By: Representatives Miles, Rotenberry

To: Transportation

COMMITTEE SUBSTITUTE FOR HOUSE BILL NO. 844

AN ACT TO CREATE THE MISSISSIPPI VEHICLE PROTECTION PRODUCT ACT; TO DEFINE CERTAIN TERMS FOR THE PURPOSE OF THIS ACT; TO PROVIDE THAT VEHICLE PROTECTION DEVICE, SYSTEM OR SERVICE THAT IS SOLD IN THIS STATE WITH A WARRANTY MUST MEET CERTAIN REQUIREMENTS 3 PRESCRIBED BY THIS ACT; TO PROVIDE THAT VEHICLE PROTECTION 6 WARRANTIES ARE NOT CONTRACTS OF INSURANCE AND ARE EXEMPT FROM THE 7 LAW REGULATING INSURANCE; TO REQUIRE WARRANTORS OF VEHICLE 8 PROTECTION PRODUCTS TO REGISTER WITH THE ATTORNEY GENERAL; TO 9 REQUIRE CERTAIN FINANCIAL RESPONSIBILITY OR WARRANTY REIMBURSEMENTS TO BE MAINTAINED BY A WARRANTOR; TO REQUIRE 10 WARRANTORS TO DISCLOSE CERTAIN INFORMATION TO THE WARRANTY HOLDER; 11 TO PROHIBIT CERTAIN ACTS OF WARRANTORS; TO REQUIRE WARRANTORS TO 12 RETAIN AN ACCURATE RECORD OF ACCOUNTS, BOOKS AND RECORDS 13 CONCERNING TRANSACTIONS REGULATED BY THIS ACT; TO AUTHORIZE THE 14 15 ATTORNEY GENERAL TO ESTABLISH CERTAIN ADMINISTRATIVE SANCTIONS AND 16 IMPOSE PENALTIES FOR VIOLATIONS OF THIS ACT; TO AUTHORIZE THE ATTORNEY GENERAL TO ADOPT RULES AND REGULATIONS RELATING TO THE 17 18 IMPLEMENTATION OF THIS ACT; AND FOR RELATED PURPOSES.

- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 19
- 20 SECTION 1. This act shall be known and may be cited as the "Mississippi Vehicle Protection Product Act." 21
- 22 SECTION 2. As used in this section:
- 23 (a) "Administrator" means a third party other than the 24 warrantor who is designated by the warrantor to be responsible for the administration of vehicle protection product warranties. 25
- (b) "Attorney General" means the Attorney General of 2.6 the State of Mississippi. 27
- 28 (c) "Incidental costs" means expenses specified in the 29 warranty incurred by the warranty holder related to the failure of
- the vehicle protection product to perform as provided in the 30
- 31 warranty. Incidental costs may include, without limitation,
- insurance policy deductibles, rental vehicle charges, the 32
- 33 difference between the actual value of the stolen vehicle at

- 34 the time of theft and the cost of a replacement vehicle, sales
- 35 taxes, registration fees, transaction fees and mechanical
- 36 inspection fees.
- 37 (d) "Vehicle protection product" means a vehicle
- 38 protection device, system or service that:
- 39 (i) Is installed on or applied to a vehicle;
- 40 (ii) Is designed to prevent loss or damage to a
- 41 vehicle from a specific cause; and
- 42 (iii) Includes a written warranty.
- 43 (e) The term "vehicle protection device, system or
- 44 service" shall include, without limitation, alarm systems, body
- 45 part marking products, steering locks, window etch products, pedal
- 46 and ignition locks, fuel and ignition kill switches and
- 47 electronic, radio and satellite tracking devices.
- (f) "Vehicle protection product warranty" or "warranty"
- 49 means a written agreement by a warrantor that provides that if the
- 50 vehicle protection product fails to prevent loss or damage to a
- 51 vehicle from a specific cause, then the warranty holder shall be
- 52 paid specified incidental costs by the warrantor as a result of
- 53 the failure of the vehicle protection product to perform pursuant
- 54 to the terms of the warranty.
- (g) "Vehicle protection product warrantor" or
- 56 "warrantor" means a person who is contractually obligated to the
- 57 warranty holder under the terms of the vehicle protection product
- 58 warranty agreement. "Warrantor" does not include an authorized
- 59 insurer.
- (h) "Warranty holder" means the person who purchases a
- 61 vehicle protection product or who is a permitted transferee.
- (i) "Warranty reimbursement insurance policy" means a
- 63 policy of insurance that is issued to the vehicle protection
- 64 product warrantor to provide reimbursement to the warrantor or to
- 65 pay on behalf of the warrantor all covered contractual obligations
- 66 incurred by the warrantor under the terms and conditions of the

