By: Representative Denny

To: Public Utilities

HOUSE BILL NO. 806

AN ACT TO PROHIBIT TELEPHONE SOLICITATIONS TO RESIDENTIAL SUBSCRIBERS WHO HAVE GIVEN NOTICE OF THEIR OBJECTION TO SUCH CALLS 3 TO THE PUBLIC SERVICE COMMISSION; TO REQUIRE THE PUBLIC SERVICE COMMISSION TO ESTABLISH A "NO-CALLS" DATABASE TO COLLECT SUCH OBJECTIONS; TO RESTRICT THE USE OF INFORMATION CONTAINED IN THE 6 DATABASE; TO REQUIRE ALL TELEPHONE SOLICITORS TO REGISTER WITH THE 7 PUBLIC SERVICE COMMISSION BEFORE CONDUCTING TELEPHONIC 8 SOLICITATIONS AND TO PURCHASE THE "NO-CALLS" DATABASE FROM THE COMMISSION; TO AUTHORIZE THE PUBLIC SERVICE COMMISSION TO 9 PROMULGATE RULES NECESSARY TO EFFECTUATE THIS ACT; TO PROHIBIT 10 11 TELEPHONE SOLICITORS FROM BLOCKING RESIDENTIAL SUBSCRIBERS' USE OF CALLER IDENTIFICATION SERVICES; TO PROVIDE CIVIL PENALTIES FOR 12 VIOLATIONS OF THIS ACT; TO BRING FORWARD SECTIONS 77-3-601 THROUGH 77-3-619, MISSISSIPPI CODE 1972, WHICH REGULATE THE GENERAL CONDUCT OF TELEPHONE SOLICITORS AND REQUIRE TELEPHONE SOLICITORS 13 14 15 TO REGISTER WITH THE ATTORNEY GENERAL'S OFFICE; AND FOR RELATED 16 PURPOSES. 17

- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 19 <u>SECTION 1.</u> For the purposes of this article, the following 20 words and phrases have the meanings ascribed in this section 21 unless the context clearly indicates otherwise:
- 22 (a) "Consumer" means any person to whom has been 23 assigned in the State of Mississippi any residential telephone 24 line and corresponding telephone number, who uses the residential 25 line primarily for residential purposes.
- 26 (b) "Caller Identification Service" means a type of 27 telephone service that permits telephone subscribers to see the 28 telephone number and name of the person or entity to whom that 29 telephone number is assigned of incoming telephone calls.
- 30 (c) "Telephone solicitor" means any person, firm,
 31 entity, organization, partnership, association, corporation,
 32 charitable entity, or a subsidiary or affiliate thereof, who
 33 engages in any type of telephone solicitation on his or her own

- 34 behalf or through representatives, independent contractors,
- 35 salespersons, agents, automated dialing machines or others.
- 36 (d) "Telephone solicitation" means any telephonic
- 37 communication to a consumer for the purpose of persuading,
- 38 enticing, requesting, petitioning or otherwise seeking to induce a
- 39 consumer to take some action. Telephone solicitation includes,
- 40 but is not limited to, communications with a person where:
- 41 (i) A gift, award or prize is offered to a
- 42 consumer;
- 43 (ii) A telephone call response is invited from the
- 44 consumer;
- 45 (iii) The salesperson intends to complete a sale
- 46 or a consumer is invited to enter into an agreement to purchase
- 47 during the course of the telephone call; or
- 48 (iv) The communication involves the representation
- 49 of a price, quality or availability of consumer goods and
- 50 services, and such communication invites a response by telephone
- or is followed by a call to the consumer by a salesperson.
- (e) "Commission" means the Mississippi Public Service
- 53 Commission.
- (f) "Doing business in this state" refers to a business
- 55 that conducts telephonic sales calls from a location in the State
- of Mississippi or from other states or nations to consumers
- 57 located in this state.
- 58 **SECTION 2.** (1) A telephone solicitor may not make or cause
- 59 to be made any telephone solicitation to a consumer in this state
- 60 unless the telephone solicitor has purchased the most current
- "no-calls" database from the commission.
- 62 (2) A telephone solicitor may not make or cause to be made
- 63 any telephone solicitation to a consumer in this state who has
- 64 given notice to the commission of his or her objection to
- 65 receiving telephone solicitations.

