By: Representative Eads

To: Insurance

## HOUSE BILL NO. 277

1	AN	ACT	TO	AMEND	ç	SECTION	83-9-	5,	MISS	SISSI	PPI	CODE	OF	1972,	TO
2	PROVIDE	PENA	ALTI	ES ON		INSURERS	FOR	FA	ILURE	TO	PAY	CERT	'AIN	HEALTH	Ŧ
3	INSURANC	CE CI	LAIM	S IN	Α	TIMELY	MANNE	IR;	AND	FOR	RELA	ATED	PURI	POSES.	

- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 5 **SECTION 1.** Section 83-9-5, Mississippi Code of 1972, is
- 6 amended as follows:
- 7 83-9-5. (1) Required provisions. Except as provided in
- 8 subsection (3) of this section, each such policy delivered or
- 9 issued for delivery to any person in this state shall contain the
- 10 provisions specified in this subsection in the words in which the
- 11 same appear in this section. However, the insurer may, at its
- 12 option, substitute for one or more of such provisions,
- 13 corresponding provisions of different wording approved by the
- 14 commissioner which are in each instance not less favorable in any
- 15 respect to the insured or the beneficiary. Such provisions shall
- 16 be preceded individually by the caption appearing in this
- 17 subsection or, at the option of the insurer, by such appropriate
- 18 individual or group captions or subcaptions as the commissioner
- 19 may approve.
- 20 (a) A provision as follows:
- 21 Entire contract; changes:
- This policy, including the endorsements and the attached
- 23 papers, if any, constitutes the entire contract of insurance. No
- 24 change in this policy shall be valid until approved by an
- 25 executive officer of the insurer and unless such approval be
- 26 endorsed hereon or attached hereto. No agent has authority to
- 27 change this policy or to waive any of its provisions.

28 (b) A provision as follows:

29 Time limit on certain defenses:

- 1. After two (2) years from the date of issue of this
- 31 policy, no misstatements, except fraudulent misstatements, made by
- 32 the applicant in the application for such policy shall be used to
- 33 void the policy or to deny a claim for loss incurred or disability
- 34 (as defined in the policy) commencing after the expiration of such
- 35 two-year period.
- 36 (The foregoing policy provision shall not be so construed as
- 37 to effect any legal requirement for avoidance of a policy or
- 38 denial of a claim during such initial two-year period, nor to
- 39 limit the application of subparagraphs (2)(a) and (2)(b) of this
- 40 section in the event of misstatement with respect to age or
- 41 occupation.)
- 42 (A policy which the insured has the right to continue in
- 43 force subject to its terms by the timely payment of premium (1)
- 44 until at least age fifty (50) or, (2) in the case of a policy
- 45 issued after age forty-four (44), for at least five (5) years from
- 46 its date of issue, may contain in lieu of the foregoing the
- 47 following provision (from which the clause in parentheses may be
- 48 omitted at the insurer's option) under the caption
- 49 "INCONTESTABLE":
- After this policy has been in force for a period of two (2)
- 51 years during the lifetime of the insured (excluding any period
- 52 during which the insured is disabled), it shall become
- 53 incontestable as to the statements in the application.)
- 2. No claim for loss incurred or disability (as defined in
- 55 the policy) commencing after two (2) years from the date of issue
- of this policy shall be reduced or denied on the ground that a
- 57 disease or physical condition not excluded from coverage by name
- 58 or specific description effective on the date of loss had existed
- 59 prior to the effective date of coverage of this policy.

60 (c) A provision as follows:

Grace period:

