By: Representatives Miles, Rotenberry

To: Transportation

HOUSE BILL NO. 844

AN ACT TO CREATE THE MISSISSIPPI VEHICLE PROTECTION PRODUCT 1 2 ACT; TO DEFINE CERTAIN TERMS FOR THE PURPOSE OF THIS ACT; TO PROVIDE THAT VEHICLE PROTECTION DEVICE, SYSTEM OR SERVICE THAT IS SOLD IN THIS STATE WITH A WARRANTY MUST MEET CERTAIN REQUIREMENTS 3 4 PRESCRIBED BY THIS ACT; TO PROVIDE THAT VEHICLE PROTECTION 5 б WARRANTS ARE NOT CONTRACTS OF INSURANCE AND ARE EXEMPT FROM THE 7 LAW REGULATING INSURANCE; TO REQUIRE WARRANTORS OF VEHICLE 8 PROTECTION PRODUCTS TO REGISTER WITH THE DEPARTMENT OF INSURANCE; 9 TO REQUIRE CERTAIN FINANCIAL RESPONSIBILITY AND WARRANTY REIMBURSEMENTS TO BE MAINTAINED BY A WARRANTOR; TO REQUIRE 10 WARRANTORS TO DISCLOSE CERTAIN INFORMATION TO THE WARRANTY HOLDER; 11 TO PROHIBIT CERTAIN ACTS OF WARRANTORS; TO REQUIRE WARRANTORS TO 12 RETAIN AN ACCURATE RECORD OF ACCOUNTS, BOOKS AND RECORDS 13 CONCERNING TRANSACTIONS REGULATED BY THIS ACT; TO AUTHORIZE THE 14 COMMISSIONER OF INSURANCE TO ESTABLISH CERTAIN ADMINISTRATIVE 15 16 SANCTIONS AND IMPOSE PENALTIES FOR VIOLATIONS OF THIS ACT; TO AUTHORIZE THE COMMISSIONER OF INSURANCE TO ADOPT RULES AND 17 18 REGULATIONS RELATING TO THE IMPLEMENTATION OF THIS ACT; AND FOR 19 RELATED PURPOSES.

20 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 21 SECTION 1. This act shall be known and may be cited as the "Mississippi Vehicle Protection Product Act." 22

23 SECTION 2. As used in this section:

24 (a) "Administrator" means a third party other than the 25 warrantor who is designated by the warrantor to be responsible for 26 the administration of vehicle protection product warranties.

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(b) "Commissioner" means the Commissioner of Insurance.

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"Department" means the Mississippi Department of

29 Insurance.

30 (d) "Incidental costs" means expenses specified in the warranty incurred by the warranty holder related to the failure of 31 32 the vehicle protection product to perform as provided in the 33 warranty. Incidental costs may include, without limitation, insurance policy deductibles, rental vehicle charges, the 34 35 difference between the actual value of the stolen vehicle at

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36 the time of theft and the cost of a replacement vehicle, sales 37 taxes, registration fees, transaction fees and mechanical 38 inspection fees.

39 (e) "Vehicle protection product" means a vehicle40 protection device, system or service that:

41 (i) Is installed on or applied to a vehicle;
42 (ii) Is designed to prevent loss or damage to a
43 vehicle from a specific cause; and

44 (iii) Includes a written warranty.

(f) The term "vehicle protection device, system or service" shall include, without limitation, alarm systems, body part marking products, steering locks, window etch products, pedal and ignition locks, fuel and ignition kill switches and electronic, radio and satellite tracking devices.

(g) "Vehicle protection product warranty" or "warranty" means a written agreement by a warrantor that provides that if the vehicle protection product fails to prevent loss or damage to a vehicle from a specific cause, then the warranty holder shall be paid specified incidental costs by the warrantor as a result of the failure of the vehicle protection product to perform pursuant to the terms of the warranty.

(h) "Vehicle protection product warrantor" or
"warrantor" means a person who is contractually obligated to the
warranty holder under the terms of the vehicle protection product
warranty agreement. "Warrantor" does not include an authorized
insurer.

