MISSISSIPPI LEGISLATURE

By: Senator(s) Browning, Farris

To: Insurance

SENATE BILL NO. 2457 (As Sent to Governor)

AN ACT TO CREATE THE "PRE-NEED CEMETERY AND FUNERAL 1 REGISTRATION ACT"; TO DEFINE CERTAIN TERMS; TO REQUIRE ALL 2 PRE-NEED CONTRACTS SOLD TO BE EVIDENCED IN WRITING ON FORMS 3 REGISTERED WITH THE SECRETARY OF STATE; TO PRESCRIBE THE CONTENTS 4 OF SUCH WRITTEN PRE-NEED CONTRACT; TO PROVIDE FOR RECORD-KEEPING 5 REQUIREMENTS; TO PROVIDE TRUSTING REQUIREMENTS IF THE PRE-NEED 6 CONTRACT IS FUNDED BY A TRUST; TO PROVIDE CERTAIN REQUIREMENTS IF 7 THE PRE-NEED CONTRACT IS FUNDED BY INSURANCE; TO REQUIRE 8 9 REGISTRATION OF ALL PERSONS AND ESTABLISHMENTS SELLING PRE-NEED CONTRACTS; TO PROVIDE REPORTING REQUIREMENTS TO THE SECRETARY OF 10 STATE; TO AUTHORIZE EXAMINATIONS OF THE BOOKS AND RECORDS OF 11 12 REGISTERED ESTABLISHMENTS; TO PROVIDE CIVIL AND CRIMINAL PENALTIES FOR VIOLATIONS OF THIS ACT; TO CLARIFY THAT NOTHING IN THIS ACT 13 SHALL BE CONSTRUED TO AUTHORIZE THE SALE OF LIFE INSURANCE 14 POLICIES BY UNLICENSED AGENTS; TO REPEAL SECTIONS 75-63-1, 15 75-63-3, 75-63-7, 75-63-9, 75-63-11, 75-63-13, 75-63-15, 75-63-17, 16 75-63-18, 75-63-19, 75-63-21 AND 75-63-23, MISSISSIPPI CODE OF 17 1972, WHICH REGULATE THE PRE-NEED SALES OF CEMETERY MERCHANDISE 18 AND FUNERAL SERVICES; AND FOR RELATED PURPOSES. 19 20 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

21 <u>SECTION 1.</u> This act shall be known and may be cited as the 22 "Pre-need Cemetery and Funeral Registration Act."

23 <u>SECTION 2.</u> As used in this act, unless the context requires 24 otherwise:

(a) "Buyer" means the person who purchases the pre-needcontract.

(b) "Cash advance item" means any item of service or
merchandise described to a purchaser as a "cash advance,"
"accommodation," "cash disbursement" or similar term. A cash
advance item is also any item obtained from a third party and paid
for by the funeral provider on the purchaser's behalf. Cash
advance items may include, but are not limited to: cemetery or
crematory services; pallbearers; public transportation; clergy

34 honoraria; flowers; musicians or singers; nurses; obituary 35 notices; gratuities and death certificates.

36 (c) "Cemetery" means an organization as defined in
37 Section 41-43-33, Mississippi Code of 1972.

38 (d) "Contract insured" means the person upon whose39 death will initiate the performance of a pre-need contract.

40 (e) "Contract provider" means the funeral home,
41 cemetery or other providers of merchandise and/or service in a
42 pre-need contract that will be responsible for performing a
43 pre-need contract.

(f) "Financial institution" means a bank, trust
company, savings bank, or savings and loan association chartered
and authorized to do business in this state.

47 (g) "Funeral home" means a business licensed under
48 Section 73-11-55, Mississippi Code of 1972.

49 (h) "Inflation proof contract" means a pre-need
50 contract that establishes a fixed price for funeral services and
51 merchandise without regard to future price increases.

52 (i) "Insurance" means a life insurance policy or a53 Class A or Class B burial insurance policy.

