MISSISSIPPI LEGISLATURE

By: Representative Guice

To: Banking and Financial Services

## HOUSE BILL NO. 656 (As Passed the House)

AN ACT TO AUTHORIZE A CONSUMER TO PLACE A SECURITY FREEZE ON 1 2 HIS OR HER CREDIT REPORT, WHICH WILL PROHIBIT A CONSUMER REPORTING 3 AGENCY FROM RELEASING THE CONSUMER'S CREDIT REPORT OR ANY 4 INFORMATION FROM IT WITHOUT THE EXPRESS AUTHORIZATION OF THE CONSUMER; TO REQUIRE CONSUMER REPORTING AGENCIES TO PLACE A 5 б SECURITY FREEZE ON A CONSUMER'S CREDIT REPORT WITHIN FIVE BUSINESS 7 DAYS AFTER RECEIVING A WRITTEN REQUEST FROM THE CONSUMER; TO PROVIDE THAT A SECURITY FREEZE WILL REMAIN IN PLACE UNTIL THE CONSUMER REQUESTS THAT THE SECURITY FREEZE BE REMOVED; TO REQUIRE 8 9 CONSUMER REPORTING AGENCIES TO REMOVE A SECURITY FREEZE WITHIN 10 11 THREE BUSINESS DAYS OF RECEIVING A REQUEST FOR REMOVAL FROM THE CONSUMER; TO PROVIDE FOR CERTAIN EXCEPTIONS TO THE REQUIREMENTS OF 12 THIS ACT; TO PROVIDE THAT ANY PERSON WHOSE PROPERTY OR PERSON IS INJURED BY REASON OF A VIOLATION OF THIS ACT MAY SUE FOR CIVIL 13 14 DAMAGES; TO AMEND SECTION 75-24-5, MISSISSIPPI CODE OF 1972, TO 15 16 CONFORM TO THE PRECEDING PROVISIONS; AND FOR RELATED PURPOSES.

- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
  SECTION 1. As used in this act, the following words shall be defined as provided in this section:
- 20

(a) "Consumer" means an individual.

(b) "Consumer reporting agency" means any person who, for monetary fees, dues, or on a cooperative nonprofit basis, regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties.

(c) "Credit report" means any written, oral, or other communication of any information by a consumer reporting agency bearing on a consumer's creditworthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living that is used or expected to be used or collected in whole or in part for the purpose of serving as a factor in establishing the consumer's eligibility for any of the following:

H. B. No. 656 07/HR40/R448PH PAGE 1 (RF\BD) \* HR40/ R448PH\*

G1/2

34 (i) Credit to be used primarily for personal,35 family, or household purposes.

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(ii) Employment purposes.

37 (iii) Any other purpose authorized under 15 USCS38 Section 1681(b).

39 (d) "Credit card" has the same meaning as in Section
40 103 of the Truth in Lending Act (15 USCS Section 160 et seq.).
41 (e) "Person" means any individual, partnership,

42 corporation, trust, estate, cooperative, association, government,43 or governmental subdivision or agency, or other entity.

(f) "Proper identification" means information generally deemed sufficient to identify a person. If a person is unable to reasonably identify himself or herself with the information described above, a consumer reporting agency may require additional information concerning the consumer's employment and personal or family history in order to verify the consumer's identity.

(g) "Security freeze" means notice placed in a credit report, at the request of the consumer and subject to certain exceptions, that prohibits the consumer reporting agency from releasing all or any part of the consumer's credit report or any information derived from it without the express authorization of the consumer.

57 SECTION 2. (1) A consumer may place a security freeze on 58 the consumer's credit report by making a request in writing by certified mail to a consumer reporting agency. A security freeze 59 60 shall prohibit, subject to exceptions in subsection (12) of this section, the consumer reporting agency from releasing the 61 62 consumer's credit report or any information from it without the 63 express authorization of the consumer. When a security freeze is 64 in place, a consumer reporting agency may not release the 65 consumer's credit report or information to a third party without prior express authorization from the consumer. This subsection 66

H. B. No. 656 07/HR40/R448PH PAGE 2 (RF\BD) \* HR40/ R448PH\*

67 does not prevent a consumer reporting agency from advising a third 68 party that a security freeze is in effect with respect to the 69 consumer's credit report.

70 (2) A consumer reporting agency shall place a security
71 freeze on a consumer's credit report no later than five (5)
72 business days after receiving a written request from the consumer.