- 67 insured vehicle protection product warranties sold by the
- 68 warrantor.
- 69 **SECTION 3.** (1) No vehicle protection product may be sold or
- 70 offered for sale in this state unless the seller, warrantor and
- 71 administrator, if any, comply with the provisions of this act.
- 72 (2) A vehicle protection product warranty provided or sold
- 73 in compliance with this act is not a contract of insurance.
- 74 (3) Warranties, indemnity agreements and guarantees that are
- 75 not provided as a part of a vehicle protection product are not
- 76 subject to the provisions of this act.
- 77 **SECTION 4.** (1) A person may not operate as a warrantor or
- 78 represent to the public that the person is a warrantor unless the
- 79 person is registered with the Attorney General on a form
- 80 prescribed by the Attorney General.
- 81 (2) Warrantor registration records shall be filed annually
- 82 and shall be updated by the warrantor within thirty (30) days of
- 83 any change. The registration records shall contain the following
- 84 information:
- 85 (a) The warrantor's name, any other names under which
- 86 the warrantor does business in the state, principal office address
- 87 and telephone number;
- 88 (b) The names of the warrantor's executive officer or
- 89 officers directly responsible for the warrantor's vehicle
- 90 protection product business;
- 91 (c) The name, address and telephone number of any
- 92 administrators designated by the warrantor to be responsible for
- 93 the administration of vehicle protection product warranties in
- 94 this state;
- 95 (d) A copy of the warranty reimbursement insurance
- 96 policy or policies or other financial information required by
- 97 Section 6 below;
- 98 (e) A copy of each warranty the warrantor proposes to
- 99 use in this state; and

- 100 (f) A statement indicating under which provision of 101 Section 5 of this act that the warrantor qualifies to do business 102 in this state as a warrantor.
- 103 The Attorney General may charge each registrant a 104 reasonable fee to offset the cost of processing the registration 105 and maintaining the records. Such fee shall be set by the 106 Attorney General in an amount not to exceed the amount necessary 107 to defray the Attorney General's expenses in administering this
- 109 If a registrant fails to register by the renewal 110 deadline, the Attorney General shall give the registrant written notice of the failure and the registrant will have thirty (30) 111 112 days to complete the renewal of the registration before the Revocation for failure to renew a 113 registration is revoked. registration does not require any additional notice or a hearing. 114
- 115 (5) An administrator or person who sells or solicits a sale 116 of a vehicle protection product but who is not a warrantor shall 117 not be required to register as a warrantor or be licensed under 118 the insurance laws of this state to sell vehicle protection 119 products.
- SECTION 5. (1) No vehicle protection product shall be sold 120 121 or offered for sale in this state unless the vehicle protection 122 product warrantor can prove financial solvency as provided under 123 subsection (2) of this section or is insured under a warranty 124 insurance policy meeting the following conditions in order to 125 ensure adequate performance under the warranty:
- 126 (a) The warranty reimbursement insurance policy is 127 issued by an insurer authorized to do business in this state and 128 provides that the insurer will pay to, or on behalf of, the 129 warrantor one hundred percent (100%) of all sums that the warrantor is legally obligated to pay according to the warrantor's 130 131 contractual obligations under the warrantor's vehicle protection 132 product warranty;

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133	(b) A true and correct copy of the warranty
134	reimbursement insurance policy has been filed with the Attorney
135	General by the warrantor; and
136	(c) The policy contains the provisions required by
137	Section 6 of this act.
138	(2) As an alternative to warranty reimbursement insurance
139	under subsection (1) of this section, the vehicles protection
140	warrantor or its parent company must:
141	(a) Maintain a net worth of stockholders' equity of
142	Fifty Million Dollars (\$50,000,000.00); and
143	(b) Provide the Attorney General with a copy of the
144	warrantor's or the warrantor's parent company's most recent Form
145	10-K or Form 20-F filed with the Securities Exchange Commission
146	within the last calendar year or, if the warrantor does not file
147	with the Securities Exchange Commission, a copy of the warrantor's
148	or the warrantor's parent company's audited financial statements
149	that shows a net worth of the warrantor or its parent company if
150	at least Fifty Million Dollars (\$50,000,000.00). If the
151	warrantor's parent company's Form 10-K, Form 20-F or audited
152	financial statements are filed to meet the warrantor's financial
153	stability requirement, then the parent company shall agree to
154	guarantee the obligations of the warrantor relating to the
155	warranties issued by the warrantor in this state. The audited
156	financial statements filed pursuant to this subsection shall be
157	exempt from public disclosure under the Mississippi Public Records
158	Act of 1983.
159	SECTION 6. No warranty reimbursement insurance policy shall
160	be issued, sold or offered for sale in this state unless the
161	policy meets the following conditions:
162	(a) The policy states that the issuer of the policy
163	will reimburse or pay on behalf of the vehicle protection product