62 (i) "Warranty holder" means the person who purchases a63 vehicle protection product or who is a permitted transferee.

(j) "Warranty reimbursement insurance policy" means a
policy of insurance that is issued to the vehicle protection
product warrantor to provide reimbursement to the warrantor or to
pay on behalf of the warrantor all covered contractual obligations
incurred by the warrantor under the terms and conditions of the
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69 insured vehicle protection product warranties sold by the 70 warrantor.

71 <u>SECTION 3.</u> (1) No vehicle protection product may be sold or 72 offered for sale in this state unless the seller, warrantor and 73 administrator, if any, comply with the provisions of this act.

74 (2) A vehicle protection product warranty provided or sold75 in compliance with this act is not a contract of insurance.

76 (3) Warranties, indemnity agreements and guarantees that are
77 not provided as a part of a vehicle protection product are not
78 subject to the provisions of this act.

79 <u>SECTION 4.</u> (1) A person may not operate as a warrantor or 80 represent to the public that the person is a warrantor unless the 81 person is registered with the department on a form prescribed by 82 the commissioner.

83 (2) Warrantor registration records shall be filed annually 84 and shall be updated by the warrantor within thirty (30) days of 85 any change. The registration records shall contain the following 86 information:

87 (a) The warrantor's name, any other names under which
88 the warrantor does business in the state, principal office address
89 and telephone number;

90 (b) The names of the warrantor's executive officer or 91 officers directly responsible for the warrantor's vehicle 92 protection product business;

93 (c) The name, address and telephone number of any 94 administrators designated by the warrantor to be responsible for 95 the administration of vehicle protection product warranties in 96 this state;

97 (d) A copy of the warranty reimbursement insurance
98 policy or policies or other financial information required by
99 Section 6 below;

(e) A copy of each warranty the warrantor proposes touse in this state; and

H. B. No. 844 * HR40/ R941* 07/HR40/R941 PAGE 3 (DJ\BD) 102 (f) A statement indicating under which provision of
103 Section 5 of this act that the warrantor qualifies to do business
104 in this state as a warrantor.

105 (3) The commissioner may charge each registrant a reasonable 106 fee to offset the cost of processing the registration and 107 maintaining the records. Such fee shall be set by the 108 commissioner in an amount not to exceed the amount necessary to 109 defray the department's expenses in administering this act.

(4) If a registrant fails to register by the renewal deadline, the commissioner shall give the registrant written notice of the failure and the registrant will have thirty (30) days to complete the renewal of the registration before the registration is revoked. Revocation for failure to renew a registration does not require any additional notice or a hearing.

(5) An administrator or person who sells or solicits a sale of a vehicle protection product but who is not a warrantor shall not be required to register as a warrantor or be licensed under the insurance laws of this state to sell vehicle protection products.

121 <u>SECTION 5.</u> (1) No vehicle protection product shall be sold 122 or offered for sale in this state unless the vehicle protection 123 product warrantor is insured under a warranty insurance policy 124 meeting the following conditions in order to ensure adequate 125 performance under the warranty:

(a) The warranty reimbursement insurance policy is
issued by an insurer authorized to do business in this state and
provides that the insurer will pay to, or on behalf of, the
warrantor one hundred percent (100%) of all sums that the
warrantor is legally obligated to pay according to the warrantor's
contractual obligations under the warrantor's vehicle protection
product warranty;

H. B. No. 844 * HR40/ R941* 07/HR40/R941 PAGE 4 (DJ\BD) (b) A true and correct copy of the warranty reimbursement insurance policy has been filed with the commissioner by the warrantor; and

136 (c) The policy contains the provisions required by137 Section 6 of this act.

(2) (a) The vehicles protection warrantor or its parent
company, maintains a net worth of stockholders' equity of Fifty
Million Dollars (\$50,000,000.00).