- 66 (3) The commission shall establish and operate a "no-calls"
- 67 database composed of a list of telephone numbers of consumers who
- 68 have given notice of their objection to receiving telephone
- 69 solicitations.
- 70 (4) Each local exchange company and each competing local
- 71 exchange carrier shall provide written notification on a
- 72 semiannual basis to each of its consumers of the opportunity to
- 73 provide notification to the commission that the consumer objects
- 74 to receiving telephone solicitations.
- 75 **SECTION 3.** All telephone solicitors shall register with the
- 76 commission before conducting any telephonic solicitations in the
- 77 State of Mississippi.
- 78 **SECTION 4.** The commission may promulgate rules necessary to
- 79 effectuate this article, including, but not limited to, the
- 80 following:
- 81 (a) Methods by which consumers may give notice to the
- 82 commission of their objection to receiving solicitations and
- 83 revocation of the objection;
- 84 (b) Methods by which a notice of objection becomes
- 85 effective and the effect of a change of telephone number on the
- 86 notice;
- 87 (c) Methods by which objections and revocations are
- 88 collected and added to the database;
- (d) Methods by which a person or entity desiring to
- 90 make telephone solicitations may obtain access to the database as
- 91 required to avoid calling the telephone number of consumers
- 92 included in the database;
- 93 (e) The process by which the database is updated and
- 94 the frequency of updates;
- 95 (f) The process by which telephone solicitors must
- 96 register with the commission for the purpose of conducting
- 97 telephonic solicitations in the state;

98	(g) Establishment of fees to be charged by the
99	commission to telephone solicitors for access to or for paper or
100	electronic copies of the database on an annual basis; and

101 (h) All other matters relating to the database that the 102 commission deems necessary.

SECTION 5. If the Federal Communications Commission establishes a single national database of telephone numbers of consumers who object to receiving telephone solicitations, the commission shall include the portion of the single national database that relates to the State of Mississippi in the database established under this article.

SECTION 6. Information contained in the database established pursuant to this article may be used and accessed only for the purpose of compliance with this article and shall not be otherwise subject to public inspection or disclosure. Such information shall be exempt from the Mississippi Public Records Act of 1983.

SECTION 7. A special fund is created in the State Treasury into which all fees collected under this article must be deposited to be expended by the commission for the implementation and administration of this article. At the end of each fiscal year, unexpended monies remaining in the fund will not revert to any other fund of the state, but must remain available for appropriations to administer this article. The Legislature shall appropriate annually from the fund the amount necessary for the administration of this article to the commission.

SECTION 8. Any person or entity who makes a telephone solicitation to a consumer in this state who is not listed on the most current "no-calls" database shall announce clearly, at the beginning of each call, his or her name, the company he or she represents and the purpose of the call. Such calls may only be made between the hours of 9:00 a.m. and 8:00 p.m. No telephone solicitation may be made on a Sunday.

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A person or entity who makes a telephone solicitation to a consumer in this state may not utilize any method that blocks or otherwise circumvents the use of Caller Identification Service by the consumer.

134 SECTION 9. The commission may investigate alleged violations and initiate proceedings relative to a violation of this article 135 or any rules and regulations promulgated pursuant to this article. 136 Such proceedings include, without limitation, proceedings to issue 137 a cease and desist order and to issue an order imposing a civil 138 penalty, not to exceed Five Thousand Dollars (\$5,000.00), for each 139 140 violation. The commission shall afford an opportunity for a fair hearing to the alleged violator or violators after giving written 141 142 notice of the time and place for the hearing. Failure to appear at any such hearing may result in the commission finding the 143 alleged violator or violators liable by default. Any telephone 144 solicitor found to have violated this article, pursuant to a 145 hearing or by default, may be subject to a civil penalty, not to 146 147 exceed Five Thousand Dollars (\$5,000.00), for each violation to be assessed and collected by the commission. Each telephonic 148 149 communication constitutes a separate violation.

150 All penalties collected by the commission must be deposited 151 in the special fund created under Section 7 for the administration 152 of this article.

The commission may issue subpoenas, require the production of relevant documents, administer oaths, conduct hearings and do all things necessary in the course of investigating, determining and adjudicating an alleged violation.

