By: Senator(s) White, Flowers

To: Public Utilities

SENATE BILL NO. 2651

AN ACT TO AMEND SECTIONS 19-5-303 AND 19-5-313, MISSISSIPPI 1 2 CODE OF 1972, TO INCLUDE VOICE OVER INTERNET PROTOCOL SERVICES 3 WITHIN THE SCOPE OF THE SERVICES SUBJECT TO WIRELINE EMERGENCY 4 E-911 CHARGES; TO ESTABLISH A PROCEDURE FOR SERVICE SUPPLIERS TO REPORT TO EMERGENCY COMMUNICATIONS DISTRICTS REGARDING SERVICES 5 б AND COLLECTIONS; TO PROVIDE A CIVIL PENALTY IN CASES WHERE SERVICE 7 PROVIDERS FAIL TO MAKE REPORTS OR AUDITS REQUIRED BY LAW; TO AMEND 8 SECTIONS 19-5-331 AND 19-5-333, MISSISSIPPI CODE OF 1972, TO INCLUDE PREPAID CELLULAR TELEPHONE SERVICE WITHIN THE SCOPE OF THE 9 COMMERCIAL MOBILE RADIO SERVICE BOARD AND TO AUTHORIZE THE BOARD 10 11 TO REQUIRE AUDITS OF CMRS SERVICE PROVIDERS; AND FOR RELATED PURPOSES. 12

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: SECTION 1. Section 19-5-303, Mississippi Code of 1972, is amended as follows:

16 19-5-303. For purposes of Sections 19-5-301 through 17 19-5-317, the following words and terms shall have the following

18 meanings, unless the context clearly indicates otherwise:

(a) "Exchange access facilities" shall mean all lines
provided by the service supplier for the provision of local
exchange service as defined in existing general subscriber
services tariffs.

(b) "Tariff rate" shall mean the rate or rates billed by a service supplier as stated in the service supplier's tariffs and approved by the Public Service Commission, which represent the service supplier's recurring charges for exchange access facilities, exclusive of all taxes, fees, licenses or similar charges whatsoever.

29 (c) "District" shall mean any communications district 30 created pursuant to Sections 19-5-301 et seq., or by local and 31 private act of the State of Mississippi.

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(d) "Service supplier" shall mean any person providing
 exchange telephone service <u>or VoIP service</u> to any service user
 throughout the county.

35 (e) "Service user" shall mean any person, not otherwise
36 exempt from taxation, who is provided exchange telephone service
37 <u>or VoIP service</u> in the county or state.

38 (f) "E911" shall mean Enhanced Universal Emergency Number Service or Enhanced 911 Service, which is a telephone 39 exchange communications service whereby a Public Safety Answering 40 41 Point (PSAP) designated by the county or local communications district may receive telephone calls dialed to the telephone 42 number 911. E911 Service includes lines and equipment necessary 43 44 for the answering, transferring and dispatching of public 45 emergency telephone calls originated by persons within the serving area who dial 911. Enhanced 911 Service includes the displaying 46 47 of the name, address and other pertinent caller information as may 48 be supplied by the service supplier.

(g) "Basic 911" shall mean a telephone service terminated in designated Public Safety Answering Points accessible by the public through telephone calls dialed to the telephone number 911. Basic 911 is a voice service and does not display address or telephone number information.

54 (h) "Shared tenant services (STS)" shall mean any 55 telephone service operation supplied by a party other than a 56 regulated local exchange telephone service supplier for which a charge is levied. Such services shall include, but not be limited 57 58 to, apartment building systems, hospital systems, office building systems and other systems where dial tone is derived from 59 connection of tariffed telephone trunks or lines connected to a 60 private branch exchange telephone system. 61

62 (i) "Private branch exchange (PBX)" shall mean any 63 telephone service operation supplied by a party other than a 64 regulated local exchange telephone service supplier for which a S. B. No. 2651 *SS02/R992* 07/SS02/R992

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65 charge is not levied. Such services are those where tariffed 66 telephone trunks or lines are terminated into a central switch 67 which is used to supply dial tone to telephones operating within 68 that system.