73 (3) The consumer reporting agency shall send a written 74 confirmation of the security freeze to the consumer within ten (10) business days of placing the freeze and at the same time 75 76 shall provide the consumer with a unique personal identification 77 number or password, other than the consumer's social security 78 number, to be used by the consumer when providing authorization 79 for the release of the consumer's credit report for a specific period of time. 80

81 (4) If the consumer wishes to allow the consumer's credit 82 report to be accessed for a specific period of time while a freeze 83 is in place, the consumer shall contact the consumer reporting 84 agency, request that the freeze be temporarily lifted, and provide 85 all of the following:

86

(a) Proper identification;

87 (b) The unique personal identification number or
88 password provided by the consumer reporting agency under
89 subsection (3) of this section; and

90 (c) The proper information regarding the time period 91 for which the report shall be available to users of the credit 92 report.

93 (5) A consumer reporting agency may develop procedures 94 involving the use of telephone, fax, the Internet, or other 95 electronic media to receive and process a request from a consumer 96 to temporarily lift a freeze on a credit report under subsection 97 (4) of this section in an expedited manner.

98 (6) A consumer reporting agency that receives a request from99 a consumer to temporarily lift a freeze on a credit report under

H. B. No. 656 \* HR40/ R448PH 07/HR40/R448PH PAGE 3 (RF\BD) 100 subsection (4) of this section shall comply with the request no 101 later than three (3) business days after receiving the request. 102 (7) A consumer reporting agency shall remove or temporarily 103 lift a freeze placed on a consumer's credit report only in the 104 following cases:

105 (a) Upon the consumer's request, under subsection (4)106 or (10) of this section; or

107 (b) If the consumer's credit report was frozen due to a 108 material misrepresentation of fact by the consumer. If a consumer 109 reporting agency intends to remove a freeze upon a consumer's 110 credit report under this paragraph, the consumer reporting agency 111 shall notify the consumer in writing prior to removing the freeze 112 on the consumer's credit report.

(8) If a third party requests access to a consumer credit report on which a security freeze is in effect and this request is in connection with an application for credit or any other use and the consumer does not allow the consumer's credit report to be accessed for that specific period of time, the third party may treat the application as incomplete.

(9) If a consumer requests a security freeze under this section, the consumer reporting agency shall disclose to the consumer the process of placing and temporarily lifting a security freeze and the process for allowing access to information from the consumer's credit report for a specific period of time while the security freeze is in place.

(10) A security freeze shall remain in place until the consumer requests that the security freeze be removed. A consumer reporting agency shall remove a security freeze within three (3) business days of receiving a request for removal from the consumer, who provides all of the following:

130 (a) Proper identification; and

H. B. No. 656 \* HR40/ R448PH\* 07/HR40/R448PH PAGE 4 (RF\BD) (b) The unique personal identification number or
password provided by the consumer reporting agency under
subsection (3) of this section.

(11) A consumer reporting agency shall require proper
identification of the person making a request to place or remove a
security freeze.

137 (12) The provisions of this section do not apply to the use138 of a consumer credit report by any of the following:

(a) A person, or the person's subsidiary, affiliate, agent, subcontractor, or assignee with whom the consumer has, or prior to assignment had, an account, contract, or debtor-creditor relationship for the purposes of reviewing the active account or collecting the financial obligation owing for the account, contract, or debt;

(b) A subsidiary, affiliate, agent, assignee, or
prospective assignee of a person to whom access has been granted
under subsection (4) of this section for purposes of facilitating
the extension of credit or other permissible use;

149 (c) Any person acting under a court order, warrant, or 150 subpoena;

(d) A state or local agency, or its agents or assigns,
that administers a program for establishing and enforcing child
support obligations;

(e) A state or local agency, or its agents or assigns,
acting to investigate fraud, including Medicaid fraud, or acting
to investigate or collect delinquent taxes or assessments,
including interest and penalties, unpaid court orders, or to
fulfill any of its other statutory responsibilities;

(f) A federal, state, or local governmental entity, including law enforcement agency, court, or their agent or assigns;

H. B. No. 656 \* HR40/ R448PH\* 07/HR40/R448PH PAGE 5 (RF\BD) 162 (g) A person for the purposes of prescreening as 163 defined by the Fair Credit Reporting Act, 15 USCS Section 1681(b) 164 et seq.;

(h) Any person for the sole purpose of providing for a credit file monitoring subscription service to which the consumer has subscribed;

(i) A consumer reporting agency for the purpose of providing a consumer with a copy of the consumer's credit report upon the consumer's request;

171 (j) Any depository financial institution for checking,172 savings, and investment accounts; or

(k) Any property and casualty insurance company for use in setting or adjusting a rate, adjusting a claim, or underwriting for property and casualty insurance purposes.