The remedies, duties, prohibitions and penalties set forth under this article are not exclusive and are in addition to all other causes of action, remedies and penalties provided by law, including, but not limited to, the penalties provided by Section 77-1-53.

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162 SECTION 10. Any person who has received a telephone solicitation in violation of this article or any rules and 163 164 regulations promulgated pursuant to this article may file a 165 complaint with the commission. The complaint will be processed 166 pursuant to complaint procedures established by the commission. 167 SECTION 11. The commission has personal jurisdiction over any telephone solicitor, whether a resident or a nonresident, 168 notwithstanding that telephone solicitors are not deemed to be a 169 public utility, for the purpose of administering this article. 170 171 The commission has personal jurisdiction over any nonresident 172 telephone solicitor, its executor, administrator, receiver, trustee or any other appointed representative of such nonresident 173 174 as to an action or proceeding authorized by this article or any 175 rules and regulations promulgated pursuant to this article as authorized by Section 13-3-57, and also upon any nonresident, his 176 or her executor, administrator, receiver, trustee or any other 177 178 appointed representative of such nonresident who has qualified 179 under the laws of this state to do business in Mississippi. Service of summons and process upon the alleged violator of this 180 181 article must be had or made in the manner provided by the Mississippi Rules of Civil Procedure. 182 **SECTION 12.** Any party aggrieved by any final order of the 183 commission pursuant to this article, or any rules and regulations 184 promulgated pursuant to this article, has the right of appeal to 185 186 the Chancery Court the First Judicial District of Hinds County, Mississippi. 187 188 SECTION 13. A provider of telephonic Caller Identification 189 Service, local exchange telephone company or long distance company certificated by the commission may not be held liable for 190 violations of this article committed by other persons or entities. 191 192 SECTION 14. If any section, paragraph, sentence, phrase or 193 any part of this article is held invalid or unconstitutional, such

holding will not affect any other section, paragraph, sentence,

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- 195 clause, phrase or part of this article which is not in and of
- 196 itself invalid or unconstitutional. Moreover, if the application
- 197 of this article, or any portion of it, to any person or
- 198 circumstance is held invalid, the invalidity will not affect the
- 199 application of this article to other persons or circumstances
- 200 which can be given effect without the invalid provision or
- 201 application.
- 202 **SECTION 15.** Sections 1 through 14 of this act shall be
- 203 codified as a new article within Chapter 3, Title 77, Mississippi
- 204 Code of 1972.
- SECTION 16. Section 77-3-601, Mississippi Code of 1972, is
- 206 brought forward as follows:
- 207 77-3-601. As used in this article:
- 208 (a) "Telephonic sales call" means a call made by a
- 209 telephone solicitor to a consumer for the purpose of soliciting a
- 210 sale of any consumer goods or services, or for the purpose of
- 211 soliciting an extension of credit for consumer goods or services,
- 212 or for the purpose of obtaining information or an extension of
- 213 credit for these purposes.
- (b) "Consumer goods or services" means any real
- 215 property or any tangible or intangible personal property which is
- 216 normally used for personal, family or household purposes,
- 217 including, without limitation, any property intended to be
- 218 attached to or installed in any real property regardless of
- 219 whether it is attached or installed, as well as cemetery lots and
- 220 time-share estates, and any services related to the property.
- 221 (c) "Unsolicited telephonic sales call" means a
- 222 telephonic sales call other than a call made:
- 223 (i) In response to an express request of the
- 224 person called;
- 225 (ii) In connection with an existing debt or
- 226 contract, payment or performance which has not been completed at
- 227 the time of the call; or