(j) "Merchandise" means personal property associated
with the disposal of or memorializing a deceased human being,
including, but not limited to, a casket, burial vault, burial
clothes, urn or monument.

58 "Pre-need contract" means any contract, agreement (k) 59 or any series or combination of contracts or agreements, whether 60 funded by trust deposits or insurance, or any combination thereof, which has for a purpose the furnishing or performance of funeral 61 services, or the furnishing or delivery of merchandise, of any 62 nature in connection with the final disposition of a dead human 63 64 body, to be furnished or delivered at a time determinable by the 65 death of the person whose body is to be disposed of but shall not 66 mean the furnishing of a cemetery lot, crypt, niche or mausoleum. *SS26/R852SG* S. B. No. 2457

01/SS26/R852SG PAGE 2 67 (1) "Seller" means the person who sells a pre-need 68 contract.

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"Services" means services of any nature in (m) 70 connection with the final disposition of a dead human body.

71 (n) "Standard contract" means a pre-need contract that 72 applies the trust funds or insurance proceeds to the purchase price of specific funeral services and specific merchandise at the 73 time of death of the contract insured without a guarantee against 74 75 future price increases.

76 (o) "Trust" means an express trust created by a trust 77 instrument whereby a trustee has the duty to administer a trust asset for the benefit of a named pre-need contract insured. 78

79 (p) "Trustee" means an original, added, or successor 80 trustee including its successor by merger or consolidation.

SECTION 3. (1) No person, firm, partnership, association or 81 corporation may directly or indirectly, or through an agent, 82 83 engage in the sale of pre-need contracts except as authorized 84 under this act. All pre-need contracts sold shall be evidenced in writing on forms registered with the Secretary of State. 85 These 86 forms shall clearly indicate the names and addresses of the buyer, contract insured, contract provider and seller. 87

88 (2) The contract shall clearly indicate all merchandise 89 covered by the contract and the total cost of all merchandise covered by the contract. The contract shall list all services 90 91 covered by the contract and the total cost for all services covered by the contract. The contract shall list all cash advance 92 93 items covered by the contract and the total cost for all cash advance items covered by the contract. 94

95 (3) All pre-need contracts sold shall be funded by trust or insurance as defined in this act or evidenced by a warehouse 96 97 receipt, as contemplated in Uniform Commercial Code-Documents of 98 Title, Section 75-7-101 et seq.

SS26/R852SG S. B. No. 2457 01/SS26/R852SG PAGE 3

99 (4) If the pre-need contract is funded by a policy of 100 insurance, as defined by Section 83-5-5, a copy of the insurance 101 policy shall be furnished to the insured within fifteen (15) days 102 of issue. Such insurance shall be subject to the insurance laws 103 of the state.

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The insured shall be furnished the following:

(a) A list of the merchandise and services which are applied or contracted for in the pre-need contract and all relevant information concerning the price of the funeral services, including an indication that the purchase price is either guaranteed at the time of purchase or to be determined at the time of need;

(b) All relevant information concerning what occurs and whether any entitlements or obligations arise if there is a difference between the proceeds of the life insurance policy and the amount actually needed to fund the pre-need contract; and

(c) Any penalties or restrictions, including, but not limited to, geographic restrictions or the inability of the provider to perform, on the delivery of merchandise, services or the pre-need guarantees.

119 If the pre-need contract is not funded by a policy of 120 insurance, as defined by Section 83-5-5, a copy of the pre-need 121 contract shall be furnished to the contract insured within fifteen 122 (15) days of purchase.

123 If the pre-need contract is funded by trust, the (5) contract shall indicate the name, address and telephone number of 124 125 the trustee; the amount to be paid; the frequency of payment; and the length of time payments will be paid into the trust. 126 In 127 addition, the contract should clearly indicate any exclusions or 128 limitations of the pre-need contract including, but not limited 129 to, any additional payments that may be owed if the contract 130 insured dies before the agreed upon payment period is completed.

