\*\*\*Lost\*\*\* AMENDMENT No. 2 PROPOSED TO

Senate Bill NO. 2362

By Senator(s) Minor

## Amend by striking all after the enacting clause and inserting in lieu thereof the following:

17 <u>SECTION 1.</u> This article shall be known and may be cited as
18 the "Mississippi Telephonic Solicitation Act."

SECTION 2. The use of the telephone to make all types of 19 solicitations to consumers is pervasive. This act gives consumers 20 21 a tool by which to object to telemarketing calls as these 22 communications can amount to a nuisance, an invasion of privacy, 23 and can create a health and safety risk for certain consumers who 24 maintain their phone service primarily for emergency medical 25 situations. Notwithstanding any other act or provisions of the 26 law to the contrary, this article shall control.

SECTION 3. For the purposes of this article, the following words and terms shall have the meanings ascribed to them herein: (a) "Consumer" means any person to whom has been assigned in the State of Mississippi any residential telephone line and corresponding telephone number, and who uses the residential line for primarily residential purposes.

33 (b) "Caller Identification Service" means a type of

34 telephone service which permits telephone subscribers to see the 35 telephone number and name of incoming telephone calls.

36 (C) "Telephone solicitor" means any person, firm, 37 entity, organization, partnership, association, corporation, 38 charitable entity, or a subsidiary or affiliate thereof, who engages in any type of telephone solicitation on his or her own 39 behalf or through representatives, independent contractors, 40 41 salespersons, agents, automated dialing machines or others. 42 (d) "Telephone solicitation" means any voice 43 communication over the telephone line for the purpose of 44 encouraging the purchase or rental of, or investment in property, 45 or for the purpose of soliciting a sale of any consumer goods or services, but does not include communications: 46 47 (i) To any residential subscriber with that 48 subscriber's prior express invitation or permission; (ii) By or on behalf of any person or entity with 49 50 whom a residential subscriber has a prior or existing business 51 relationship; 52 (iii) In connection with an existing debt or 53 contract, the payment of which has not been completed at the time 54 of the call; 55 (iv) By a person or entity licensed by this state 56 to carry out a trade, occupation or profession who is setting or 57 attempting to set an appointment for actions relating to that 58 licensed trade, occupation or profession within the state; or 59 (v) By any company in the business of telecommunications. 60 "Commission" means the Mississippi Public Service 61 (e)

62 Commission.

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(f) "Doing business in this state" refers to businesses

64 which conduct telephonic sales calls from a location in the State 65 of Mississippi or from other states or nations to consumers 66 located in this state.

67 <u>SECTION 4.</u> (1) Prior to doing business in this state, a 68 telephone solicitor shall access the Telephone Preference Service 69 maintained by the Direct Marketing Association and delete from its 70 list of consumers all Mississippi residents who have registered 71 with the service.

(2) No telephone solicitor may make or cause to be made any unsolicited telephone solicitation to any consumer in this state if the consumer's name and telephone number or numbers appear in the then current list of consumers registered with the Telephone Preference Service maintained by the Direct Marketing Association.

77 (3) Any person who obtains the name, residential address or 78 telephone number of any consumer from published telephone 79 directories or from any other source and republishes or compiles 80 such information, electronically or otherwise, and sells or offers 81 to sell such publication or compilation to telephone solicitors 82 for marketing or sales solicitation purposes, shall exclude from any such publication or compilation, and from the database used to 83 prepare such publication or compilation, the name, address and 84 85 telephone number or numbers of any consumer if the consumer's name 86 and telephone number or numbers appear in the then current list of 87 consumers registered with the Telephone Preference Service 88 maintained by the Direct Marketing Association.

89 <u>SECTION 5.</u> (1) Any person or entity who makes a telephone 90 solicitation to a consumer in this state who is not listed in the 91 then current list of consumers registered with the Telephone 92 Preference Service maintained by the Direct Marketing Association 93 shall, at the beginning of each call, announce clearly his or her

94 name, the company he or she represents and the purpose of the 95 call. Such calls may only be made between the hours of 8:00 a.m. 96 and 9:00 p.m. No telephone solicitation shall be made on a 97 Sunday.

98 (2) No person or entity who makes a telephone solicitation 99 to a consumer in this state may knowingly utilize any method which 100 blocks or otherwise circumvents the use of Caller Identification 101 Service by the consumer.

102 SECTION 6. (1) The commission is authorized to investigate 103 alleged violations of this article and to initiate proceedings relative to a violation of this article. Such proceedings 104 105 include, without limitation, proceedings to issue a cease and 106 desist order, and to issue an order imposing a civil penalty not 107 to exceed Five Thousand Dollars (\$5,000.00) for each violation. 108 The commission shall afford an opportunity for a fair hearing to 109 the alleged violator(s) after giving written notice of the time 110 and place for said hearing. Failure to appear at any such hearing may result in the commission finding the alleged violator(s) 111 liable by default. Any telephone solicitor found to have violated 112 this article, pursuant to a hearing or by default, may be subject 113 114 to a civil penalty not to exceed Five Thousand Dollars (\$5,000.00) 115 for each violation to be assessed and collected by the commission. 116 Each telephonic communication shall constitute a separate 117 violation.

