By: Representatives Reynolds, Moak, Peranich To: Apportionment and Elections; Public Utilities

HOUSE BILL NO. 1245

AN ACT TO AMEND SECTION 77-3-705, MISSISSIPPI CODE OF 1972, 1 TO INCLUDE CERTAIN POLITICAL CALLS AS TELEPHONE SOLICITATIONS THAT 2 3 ARE PROHIBITED WHEN CONSUMERS NOTIFY THE PUBLIC SERVICE COMMISSION OF THEIR OBJECTIONS TO RECEIVING SUCH PHONE CALLS; TO AMEND 4 SECTION 77-3-711, MISSISSIPPI CODE OF 1972, TO PROVIDE THAT 5 б CERTAIN POLITICAL CALLS ARE EXEMPTED FROM THE TELEPHONE 7 SOLICITATION ACT WHEN CERTAIN INFORMATION IS DISCLOSED AT THE COMMENCEMENT OF THE PHONE CALL; AND FOR RELATED PURPOSES. 8

9 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 10 SECTION 1. Section 77-3-705, Mississippi Code of 1972, is 11 amended as follows:

12 77-3-705. For the purposes of this article, the following 13 words and terms shall have the meanings ascribed in this section 14 unless the context clearly indicates otherwise:

15 (a) "Consumer" means a person to whom is assigned in 16 the State of Mississippi a residential telephone line and 17 corresponding telephone number, who uses the residential line 18 primarily for residential purposes.

19 (b) "Caller identification service" means a type of 20 telephone service which permits a telephone subscriber to view the 21 telephone number and name of the person or entity making an 22 incoming telephone call.

(c) "Telephone solicitor" means any person, firm,
entity, organization, partnership, association, corporation,
charitable entity, or a subsidiary or affiliate thereof, who
engages in any type of telephone solicitation on his or her own
behalf or through representatives, independent contractors,
salespersons, agents, automated dialing systems or machines or
other individuals or systems.

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30 (d) "Telephone solicitation" means any voice 31 communication over the telephone line of a consumer for the 32 purpose of:

33 (i) Encouraging the purchase or rental of, or 34 investment in, property; * * *

35 (ii) Soliciting a sale of any consumer goods or 36 services, or an extension of credit for consumer goods or 37 services; or

38 (iii) Engaging in the practice of push polling.
39 (e) "Commission" means the Mississippi Public Service
40 Commission.

41 (f) "Doing business in this state" refers to businesses 42 which conduct telephone solicitations from any location to 43 consumers located in this state.

(g) "Consumer goods or services" means any real property or any tangible or intangible personal property which is normally used for personal, family or household purposes, including, without limitation, any property intended to be attached to, or installed in, any real property, and any services related to the property.

"Established business relationship" means a prior 50 (h) 51 or existing relationship formed by a voluntary two-way communication between a person or entity and a consumer, with or 52 without an exchange of consideration, on the basis of an inquiry, 53 54 application, purchase or transaction by the consumer, which 55 relationship is currently existing or was terminated within six 56 (6) months of the telephone solicitation; however, the act of 57 purchasing consumer goods or services under an extension of credit does not create an existing business relationship between the 58 consumer and the entity extending credit to the consumer for such 59 60 purchase. The term does not include the situation wherein the 61 consumer has merely been subject to a telephone solicitation by or

H. B. No. 1245 *HR40/R238* 04/HR40/R238 PAGE 2 (OM\BD) at the behest of the telephone solicitor within the six (6) monthsimmediately preceding the contemplated telephone solicitation.

64 (i) "Charitable organization" means any person or 65 entity holding itself out to be established for any benevolent, 66 educational, philanthropic, humane, scientific, patriotic, social 67 welfare or advocacy, public health, environmental or conservation, 68 civic or other eleemosynary purpose or for the benefit of law enforcement personnel, fire fighters, or any other persons who 69 70 protect the public safety, or for any other purpose where a charitable appeal is the basis of the solicitation. 71

72 (j) "Push polling" means a telemarketing technique in 73 which telephone calls are used to canvass voters to disseminate 74 false and damaging information about a candidate under the guise 75 of taking a poll to determine how the information affects voter 76 preference, with the intent to distribute verbal campaign 77 propaganda while purporting to conduct a legitimate public opinion

78 poll.