The warrantor provides the commissioner with a copy 141 (b) 142 of the warrantor's or the warrantor's parent company's most recent 143 Form 10-K or Form 20-F filed with the Securities Exchange Commission within the last calendar year or, if the warrantor does 144 145 not file with the Securities Exchange Commission, a copy of the 146 warrantor's or the warrantor's parent company's audited financial 147 statements that shows a net worth of the warrantor or its parent 148 company if at least Fifty Million Dollars (\$50,000,000.00). If 149 the warrantor's parent company's Form 10-K, Form 20-F or audited financial statements are filed to meet the warrantor's financial 150 151 stability requirement, then the parent company shall agree to 152 guarantee the obligations of the warrantor relating to the 153 warranties issued by the warrantor in this state. The audited 154 financial statements filed pursuant to this section shall be 155 exempt from public disclosure under the Mississippi Public Records 156 Act of 1983.

157 <u>SECTION 6.</u> No warranty reimbursement insurance policy shall 158 be issued, sold or offered for sale in this state unless the 159 policy meets the following conditions:

(a) The policy states that the issuer of the policy
will reimburse or pay on behalf of the vehicle protection product
warrantor all covered sums which the warrantor is legally
obligated to pay, or will provide all service that the warrantor
is legally obligated to perform according to the warrantor's
contractual obligations under the provisions of the insured
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H. B. No. 844 * HR40 07/HR40/R941 PAGE 5 (DJ\BD) 166 warranties sold by the warrantor;

(b) The policy states that in the event that payment due under the terms of the warranty is not provided by the warrantor within sixty (60) days after proof of loss has been filed according to the terms of the warranty by the warranty holder, the warranty holder may file directly with the warranty reimbursement insurance company for reimbursement;

(c) The policy provides that a warranty reimbursement insurance company that insures a warranty shall be deemed to have received payment of the premium if the warranty holder paid for the vehicle protection product and the insurer's liability under the policy shall not be reduced or relieved by a failure of the warrantor, for any reason, to report the issuance of a warranty to the insurer; and

180 (d) The policy has the following provisions regarding181 cancellation of the policy:

(i) The issuer of a reimbursement insurance policy shall not cancel such policy until a notice of cancellation in writing has been mailed or delivered to the commissioner and each insured warrantor;

(ii) The cancellation of a reimbursement insurance policy shall not reduce the issuer's responsibility for vehicle protection products sold prior to the date of cancellation; and (iii) In the event an insurer cancels a policy that a warrantor has filed with the commissioner, the warrantor shall do either of the following:

192 1. File a copy of a new policy with the 193 commissioner, before the termination of the prior policy, provided 194 that there is no lapse in coverage following the termination of 195 the prior policy; or

196 2. Discontinue acting as a warrantor as of 197 the termination date of the policy until a new policy becomes 198 effective and is accepted by the commissioner.

H. B. No. 844 * HR40/ R941* 07/HR40/R941 PAGE 6 (DJ\BD) 199 <u>SECTION 7.</u> (1) Every vehicle protection product warranty 200 shall be written in clear, understandable language and shall be 201 printed or typed in an easy-to-read point size and font and shall 202 not be sold or offered for sale in the state unless the warranty:

203 (a) Contains a disclosure that reads substantially as
204 follows: "This agreement is a product warranty and is not
205 insurance.";

(b) Identifies the warrantor, the administrator (ifany), the seller and the warranty holder;

208 (c) Sets forth the procedure for making a claim,209 including a telephone number;

(d) Sets forth the total purchase price and the terms under which it is to be paid, however, the purchase price is not required to be preprinted on the vehicle protection product warranty and may be negotiated with the consumer at the time of sale;

(e) Sets forth any terms, restrictions or conditions
governing transferability of the warranty, if any;

(f) Conspicuously sets forth all of the obligations and duties of the warranty holder such as the duty to protect against any further damage to the vehicle, the obligation to notify the warrantor in advance of any repair or other similar requirements, if any;

(g) Conspicuously states the existence of a deductibleamount, if any;

(h) Specifies the payments or performance to be
provided under the warranty including payments for incidental
costs, the manner of calculation or determination of payments or
performance and any limitations, exceptions or exclusions;
(i) Sets forth the conditions on which substitution
will be allowed;