164 warrantor all covered sums which the warrantor is legally

obligated to pay, or will provide all service that the warrantor

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166	is	legally	obligated	t.o	perform	according	t.o	the	warrant.or'	S

- 167 contractual obligations under the provisions of the insured
- 168 warranties sold by the warrantor;
- 169 (b) The policy states that in the event that payment
- 170 due under the terms of the warranty is not provided by the
- 171 warrantor within sixty (60) days after proof of loss has been
- 172 filed according to the terms of the warranty by the warranty
- 173 holder, the warranty holder may file directly with the warranty
- 174 reimbursement insurance company for reimbursement;
- 175 (c) The policy provides that a warranty reimbursement
- 176 insurance company that insures a warranty shall be deemed to have
- 177 received payment of the premium if the warranty holder paid for
- 178 the vehicle protection product and the insurer's liability under
- 179 the policy shall not be reduced or relieved by a failure of the
- 180 warrantor, for any reason, to report the issuance of a warranty to
- 181 the insurer; and
- 182 (d) The policy has the following provisions regarding
- 183 cancellation of the policy:
- 184 (i) The issuer of a reimbursement insurance policy
- 185 shall not cancel such policy until a notice of cancellation in
- 186 writing has been mailed or delivered to the Attorney General and
- 187 each insured warrantor;
- 188 (ii) The cancellation of a reimbursement insurance
- 189 policy shall not reduce the issuer's responsibility for vehicle
- 190 protection products sold prior to the date of cancellation; and
- 191 (iii) In the event an insurer cancels a policy
- 192 that a warrantor has filed with the Attorney General, the
- 193 warrantor shall do either of the following:
- 194 1. File a copy of a new policy with the
- 195 Attorney General, before the termination of the prior policy,
- 196 provided that there is no lapse in coverage following the
- 197 termination of the prior policy; or

198	2.	Discontinue	acting	as	а	warrantor	as	of
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- 199 the termination date of the policy until a new policy becomes
- 200 effective and is accepted by the Attorney General.
- 201 **SECTION 7.** (1) Every vehicle protection product warranty
- 202 shall be written in clear, understandable language and shall be
- 203 printed or typed in an easy-to-read point size and font and shall
- 204 not be sold or offered for sale in the state unless the warranty:
- 205 (a) Contains a disclosure that reads substantially as
- 206 follows: "This agreement is a product warranty and is not
- 207 insurance.";
- 208 (b) Identifies the warrantor, the administrator (if
- 209 any), the seller and the warranty holder;
- 210 (c) Sets forth the procedure for making a claim,
- 211 including a telephone number;
- 212 (d) Sets forth the total purchase price and the terms
- 213 under which it is to be paid, however, the purchase price is not
- 214 required to be preprinted on the vehicle protection product
- 215 warranty and may be negotiated with the consumer at the time of
- 216 sale;
- 217 (e) Sets forth any terms, restrictions or conditions
- 218 governing transferability of the warranty, if any;
- 219 (f) Conspicuously sets forth all of the obligations and
- 220 duties of the warranty holder such as the duty to protect against
- 221 any further damage to the vehicle, the obligation to notify the
- 222 warrantor in advance of any repair or other similar requirements,
- 223 if any;
- 224 (g) Conspicuously states the existence of a deductible
- 225 amount, if any;
- (h) Specifies the payments or performance to be
- 227 provided under the warranty including payments for incidental
- 228 costs, the manner of calculation or determination of payments or
- 229 performance and any limitations, exceptions or exclusions;

