By: Senator(s) Browning, Farris

To: Insurance

SENATE BILL NO. 2457

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	AN ACT TO CREATE THE "PRE-NEED CEMETERY AND FUNERAL REGISTRATION ACT"; TO DEFINE CERTAIN TERMS; TO REQUIRE ALL PRE-NEED CONTRACTS SOLD TO BE EVIDENCED IN WRITING ON FORMS REGISTERED WITH THE SECRETARY OF STATE; TO PRESCRIBE THE CONTENTS OF SUCH WRITTEN PRE-NEED CONTRACT; TO PROVIDE FOR RECORD-KEEPING REQUIREMENTS; TO PROVIDE TRUSTING REQUIREMENTS IF THE PRE-NEED CONTRACT IS FUNDED BY A TRUST; TO PROVIDE CERTAIN REQUIREMENTS IF THE PRE-NEED CONTRACT IS FUNDED BY INSURANCE; TO REQUIRE REGISTRATION OF ALL PERSONS AND ESTABLISHMENTS SELLING PRE-NEED CONTRACTS; TO PROVIDE REPORTING REQUIREMENTS TO THE SECRETARY OF STATE; TO AUTHORIZE EXAMINATIONS OF THE BOOKS AND RECORDS OF REGISTERED ESTABLISHMENTS; TO PROVIDE CIVIL AND CRIMINAL PENALTIES FOR VIOLATIONS OF THIS ACT; TO CLARIFY THAT NOTHING IN THIS ACT SHALL BE CONSTRUED TO AUTHORIZE THE SALE OF LIFE INSURANCE POLICIES BY UNLICENSED AGENTS; TO REPEAL SECTIONS 75-63-1, 75-63-3, 75-63-5, 75-63-7, 75-63-9, 75-63-11, 75-63-13, 75-63-15, 75-63-17, 75-63-18, 75-63-19, 75-63-21 AND 75-63-23, MISSISSIPPI
18 19	CODE OF 1972, WHICH REGULATE THE PRE-NEED SALES OF CEMETERY MERCHANDISE AND FUNERAL SERVICES; AND FOR RELATED PURPOSES.
20	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
21	SECTION 1. This act shall be known and may be cited as the
22	"Pre-need Cemetery and Funeral Registration Act."
23	SECTION 2. As used in this act, unless the context requires
24	otherwise:
25	(a) "Buyer" means the person who purchases the pre-need
26	contract.
27	(b) "Cash advance item" means any item of service or

29 "accommodation," "cash disbursement" or similar term. A cash

merchandise described to a purchaser as a "cash advance,"

- 30 advance item is also any item obtained from a third party and paid
- 31 for by the funeral provider on the purchaser's behalf. Cash
- 32 advance items may include, but are not limited to: cemetery or
- 33 crematory services; pallbearers; public transportation; clergy

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- 34 honoraria; flowers; musicians or singers; nurses; obituary
- 35 notices; gratuities and death certificates.
- 36 (c) "Cemetery" means an organization as defined in
- 37 Section 41-43-33, Mississippi Code of 1972.
- 38 (d) "Contract beneficiary" means the person upon whose
- 39 death will initiate the performance of the pre-need contract.
- 40 This person may also be the contract purchaser.
- 41 (e) "Contract provider" means the funeral home or
- 42 cemetery indicated in the pre-need contract that will be
- 43 responsible for performing the pre-need contract.
- (f) "Financial institution" means a bank, trust
- 45 company, savings bank, or savings and loan association located in
- 46 this state.
- 47 (g) "Funeral home" means a business licensed under
- 48 Section 73-11-55, Mississippi Code of 1972.
- 49 (h) "Inflation proof contract" means a pre-need
- 50 contract that establishes a fixed price for funeral services and
- 51 merchandise without regard to future price increases.
- 52 (i) "Insurance" means a life insurance policy or
- 53 annuity contract, or other insurance contract or agreement in any
- 54 form, issued by an insurance company authorized by law to do
- 55 business in this state which, by assignment to a contract
- 56 provider, has for a purpose the funding of a pre-need contract.
- 57 (j) "Merchandise" means personal property associated
- 58 with the disposal of or memorializing a deceased human being, such
- 59 as a casket, burial vault, burial clothes, urn or monument.
- (k) "Pre-need contract" means any contract, agreement
- or mutual understanding, or any series or combination of
- 62 contracts, agreements or mutual understandings, whether funded by
- 63 trust deposits or insurance, or any combination thereof, which has
- 64 for a purpose the furnishing or performance of funeral services,
- or the furnishing of delivery of merchandise, of any nature in
- 66 connection with the final disposition of a dead human body, to be