69 (j) "Off-premise extension" shall mean any telephone 70 connected to a private branch exchange or a shared tenant service 71 which is in a different building or location from the main 72 switching equipment and, therefore, has a different physical 73 address.

74 (k) "Centrex" or "ESSX" shall mean any variety of 75 services offered in connection with any tariffed telephone service 76 in which switching services and other dialing features are 77 provided by the regulated local exchange telephone service 78 supplier.

79 (1) "Commercial mobile radio service" or "CMRS" shall 80 mean commercial mobile radio service under Sections 3(27) and 81 332(d) of the Federal Telecommunications Act of 1996, 47 USCS 82 Section 151 et seq., and the Omnibus Budget Reconciliation Act of 1993, Public Law 103-66. The term includes the term "wireless" 83 84 and service provided by any wireless real time two-way voice 85 communication device, including radio-telephone communications 86 used in cellular telephone service, personal communication 87 service, or the functional or competitive equivalent of a radio-telephone communications line used in cellular telephone 88 89 service, a personal communication service, or a network radio The term does not include service whose customers do 90 access line. 91 not have access to 911 or to a 911-like service, to a communication channel suitable only for data transmission, to a 92 93 wireless roaming service or other nonlocal radio access line 94 service, or to a private telecommunications system.

95 (m) "Telecommunicator" shall mean any person engaged in 96 or employed as a telecommunications operator by any public safety, 97 fire or emergency medical agency whose primary responsibility is

98 the receipt or processing of calls for emergency services provided 99 by public safety, fire or emergency medical agencies or the 100 dispatching of emergency services provided by public safety, fire 101 or emergency medical agencies and who receives or disseminates 102 information relative to emergency assistance by telephone or 103 radio.

(n) "Public safety answering point (PSAP)" shall mean
any point of contact between the public and the emergency services
such as a 911 answering point or, in the absence of 911 emergency
telephone service, any other point of contact where emergency
telephone calls are routinely answered and dispatched or
transferred to another agency.

(o) "Local exchange telephone service" shall mean all lines provided by a service supplier as defined in existing general subscriber tariffs.

(p) "VoIP service" means interconnected voice over Internet protocol service as defined in the Code of Federal Regulations, Title 47, Part 9, Section 9.3, as amended.

SECTION 2. Section 19-5-313, Mississippi Code of 1972, is amended as follows:

19-5-313. (1) The board of supervisors may levy an 118 119 emergency telephone service charge in an amount not to exceed One 120 Dollar (\$1.00) per residential telephone subscriber line per month 121 and Two Dollars (\$2.00) per commercial telephone subscriber line 122 per month for exchange telephone service. Any emergency telephone service charge shall have uniform application and shall be imposed 123 124 throughout the entirety of the district to the greatest extent 125 possible in conformity with availability of such service in any area of the district. Those districts which exist on the date of 126 127 enactment of Chapter 539, Laws of 1993, shall convert to the following structure for service charge levy: If the current 128 129 charge is five percent (5%) of the basic tariff service rate, the 130 new collection shall be Eighty Cents (\$.80) per month per * SS02/ R992* S. B. No. 2651

07/SS02/R992 PAGE 4 residential subscriber line and One Dollar and Sixty Cents (\$1.60) per month per commercial subscriber line. The collections may be adjusted as outlined in Chapter 539, Laws of 1993, and within the limits set forth herein. <u>The fees levied by authority of this</u> <u>subsection shall also be levied on subscribers to interconnected</u> voice over Internet protocol services or VoIP service.