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- 229 solicitor has an established business relationship.
- 230 (d) "Consumer" means an actual or prospective
- 231 purchaser, lessee or recipient of consumer goods or services.
- (e) "Merchant" means a person who, directly or
- 233 indirectly, offers or makes available to consumers any consumer
- 234 goods or services.
- 235 (f) "Telephone solicitor" means any natural person,
- 236 firm, organization, partnership, association, corporation, or a
- 237 subsidiary or affiliate thereof, doing business in this state, who
- 238 makes or causes to be made a telephonic sales call.
- 239 (g) "Doing business in this state" refers to businesses
- 240 who conduct telephonic sales calls from a location in Mississippi
- 241 or from other states or nations to consumers located in
- 242 Mississippi.
- 243 (h) "Established business relationship" means a prior
- 244 or existing relationship formed by a voluntary two-way
- 245 communication between a person or entity and a consumer with or
- 246 without an exchange of consideration, on the basis of an inquiry,
- 247 application, purchase or transaction by such person or entity,
- 248 which relationship has not been previously terminated by either
- 249 party.
- 250 **SECTION 17.** Section 77-3-603, Mississippi Code of 1972, is
- 251 brought forward as follows:
- 252 77-3-603. Any telephone solicitor who makes an unsolicited
- 253 telephonic sales call to a residential telephone number shall:
- 254 (a) Make calls between the hours of 8:00 a.m. and 9:00
- 255 p.m., Central Standard Time, Monday through Friday, and between
- 256 the hours of 8:00 a.m. and 9:00 p.m. on Saturdays (no calls shall
- 257 be made on Sundays);
- 258 (b) Identify himself or herself by his or her true
- 259 first and last names and the business on whose behalf he or she is

soliciting immediately upon making contact by telephone with the person who is the object of the telephone solicitation; and

(c) Discontinue the call immediately if at any time
during the conversation the person being solicited expresses
disinterest in continuing the call or sales presentation.

SECTION 18. Section 77-3-605, Mississippi Code of 1972, is brought forward as follows:

77-3-605. Any telephone solicitor shall apply for a certificate of registration from the Office of the Attorney General as a condition for doing business in this state. The certificate of registration shall be in a form as prescribed by the Attorney General.

The application for a certificate of registration shall be accompanied by a surety bond in the penal sum of Seventy-five Thousand Dollars (\$75,000.00) with conditions and in a form prescribed by the Attorney General. The bond shall provide for the indemnification of any person suffering loss as the result of any fraud, misrepresentation or violation of Sections 77-3-601 through 77-3-619 by the principal. The term of the bond shall be continuous, but it shall be subject to cancellation by the surety in the manner described in this section. The surety may terminate the bond upon giving a sixty-day written notice to the principal and to the Attorney General, but the liability of the surety for `acts of the principal and its agents shall continue during the sixty (60) days of cancellation notice. The notice does not absolve the surety from liability which accrues before the cancellation becomes final but which is discovered after that date and which may have arisen at any time during the term of the bond. Unless the bond is replaced by that of another surety before the expiration of the sixty (60) days' notice of cancellation, the certificate of registration shall be suspended. required pursuant to this section to file a bond with an application for a certificate of registration may file, in lieu

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- 293 thereof, cash, a certificate of deposit, or government bonds in
- 294 the amount of Seventy-five Thousand Dollars (\$75,000.00). Such
- 295 deposit is subject to the same terms and conditions as are
- 296 provided for in the surety bond required herein. Any interest or
- 297 earnings on such deposits are payable to the depositor.
- 298 **SECTION 19.** Section 77-3-607, Mississippi Code of 1972, is
- 299 brought forward as follows:
- 300 77-3-607. (1) A contract made pursuant to a telephonic
- 301 sales call is not valid and enforceable against a consumer unless
- 302 made in compliance with this section.
- 303 (2) A contract made pursuant to a telephonic sales call
- 304 shall:
- 305 (a) Be reduced to writing and signed by the consumer.
- 306 (b) Comply with all other applicable laws and rules.
- 307 (c) Match the description of goods or services as
- 308 principally used in the telephone solicitations.
- 309 (d) Contain the name, address, and telephone number of
- 310 the seller, the total price of the contract and a detailed
- 311 description of the goods or services being sold.
- 312 (e) Contain, in bold, conspicuous type, immediately
- 313 preceding the signature, the following statement:
- 314 "YOU ARE NOT OBLIGATED TO PAY ANY MONEY UNLESS YOU SIGN THIS
- 315 CONTRACT AND RETURN IT TO THE SELLER."
- 316 (f) Include in its terms any oral or written
- 317 representations made by the telephone solicitor to the consumer in
- 318 connection with the transaction.
- 319 (3) The provisions of this section do not apply to
- 320 contractual sales regulated under other sections of the