- 67 furnished or delivered at a time determinable by the death of the
- 68 person whose body is to be disposed of, but shall not mean the
- 69 furnishing of a cemetery lot, crypt, niche or mausoleum or the
- 70 furnishing of merchandise that is delivered to the purchaser
- 71 within sixty (60) days from the date of purchase.
- 72 (1) "Seller" means the person who sells the pre-need
- 73 contract.
- 74 (m) "Services" means services of any nature in
- 75 connection with the final disposition of a dead human body.
- 76 (n) "Standard contract" means a pre-need contract that
- 77 applies the trust funds or insurance proceeds to the purchase
- 78 price of funeral services and merchandise at the time of death of
- 79 the contract beneficiary without a guarantee against future price
- 80 increases.
- 81 (o) "Trust" means an express trust created by a trust
- 82 instrument whereby a trustee has the duty to administer a trust
- 83 asset for the benefit of a named beneficiary.
- 84 (p) "Trustee" means an original, added, or successor
- 85 trustee including its successor by merger or consolidation.
- 86 SECTION 3. (1) No person, firm, partnership, association or
- 87 corporation may directly or indirectly, or through an agent,
- 88 engage in the sale of pre-need contracts except as authorized
- 89 under this act. All pre-need contracts sold shall be evidenced in
- 90 writing on forms registered with the Secretary of State. These
- 91 forms shall be in twelve-point type and clearly indicate the names
- 92 and addresses of the buyer, contract beneficiary, contract
- 93 provider and seller.
- 94 (2) The contract shall clearly indicate all merchandise
- 95 covered by the contract and the total cost of all merchandise
- 96 covered by the contract. The contract shall list all services
- 97 covered by the contract and the total cost for all services
- 98 covered by the contract. The contract price shall not exceed the

- 99 sum of the total cost for all merchandise, the total cost for all 100 services and any interest.
- 101 (3) All pre-need contracts sold shall be funded by trust or 102 insurance as defined in this act or evidenced by a warehouse
- 103 receipt.
- 104 (4) If the pre-need contract is funded by insurance, the
- 105 following information shall be adequately disclosed at the time
- 106 the contract is executed:
- 107 (a) The fact that a life insurance policy is involved
- 108 or being used to fund the contract, and the name, address and
- 109 telephone number of the insurance company issuing the insurance;
- 110 (b) The nature of the relationship among the soliciting
- 111 agent or agents, the provider of the funeral or cemetery
- 112 merchandise or service, the administrator and any other person;
- 113 (c) The relationship of the life insurance policy to
- 114 the funding of the pre-need contract and the nature and existence
- of any guarantees relating to the pre-need contract;
- 116 (d) The impact on the pre-need contract:
- 117 (i) Of any changes in the life insurance policy
- 118 including, but not limited to, changes in the assignment,
- 119 beneficiary designation or use of the proceeds;
- 120 (ii) Of any penalties to be incurred by the policy
- 121 holder as a result of failure to make premium payments; and
- 122 (iii) Of any penalties to be incurred or monies to
- 123 be received as a result of cancellation or surrender of the life
- 124 insurance policy.
- (e) A list of the merchandise and services which are
- 126 applied or contracted for in the pre-need contract and all
- 127 relevant information concerning the price of the funeral services,
- 128 including an indication that the purchase price is either
- 129 guaranteed at the time of purchase or to be determined at the time
- 130 of need;