137 (2) If the proceeds generated by the emergency telephone service charge exceed the amount of monies necessary to fund the 138 service, the board of supervisors may authorize such excess funds 139 140 to be expended by the county and the municipalities in the 141 counties to perform the duties and pay the costs relating to identifying roads, highways and streets, as provided by Section 142 143 65-7-143. The board of supervisors shall determine how the funds are to be distributed in the county and among municipalities in 144 the county for paying the costs relating to identifying roads, 145 146 highways and streets. The board of supervisors may temporarily 147 reduce the service charge rate or temporarily suspend the service charge if the proceeds generated exceed the amount that is 148 149 necessary to fund the service and/or to pay costs relating to 150 identifying roads, highways and streets. Such excess funds may 151 also be used in the development of county or district 152 communications and paging systems when used primarily for the 153 alerting and dispatching of public safety entities and for other 154 administrative costs such as management personnel, maintenance personnel and related building and operational requirements. 155 Such 156 excess funds may be placed in a depreciation fund for emergency 157 and obsolescence replacement of equipment necessary for the 158 operation of the overall 911 emergency telephone and alerting 159 systems.

160 (3) No such service charge shall be imposed upon more than
161 twenty-five (25) exchange access facilities per person per
162 location. Trunks or service lines used to supply service to CMRS
163 providers shall not have a service charge levied against them.
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Every billed service user shall be liable for any service charge 164 165 imposed under this section until it has been paid to the service 166 supplier. The duty of the service supplier to collect any such 167 service charge shall commence upon the date of its implementation, 168 which shall be specified in the resolution for the installation of 169 such service. Any such emergency telephone service charge shall 170 be added to and may be stated separately in the billing by the 171 service supplier to the service user.

The service supplier shall have no obligation to take 172 (4) 173 any legal action to enforce the collection of any emergency 174 telephone service charge. However, the service supplier shall annually provide the board of supervisors and board of 175 176 commissioners with a list of the amount uncollected, together with the names and addresses of those service users who carry a balance 177 that can be determined by the service supplier to be nonpayment of 178 179 such service charge. The service charge shall be collected at the 180 same time as the tariff rate in accordance with the regular billing practice of the service supplier. Good faith compliance 181 182 by the service supplier with this provision shall constitute a 183 complete defense to any legal action or claim which may result 184 from the service supplier's determination of nonpayment and/or the 185 identification of service users in connection therewith.

186 (5) The amounts collected by the service supplier 187 attributable to any emergency telephone service charge shall be 188 due the county treasury monthly. The amount of service charge 189 collected each month by the service supplier shall be remitted to 190 the county no later than sixty (60) days after the close of the 191 A return, in such form as the board of supervisors and the month. service supplier agree upon, shall be filed with the county, 192 193 together with a remittance of the amount of service charge collected payable to the county. The service supplier shall 194 195 maintain records of the amount of service charge collected for a 196 period of at least two (2) years from date of collection. The * SS02/ R992* S. B. No. 2651 07/SS02/R992 PAGE 6

board of supervisors and board of commissioners shall receive an 197 198 annual audit of the service supplier's books and records with 199 respect to the collection and remittance of the service charge. 200 From the gross receipts to be remitted to the county, the service 201 supplier shall be entitled to retain as an administrative fee, an 202 amount equal to one percent (1%) thereof. From and after March 203 10, 1987, the service charge is a county fee and is not subject to any sales, use, franchise, income, excise or any other tax, fee or 204 205 assessment and shall not be considered revenue of the service 206 supplier for any purpose.

(6) In order to provide additional funding for the district, the board of commissioners may receive federal, state, county or municipal funds, as well as funds from private sources, and may expend such funds for the purposes of Section 19-5-301 et seq.

(7) (a) For the fiscal year beginning October 1, 2007, and 211 212 for the following fiscal year, the service supplier shall provide 213 each emergency communications district with a sworn copy of an 214 emergency telephone service charge billing history for the 215 district detailing by month the number of residential and 216 commercial customers; the amount billed in emergency telephone service charges; any adjustments, amounts uncollectible and 217 administrative fees, as well as any other items related to the 218 219 collection and remittance of emergency telephone service charges; 220 and the net amount remitted to the district.