230	(i) Sets forth the conditions on which substitution
231	will be allowed;
232	(j) Conspicuously states that the obligations of the
233	warrantor to the warranty holder are insured under a warranty
234	reimbursement insurance policy;
235	(k) Conspicuously states that, in the event a warranty
236	holder must make a claim against a party other than the warranty
237	reimbursement insurance policy issuer, the warranty holder is
238	entitled to make a direct claim against the insurer upon the
239	failure of the warrantor to pay any claim or meet any obligation
240	under the terms of the warranty within sixty (60) days after proof
241	of loss has been filed with the warrantor; and
242	(1) Conspicuously states the name and address of the
243	issuer of the warranty reimbursement insurance policy. This
244	information need not be preprinted on the warranty form but may be
245	stamped on the warranty.
246	(2) At the time of sale, the seller or warrantor shall
247	provide to the purchaser:
248	(a) A copy of the vehicle protection product warranty;
249	or
250	(b) A receipt or other written evidence of the purchase
251	of the vehicle protection product and a copy of the warranty
252	within thirty (30) days of the date of purchase.
253	SECTION 8. (1) No vehicle protection product may be sold or
254	offered for sale in this state unless the vehicle protection
255	product warranty clearly states the terms and conditions governing
256	the cancellation of the sale and warranty, if any.
257	(2) The warrantor may only cancel the warranty if the
258	warranty holder does any of the following:
259	(a) Fails to pay for the vehicle protection product;
260	(b) Makes a material misrepresentation to the seller or
261	warrantor;

(c) Commits fraud; or

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- 263 (d) Substantially breaches the warranty holder's duties 264 under the warranty.
- (3) A warrantor canceling a warranty shall mail written
 notice of cancellation to the warranty holder at the last address
 of the warranty holder in the warrantor's records at least thirty
 (30) days prior to the effective date of the cancellation. The
- 269 notice shall state the effective date of the cancellation and the
- 270 reason for the cancellation.
- 271 **SECTION 9.** (1) Unless licensed as an insurance company, a
- 272 vehicle protection product warrantor shall not use in its name,
- 273 contracts or literature the words "insurance," "casualty,"
- 274 "surety," "mutual" or any other word that is descriptive of the
- 275 insurance, casualty or surety business, or that is deceptively
- 276 similar to the name or description of any insurance or surety
- 277 corporation or any other vehicle protection product warrantor. A
- 278 warrantor may use the term "guaranty" or a similar word in the
- 279 warrantor's name.
- 280 (2) A vehicle protection product warrantor shall not make,
- 281 permit or cause any false or misleading statements, either oral or
- 282 written, in connection with the sale, offer to sell or
- 283 advertisement of a vehicle protection product.
- 284 (3) A vehicle protection product warrantor shall not permit
- 285 or cause the omission of any material statement in connection with
- 286 the sale, offer to sell or advertisement of a vehicle protection
- 287 product.
- 288 (4) A vehicle protection product warrantor shall not make,
- 289 permit or cause any false or misleading statements, either oral or
- 290 written, about the performance required or payments that may be
- 291 available under the vehicle protection product warranty.
- 292 (5) A vehicle protection product warrantor shall not make,
- 293 permit or cause any statement or practice that has the effect of
- 294 creating or maintaining a fraud.
- 295 (6) A vehicle protection product seller or warrantor may not
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- require as a condition of sale or financing that a retail 296 297 purchaser of a motor vehicle purchase a vehicle protection product
- 298 that is not installed on the motor vehicle at the time of sale.
- 299 SECTION 10. (1) All vehicle protection product warrantors
- 300 shall keep accurate accounts, books and records concerning
- 301 transactions regulated under this chapter.
- 302 (2) A vehicle protection product warrantor's accounts, books
- 303 and records shall include:
- 304 Copies of all vehicle protection product (a)
- 305 warranties;
- 306 The name and address of each warranty holder; and
- 307 (C) The dates, amounts and descriptions of all
- 308 receipts, claims and expenditures.
- 309 A vehicle protection product warrantor shall retain all (3)
- required accounts, books and records pertaining to each warranty 310
- 311 holder for at least two (2) years after the specified period of
- 312 coverage has expired. A warrantor discontinuing business in the
- state shall maintain its records until it furnishes the Attorney 313
- 314 General satisfactory proof that it has discharged all obligations
- 315 to warranty holders in this state.
- 316 (4) Vehicle protection product warrantors shall make all
- 317 accounts, books and records concerning transactions regulated
- 318 under this act available to the Attorney General for the purpose
- 319 of examination.
- 320 SECTION 11. (1) (a) The Attorney General may conduct
- 321 examinations of warrantors, administrators or other persons to
- 322 enforce this act and protect warranty holders in this state. Upon
- 323 request of the Attorney General, a warrantor shall make available
- to the Attorney General all accounts, books and records concerning 324
- 325 vehicle protection products sold by the warrantor that are
- necessary to enable the Attorney General to reasonably determine 326
- 327 compliance or noncompliance with this act.
- 328 Any person or entity examined shall pay any and all (b) * HR40/ R941CS*