79 SECTION 2. Section 77-3-711, Mississippi Code of 1972, is 80 amended as follows:

81 82

(a) A person soliciting:

77-3-711.

83 (i) Who does not make the major sales presentation84 during the telephone solicitation;

The provisions of this article shall not apply to:

85 (ii) Without the intent to complete or obtain
86 provisional acceptance of a sale during the telephone
87 solicitation; or

88 (iii) Without the intent to complete, and who does
89 not complete, the sales presentation during the telephone
90 solicitation, but who completes the sales presentation at a later
91 face-to-face meeting between the person soliciting and the
92 prospective purchaser or consumer.
93 (b) A person who is a licensee under Chapter 35, Title
94 73, Mississippi Code of 1972, who is a resident of the State of

H. B. No. 1245 *HR40/R238* 04/HR40/R238 PAGE 3 (OM\BD) 95 Mississippi, and whose telephone solicitation is for the sole 96 purpose of selling, exchanging, purchasing, renting, listing for 97 sale or rent or leasing real estate in connection with his real 98 estate license and not in conjunction with any other offer.

99 (C) A motor vehicle dealer as that term is defined in 100 Section 63-17-55, who is a resident of the State of Mississippi 101 and who maintains a current motor vehicle dealer's license issued 102 by the Mississippi Motor Vehicle Commission, whose telephone 103 solicitation is for the sole purpose of selling, offering to sell, 104 soliciting or advertising the sale of motor vehicles in connection 105 with his motor vehicle dealer's license and not in conjunction with any other offer. 106

107 (d) An agent as that term is defined in Section 83-17-1 108 whose telephone solicitation is for the sole purpose of 109 soliciting, consulting, advising, or adjusting in the business of 110 insurance.

(e) A broker-dealer, agent, or investment advisor registered under Chapter 71, Title 75, Mississippi Code of 1972, whose telephone solicitation is for the sole purpose of effecting or attempting to effect the purchase or sale of securities or has the purpose of providing or seeking to provide investment or financial advice.

(f) A person calling on behalf of a charitable organization which is registered under Chapter 11, Title 79, Mississippi Code of 1972, whose telephone solicitation is for the sole purpose of soliciting for the charitable organization and who receives no compensation for his activities on behalf of the organization.

(g) A person calling on behalf of a newspaper of general circulation, whose telephone solicitation is for the sole purpose of soliciting a subscription to the newspaper from, or soliciting the purchase of advertising by, the consumer.

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A person calling on behalf of any supervised 127 (h) financial institution or parent, subsidiary or affiliate thereof. 128 As used in this section, "supervised financial institution" means 129 130 any commercial bank, trust company, savings and loan association, 131 mutual savings bank, credit union, industrial loan company, small 132 loan company, consumer finance lender, commercial finance lender or insurer, provided that the institution has a physical office 133 134 located in the State of Mississippi and is subject to supervision 135 by an official or agency of the State of Mississippi or of the United States. 136 137 (i) A person calling on behalf of a funeral establishment licensed under Section 73-11-41, if the sole purpose 138 139 of the telephone solicitation relates to services provided by the 140 funeral establishment in the course of its ordinary business. 141 (j) Any telephone solicitor who solicits a consumer 142 with whom he has an established business relationship. (k) Any telephone solicitor who engages in the practice 143 144 of push polling, as defined in Section 77-3-705 (j), and who at the commencement of the call discloses all of the following 145 146 information: (i) The caller's name; 147 148 (ii) The purpose of the phone call; 149 (iii) The name of the individual, business or organization on whose behalf the call is being made; 150 151 (iv) The identity of any person or group who has directly or indirectly paid for the making of the phone call; and 152 153 (v) The location from which the call is being 154 made. SECTION 3. This act shall take effect and be in force from 155 156 and after July 1, 2004.

H. B. No. 1245 *HR40/R238* 04/HR40/R238 ST: Push polling; add as a prohibited call PAGE 5 (OM\BD) Under Mississippi Telephone Solicitation Act.