S. B. No. 2457 *SS26/R852SG* 01/SS26/R852SG PAGE 4 131 (6) The pre-need contract shall indicate whether it is a 132 standard contract or an inflation proof contract, and whether it 133 is revocable or irrevocable. The contract shall clearly indicate 134 which merchandise and services are guaranteed as to price.

135 (7) The pre-need contract shall contain the address and 136 phone number of the Secretary of State with instructions that 137 consumer complaints may be filed with the Secretary of State.

(8) If the pre-need contract is paid in multiple payments, the contract should indicate the amount, frequency and duration of the payments and the amount of any interest charged. The contract shall also include the impact on the contract if payments are not made.

143 (9) Any use of any oral pre-need contract, or any written 144 contract in a form not registered by the Secretary of State, shall 145 be a violation of this act.

146 <u>SECTION 4.</u> The contract provider or its successor shall 147 maintain a copy of all pre-need contracts entered into by the 148 contract provider for a period of the lifetime of each contract 149 and for two (2) years after the death of a contract insured.

150 <u>SECTION 5.</u> (1) If the contract is funded by trust, the 151 Secretary of State shall be given a copy of the trust document and 152 shall be informed in writing as to how the assets of the trust are 153 held. In the event of any change in the investments of the assets 154 of the trust, or change in the trustee or trust institution, the 155 Secretary of State shall be informed not less than thirty (30) 156 days after the time such change occurs.

157 (2) Any trustee, other than a financial institution, shall 158 not be the contract provider, the seller, or an officer or 159 director of the contract provider if the contract provider is a 160 corporation.

161 (3) Within twenty (20) days from the end of the month in 162 which the funds were received, the contract seller shall place in 163 a trust account in a financial institution as defined by this act S. B. No. 2457 *SS26/R852SG* 01/SS26/R852SG PAGE 5 164 at least fifty percent (50%) of the funds received. If the 165 contract seller places less than one hundred percent (100%) in the 166 trust account, the pre-need contract shall fully disclose to the 167 contract purchaser the amount deposited in trust and the amount 168 withheld by the contract seller.

(4) Reasonable annual trust fees including any income taxes
owed to the State of Mississippi and/or the United States Treasury
may be withheld from the earnings of the trust.

(5) At the time of death, if the contract provider provides 172 the merchandise and services indicated in the contract, the 173 174 contract provider shall furnish to the trustee a copy of the buyer's death certificate or proof of death and a letter of 175 176 performance indicating that the contracted merchandise and services were provided by the contract provider to the contract 177 insured. Upon receipt of the letter of performance and death 178 certificate, or proof of death, the trustee shall pay to the 179 180 contract provider all funds.

181 (6) If the contract provider does not furnish merchandise 182 and services as provided in the pre-need contract, the trustee 183 shall pay to the estate of the contract insured or the substitute 184 provider not less than the amount deposited in trust, within ten 185 (10) days from notification of the death of the contract insured.

186 <u>SECTION 6.</u> (1) If the pre-need contract is funded with 187 insurance, and payment is made to the contract seller rather than 188 directly to the life insurance company, the contract seller shall 189 send to the insurance company all premiums collected from the 190 contract purchaser.

(2) At the time of death, the proceeds of the policy shall 191 be settled in accordance with the policy. If the contract 192 193 provider furnishes merchandise and services as indicated in the contract, the contract provider is entitled to retain the proceeds 194 195 of the policy in accordance with the pre-need contract. If the 196 contract provider does not furnish merchandise and/or services as *SS26/R852SG* S. B. No. 2457 01/SS26/R852SG

PAGE 6

197 provided in the pre-need contract, the contract provider shall pay 198 to the estate of the contract insured or the substitute provider 199 of the merchandise and/or services the proceeds of the policy 200 within ten (10) days of receipt of these proceeds.