(b) For the fiscal year beginning October 1, 2009, each
 service supplier shall provide to each emergency communications
 district an audit conducted by an independent certified public
 accounting firm of the service supplier's books and records with
 respect to the collection and remittance of the emergency

226 telephone service charges.

227 (c) For fiscal years beginning October 1, 2010, each 228 service supplier shall adhere to the following ongoing three-year

229 cycle of reporting: sworn statements for two (2) years as

230 described in paragraph (a) of this subsection followed by an

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231 independent audit as described in paragraph (b) of this
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232 subsection.

233 (8) In instances wherein a service supplier fails to provide 234 an audit or sworn billing history as required in subsection (7) of 235 this section, a county may make demand upon the service supplier by certified mail seeking delivery to the affected district of the 236 required audit or sworn billing history. In the event that the 237 238 service supplier fails to respond, the county may proceed in 239 chancery court against the supplier for an injunction directing 240 compliance with this subsection and a civil penalty of Fifty Thousand Dollars (\$50,000.00) against any supplier who fails to 241 242 provide the required reports. Any such penalty shall be paid to 243 the emergency communications district of whose benefit the civil action was commenced. A county may seek assistance from the 244 245 Attorney General or the District Attorney in seeking remedies 246 provided herein. SECTION 3. Section 19-5-331, Mississippi Code of 1972, is 247 248 amended as follows:

19-5-331. As used in Sections 19-5-331 through 19-5-341, the
following words and phrases have the meanings ascribed in this
section unless the context clearly indicates otherwise:
(a) The terms "board" and "CMRS Board" mean the
Commercial Mobile Radio Service Emergency Telephone Services

254 Board.

The term "automatic number identification" or "ANI" 255 (b) 256 means an Enhanced 911 Service capability that enables the 257 automatic display of the ten-digit wireless telephone number used to place a 911 call and includes "pseudo-automatic number 258 259 identification" or "pseudo-ANI," which means an Enhanced 911 260 Service capability that enables the automatic display of the 261 number of the cell site and an identification of the CMRS 262 provider.

(c) The term "commercial mobile radio service" or 263 264 "CMRS" means commercial mobile radio service under Sections 3(27) and 332(d) of the Federal Telecommunications Act of 1996, 47 USCS 265 266 Section 151 et seq., and the Omnibus Budget Reconciliation Act of 267 1993, Public Law 103-66. The term includes the term "wireless" 268 and service provided by any wireless real time two-way voice 269 communication device, including radio-telephone communications 270 used in cellular telephone service, personal communication service, or the functional or competitive equivalent of a 271 272 radio-telephone communications line used in cellular telephone 273 service, a personal communication service, specialized mobile 274 radio service, or a network radio access line. The term includes 275 services that are prepaid as well as those billed periodically by 276 a CMRS provider. The term does not include service whose 277 customers do not have access to 911 or to a 911-like service, to a 278 communication channel suitable only for data transmission, to a 279 wireless roaming service or other nonlocal radio access line 280 service, or to a private telecommunications system.

(d) The term "commercial mobile radio service provider"
or "CMRS provider" means a person or entity who provides
commercial mobile radio service or CMRS service.

(e) The term "CMRS connection" means each mobile
handset telephone number assigned to a CMRS customer with a place
of primary use in the State of Mississippi.

(f) The term "CMRS Fund" means the Commercial Mobile Radio Service Fund required to be established and maintained pursuant to Section 19-5-333.

(g) The term "CMRS service charge" means the CMRS emergency telephone service charge levied and maintained pursuant to Section 19-5-333 and collected pursuant to Section 19-5-335.

(h) The term "distribution formula" means the formulaspecified in Section 19-5-333(c) by which monies generated from

295 the CMRS service charge are distributed on a percentage basis to 296 emergency communications districts and to the CMRS Fund.

(i) The term "ECD" means an emergency communications
district created pursuant to Section 19-5-301 et seq., or by local
and private act of the State of Mississippi.