- (f) All relevant information concerning what occurs and
- 132 whether any entitlements or obligations arise if there is a
- 133 difference between the proceeds of the life insurance policy and
- 134 the amount actually needed to fund the pre-need contract; and
- 135 (g) Any penalties or restrictions, including, but not
- 136 limited to, geographic restrictions or the inability of the
- 137 provider to perform, on the delivery of merchandise, services or
- 138 the pre-need guarantees.
- 139 (5) If the pre-need contract is funded by trust, the
- 140 contract shall indicate the name, address and telephone number of
- 141 the trustee; the amount to be paid; the frequency of payment; and
- 142 the length of time payments will be paid into the trust. In
- 143 addition, the contract should clearly indicate any exclusions or
- 144 limitations of the pre-need contract including, but not limited
- 145 to, any additional payments that may be owed if the contract
- 146 beneficiary dies before the agreed upon payment period is
- 147 completed.
- 148 (6) The pre-need contract shall indicate whether it is a
- 149 standard contract or an inflation proof contract, and whether it
- 150 is revocable or irrevocable. The contract shall clearly indicate
- 151 which merchandise and services are guaranteed as to price, and
- 152 which cash advance items are not guaranteed as to price. Upon
- 153 written disclosure to the buyer, inflation-proof contracts may
- 154 permit the contract provider to retain all of the pre-need
- 155 contract trust funds or all insurance proceeds, even those in
- 156 excess of the retail cost of the merchandise and services provided
- 157 when the contract provider has fully performed the pre-need
- 158 contract.
- 159 (7) The pre-need contract shall contain the address and
- 160 phone number of the Secretary of State with instructions that
- 161 consumer complaints may be filed with the Secretary of State.
- 162 (8) If the pre-need contract is paid in multiple payments,
- 163 the contract should indicate the amount, frequency and duration of

- 164 the payments and the amount of any interest charged. The contract
- 165 shall also include the impact on the contract if payments are not
- 166 made.
- 167 (9) Any use or attempted use of any oral pre-need contract,
- 168 or any written contract in a form not registered with the
- 169 Secretary of State, shall be a violation of this act.
- 170 SECTION 4. (1) The contract provider or its successor shall
- 171 maintain a copy of all pre-need contracts entered into by the
- 172 contract provider for a period of the lifetime of each contract
- 173 beneficiary and for two (2) years after the death of a contract
- 174 beneficiary. In addition, the contract provider shall maintain a
- 175 log of pre-need contracts in force. The log shall be maintained
- in chronological order of when contracts are sold.
- 177 (2) The log shall indicate whether the pre-need contract is
- 178 standard or inflation proof, whether the contract is funded with
- 179 trust or insurance, and whether the contract is revocable or
- 180 irrevocable. If the contract is funded by trust, the log shall
- 181 indicate the trustee. If the contract is funded with insurance,
- 182 the log shall indicate the name of the insurance company and the
- 183 policy number of the insurance policy.
- 184 (3) The Secretary of State shall promulgate rules and
- 185 regulations governing the form, maintenance and location of such
- 186 logs.
- 187 SECTION 5. (1) If the contract is funded by trust, the
- 188 contract beneficiary shall be given a copy of the trust document
- 189 and shall be informed in writing as to how the assets of the trust
- 190 are held. In the event of any change in the assets of the trust,
- 191 or change in the trustee, the contract beneficiary and Secretary
- 192 of State shall be informed of these changes within ten (10) days.
- 193 (2) The trustee shall not be the contract provider, the
- 194 seller, or an officer or director of the contract provider if the
- 195 contract provider is a corporation.

- (3) Within ten (10) days from receipt of the funds, the
 contract seller shall place in a trust account at least fifty

 percent (50%) of the funds received. If the contract seller

 places less than one hundred percent (100%) in the trust account,

 the pre-need contract shall fully disclose to the contract

 purchaser the amount deposited in trust and the amount withheld by

 the contract seller.
- 203 (4) The trustee shall obtain a surety bond for the full
 204 amount of deposits in the trust account. If the trust funds are
 205 held in a financial institution whose deposits are insured by an
 206 agency of the United States government, the trustee shall be
 207 exempt from the bonding requirement to the extent these deposits
 208 are insured.
- 209 (5) Reasonable annual trust fees including any income taxes 210 owed to the State of Mississippi or the United States Treasury may 211 be withheld from the earnings of the trust.
- (6) At the time of death, if the contract provider provides 212 213 the merchandise and services indicated in the contract, the contract provider shall furnish to the trustee a copy of the 214 215 buyer's death certificate and a letter of performance indicating 216 that the contracted merchandise and services were provided by the 217 contract provider to the contract beneficiary. Upon receipt of 218 the letter of performance and death certificate, the trustee shall pay to the contract provider all funds plus accumulated interest 219 220 in the trust.
- 221 (7) If the contract provider does not furnish merchandise 222 and services as provided in the pre-need contract, the trustee 223 shall pay to the estate of the contract beneficiary or the 224 substitute provider the amount deposited in trust plus any 225 accumulated interest in the trust within ten (10) days from 226 notification of the death of the contract beneficiary.
- 227 <u>SECTION 6.</u> (1) If the pre-need contract is funded with

