MISSISSIPPI LEGISLATURE

To: Rules

By: Senator(s) Hewes, Browning, Butler, Carmichael, Chaney, Clarke, Dearing, Frazier, Gollott, Harden, Hyde-Smith, Jackson (11th), Jackson (15th), Jackson (32nd), Jordan, King, Mettetal, Pickering, Posey, Ross, Simmons, Thames, Thomas, Walls, White

SENATE CONCURRENT RESOLUTION NO. 538

1 A CONCURRENT RESOLUTION COMMENDING CELLULAR SOUTH NETWORK FOR 2 PERFORMING EXEMPLARY SERVICE ON THE MISSISSIPPI GULF COAST DURING 3 THE HURRICANE KATRINA CRISIS.

WHEREAS, founded in 1988, Cellular South is the nation's
largest privately held wireless company and the only wireless
company headquartered in Mississippi; and

7 WHEREAS, Cellular South announced that its wireless network 8 in South Mississippi, including the Mississippi Gulf Coast, was fully operational as of Friday, September 9, 2005, three days 9 earlier than previously estimated. Despite Hurricane Katrina's 10 destruction, the Mississippi-based company never lost service in 11 parts of the most storm-ravaged areas, particularly in Hattiesburg 12 13 and Biloxi and had teams in place that began immediate repairs of cell sites and infrastructure following the storm; and 14

15 WHEREAS, on Monday, August 29, 2005, Hurricane Katrina, a 16 Category Four Hurricane, crashed with unrelenting and violent 17 force onto the entire Mississippi Gulf Coast, making landfall at 18 or around Waveland, Mississippi. In one day, the worst natural 19 disaster in our history struck us a grievous blow, leaving a 20 90-mile swath of destruction along the coast and causing severe 21 damage throughout central and north Mississippi; and

22 WHEREAS, the reliability of the Cellular South network after 23 the storm is reflected in the fact that the company has seen a 256 24 percent increase in the number of minutes carried on behalf of 25 other carriers' customers since the storm in the affected area. 26 The increase equates to more than 8.5 million minutes of usage 27 (MOUs) from other carriers' customers, following the storm; and

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WHEREAS, "Cellular South employees, some of whom were dealing 28 29 with their own personal losses, knew that communication was 30 critical for hurricane victims and evacuees and they did 31 everything they could to fully restore our customers' ability to 32 reach loved ones or call for emergency help in the aftermath of 33 the storm, " said Hu Meena, company president. "As just one 34 example, The Washington Post noted in one of its stories a 35 Cellular South network technician in Biloxi who literally crawled out of his home that had been destroyed by a fallen tree, got his 36 37 family to safety and then traveled to the nearest cell site to 38 begin repair work; " and

WHEREAS, Cellular South utilized 300 generators and 20,000 39 40 gallons of fuel, as well as over 400 employees dedicated to restoring the network as quickly as possible. 41 Through the dedication and hard work of the team, the network was restored 42 ahead of schedule, and reported record minutes of use upon 43 restoration of service. Cellular South donated over 1,000 phones 44 45 to local, state and federal officials who worked and are still working to rebuild Mississippi, as well as to many Red Cross 46 47 Shelters so that hurricane victims would have a way to communicate with their loved ones. Cellular South donated a total of 50 48 million free relief minutes to customers in the hardest hit of 49 50 areas; and

51 WHEREAS, while it is still early to complete a full 52 assessment, estimates indicate the financial impact of Hurricane 53 Katrina on Cellular South are likely to be in the range of \$8 to 54 \$12 Million Dollars; and yet, the company's goal was to do 55 whatever it took to restore service for customers and take care of 56 employees - both those affected by Hurricane Katrina and those 57 working to restore wireless service:

58 NOW, THEREFORE, BE IT RESOLVED BY THE SENATE OF THE STATE OF 59 MISSISSIPPI, THE HOUSE OF REPRESENTATIVES CONCURRING THEREIN, That

we do hereby commend the executives and employees of Cellular 60 South for their exemplary service, conduct and performance 61 rendered prior to and subsequent to Hurricane Katrina's 62 63 unprecedented destruction on and near the Mississippi Gulf Coast in August and September, 2005, and we offer our thanks to these 64 65 individuals for their assistance in providing communications during this critical time, as we endeavor to rebuild our state and 66 restore its economy. 67

68 BE IT FURTHER RESOLVED, That this resolution be forwarded to 69 Mr. Hu Meena, President of Cellular South, and be made available 70 to the Capitol Press Corps.