H. B. No. 844 * HR40/ R941* 07/HR40/R941 PAGE 7 (DJ\BD) (j) Conspicuously states that the obligations of the warrantor to the warranty holder are insured under a warranty reimbursement insurance policy;

(k) Conspicuously states that, in the event a warranty holder must make a claim against a party other than the warranty reimbursement insurance policy issuer, the warranty holder is entitled to make a direct claim against the insurer upon the failure of the warrantor to pay any claim or meet any obligation under the terms of the warranty within sixty (60) days after proof of loss has been filed with the warrantor; and

(1) Conspicuously states the name and address of the
issuer of the warranty reimbursement insurance policy. This
information need not be preprinted on the warranty form but may be
stamped on the warranty.

244 (2) At the time of sale, the seller or warrantor shall245 provide to the purchaser:

246 (a) A copy of the vehicle protection product warranty;247 or

(b) A receipt or other written evidence of the purchase
of the vehicle protection product and a copy of the warranty
within thirty (30) days of the date of purchase.

251 <u>SECTION 8.</u> (1) No vehicle protection product may be sold or 252 offered for sale in this state unless the vehicle protection 253 product warranty clearly states the terms and conditions governing 254 the cancellation of the sale and warranty, if any.

255 (2) The warrantor may only cancel the warranty if the 256 warranty holder does any of the following:

(a) Fails to pay for the vehicle protection product;
(b) Makes a material misrepresentation to the seller or
warrantor;

260 (c) Commits fraud; or

261 (d) Substantially breaches the warranty holder's duties262 under the warranty.

H. B. No. 844 * HR40/ R941* 07/HR40/R941 PAGE 8 (DJ\BD) (3) A warrantor canceling a warranty shall mail written notice of cancellation to the warranty holder at the last address of the warranty holder in the warrantor's records at least thirty (30) days prior to the effective date of the cancellation. The notice shall state the effective date of the cancellation and the reason for the cancellation.

269 **SECTION 9.** (1) Unless licensed as an insurance company, a 270 vehicle protection product warrantor shall not use in its name, contracts or literature the words "insurance," "casualty," 271 272 "surety," "mutual" or any other word that is descriptive of the 273 insurance, casualty or surety business, or that is deceptively 274 similar to the name or description of any insurance or surety 275 corporation or any other vehicle protection product warrantor. A 276 warrantor may use the term "guaranty" or a similar word in the 277 warrantor's name.

(2) A vehicle protection product warrantor shall not make,
permit or cause any false or misleading statements, either oral or
written, in connection with the sale, offer to sell or
advertisement of a vehicle protection product.

(3) A vehicle protection product warrantor shall not permit or cause the omission of any material statement in connection with the sale, offer to sell or advertisement of a vehicle protection product.

(4) A vehicle protection product warrantor shall not make,
permit or cause any false or misleading statements, either oral or
written, about the performance required or payments that may be
available under the vehicle protection product warranty.

(5) A vehicle protection product warrantor shall not make,
permit or cause any statement or practice that has the effect of
creating or maintaining a fraud.

293 (6) A vehicle protection product seller or warrantor may not

H. B. No. 844 * HR40/ R941* 07/HR40/R941 PAGE 9 (DJ\BD) 294 require as a condition of sale or financing that a retail 295 purchaser of a motor vehicle purchase a vehicle protection product

296 that is not installed on the motor vehicle at the time of sale.

297 <u>SECTION 10.</u> (1) All vehicle protection product warrantors 298 shall keep accurate accounts, books and records concerning 299 transactions regulated under this chapter.

300 (2) A vehicle protection product warrantor's accounts, books301 and records shall include:

302 (a) Copies of all vehicle protection product303 warranties;

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(b) The name and address of each warranty holder; and(c) The dates, amounts and descriptions of all

306 receipts, claims and expenditures.

307 (3) A vehicle protection product warrantor shall retain all 308 required accounts, books and records pertaining to each warranty 309 holder for at least two (2) years after the specified period of 310 coverage has expired. A warrantor discontinuing business in the 311 state shall maintain its records until it furnishes the 312 commissioner satisfactory proof that it has discharged all 313 obligations to warranty holders in this state.