A grace period of seven (7) days for weekly premium policies,

- 63 ten (10) days for monthly premium policies and thirty-one (31)
- 64 days for all other policies will be granted for the payment of
- each premium falling due after the first premium, during which
- 66 grace period the policy shall continue in force.
- 67 (A policy which contains a cancellation provision may add, at
- 68 the end of the above provision, "subject to the right of the
- 69 insurer to cancel in accordance with the cancellation provision
- 70 hereof."
- 71 A policy in which the insurer reserves the right to refuse
- 72 any renewal shall have, at the beginning of the above provision,
- 73 "unless not less than five (5) days prior to the premium due date
- 74 the insurer has delivered to the insured or has mailed to his last
- 75 address as shown by the records of the insurer written notice of
- 76 its intention not to renew this policy beyond the period for which
- 77 the premium has been accepted.")
- 78 (d) A provision as follows:
- 79 Reinstatement:
- If any renewal premium be not paid within the time granted
- 81 the insured for payment, a subsequent acceptance of premium by the
- 82 insurer or by any agent duly authorized by the insurer to accept
- 83 such premium, without requiring in connection therewith an
- 84 application for reinstatement, shall reinstate the policy.
- 85 However, if the insurer or such agent requires an application for
- 86 reinstatement and issues a conditional receipt for the premium
- 87 tendered, the policy will be reinstated upon approval of such
- 88 application by the insurer or, lacking such approval, upon the
- 89 forty-fifth day following the date of such conditional receipt
- 90 unless the insurer has previously notified the insured in writing
- 91 of its disapproval of such application. The reinstated policy
- 92 shall cover only loss resulting from such accidental injury as may
- 93 be sustained after the date of reinstatement and loss due to such

sickness as may begin more than ten (10) days after such date. 94 all other respects the insured and insurer shall have the same 95 rights thereunder as they had under the policy immediately before 96 97 the due date of the defaulted premium, subject to any provisions 98 endorsed hereon or attached hereto in connection with the 99 reinstatement. Any premium accepted in connection with a reinstatement shall be applied to a period for which premium has 100 not been previously paid, but not to any period more than sixty 101 (60) days prior to the date of reinstatement. (The last sentence 102 of the above provision may be omitted from any policy which the 103 104 insured has the right to continue in force subject to its terms by the timely payment of premiums (1) until at least age fifty (50) 105 106 or, (2) in the case of a policy issued after age forty-four (44), 107 for at least five (5) years from its date of issue.) 108 (e) A provision as follows: Notice of claim: 109 Written notice of claim must be given to the insurer within 110 111 thirty (30) days after the occurrence or commencement of any loss

Written notice of claim must be given to the insurer within thirty (30) days after the occurrence or commencement of any loss covered by the policy, or as soon thereafter as is reasonably possible. Notice given by or on behalf of the insured or the beneficiary to the insurer at \_\_\_\_\_\_\_, (insert the location of such office as the insurer may designate for the purpose) or to any authorized agent of the insurer, with information sufficient to identify the insured, shall be deemed notice to the insurer.

(In a policy providing a loss-of-time benefit which may be payable for at least two (2) years, an insurer may, at its option, insert the following between the first and second sentences of the above provision: "Subject to the qualifications set forth below, if the insured suffers loss of time on account of disability for which indemnity may be payable for at least two (2) years, he shall, at least once in every six (6) months after having given notice of claim, give to the insurer notice of continuance of said disability, except in the event of legal incapacity. The period

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of six (6) months following any filing of proof by the insured or 127 any payment by the insurer on account of such claim or any denial 128 of liability in whole or in part by the insurer shall be excluded 129 130 in applying this provision. Delay in the giving of such notice 131 shall not impair the insured's right to any indemnity which would otherwise have accrued during the period of six (6) months 132 133

- preceding the date on which such notice is actually given.")
- (f) A provision as follows: 134
- Claim forms: 135
- The insurer, upon receipt of a notice of claim, will furnish 136 137 to the claimant such forms as are usually furnished by it for filing proofs of loss. If such forms are not furnished within 138
- fifteen (15) days after the giving of such notice, the claimant 139
- 140 shall be deemed to have complied with the requirements of this
- policy as to proof of loss upon submitting, within the time fixed 141
- in the policy for filing proofs of loss, written proof covering 142
- the occurrence, the character and the extent of the loss for which 143
- 144 claim is made.
- A provision as follows: 145
- 146 Proofs of loss:
- Written proof of loss must be furnished to the insurer at its 147
- 148 said office, in case of claim for loss for which this policy
- provides any periodic payment contingent upon continuing loss, 149
- within ninety (90) days after the termination of the period for 150
- which the insurer is liable, and in case of claim for any other 151
- loss, within ninety (90) days after the date of such loss. 152
- Failure to furnish such proof within the time required shall not 153
- invalidate or reduce any claim if it was not reasonably possible 154
- to give proof within such time, provided such proof is furnished 155
- as soon as reasonably possible and in no event, except in the 156
- absence of legal capacity, later than one (1) year from the time 157
- 158 proof is otherwise required.
- 159 A provision as follows: (h)