 228 insurance, and payment is made to the contract seller rather than

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- directly to the life insurance company, the contract seller shall send to the insurance company all premiums collected from the
- 231 contract purchaser.
- 232 (2) At the time of death, the proceeds of the policy shall
- 233 be settled in accordance with the policy. If the contract
- 234 provider furnishes merchandise and services as indicated in the
- 235 contract, the contract provider is entitled to retain the proceeds
- 236 of the policy in accordance with the pre-need contract. If the
- 237 contract provider does not furnish merchandise and services as
- 238 provided in the pre-need contract, the contract provider shall pay
- 239 to the estate of the contract beneficiary or the substitute
- 240 provider of the merchandise and services the entire proceeds of
- 241 the policy within ten (10) days of receipt of these proceeds.
- 242 <u>SECTION 7.</u> At any time prior to the performance of the
- 243 contract, the contract beneficiary or his representatives may name
- 244 a substitute provider for the pre-need contract. The naming of
- 245 the substitute provider shall be in writing. If the pre-need
- 246 contract is funded by trust, the notice of substitution shall be
- 247 made in writing to the trustee and the Secretary of State. If the
- 248 pre-need contract is funded by insurance, the notice of
- 249 substitution shall be made in writing to the insurance company.
- 250 Upon receipt of the notice of substitute provider, the original
- 251 provider shall be relieved of all obligations to perform the
- 252 contract including all obligations of reporting and accounting,
- 253 and the substitute provider shall assume all obligations to
- 254 perform the contract including all obligations of reporting and
- 255 accounting.
- 256 <u>SECTION 8.</u> (1) No person may offer or sell pre-need
- 257 contracts or offer to make or make any funded pre-arrangements
- 258 without first being registered with the Secretary of State.
- 259 (2) There shall be two (2) types of registration: a
- 260 pre-need establishment registration and a pre-need sales
- 261 registration. The Secretary of State shall establish regulations

- to register each funeral home or cemetery selling pre-need 262 263 merchandise or services including the fees to be paid for each 264 registration. No establishment shall be registered to sell 265 pre-need merchandise or services that the establishment cannot 266 lawfully provide at the time of a person's death. The Secretary 267 of State shall also maintain a record of all individuals who are 268 registered to sell pre-need merchandise or services through the 269 registered establishment.
- 270 (3) The Secretary of State shall establish regulations to
 271 register each person selling pre-need contracts, including the
 272 establishment through which the seller will be selling. No person
 273 shall be registered to sell pre-need contracts without indicating
 274 which establishment he or she is selling.
- 275 SECTION 9. Every registered pre-need establishment shall
 276 annually submit a written report to the Secretary of State of its
 277 pre-need contract sales and performance of such contracts. This
 278 report shall be filed on or before March 31 of each year for the
 279 calendar year ending the preceding December 31. The Secretary of
 280 State shall adopt regulations concerning the content and filing
 281 procedure of this report.
- SECTION 10. (1) Whenever it appears to the Secretary of
 State that any person has engaged, or is about to engage, in any
 act or practice constituting a violation of any provision of this
 act or any rule or order hereunder, he may, in his discretion,
 seek any or all of the following remedies:
- 287 (a) Issue a cease and desist order with or without a
 288 prior hearing against the person or persons engaged in the
 289 prohibited activities directing them to cease and desist from
 290 further illegal activity;
- 291 (b) (i) Issue an order in the case of any person,
 292 partnership or, if a corporation, the officers and directors who
 293 sell or offer to sell pre-need contracts, or other person who
 294 violated this act, imposing an administrative penalty up to a
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maximum of One Thousand Dollars (\$1,000.00) for each offense and 295 296 each violation shall be considered as a separate offense in a 297 single proceeding or a series of related proceedings; to be paid 298 to the Secretary of State and requiring reimbursement to the 299 Secretary of State for all costs and expenses incurred in the 300 investigation of the violation(s) and in the institution of administrative proceedings, if any, as a result thereof; 301 302 (ii) For the purpose of determining the amount or 303 extent of a sanction, if any, to be imposed under paragraph (b)(i) of this subsection, the Secretary of State shall consider, among 304 305 other factors, the frequency, persistence and willfulness of the 306 conduct constituting a violation of this act or a rule promulgated 307 thereunder, or an order of the Secretary of State, the number of 308 persons adversely affected by the conduct and the resources of the 309 person committing the violation; 310 Bring an action in chancery court to enjoin the 311 acts or practices to enforce compliance with this act or any rule 312 or order hereunder. Upon a proper showing, a permanent or temporary injunction, restraining order or writ of mandamus shall 313 314 be granted and a receiver or conservator may be appointed for the

defendant or the defendant's assets. In addition, upon a proper 315 316 showing by the Secretary of State, the court may enter an order of 317 rescission, restitution or disgorgement directed to any person who 318 has engaged in any act constituting a violation of any provision 319 of this act or any rule or order hereunder, or the court may impose a civil penalty up to a maximum of One Thousand Dollars 320 321 (\$1,000.00) for each offense and each violation shall be 322 considered as a separate offense in a single proceeding or a series of related proceedings. The court may not require the 323 324 Secretary of State to post a bond.