176 (13) If a security freeze is in place, a consumer reporting 177 agency shall not change any of the following official information 178 in a credit report without sending a written confirmation of the change to the consumer within thirty (30) days of the change being 179 180 posted to the consumer's file: name, date of birth, social 181 security number, and address. Written confirmation is not 182 required for technical modifications of a consumer's official 183 information, including name and street abbreviations, complete 184 spellings, or transposition of numbers or letters. In the case of 185 an address change, the written confirmation shall be sent to both 186 the new address and the former address.

(14) The following persons are not required to place in a credit report a security freeze under this section, except that any person that is not required to place a security freeze on a credit report under the provisions of paragraph (c) of this subsection shall be subject to any security freeze placed on a credit report by another consumer reporting agency from which it obtains information:

H. B. No. 656 \* HR40/ R448PH\* 07/HR40/R448PH PAGE 6 (RF\BD) 194 (a) A check services or fraud prevention services
195 company that reports on incidents of fraud or issues
196 authorizations for the purpose of approving or processing
197 negotiable instruments, electronic fund transfers, or similar
198 methods of payment.

(b) A deposit account information service company that issues reports regarding account closures due to fraud, substantial overdrafts, ATM abuse, or other similar negative information regarding a consumer to inquiring banks or other financial institutions for use only in reviewing a consumer request for a deposit account at the inquiring bank or financial institution; or

206 (c) A consumer reporting agency that does all of the 207 following:

(i) Acts only to resell credit information by assembling and merging information contained in a database of one or more credit reporting agencies; and

(ii) Does not maintain a permanent database of credit information from which new credit reports are produced. (15) This section does not prevent a consumer reporting agency from charging a fee of no more than Ten Dollars (\$10.00) to a consumer for each freeze, removal of the freeze, or temporary

217 consumer credit report, except that a consumer reporting agency 218 may not charge any fee to a victim of identity theft who has 219 submitted a copy of a valid investigative or incident report or 220 complaint with a law enforcement agency about the unlawful use of 221 the victim's identifying information by another person.

lifting of the freeze for a period of time, regarding access to a

(16) At any time that a consumer is required to receive a
summary of rights required under Section 609 of the federal Fair
Credit Reporting Act, the following notice shall be included:
"Mississippi Consumers Have the Right to Obtain a Security Freeze.

H. B. No. 656 \* HR40/ R448PH\* 07/HR40/R448PH PAGE 7 (RF\BD)

216

You have a right to place a "security freeze" on your credit report under Mississippi law. The security freeze will prohibit a consumer reporting agency from releasing any information in your credit report without your express authorization. A security freeze must be requested in writing by certified mail.

231 The security freeze is designed to prevent credit, loans, and 232 services from being approved in your name without your consent. 233 However, you should be aware that using a security freeze to take control over who gains access to the personal and financial 234 235 information in your credit report may delay, interfere with, or 236 prohibit the timely approval of any later request or application you make regarding new loans, credit, mortgage, insurance, rental 237 238 housing, employment, investment, license, cellular phone, 239 utilities, digital signature, Internet credit card transactions, or other services, including an extension of credit at point of 240 241 sale.

The freeze will be placed within five (5) business days. When you place a security freeze on your credit report, within ten (10) business days, you will be provided a personal identification number or a password to use when you want to remove or lift temporarily the security freeze.

A freeze does not apply when you have an existing account relationship and a copy of your report is requested by your existing creditor or its agents or affiliates for certain types of account review, collection, fraud control, or similar activities.

You should plan ahead and lift a freeze if you are actively seeking credit or services as a security freeze may slow your applications, as mentioned above.

You can remove a freeze or authorize temporary access for a specific period of time by contacting the consumer reporting agency and providing all of the following:

257 (1) Your personal identification number or password;
258 (2) Proper identification to verify your identity; and
H. B. No. 656 \* HR40/ R448PH\*

07/HR40/R448PH PAGE 8 (RF\BD) (3) Proper information regarding the period of time you wantyour report available to users of the credit report.