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Time of payment of claims: 160 1. All benefits payable under this policy for any loss, 161 other than loss for which this policy provides any periodic 162 163 payment, will be paid within forty-five (45) days after receipt of 164 due written proof in the form of a clean claim of such loss. Benefits due under the policies and claims are overdue if not paid 165 within forty-five (45) days after the insurer receives a clean 166 claim containing necessary medical information and other 167 168 information essential for the insurer to administer coordination of benefits and subrogation provisions. A "clean claim" means a 169 170 claim received by a health insurance entity for adjudication, and which requires no further information, adjustment or alteration by 171 172 the provider of the services in order to be processed and paid by the health insurer. A claim is clean if it has no defect or 173 impropriety, including any lack of substantiating documentation, 174 or particular circumstance requiring special treatment that 175 prevents timely payment from being made on the claim under this 176 177 section. A clean claim does not include a duplicate claim. A duplicate claim means an original claim and its duplicate when the 178 179 duplicate is filed within thirty (30) days of the original claim. A clean claim does not include any claim submitted more than 180 181 ninety (90) days after the date of service. Not later than ten (10) days after the date the insurer actually receives an 182 electronic claim, the insurer shall pay the total covered amount 183 184 or any portion of the claim that is clean or notify the provider electronically of the reasons why the claim or portion of the 185 186 claim is not clean and will not be paid and what substantiating documentation and information is required to adjudicate the claim 187 as clean. The insurer shall within twenty-one (21) days of 188

receipt of a paper claim pay the total covered amount of the claim

or any portion of the claim that is clean and notify the provider

in writing of the reasons why the claim or portion of the claim is

not clean and will not be paid and what substantiating

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documentation and information is required to adjudicate the claim 193 as clean. Any electronic claim resubmitted after denial with the 194 documentation and information requested by the insurer shall be 195 196 paid within ten (10) days after receipt. Any paper claim 197 resubmitted after denial with the documentation and information set forth by the insurer shall be paid within fifteen (15) days 198 after receipt. If such information is not supplied as to the 199 entire claim, the amount supported by reasonable proof is overdue 200 if not paid within forty-five (45) days after such proof is 201 received by the insurer. Any part or all of the remainder of the 202 203 claim that is later supported by such proof is overdue if not paid within forty-five (45) days after such proof is received by the 204 insurer. To calculate the extent to which any benefits are 205 206 overdue, payment shall be treated as made on the date a draft or other valid instrument was placed in the United States mail to the 207 last known address of the claimant or beneficiary in a properly 208 addressed, postpaid envelope, or, if not so posted, on the date of 209 210 delivery. 2. Subject to due written proof of loss, all accrued 211 212 benefits for loss for which this policy provides periodic payment will be paid \_\_\_\_\_ (insert period for payment which must not 213 214 be less frequently than monthly) and any balance remaining unpaid upon the termination of liability will be paid within forty-five 215 (45) days after receipt of due written proof. 216 217 If the claim is not denied for valid and proper reasons by the end of such period of forty-five (45) days, the insurer 218 must pay the insured interest on accrued benefits at the rate of 219 one and one-half percent (1-1/2%) per month on the amount of such 220 claim until it is finally settled or adjudicated. 221 If the commissioner finds that any insurer has failed during any calendar 222 223 year to properly process and pay ninety-eight percent (98%) of all 224 clean claims received from all providers during that year, the commissioner may levy an aggregate penalty of up to Ten Thousand 225