- 321 Mississippi statutes and to contractual sales of companies which
- 322 provide telecommunication services and reach binding agreements by
- 323 telephone for these services.
- 324 (4) A merchant who engages a telephone solicitor to make or
- 325 cause to be made a telephonic sales call shall not make or submit

326 any charge to the consumer's credit card account until after the

327 merchant receives from the consumer a copy of the contract which

- 328 complies with this section.
- 329 (5) The provisions of this section do not apply to a
- 330 transaction:
- 331 (a) Made in accordance with prior negotiations in the
- 332 course of a visit by the consumer to a merchant operating a retail
- 333 business establishment which has a fixed permanent location and
- 334 where consumer goods are displayed or offered for sale on a
- 335 continuing basis;
- 336 (b) In which the consumer may obtain a full refund for
- 337 the return of undamaged and unused goods or a cancellation of
- 338 services notice to the seller within seven (7) days after receipt
- 339 by the consumer, and the seller will process the refund within
- 340 thirty (30) days after receipt of the returned merchandise by the
- 341 consumer;
- 342 (c) In which the consumer purchases goods or services
- 343 after an examination of a television, radio, or print
- 344 advertisement or a sample, brochure, or catalog of the merchant
- 345 that contains the name, address and telephone number of the
- 346 merchant; a description of the goods or services being sold; and
- 347 any limitations or restrictions that apply to the offer; or
- 348 (d) In which the merchant is a bona fide charitable
- 349 organization ruled tax-exempt by the Internal Revenue Service.
- 350 **SECTION 20.** Section 77-3-609, Mississippi Code of 1972, is
- 351 brought forward as follows:
- 352 77-3-609. The provisions of Sections 77-3-601 through
- 353 77-3-619 shall not apply to:
- 354 (a) A person engaging in commercial telephone
- 355 solicitation where the solicitation is an isolated transaction and
- 356 not done in the course of a pattern of repeated transactions of
- 357 like nature.

A person making calls for religious, charitable, 358 359 political, education or other noncommercial purposes, or a person soliciting for a nonprofit corporation if that corporation is 360 361 properly registered as such with the Secretary of State and is 362 included within the exemption of S.501(c)(3) or S.501(c)(6) of the Internal Revenue Code. 363 364 A person soliciting: (C) 365 Without the intent to complete or obtain 366 provisional acceptance of a sale during the telephone 367 solicitation; 368 (ii) Who does not make the major sales

presentation during the telephone solicitation; or

(iii) Without the intent to complete, and who does

not complete, the sales presentation during the telephone

solicitation, but who completes the sales presentation at a later

face-to-face meeting between the seller and the prospective

purchaser. However, if a seller, directly following a telephone

solicitation, causes an individual whose primary purpose it is to go to the prospective purchaser to collect the payment or deliver any item purchased, this exemption does not apply.

Any licensed securities, commodities, or 378 379 investments broker, dealer or investment advisor, when soliciting within the scope of his license. As used in this section, 380 "licensed securities, commodities, or investments broker, dealer 381 382 or investment advisor" means a person subject to license or registration as such by the Securities and Exchange Commission, by 383 the National Association of Securities Dealers or other 384 self-regulatory organization as defined by the Securities Exchange 385 Act of 1934 (15 USCS Sec. 781), or by an official or agency of 386 387 this state or of any state of the United States.