261 A consumer reporting agency that receives a request from you 262 to temporarily lift a freeze on a credit report shall comply with 263 the request no later than three (3) business days after receiving 264 the request. A consumer reporting agency may charge you up to Ten Dollars (\$10.00) for each time you freeze, remove the freeze, or 265 266 temporarily lift the freeze for a period of time, except a 267 consumer reporting agency may not charge any amount to a victim of 268 identify theft who has submitted a copy of a valid investigative 269 or incident report or complaint with a law enforcement agency about the unlawful use of the victim's identifying information by 270 271 another person.

You have a right to bring a civil action against someone who violates your rights under the credit reporting laws. The action can be brought against a consumer reporting agency or a user of your credit report."

276 (17) A violation of this section is a violation of Section277 75-24-5.

278 SECTION 3. (1) Any person whose property or person is injured by reason of an act made unlawful by Section 2 of this act 279 280 may sue for civil damages. Damages may be in an amount of up to 281 Five Thousand Dollars (\$5,000.00) but no less than Five Hundred 282 Dollars (\$500.00) for each incident, or three (3) times the amount 283 of actual damages, whichever amount is greater. A person seeking 284 damages as set forth in this section also may institute a civil 285 action to enjoin and restrain future acts that would constitute a 286 violation of this section. The court, in an action brought under this section, may award reasonable attorneys' fees to the 287 288 prevailing party.

289 SECTION 4. Section 75-24-5, Mississippi Code of 1972, is
290 amended as follows:

H. B. No. 656 \* HR40/ R448PH\* 07/HR40/R448PH PAGE 9 (RF\BD)

75-24-5. (1) Unfair methods of competition affecting 291 292 commerce and unfair or deceptive trade practices in or affecting commerce are prohibited. Action may be brought under Section 293 294 75-24-5(1) only under the provisions of Section 75-24-9. 295 (2) Without limiting the scope of subsection (1) of this 296 section, the following unfair methods of competition and unfair or deceptive trade practices or acts in the conduct of any trade or 297 commerce are \* \* \* prohibited: 298 299 (a) Passing off goods or services as those of another; 300 (b) Misrepresentation of the source, sponsorship, 301 approval, or certification of goods or services; (c) Misrepresentation of affiliation, connection, or 302 303 association with, or certification by another; 304 Misrepresentation of designations of geographic (d) 305 origin in connection with goods or services; 306 (e) Representing that goods or services have 307 sponsorship, approval, characteristics, ingredients, uses, 308 benefits, or quantities that they do not have or that a person has 309 a sponsorship, approval, status, affiliation, or connection that 310 he does not have; (f) Representing that goods are original or new if they 311 312 are reconditioned, reclaimed, used, or secondhand; 313 Representing that goods or services are of a (g) 314 particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another; 315 316 (h) Disparaging the goods, services, or business of 317 another by false or misleading representation of fact; 318 (i) Advertising goods or services with intent not to sell them as advertised; 319 320 (j) Advertising goods or services with intent not to 321 supply reasonably expectable public demand, unless the 322 advertisement discloses a limitation of quantity;

H. B. No. 656 \* HR40/ R448PH\* 07/HR40/R448PH PAGE 10 (RF\BD)

(k) Misrepresentations of fact concerning the reasons 323 324 for, existence of, or amounts of price reductions;

325 (1) Advertising by or on behalf of any licensed or 326 regulated health care professional which does not specifically 327 describe the license or qualifications of the licensed or 328 regulated health care professional;

329 (m) Charging an increased premium for reinstating a motor vehicle insurance policy that was cancelled or suspended by 330 the insured solely for the reason that he was transferred out of 331 332 this state while serving in the United States Armed Forces or on 333 active duty in the National Guard or United States Armed Forces Reserve. It is also an unfair practice for an insurer to charge 334 335 an increased premium for a new motor vehicle insurance policy if the applicant for coverage or his covered dependents were 336 previously insured with a different insurer and canceled that 337 338 policy solely for the reason that he was transferred out of this 339 state while serving in the United States Armed Forces or on active duty in the National Guard or United States Armed Forces Reserve. 340 341 For purposes of determining premiums, an insurer shall consider 342 such persons as having maintained continuous coverage. The 343 provisions of this paragraph (m) shall apply only to such 344 instances when the insured does not drive the vehicle during the 345 period of cancellation or suspension of his policy;

346 (n) Any violation of Section 2 of this act. 347 **<u>SECTION 5.</u>** This act shall stand repealed after July 1, 2009. **SECTION 6.** This act shall take effect and be in force from 348 349 and after July 1, 2007.

\* HR40/ R448PH\* H. B. No. 656 07/HR40/R448PH ST: Security freeze; authorize consumers to PAGE 11 (RF\BD) place on their credit reports.