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Dollars ($10,000.00). If the commissioner finds that an insurer
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     has failed during any calendar year to properly process and pay
     eight-five percent (85%) of all clean claims received from
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     providers during that year, the commissioner may levy an aggregate
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     penalty in an amount not less than Ten Thousand Dollars
     ($10,000.00) nor more than One Hundred Thousand Dollars
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     ($100,000.00). If the commissioner finds that an insurer has
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     failed during any calendar year to properly process and pay sixty
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     percent (60%) of all clean claims received from all providers
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     during that year, the commissioner may levy an aggregate penalty
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     in an amount not less than One Hundred Thousand Dollars
     ($100,000.00) nor more than Two Hundred Thousand Dollars
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     ($200,000.00). The commissioner shall by rule set forth factors
     that determine whether or not a penalty shall be levied. The
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     commissioner may also enter an order directing a health insurer to
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     cease and desist from engaging in any act or practice in violation
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     of this section. Within fifteen (15) days after service of the
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     cease and desist order, the respondent may request a hearing on
     the question of whether acts or practices in violation of this
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     section have occurred. Examinations to determine compliance with
     this section may be conducted by the commissioner's staff upon
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     reasonable belief that a violation of this section has occurred.
     The commissioner may, if necessary, contract with qualified
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     impartial outside sources to assist in examinations to determine
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     compliance. The expenses of any such examinations shall be paid
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     by the insurers examined.
              In the event the insurer fails to pay benefits when due,
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     the person entitled to such benefits may bring action to recover
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- the person entitled to such benefits may bring action to recover such benefits, any interest which may accrue as provided in subsection (1)(h)3. of this section and any other damages as may be allowable by law.
- 257 (i) A provision as follows:
- 258 Payment of claims:

Indemnity for loss of life will be payable in accordance with 259 the beneficiary designation and the provisions respecting such 260 payment which may be prescribed herein and effective at the time 261 262 of payment. If no such designation or provision is then 263 effective, such indemnity shall be payable to the estate of the insured. Any other accrued indemnities unpaid at the insured's 264 265 death may, at the option of the insurer, be paid either to such beneficiary or to such estate. All other indemnities will be 266 payable to the insured. When payments of benefits are made to an 267 insured directly for medical care or services rendered by a health 268 care provider, the health care provider shall be notified of such 269 The notification requirement shall not apply to a 270 fixed-indemnity policy, a limited benefit health insurance policy, 271 medical payment coverage or personal injury protection coverage in 272 273 a motor vehicle policy, coverage issued as a supplement to liability insurance or workers' compensation. 274 (The following provisions, or either of them, may be included 275 276 with the foregoing provision at the option of the insurer: any indemnity of this policy shall be payable to the estate of the 277 insured, or to an insured or beneficiary who is a minor or 278 279 otherwise not competent to give a valid release, the insurer may 280 pay such indemnity, up to an amount not exceeding \$ (insert an amount which must not exceed One Thousand Dollars 281 (\$1,000.00)) to any relative by blood or connection by marriage of 282 283 the insured or beneficiary who is deemed by the insurer to be equitably entitled thereto. Any payment made by the insurer in 284 good faith pursuant to this provision shall fully discharge the 285 286 insurer to the extent of such payment. "Subject to any written direction of the insured in the 287

application or otherwise, all or a portion of any indemnities
provided by this policy on account of hospital, nursing, medical
or surgical services may, at the insurer's option and unless the
insured requests otherwise in writing not later than the time of
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filing proofs of such loss, be paid directly to the hospital or person rendering such services; but it is not required that the service be rendered by a particular hospital or person.")

(j) A provision as follows:

296 Physical examinations:

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The insurer at his own expense shall have the right and opportunity to examine the person of the insured when and as often as it may reasonably require during the pendency of a claim hereunder.

- 301 (k) A provision as follows:
- 302 Legal actions:

No action at law or in equity shall be brought to recover on this policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

(1) A provision as follows:

310 Change of beneficiary:

Unless the insured makes an irrevocable designation of beneficiary, the right to change the beneficiary is reserved to the insured, and the consent of the beneficiary or beneficiaries shall not be requisite to surrender or assignment of this policy, or to any change of beneficiary or beneficiaries, or to any other changes in this policy.

317 (The first clause of this provision, relating to the 318 irrevocable designation of beneficiary, may be omitted at the 319 insurer's option.)