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- 329 appropriate and reasonable costs incurred by the Attorney General
- 330 during the examination, including, but not limited to, the
- 331 compensation of such experts, actuaries, examiners or other
- 332 persons as may be contracted for by the Attorney General or the
- 333 Attorney General's designated appointee for the purpose of
- 334 assisting in the examination. Such compensation shall be fixed at
- 335 a reasonable amount commensurate with usual compensation for
- 336 like services and shall be contracted for in accordance with
- 337 applicable state contracting procedures, if applicable.
- 338 (2) The Attorney General may take action that is necessary
- 339 or appropriate to enforce the provisions of this act and the
- 340 Attorney General's rules and orders and to protect warranty
- 341 holders in this state. If a person or entity violates this act
- 342 and the Attorney General reasonably believes such violation
- 343 threatens to cause irreparable loss or injury to the property or
- 344 business of any person or company located in this state, the
- 345 Attorney General may:
- 346 (a) Issue an order directed to that warrantor to cease
- 347 and desist from engaging in further acts, practices or
- 348 transactions that are causing the conduct;
- 349 (b) Issue an order prohibiting that warrantor from
- 350 selling or offering for sale vehicle protection products in
- 351 violation of this act;
- 352 (c) Issue an order imposing a civil penalty on that
- 353 warrantor; or
- (d) Issue any combination of paragraphs (a) through (c)
- 355 of this subsection, as applicable.
- 356 (3) The Attorney General may bring an action in any court of
- 357 competent jurisdiction for an injunction or other appropriate
- 358 relief to enjoin threatened or existing violations of this act or
- 359 of the Attorney General's orders or rules. An action filed under
- 360 this section also may seek restitution on behalf of persons

- aggrieved by a violation of this act or orders or rule of the 361 362 Attorney General.
- (4) A person or entity who is found to have violated this 363
- 364 act or orders or rules of the Attorney General may be ordered to
- 365 pay to the Attorney General a civil penalty in an amount,
- 366 determined by the Attorney General, of not more than Five Hundred
- Dollars (\$500.00) per violation and not more than Ten Thousand 367
- Dollars (\$10,000.00) in the aggregate for all violations of a 368
- 369 similar nature. For purposes of this section, violations shall be
- 370 of a similar nature if the violation consists of the same or
- 371 similar course of conduct, action or practice, irrespective of the
- number of times the conduct, action or practice is determined to 372
- 373 be a violation of this act.
- SECTION 12. (1) Any warrantor doing business in this state 374
- in accordance with this act shall be deemed to have appointed the 375
- 376 Attorney General its true and lawful attorney upon whom may be
- 377 served all lawful process in any action or proceeding against it.
- 378 (2) Any warrantor doing business in this state, operating
- without the authority provided by this act, shall be deemed to
- 380 have appointed the Secretary of State to be its true and lawful
- 381 attorney upon whom may be served all lawful process in any action
- 382 or proceeding against it.

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- 383 SECTION 13. The Attorney General may adopt rules and
- 384 regulations to establish procedures for implementing the
- 385 provisions of this act as are necessary. Such rules and
- 386 regulations shall include disclosures for the benefit of the
- 387 warranty holder, record keeping requirements, registration fees,
- 388 penalties and procedures for public complaints. Such rules and
- regulations shall also include the conditions under which surplus 389
- 390 lines insurers may be rejected for the purpose of underwriting
- vehicle protection product warranty agreements. 391
- 392 SECTION 14. This act applies to all vehicle protection
- 393 products sold or offered for sale on or after July 1, 2007.

394	failure of any person to comply with this act before July 1, 2007
395	shall not be admissible in any court proceeding, administrative
396	proceeding, arbitration or alternative dispute resolution
397	proceeding and may not otherwise be used to prove that the action
398	of any person or the affected vehicle protection product was
399	unlawful or otherwise improper.
400	SECTION 15. This act shall take effect and be in force from

and after July 1, 2007.

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