201 SECTION 7. If the pre-need contract contains a revocation 202 clause, the contract insured or his representatives may name a 203 substitute provider for the pre-need contract at any time prior to 204 the performance of the contract. The naming of the substitute 205 provider shall be in writing. If the pre-need contract is funded by trust, the notice of substitution shall be made in writing to 206 207 the trustee and the Secretary of State. If the pre-need contract 208 is funded by insurance, the change of beneficiary shall be made in 209 writing to the insurance company. Upon receipt of the notice of 210 substitute provider, the original provider shall be relieved of all obligations to perform the contract including all obligations 211 212 of reporting and accounting, and the substitute provider shall 213 assume all obligations to perform the contract including all 214 obligations of reporting and accounting.

SECTION 8. (1) Any establishment or organization which 215 216 engages in the business of selling pre-need merchandise and/or services shall register with the Secretary of State and shall pay 217 218 a registration fee. A separate registration is required for each 219 separate corporation or business entity. The establishment or organization shall pay to the Secretary of State for the 220 221 registration of the main establishment or organization a fee of Two Hundred Fifty Dollars (\$250.00). 222

(2) Any person who engages in the business of sellingpre-need contracts shall register with the Secretary of State.

(3) The Secretary of State shall establish regulations to
 register each establishment or organization selling pre-need
 merchandise or services. No establishment or organization shall
 be registered to sell pre-need merchandise or services that the
 establishment or organization cannot lawfully provide at the time
 S. B. No. 2457 *SS26/R852SG*

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PAGE 7
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of a person's death. The Secretary of State shall also maintain a record of all individuals who are registered to sell pre-need merchandise or services through the registered establishment.

(4) The Secretary of State shall establish regulations to register each person selling pre-need contracts, including the establishment through which the seller will be selling. No person shall be registered to sell pre-need contracts without indicating the establishment for which he or she is selling.

(5) The Secretary of State shall develop and furnish the
forms necessary for the registration of establishments and
individuals selling pre-need contracts.

SECTION 9. Every registered pre-need establishment shall 241 242 annually submit a written report to the Secretary of State of its 243 pre-need contract sales and performance of such contracts. This 244 report shall be filed on or before March 31 of each year for the 245 calendar year ending the preceding December 31 or within ninety 246 (90) days of the end of the establishment's fiscal year. The 247 Secretary of State shall adopt regulations concerning the content 248 and filing procedure of this report.

249 <u>SECTION 10.</u> (1) Whenever it appears to the Secretary of 250 State that any person has engaged, or is about to engage, in any 251 act or practice constituting a violation of any provision of this 252 act or any rule or order hereunder, he may, in his discretion, 253 seek any or all of the following remedies:

(a) Issue a cease and desist order with a prior hearing
against the person or persons engaged in the prohibited activities
directing them to cease and desist from further illegal activity;

(b) (i) Issue an order in the case of any person, partnership or, if a corporation, the officers and directors who sell or offer to sell pre-need contracts, or other person who violated this act, imposing an administrative penalty up to a maximum of One Thousand Dollars (\$1,000.00) for each offense and each violation shall be considered as a separate offense in a S. B. No. 2457 *SS26/R852SG* 01/SS26/R852SG

PAGE 8

single proceeding or a series of related proceedings, with total penalties not to exceed Five thousand Dollars (\$5,000.00) in any such proceedings, to be paid to the Secretary of State and requiring reimbursement to the Secretary of State for all costs and expenses incurred in the investigation of the violation(s) and in the institution of administrative proceedings, if any, as a result thereof;

270 (ii) For the purpose of determining the amount or extent of a sanction, if any, to be imposed under paragraph (b)(i) 271 of this subsection, the Secretary of State shall consider, among 272 273 other factors, the frequency, persistence and willfulness of the 274 conduct constituting a violation of this act or a rule promulgated 275 thereunder, or an order of the Secretary of State, the number of 276 persons adversely affected by the conduct and the resources of the 277 person committing the violation;

278 Bring an action in chancery court to enjoin the (C) 279 acts or practices to enforce compliance with this act or any rule 280 or order hereunder. Upon a proper showing, a permanent or temporary injunction, restraining order or writ of mandamus shall 281 282 be granted and a receiver or conservator may be appointed for the 283 defendant or the defendant's assets. In addition, upon a proper 284 showing by the Secretary of State, the court may enter an order of 285 rescission or restitution directed to any person who has engaged 286 in any act constituting a violation of any provision of this act 287 or any rule or order hereunder, or the court may impose a civil penalty up to a maximum of One Thousand Dollars (\$1,000.00) for 288 each offense and each violation shall be considered as a separate 289 290 offense in a single proceeding or a series of related proceedings, with total penalties not to exceed Five Thousand Dollars 291 292 (\$5,000.00) in any such proceedings. The court may not require 293 the Secretary of State to post a bond.