(2) Other provisions. Except as provided in subsection (3) of this section, no such policy delivered or issued for delivery to any person in this state shall contain provisions respecting the matters set forth below unless such provisions are in the words in which the same appear in this section. However, the

insurer may, at its option, use in lieu of any such provision a corresponding provision of different wording approved by the commissioner which is not less favorable in any respect to the insured or the beneficiary. Any such provision contained in the policy shall be preceded individually by the appropriate caption appearing in this subsection or, at the option of the insurer, by such appropriate individual or group captions or subcaptions as the commissioner may approve.

## (a) A provision as follows:

Change of occupation:

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335 If the insured be injured or contract sickness after having changed his occupation to one classified by the insurer as more 336 hazardous than that stated in this policy or while doing for 337 compensation anything pertaining to an occupation so classified, 338 the insurer will pay only such portion of the indemnities provided 339 in this policy as the premium paid would have purchased at the 340 rates and within the limits fixed by the insurer for such more 341 342 hazardous occupation. If the insured changes his occupation to one classified by the insurer as less hazardous than that stated 343 in this policy, the insurer, upon receipt of proof of such change 344 of occupation, will reduce the premium rate accordingly, and will 345 346 return the excess pro rata unearned premium from the date of change of occupation or from the policy anniversary date 347 immediately preceding receipt of such proof, whichever is the most 348 349 In applying this provision, the classification of occupational risk and the premium rates shall be such as have been 350 last filed by the insurer prior to the occurrence of the loss for 351 352 which the insurer is liable, or prior to date of proof of change in occupation, with the state official having supervision of 353 354 insurance in the state where the insured resided at the time this policy was issued; but if such filing was not required, then the 355 356 classification of occupational risk and the premium rates shall be 357 those last made effective by the insurer in such state prior to

the occurrence of the loss or prior to the date of proof of change 358 359 in occupation.

A provision as follows: 360 (b)

361 Misstatement of age:

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362 If the age of the insured has been misstated, all amounts payable under this policy shall be such as the premium paid would 363 have purchased at the correct age. 364

> (C) A provision as follows:

Relation of earnings to issuance:

If the total monthly amount of loss of time benefits promised 367 for the same loss under all valid loss of time coverage upon the 368 insured, whether payable on a weekly or monthly basis, shall 369 exceed the monthly earnings of the insured at the time disability 370 371 commenced or his average monthly earnings for the period of two (2) years immediately preceding a disability for which claim is 372 made, whichever is the greater, the insurer will be liable only 373 for such proportionate amount of such benefits under this policy 374 375 as the amount of such monthly earnings or such average monthly 376 earnings of the insured bears to the total amount of monthly 377 benefits for the same loss under all such coverage upon the 378 insured at the time such disability commences and for the return 379 of such part of the premiums paid during such two (2) years as shall exceed the pro rata amount of the premiums for the benefits 380 actually paid hereunder; but this shall not operate to reduce the 381 382 total monthly amount of benefits payable under all such coverage upon the insured below the sum of Two Hundred Dollars (\$200.00) or 383 the sum of the monthly benefits specified in such coverages, 384 385 whichever is the lesser, nor shall it operate to reduce benefits 386 other than those payable for loss of time.

387 (The foregoing policy provision may be inserted only in a policy which the insured has the right to continue in force 388 389 subject to its terms by the timely payment of premiums (1) until at least age fifty (50) or, (2) in the case of a policy issued

after age forty-four (44), for at least five (5) years from its 391 392 date of issue. The insurer may, at its option, include in this provision a definition of "valid loss of time coverage," approved 393 394 as to form by the commissioner, which definition shall be limited 395 in subject matter to coverage provided by governmental agencies or by organizations subject to regulations by insurance law or by 396 397 insurance authorities of this or any other state of the United States or any province of Canada, or to any other coverage the 398 399 inclusion of which may be approved by the commissioner, or any combination of such coverages. In the absence of such definition, 400 401 such term shall not include any coverage provided for such insured pursuant to any compulsory benefit statute (including any 402 403 workmen's compensation or employer's liability statute), or 404 benefits provided by union welfare plans or by employer or 405 employee benefit organizations.)