(2) The commission may issue subpoenas, require the production of relevant documents, administer oaths, conduct hearings, and do all things necessary in the course of investigating, determining and adjudicating an alleged violation. (3) The remedies, duties, prohibitions and penalties set forth under this article shall not be exclusive and shall be in

124 addition to all other causes of action, remedies and penalties 125 provided by law, including, but not limited to, the penalties 126 provided by Section 77-1-53.

127 <u>SECTION 7.</u> Any person who has received a telephone 128 solicitation in violation of this article may file a complaint 129 with the commission. The complaint will be processed pursuant to 130 complaint procedures established by the commission.

131 <u>SECTION 8.</u> It shall be a defense in any action or proceeding 132 brought under Section 6 or 7 of this act that the defendant has 133 established and implemented, with due care, reasonable practices 134 and procedures to effectively prevent telephone solicitations in 135 violation of this article.

SECTION 9. The commission is granted personal jurisdiction 136 137 over any telephone solicitor, whether a resident or a nonresident, 138 and even though they are deemed not to be a public utility, for 139 the purpose of administering the provisions of this article. The 140 commission is granted personal jurisdiction over any nonresident 141 telephone solicitor, its executor, administrator, receiver, 142 trustee or any other appointed representative of such nonresident 143 as to an action or proceeding pursuant to this article as 144 authorized by Section 13-3-57, and also upon nonresidents, his or 145 her executor, administrator, receiver, trustee or any other 146 appointed representative of such nonresident who have qualified 147 under the laws of this state to do business herein. Service of 148 summons and process upon the alleged violator of this article 149 shall be had or made as is provided by the Mississippi Rules of 150 Civil Procedure.

151 <u>SECTION 10.</u> Any party aggrieved by any final order of the 152 commission pursuant to this article, or any rules and regulations 153 promulgated pursuant to this article, shall have the right of

154 appeal to the Chancery Court of Hinds County, Mississippi, First 155 Judicial District.

156 <u>SECTION 11.</u> No provider of telephonic Caller Identification 157 Service, local exchange telephone company or long distance company 158 certificated by the commission may be held liable for violations 159 of this article committed by other persons or entities.

SECTION 12. If any section, paragraph, sentence, phrase or 160 any part of this article shall be held invalid or 161 unconstitutional, such holding shall not affect any other section, 162 163 paragraph, sentence, clause, phrase or part of this article which 164 is not in and of itself invalid or unconstitutional. Moreover, if the application of this article, or any portion of it, to any 165 166 person or circumstance is held invalid, the invalidity shall not 167 affect the application of this article to other persons or 168 circumstances which can be given effect without the invalid 169 provision or application.

170 SECTION 13. This act shall be codified as a new article 171 within Chapter 3, Title 77, Mississippi Code of 1972.

172 SECTION 14. This act shall take effect and be in force from 173 and after July 1, 2001.

Further, amend by striking the title in its entirety and inserting in lieu thereof the following:

AN ACT TO PROHIBIT TELEPHONE SOLICITATIONS TO CONSUMERS IF 1 THE CONSUMER'S NAME AND TELEPHONE NUMBER APPEAR IN THE LIST OF 2 3 CONSUMERS REGISTERED WITH THE TELEPHONE PREFERENCE SERVICE 4 MAINTAINED BY THE DIRECT MARKETING ASSOCIATION; TO PROVIDE THAT 5 ANY PERSON WHO OBTAINS THE NAME, RESIDENTIAL ADDRESS OR TELEPHONE 6 NUMBER OF ANY CONSUMER FROM PUBLISHED TELEPHONE DIRECTORIES SHALL 7 EXCLUDE FROM ANY SUCH PUBLICATION THE NAME, ADDRESS AND TELEPHONE 8 NUMBER OF ANY CONSUMER IF THE CONSUMER'S NAME AND TELEPHONE NUMBER 9 APPEAR IN THE LIST OF CONSUMERS REGISTERED WITH THE TELEPHONE 10 PREFERENCE SERVICE MAINTAINED BY THE DIRECT MARKETING ASSOCIATION; 11 TO AUTHORIZE THE PUBLIC SERVICE COMMISSION TO IMPOSE CIVIL 12 PENALTIES FOR VIOLATIONS OF THIS ACT; TO GRANT THE PUBLIC SERVICE 13 COMMISSION PERSONAL JURISDICTION OVER ANY TELEPHONE SOLICITOR FOR 14 THE PURPOSE OF ADMINISTERING THE PROVISIONS OF THIS ARTICLE; AND

15 FOR RELATED PURPOSES.