300 (j) The term "Enhanced 911," "E911," "Enhanced E911 system" or "E911 system" means an emergency telephone system that 301 302 provides the caller with emergency 911 system service, that 303 directs 911 calls to appropriate public safety answering points by 304 selective routing based on the geographical location from which 305 the call originated, and that provides the capability for automatic number identification and other features that the 306 307 Federal Communications Commission (FCC) may require in the future.

308 (k) The term "exchange access facility" means an
309 "exchange access facility" as defined by Section 19-5-303.

(1) The term "FCC Order" means Federal Communications Commission orders, rules and regulations issued with respect to implementation of Basic 911 or Enhanced 911 and other emergency communication services.

(m) The term "place of primary use" means the street address representative of where the customer's use of mobile telecommunications services primarily occurs, which must be either the residential street address or the primary business street address of the customer.

319 (n) The term "service supplier" means a "service320 supplier" as defined by Section 19-5-303.

(o) The term "technical proprietary information" means technology descriptions, technical information or trade secrets and the actual or developmental costs thereof which are developed, produced or received internally by a CMRS provider or by a CMRS provider's employees, directors, officers or agents.

326 **SECTION 4.** Section 19-5-333, Mississippi Code of 1972, is 327 amended as follows:

328 19-5-333. (1) There is created a Commercial Mobile Radio 329 Service (CMRS) Board, consisting of seven (7) members to be 330 appointed by the Governor with the advice and consent of the 331 Senate. The members of the board shall be appointed as follows:

332 (a) One (1) member from the Northern Public Service
333 Commission District selected from two (2) nominees submitted to
334 the Governor by the Mississippi 911 Coordinators Association;

(b) One (1) member from the Central Public Service
Commission District selected from two (2) nominees submitted to
the Governor by the Mississippi Chapter of the Association of
Public Safety Communication Officers;

339 (c) One (1) member from the Southern Public Service
340 Commission District selected from two (2) nominees submitted to
341 the Governor by the National Emergency Numbering Association;

342 (d) Two (2) members who are wireless provider343 representatives;

344 (e) One (1) member who is a consumer representing the
345 state at large with no affiliation to the three (3) trade
346 associations or the wireless providers; and

347 (f) One (1) member who is a member of the Mississippi Law Enforcement Officers Association selected from two (2) 348 349 nominees submitted to the Governor by the association. 350 The initial terms of the board members, as appointed after 351 July 1, 2002, shall be staggered as follows: the members 352 appointed under paragraph (d) shall serve a term of two (2) years; 353 the member appointed under paragraph (e) shall serve a term of one 354 (1) year. After the expiration of the initial terms, the term for 355 all members shall be four (4) years.

356 (2) The board shall have the following powers and duties:
357 (a) To collect and distribute a CMRS emergency
358 telephone service charge on each CMRS customer whose place of
359 primary use is within the state. The rate of such CMRS service
360 charge shall be One Dollar (\$1.00) per month per CMRS connection.
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The CMRS service charge shall have uniform application and shall be imposed throughout the state. The board is authorized to receive all revenues derived from the CMRS service charge levied on CMRS connections in the state and collected pursuant to Section 19-5-335. <u>The service charge provided in this paragraph shall</u> also be imposed on customers who procure prepaid CMRS.

367 (b) To establish and maintain the CMRS Fund as an 368 insured, interest-bearing account into which the board shall deposit all revenues derived from the CMRS service charge levied 369 370 on CMRS connections in the state and collected pursuant to Section 371 19-5-335. The revenues which are deposited into the CMRS Fund 372 shall not be monies or property of the state and shall not be subject to appropriation by the Legislature. Interest derived 373 374 from the CMRS Fund shall be divided equally to pay reasonable costs incurred by providers in compliance with the requirements of 375 376 Sections 19-5-331 through 19-5-341 and to compensate those 377 persons, parties or firms employed by the CMRS Board as 378 contemplated in paragraph (d) of this subsection. The interest 379 income is not subject to the two percent (2%) cap on 380 administrative spending established in Section 19-5-335(3).