(d) A provision as follows:

Unpaid premium:

Upon the payment of a claim under this policy, any premium
then due and unpaid or covered by any note or written order may be
deducted therefrom.

(e) A provision as follows:

412 Cancellation:

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The insurer may cancel this policy at any time by written notice delivered to the insured, or mailed to his last address as shown by the records of the insurer, stating when, not less than five (5) days thereafter, such cancellation shall be effective; and after the policy has been continued beyond its original term, the insured may cancel this policy at any time by written notice delivered or mailed to the insurer, effective upon receipt or on such later date as may be specified in such notice. In the event of cancellation, the insurer will return promptly the unearned portion of any premium paid. If the insured cancels, the earned premium shall be computed by the use of the short-rate table last

424 filed with the state official having supervision of insurance in

425 the state where the insured resided when the policy was issued.

426 If the insurer cancels, the earned premium shall be computed pro

427 rata. Cancellation shall be without prejudice to any claim

428 originating prior to the effective date of cancellation.

- 429 (f) A provision as follows:
- 430 Conformity with state statutes:
- Any provision of this policy which, on its effective date, is
- 432 in conflict with the statutes of the state in which the insured
- 433 resides on such date is hereby amended to conform to the minimum
- 434 requirements of such statutes.
- 435 (g) A provision as follows:
- 436 Illegal occupation:
- The insurer shall not be liable for any loss to which a
- 438 contributing cause was the insured's commission of or attempt to
- 439 commit a felony or to which a contributing cause was the insured's
- 440 being engaged in an illegal occupation.
- 441 (h) A provision as follows:
- 442 Intoxicants and narcotics:
- The insurer shall not be liable for any loss sustained or
- 444 contracted in consequence of the insured's being intoxicated or
- 445 under the influence of any narcotic unless administered on the
- 446 advice of a physician.
- 447 (3) Inapplicable or inconsistent provisions. If any
- 448 provision of this section is in whole or in part inapplicable to
- 449 or inconsistent with the coverage provided by a particular form of
- 450 policy, the insurer, with the approval of the commissioner, shall
- 451 omit from such policy any inapplicable provision or part of a
- 452 provision, and shall modify any inconsistent provision or part of
- 453 the provision in such manner as to make the provision as contained
- 454 in the policy consistent with the coverage provided by the policy.
- 455 (4) Order of certain policy provisions. The provisions
- 456 which are the subject of subsections (1) and (2) of this section,

or any corresponding provisions which are used in lieu thereof in 457 accordance with such subsections, shall be printed in the 458 consecutive order of the provisions in such subsections or, at the 459 460 option of the insurer, any such provision may appear as a unit in 461 any part of the policy, with other provisions to which it may be 462 logically related, provided the resulting policy shall not be in 463 whole or in part unintelligible, uncertain, ambiguous, abstruse or 464 likely to mislead a person to whom the policy is offered, delivered or issued. 465

- 466 (5) Third-party ownership. The word "insured," as used in
  467 Sections 83-9-1 through 83-9-21, Mississippi Code of 1972, shall
  468 not be construed as preventing a person other than the insured
  469 with a proper insurable interest from making application for and
  470 owning a policy covering the insured, or from being entitled under
  471 such a policy to any indemnities, benefits and rights provided
  472 therein.
- 473 (6) Requirements of other jurisdictions.
- 474 (a) Any policy of a foreign or alien insurer, when
  475 delivered or issued for delivery to any person in this state, may
  476 contain any provision which is not less favorable to the insured
  477 or the beneficiary than the provisions of Sections 83-9-1 through
  478 83-9-21, Mississippi Code of 1972, and which is prescribed or
  479 required by the law of the state under which the insurer is
  480 organized.
- (b) Any policy of a domestic insurer may, when issued for delivery in any other state or country, contain any provision permitted or required by the laws of such other state or country.
- 484 (7) Filing procedure. The commissioner may make such
  485 reasonable rules and regulations concerning the procedure for the
  486 filing or submission of policies subject to the cited sections as
  487 are necessary, proper or advisable to the administration of said
  488 sections. This provision shall not abridge any other authority

490 **SECTION 2.** This act shall take effect and be in force from

491 and after its passage.