325 (2) The Secretary of State may, with or without a prior 326 hearing, suspend or revoke any pre-need establishment or sales

- 327 registration for violation of statutes or regulations established
- 328 under this act.
- 329 (3) Any person, partnership or, if a corporation, the
- 330 officers and directors who sell or offer to sell a pre-need
- 331 contract with a suspended or revoked reward to reflect
- 332 registration or without a license shall be guilty of a misdemeanor
- 333 and, upon conviction thereof, shall be punishable by a fine not
- 334 less than Two Hundred Dollars (\$200.00) nor more than Five Hundred
- 335 Dollars (\$500.00) or by imprisonment for a term of not more than
- one (1) year, or both fine and imprisonment.
- 337 (4) Any person, partnership or, if a corporation, the
- 338 officers and directors who embezzle or fraudulently or knowingly
- 339 and willfully misapply or convert pre-need funds shall, upon
- 340 conviction, be punished by imprisonment in the custody of the
- 341 Mississippi Department of Corrections for a term of not less than
- 342 ten (10) years, or be fined not more than One Thousand Dollars
- 343 (\$1,000.00) and imprisoned in the county jail not more than one
- 344 (1) year, or both fine and imprisonment. Each such violation
- 345 shall constitute a separate offense.
- 346 (5) Upon reasonable belief that a person or corporation is
- 347 acting in violation of the portions of this act requiring fines or
- 348 imprisonment, the Secretary of State shall immediately report this
- 349 violation accompanied by all relevant records to the district
- 350 attorney in the county where the violations may have taken place.
- 351 If the violations may have taken place in multiple counties, the
- 352 case shall be reported to the county of residence of the violator,
- 353 or if not a resident of the State of Mississippi, the District
- 354 Attorney of Hinds County.
- 355 (6) No order shall be entered under this section without the
- 356 following:
- 357 (a) An appropriate prior notice to the applicant or
- 358 registrant;
- 359 (b) An opportunity for a hearing; and

- 360 (c) Written findings of fact and conclusions of law.
- 361 SECTION 11. The information contained in or filed with any
- 362 registration, statement, application or report may be made
- 363 available to the public under such rules as the Secretary of State
- 364 prescribes. Information in the possession of, filed with or
- 365 obtained by the Secretary of State in connection with any
- 366 investigation or examination under this act shall be confidential
- 367 and exempt from the requirements of the Mississippi Public Records
- 368 Act of 1983. No such information may be disclosed by the
- 369 Secretary of State, or any of his officers or employees, unless
- 370 necessary or appropriate in connection with a particular
- 371 investigation or proceeding under this act or for any law
- 372 enforcement purpose.
- 373 SECTION 12. For the purpose of any investigation or
- 374 proceeding under this act, the Secretary of State, or any officer
- 375 designated by him, may administer oaths and affirmations, subpoena
- 376 witnesses, compel their attendance, take evidence and require the
- 377 production of any books, papers, correspondence, memoranda,
- 378 agreements or other documents or records which the Secretary of
- 379 State deems relevant or material to the inquiry.
- 380 SECTION 13. Nothing in this act shall be construed to
- 381 authorize the sale of life insurance policies by unlicensed agents
- 382 which is prohibited by Section 83-17-105, Mississippi Code of
- 383 1972.
- 384 SECTION 14. Sections 75-63-1, 75-63-3, 75-63-5, 75-63-7,
- 385 75-63-9, 75-63-11, 75-63-13, 75-63-15, 75-63-17, 75-63-18,
- 386 75-63-19, 75-63-21 and 75-63-23, Mississippi Code of 1972, which
- 387 regulate the sales of cemetery merchandise and funeral services,
- 388 are hereby repealed.
- 389 SECTION 15. This act shall take effect and be in force from
- 390 and after July 1, 2001.