit statute (including any workers' 421 compensation or employer's liability statute), or benefits

422 provided by union welfare plans or by employer or employee benefit 423 organizations.) 424 (d) A provision as follows: 425 Unpaid premium: 426 Upon the payment of a claim under this policy, any premium 427 then due and unpaid or covered by any note or written order may be deducted therefrom. 428 429 (e) A provision as follows: 430 Cancellation: 431 The insurer may cancel this policy at any time by written 432 notice delivered to the insured, or mailed to his last address as shown by the records of the insurer, stating when, not less than 433 434 five (5) days thereafter, such cancellation shall be effective; 435 and after the policy has been continued beyond its original term, the insured may cancel this policy at any time by written notice 436 437 delivered or mailed to the insurer, effective upon receipt or on 438 such later date as may be specified in such notice. In the event of cancellation, the insurer will return promptly the unearned 439 440 portion of any premium paid. If the insured cancels, the earned 441 premium shall be computed by the use of the short-rate table last 442 filed with the state official having supervision of insurance in the state where the insured resided when the policy was issued. 443 444 If the insurer cancels, the earned premium shall be computed pro 445 Cancellation shall be without prejudice to any claim 446 originating prior to the effective date of cancellation. 447 (f) A provision as follows: 448 Conformity with state statutes: 449 Any provision of this policy which, on its effective date, is in conflict with the statutes of the state in which the insured 450 451 resides on such date is hereby amended to conform to the minimum requirements of such statutes. 452 453 (g) A provision as follows:

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Illegal occupation:

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The insurer shall not be liable for any loss to which a contributing cause was the insured's commission of or attempt to commit a felony or to which a contributing cause was the insured's being engaged in an illegal occupation.

- 459 (h) A provision as follows:
- 460 Intoxicants and narcotics:

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- The insurer shall not be liable for any loss sustained or contracted in consequence of the insured's being intoxicated or under the influence of any narcotic unless administered on the advice of a physician.
- 465 Inapplicable or inconsistent provisions. provision of this section is in whole or in part inapplicable to 466 467 or inconsistent with the coverage provided by a particular form of 468 policy, the insurer, with the approval of the commissioner, shall 469 omit from such policy any inapplicable provision or part of a 470 provision, and shall modify any inconsistent provision or part of 471 the provision in such manner as to make the provision as contained in the policy consistent with the coverage provided by the policy. 472
 - (4) Order of certain policy provisions. The provisions which are the subject of subsections (1) and (2) of this section, or any corresponding provisions which are used in lieu thereof in accordance with such subsections, shall be printed in the consecutive order of the provisions in such subsections or, at the option of the insurer, any such provision may appear as a unit in any part of the policy, with other provisions to which it may be logically related, provided the resulting policy shall not be in whole or in part unintelligible, uncertain, ambiguous, abstruse or likely to mislead a person to whom the policy is offered, delivered or issued.
- 484 (5) **Third-party ownership.** The word "insured," as used in 485 Sections 83-9-1 through 83-9-21, Mississippi Code of 1972, shall not be construed as preventing a person other than the insured 487 with a proper insurable interest from making application for and S. B. No. 2882 *SS02/R1147*

owning a policy covering the insured, or from being entitled under such a policy to any indemnities, benefits and rights provided therein.

(6) Requirements of other jurisdictions.

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- delivered or issued for delivery to any person in this state, may contain any provision which is not less favorable to the insured or the beneficiary than the provisions of Sections 83-9-1 through 83-9-21, Mississippi Code of 1972, and which is prescribed or required by the law of the state under which the insurer is organized.
- (b) Any policy of a domestic insurer may, when issued for delivery in any other state or country, contain any provision permitted or required by the laws of such other state or country.
 - (7) Filing procedure. The commissioner may make such reasonable rules and regulations concerning the procedure for the filing or submission of policies subject to the cited sections as are necessary, proper or advisable to the administration of said sections. This provision shall not abridge any other authority granted the commissioner by law.

(8) Administrative penalties.

509 (a) If the commissioner finds that an insurer, during 510 any calendar year, has paid at least eighty-five percent (85%), 511 but less than ninety-five percent (95%), of all clean claims 512 received from all providers during that year in accordance with the provisions of subsection (1)(h) of this section, the 513 514 commissioner may levy an aggregate penalty in an amount not to exceed Ten Thousand Dollars (\$10,000.00). If the commissioner 515 finds that an insurer, during any calendar year, has paid at least 516 517 fifty percent (50%), but less than eighty-five percent (85%), of all clean claims received from all providers during that year in 518 519 accordance with the provisions of subsection (1)(h) of this 520 section, the commissioner may levy an aggregate penalty in an

amount of not less than Ten Thousand Dollars (\$10,000.00) nor more 521 522 than One Hundred Thousand Dollars (\$100,000.00). If the 523 commissioner finds that an insurer, during any calendar year, has 524 paid less than fifty percent (50%) of all clean claims received from all providers during that year in accordance with the 525 526 provisions of subsection (1)(h) of this section, the commissioner 527 may levy an aggregate penalty in an amount not less than One Hundred Thousand Dollars (\$100,000.00) nor more than Two Hundred 528 529 Thousand Dollars (\$200,000.00). In determining the amount of any 530 fine, the commissioner shall take into account whether the failure 531 to achieve the standards in subsection (1)(h) of this section were due to circumstances beyond the control of the insurer. 532 533 insurer may request an administrative hearing to contest the 534 assessment of any administrative penalty imposed by the commissioner pursuant to this subsection within thirty (30) days 535 536 after receipt of the notice of assessment.

- (b) Examinations to determine compliance with subsection (1)(h) of this section may be conducted by the commissioner or any of his examiners. The commissioner may contract with qualified impartial outside sources to assist in examinations to determine compliance. The expenses of any such examinations shall be paid by the insurer examined.
- (c) Nothing in the provisions of subsection (1)(h) of this section shall require an insurer to pay claims that are not covered under the terms of a contract or policy of accident and sickness insurance.
- (d) An insurer and a provider may enter into an express written agreement containing timely claim payment provisions which differ from, but are at least as stringent as, the provisions set forth under subsection (1)(h) of this section, and in such case, the provisions of the written agreement shall govern the timely payment of claims by the insurer to the provider. If the express written agreement is silent as to any interest penalty where

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554	claims	are	not	paid	in	accordance	with	the	agreement,	the	interest
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- 555 penalty provision of subsection (1)(h)3 of this section shall
- 556 apply.
- (e) The commissioner may adopt rules and regulations
- 558 necessary to ensure compliance with this subsection.
- 559 (9) **Specified disease policies.** A specified disease policy
- 560 provides coverage for a specifically named disease or diseases.
- 561 An individual or group specified disease insurance policy that
- 562 uses the term "actual charge" or "actual fee" must define the
- 563 terms as the amount actually paid by or on behalf of the insured
- and accepted by a provider for services provided.
- 565 **SECTION 2.** (1) Except as provided by subsection (2) of this
- 566 section, the change in law made by this act applies to an
- 567 insurance policy delivered, issued for delivery, or renewed on or
- 568 after the effective date of this act.
- 569 (2) If an insurance policy in effect on the effective date
- of this act does not define "actual charge" or "actual fee," the
- 571 definitions in this act shall apply.
- 572 **SECTION 3.** This act shall take effect and be in force from
- 573 and after its passage.