381 (c) To establish a distribution formula by which the 382 board will make disbursements of the CMRS service charge in the 383 following amounts and in the following manner:

384 (i) Out of the funds collected by the board, thirty percent (30%) shall be deposited into the CMRS Fund, and 385 386 shall be used to defray the administrative expenses of the board 387 in accordance with Section 19-5-335(3) and to pay the actual costs 388 incurred by such CMRS providers in complying with the wireless E911 service requirements established by the FCC Order and any 389 390 rules and regulations which are or may be adopted by the FCC pursuant to the FCC Order, including, but not limited to, costs 391 392 and expenses incurred for designing, upgrading, purchasing, 393 leasing, programming, installing, testing or maintaining all * SS02/ R992* S. B. No. 2651

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406 (ii) The remainder of all funds collected by the 407 board, which shall not be less than seventy percent (70%) of the 408 total funds collected by the board, shall be distributed by the 409 board monthly based on the number of CMRS connections in each ECD 410 for use in providing wireless E911 service, including capital 411 improvements, and in their normal operations. For purposes of 412 distributing the funds to each ECD, every CMRS provider shall identify to the CMRS Board the ECD to which funds should be 413 414 remitted based on zip code plus four (4) designation, as required 415 by the federal Uniform Sourcing Act.

An ECD board that has within its jurisdiction zip code designations that do not adhere to county lines shall assist CMRS providers in determining the appropriate county to which funds should be distributed.

(d) To contract for the services of accountants,
attorneys, consultants, engineers and any other persons, firms or
parties the board deems necessary to effectuate the purposes of
Sections 19-5-331 through 19-5-341.

424 (e) To obtain from an independent, third-party auditor
425 retained by the board annual reports to the board no later than
426 sixty (60) days after the close of each fiscal year, which shall
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427 provide an accounting for all CMRS service charges deposited into 428 the CMRS Fund during the preceding fiscal year and all 429 disbursements to ECDs during the preceding fiscal year. The board 430 shall provide a copy of the annual reports to the Chairmen of the 431 Public Utilities Committees of the House of Representatives and 432 Senate.

(f) To retain an independent, third-party accountant 433 who shall audit CMRS providers at the discretion of the CMRS Board 434 to verify the accuracy of each CMRS providers' service charge 435 436 collection. The information obtained by the audits shall be used 437 solely for the purpose of verifying that CMRS providers accurately 438 are collecting and remitting the CMRS service charge and may be 439 used for any legal action initiated by the board against CMRS 440 providers.

(g) To levy interest charges at the legal rate of interest established in Section 75-17-1 on any amount due and outstanding from any CMRS provider who fails to remit service charges in accordance with Section 19-5-335(1).

(h) To promulgate such rules and regulations as may be
necessary to effect the provisions of Sections 19-5-331 through
19-5-341.

448 (i) To make the determinations and disbursements as449 provided by Section 19-5-333(2)(c).

(j) To maintain a registration database of all CMRS
providers and to impose an administrative fine on any provider
that fails to comply with the registration requirements in Section
19-5-335.

(3) The CMRS service charge provided in subsection (2)(a) of this section and the service charge provided in Section 19-5-357 to fund the training of public safety telecommunicators shall be the only charges assessed to CMRS customers relating to emergency telephone services.

(4) The board shall serve without compensation; however, members of the board shall be entitled to be reimbursed for actual expenses and travel costs associated with their service in an amount not to exceed the reimbursement authorized for state officers and employees in Section 25-3-41, Mississippi Code of 1972.

(5) It is the Legislature's intent to ensure that the State of Mississippi shall be Phase I compliant by July 1, 2005. For purposes of this subsection, Phase I compliant means the mandate by the FCC that requires any carrier when responding to a PSAP to define and deliver data related to the cell site location and the caller's call-back number.

471 **SECTION 5.** This act shall take effect and be in force from 472 and after July 1, 2007.