(e) Any licensed associated person of a securities,

commodities, or investments broker, dealer or investment advisor,

when soliciting within the scope of his license. As used in this

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- 391 section, "licensed associated person of a securities, commodities,
- 392 or investment broker, dealer or investment advisor" means any
- 393 associated person registered or licensed by the National
- 394 Association of Securities Dealers or other self-regulatory
- 395 organization as defined by the Securities Exchange Act of 1934 (15
- 396 USCS Sec. 781) or by an official or agency of this state or of any
- 397 state of the United States.
- 398 (f) A person primarily soliciting the sale of a
- 399 newspaper, magazine or periodical of general circulation by its
- 400 publisher, or by the publisher's agent through written agreement.
- 401 (g) A book, video or record club or contractual plan or
- 402 arrangement:
- 403 (i) Under which the seller provides the consumer
- 404 with a form which the consumer may use to instruct the seller not
- 405 to ship the offered merchandise;
- 406 (ii) Which is regulated by the Federal Trade
- 407 Commission trade regulation concerning "use of negative option
- 408 plans by sellers in commerce"; or
- 409 (iii) Which provides for the sale of books,
- 410 records or videos which are not covered under paragraphs (i) or
- 411 (ii), including continuity plans, subscription arrangements,
- 412 standing order arrangements, supplements and series arrangements
- 413 under which the seller periodically ships merchandise to a
- 414 consumer who has consented in advance to receive such merchandise
- 415 on a periodic basis.
- 416 (h) Any supervised financial institution or parent,
- 417 subsidiary or affiliate thereof. As used in this section,
- 418 "supervised financial institution" means any commercial bank,
- 419 trust company, savings and loan association, mutual savings bank,
- 420 credit union, industrial loan company, consumer finance lender,
- 421 commercial finance lender or insurer, provided that the
- 422 institution is subject to supervision by an official or agency of
- 423 this state, of any state or of the United States.

- 424 (i) Any licensed insurance or real estate broker,
- 425 agent, customer representative or solicitor when soliciting within
- 426 the scope of his license. As used in this section, "licensed
- 427 insurance or real estate broker, agent, customer representative or
- 428 solicitor" means any insurance or real estate broker, agent,
- 429 customer representative or solicitor licensed by an official or
- 430 agency of this state or of any state of the United States.
- 431 (j) A person soliciting the sale of services provided
- 432 by a cable television system operating under authority of a
- 433 franchise or permit.
- (k) A person who solicits sales by periodically
- 435 publishing and delivering a catalog of the seller's merchandise to
- 436 prospective purchasers, if the catalog:
- 437 (i) Contains a written description or illustration
- 438 of each item offered for sale;
- 439 (ii) Includes the business address or home office
- 440 address of the seller;
- 441 (iii) Includes at least twenty-four (24) pages of
- 442 written material and illustrations and is distributed in more than
- 443 one (1) state; or
- 444 (iv) Has an annual circulation by mailing of not
- less than two hundred fifty thousand (250,000).
- 446 (1) A person who solicits contracts for the maintenance
- 447 or repair of goods previously purchased from the person making the
- 448 solicitation or on whose behalf the solicitation is made.
- 449 (m) A telephone company, or its subsidiary or agents,
- 450 or a business which is regulated by the Mississippi Public Service
- 451 Commission, or a Federal Communications Commission licensed
- 452 cellular telephone company or other bona fide radio
- 453 telecommunication services provider.
- 454 (n) Any publicly traded corporation which has
- 455 securities registered with the Securities and Exchange Commission
- 456 which are a reported security within the meaning of subparagraph

- 457 (4) of Regulation Section 240.11a3-1, (a), under the Securities
- 458 Exchange Act of 1934, or which is exempt from registration under
- 459 subparagraph (A), (B), (C), (E), (F), (G) or (H) of paragraph (2)
- 460 of subsection (g) of Section 12 of the Securities Exchange Act of
- 461 1934 (15 USCS Section 781), or any subsidiary of such a
- 462 corporation.
- 463 (o) A business soliciting exclusively the sale of
- 464 telephone answering services, provided that the telephone
- 465 answering services will be supplied by the solicitor.
- 466 (p) A person soliciting a transaction regulated by the
- 467 Commodity Futures Trading Commission if the person is registered
- 468 or temporarily licensed for this activity with the Commodity
- 469 Futures Trading Commission under the Commodity Exchange Act (7
- 470 USCS Section 1 et seq.) and the registration or license has not
- 471 expired or been suspended or revoked.
- 472 (q) A person soliciting the sale of food or produce if
- 473 the solicitation neither intends to result in, or actually results
- 474 in, a sale which costs the purchaser in excess of One Hundred
- 475 Dollars (\$100.00).
- 476 (r) A person soliciting business from prospective
- 477 consumers who have an established business relationship with, or
- 478 who have previously purchased from, the business enterprise for
- 479 which the solicitor is calling, if the solicitor is operating
- 480 under the same exact business name.
- 481 (s) A person who has been operating, for at least one
- 482 (1) year, a retail business establishment under the same name as
- 483 that used in connection with telemarketing, and both of the
- 484 following occur on a continuing basis:
- 485 (i) Either products are displayed and offered for
- 486 sale, or services are offered for sale and provided at the
- 487 business establishment; and