294 (2) The Secretary of State may, with a prior hearing,295 suspend or revoke any pre-need establishment or salesperson

S. B. No. 2457 *SS26/R852SG* 01/SS26/R852SG PAGE 9 296 registration for violation of statutes or regulations established 297 under this act.

(3) Any person, partnership or, if a corporation, the
officers and directors who sell or offer to sell a pre-need
contract with a suspended or revoked registration shall be guilty
of a misdemeanor and, upon conviction thereof, shall be punishable
by a fine not less than Two Hundred Dollars (\$200.00) nor more
than Five Hundred Dollars (\$500.00) or by imprisonment for a term
of not more than one (1) year, or both fine and imprisonment.

Any person, partnership or, if a corporation, the 305 (4) 306 officers and directors who embezzle or fraudulently or knowingly 307 and willfully misapply or convert pre-need funds shall, upon 308 conviction, be punished by imprisonment in the custody of the 309 Mississippi Department of Corrections for a term of not less than 310 ten (10) years, or be fined not more than One Thousand Dollars 311 (\$1,000.00) and imprisoned in the county jail not more than one (1) year, or both fine and imprisonment. Each such violation 312 313 shall constitute a separate offense.

(5) Upon reasonable belief that a person or corporation is acting in violation of the portions of this act requiring fines or imprisonment, the Secretary of State shall immediately report this violation accompanied by all relevant records to the Insurance Integrity Enforcement Bureau within the Office of Attorney General created in Section 7-5-301.

320 (6) No order shall be entered under this section without the 321 following:

322 (a) An appropriate prior notice to the applicant or323 registrant;

324 (b) An opportunity for a hearing; and

325 (c) Written findings of fact and conclusions of law.
326 <u>SECTION 11.</u> The information contained in or filed with any
327 registration, statement, application or report may be made
328 available to the public under such rules as the Secretary of State
S. B. No. 2457 *SS26/R852SG*
01/SS26/R852SG
PAGE 10

prescribes. Information in the possession of, filed with or 329 obtained by the Secretary of State in connection with any 330 investigation or examination under this act shall be confidential 331 332 and exempt from the requirements of the Mississippi Public Records 333 Act of 1983. No such information may be disclosed by the 334 Secretary of State, or any of his officers or employees, unless 335 necessary or appropriate in connection with a particular 336 investigation or proceeding under this act or for any law 337 enforcement purpose.

338 <u>SECTION 12.</u> For the purpose of any investigation or 339 proceeding under this act, the Secretary of State, or any officer 340 designated by him, may administer oaths and affirmations, subpoena 341 witnesses, compel their attendance, take evidence and require the 342 production of any books, papers, correspondence, memoranda, 343 agreements or other documents or records which the Secretary of 344 State deems relevant or material to the inquiry.

345 <u>SECTION 13.</u> Nothing in this act shall be construed to 346 authorize the sale of life insurance policies by unlicensed agents 347 which is prohibited by Section 83-17-105, Mississippi Code of 348 1972.

349 SECTION 14. Sections 75-63-1, 75-63-3, 75-63-7, 75-63-9, 350 75-63-11, 75-63-13, 75-63-15, 75-63-17, 75-63-18, 75-63-19, 351 75-63-21 and 75-63-23, Mississippi Code of 1972, which regulate 352 the sales of cemetery merchandise and funeral services, are hereby 353 repealed.

354 SECTION 15. This act shall take effect and be in force from 355 and after January 1, 2002.