314 (4) Vehicle protection product warrantors shall make all 315 accounts, books and records concerning transactions regulated 316 under this act available to the commissioner for the purpose of 317 examination.

318 SECTION 11. (1) (a) The commissioner may conduct 319 examinations of warrantors, administrators or other persons to 320 enforce this act and protect warranty holders in this state. Upon 321 request of the commissioner, a warrantor shall make available to the commissioner all accounts, books and records concerning 322 323 vehicle protection products sold by the warrantor that are necessary to enable the commissioner to reasonably determine 324 325 compliance or noncompliance with this act.

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(b) Any person or entity examined shall pay any and all 844 *HR40/R941*

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(2) The commissioner may take action that is necessary or appropriate to enforce the provisions of this act and the commissioner's rules and orders and to protect warranty holders in this state. If a person or entity violates this act and the commissioner reasonably believes such violation threatens to cause irreparable loss or injury to the property or business of any person or company located in this state, the commissioner may:

343 (a) Issue an order directed to that warrantor to cease
344 and desist from engaging in further acts, practices or
345 transactions that are causing the conduct;

346 (b) Issue an order prohibiting that warrantor from
347 selling or offering for sale vehicle protection products in
348 violation of this act;

349 (c) Issue an order imposing a civil penalty on that350 warrantor; or

351 (d) Issue any combination of paragraphs (a) through (c)352 of this subsection, as applicable.

353 (3) The commissioner may bring an action in any court of 354 competent jurisdiction for an injunction or other appropriate 355 relief to enjoin threatened or existing violations of this act or 356 of the commissioner's orders or rules. An action filed under this 357 section also may seek restitution on behalf of persons aggrieved 358 by a violation of this act or orders or rule of the commissioner.

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(4) A person or entity who is found to have violated this 359 360 act or orders or rules of the commissioner may be ordered to pay to the commissioner a civil penalty in an amount, determined by 361 362 the commissioner, of not more than Five Hundred Dollars (\$500.00) 363 per violation and not more than Ten Thousand Dollars (\$10,000.00) 364 in the aggregate for all violations of a similar nature. For purposes of this section, violations shall be of a similar nature 365 if the violation consists of the same or similar course of 366 367 conduct, action or practice, irrespective of the number of times 368 the conduct, action or practice is determined to be a violation of 369 this act.

370 <u>SECTION 12.</u> (1) Any warrantor doing business in this state 371 in accordance with this act shall be deemed to have appointed the 372 commissioner its true and lawful attorney upon whom may be served 373 all lawful process in any action or proceeding against it.

374 (2) Any warrantor doing business in this state, operating 375 without the authority provided by this act, shall be deemed to 376 have appointed the Secretary of State to be its true and lawful 377 attorney upon whom may be served all lawful process in any action 378 or proceeding against it.

SECTION 13. The commissioner may adopt rules and regulations 379 380 to establish procedures for implementing the provisions of this 381 act as are necessary. Such rules and regulations shall include 382 disclosures for the benefit of the warranty holder, record keeping 383 requirements, registration fees, penalties and procedures for 384 public complaints. Such rules and regulations shall also include 385 the conditions under which surplus lines insurers may be rejected 386 for the purpose of underwriting vehicle protection product 387 warranty agreements.

388 **SECTION 14.** This act applies to all vehicle protection 389 products sold or offered for sale on or after July 1, 2007. The 390 failure of any person to comply with this act before July 1, 2007, 391 shall not be admissible in any court proceeding, administrative

H. B. No. 844 * HR40/ R941* 07/HR40/R941 PAGE 12 (DJ\BD) 392 proceeding, arbitration or alternative dispute resolution

393 proceeding and may not otherwise be used to prove that the action

394 of any person or the affected vehicle protection product was

395 unlawful or otherwise improper.

396 **SECTION 15.** This act shall take effect and be in force from 397 and after July 1, 2007.