- 488 (ii) A majority of the seller's business involves
- 489 the buyer obtaining such products or services at the seller's
- 490 location.
- 491 (t) Any telephone marketing service company which
- 492 provides telemarketing sales services under contract to sellers
- 493 and has been operating continuously for at least five (5) years
- 494 under the same business name and seventy-five percent (75%) of its
- 495 contracts are performed on behalf of persons exempted from
- 496 Sections 77-3-601 through 77-3-619.
- 497 **SECTION 21.** Section 77-3-611, Mississippi Code of 1972, is
- 498 brought forward as follows:
- 499 77-3-611. The Attorney General shall investigate any
- 500 complaints received concerning violations of Sections 77-3-601
- 501 through 77-3-619. If, after investigating any complaint, the
- 502 Attorney General finds that there has been a violation of Sections
- 503 77-3-601 through 77-3-619, the Attorney General may bring an
- 504 action to impose a civil penalty and to seek other relief,
- 505 including injunctive relief, as the court deems appropriate
- 506 against the telephone solicitor. The civil penalty shall not
- 507 exceed Ten Thousand Dollars (\$10,000.00) per violation and shall
- 508 be deposited in the State General Fund, unallocated. This civil
- 509 penalty may be recovered in any action brought under Sections
- 510 77-3-601 through 77-3-619 by the Attorney General. Alternatively,
- 511 the Attorney General may terminate any investigation or action
- 512 upon agreement by the person to pay a stipulated civil penalty.
- 513 The Attorney General or the court may waive any civil penalty if
- 514 the person has previously made full restitution or reimbursement
- or has paid actual damages to the consumers who have been injured
- 516 by the violation.
- 517 **SECTION 22.** Section 77-3-613, Mississippi Code of 1972, is
- 518 brought forward as follows:
- 519 77-3-613. In any civil proceeding alleging a violation of
- 520 Sections 77-3-601 through 77-3-619, the burden of proving an

- 521 exemption or an exemption from a definition is upon the person
- 522 claiming it.
- 523 **SECTION 23.** Section 77-3-615, Mississippi Code of 1972, is
- 524 brought forward as follows:
- 525 77-3-615. (1) In any civil litigation resulting from a
- 526 transaction involving a violation of Sections 77-3-601 through
- 527 77-3-619, the prevailing party, after judgment in the trial court
- 528 and exhaustion of all appeals, if any, shall receive his
- 529 reasonable attorney's fees and costs from the nonprevailing party.
- 530 (2) The attorney for the prevailing party shall submit a
- 531 sworn affidavit of his time spent on the case and his costs
- 532 incurred for all the motions, hearings, and appeals to the trial
- 533 judge who presided over the civil case.
- 534 (3) The trial judge shall award the prevailing party the sum
- of reasonable costs incurred in the action plus a reasonable legal
- 536 fee for the hours actually spent on the case as sworn to in an
- 537 affidavit.
- 538 (4) Any award of attorney's fees or costs shall become a
- 539 part of the judgment and subject to execution as the law allows.
- 540 (5) In any civil litigation initiated by the Attorney
- 541 General, the court may award to the prevailing party reasonable
- 542 attorney's fees and costs if the court finds that there was a
- 543 complete absence of a justiciable issue of either law or fact
- 544 raised by the losing party, or if the court finds bad faith on the
- 545 part of the losing party.
- **SECTION 24.** Section 77-3-617, Mississippi Code of 1972, is
- 547 brought forward as follows:
- 548 77-3-617. The Attorney General shall by rule ensure that
- 549 telecommunications companies inform their customers of the
- provisions of Sections 77-3-601 through 77-3-619. The
- 551 notification may be made by:
- 552 (a) Annual inserts in the billing statements mailed to
- 553 customers; and

554	(b) Conspicuous publication of the notice in the
555	consumer information pages of the local telephone directories.
556	SECTION 25. Section 77-3-619, Mississippi Code of 1972, is
557	brought forward as follows:
558	77-3-619. The Attorney General is authorized to issue any
559	necessary rules and regulations in order to carry out the
560	provisions of Sections 77-3-601 through 77-3-619.
561	SECTION 26. This act shall take effect and be in force from
562	and after July 1, 2002.