By: Senator(s) Browning, Farris

To: Insurance

COMMITTEE SUBSTITUTE FOR SENATE BILL NO. 2457

AN ACT TO CREATE THE "PRE-NEED CEMETERY AND FUNERAL REGISTRATION ACT"; TO DEFINE CERTAIN TERMS; TO REQUIRE ALL PRE-NEED CONTRACTS SOLD TO BE EVIDENCED IN WRITING ON FORMS REGISTERED WITH THE SECRETARY OF STATE; TO PRESCRIBE THE CONTENTS 3 OF SUCH WRITTEN PRE-NEED CONTRACT; TO PROVIDE FOR RECORD-KEEPING 6 REQUIREMENTS; TO PROVIDE TRUSTING REQUIREMENTS IF THE PRE-NEED CONTRACT IS FUNDED BY A TRUST; TO PROVIDE CERTAIN REQUIREMENTS IF THE PRE-NEED CONTRACT IS FUNDED BY INSURANCE; TO REQUIRE REGISTRATION OF ALL PERSONS AND ESTABLISHMENTS SELLING PRE-NEED 7 8 9 CONTRACTS; TO PROVIDE REPORTING REQUIREMENTS TO THE SECRETARY OF 10 11 STATE; TO AUTHORIZE EXAMINATIONS OF THE BOOKS AND RECORDS OF REGISTERED ESTABLISHMENTS; TO PROVIDE CIVIL AND CRIMINAL PENALTIES FOR VIOLATIONS OF THIS ACT; TO CLARIFY THAT NOTHING IN THIS ACT SHALL BE CONSTRUED TO AUTHORIZE THE SALE OF LIFE INSURANCE 12 13 14 POLICIES BY UNLICENSED AGENTS; TO REPEAL SECTIONS 75-63-1, 15 75-63-3, 75-63-5, 75-63-7, 75-63-9, 75-63-11, 75-63-13, 75-63-15, 75-63-17, 75-63-18, 75-63-19, 75-63-21 AND 75-63-23, MISSISSIPPI CODE OF 1972, WHICH REGULATE THE PRE-NEED SALES OF CEMETERY 16 17 18 MERCHANDISE AND FUNERAL SERVICES; AND FOR RELATED PURPOSES. 19 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:

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- SECTION 1. This act shall be known and may be cited as the 21
- "Pre-need Cemetery and Funeral Registration Act." 22
- 23 SECTION 2. As used in this act, unless the context requires
- 24 otherwise:
- (a) "Buyer" means the person who purchases the pre-need 25
- 26 contract.
- (b) "Cash advance item" means any item of service or 27
- 28 merchandise described to a purchaser as a "cash advance,"
- 29 "accommodation," "cash disbursement" or similar term. A cash
- 30 advance item is also any item obtained from a third party and paid
- for by the funeral provider on the purchaser's behalf. Cash 31
- advance items may include, but are not limited to: cemetery or 32
- crematory services; pallbearers; public transportation; clergy 33
- 34 honoraria; flowers; musicians or singers; nurses; obituary
- 35 notices; gratuities and death certificates.

- 36 (c) "Cemetery" means an organization as defined in
- 37 Section 41-43-33, Mississippi Code of 1972.
- 38 (d) "Contract beneficiary" means the person upon whose
- 39 death will initiate the performance of a pre-need contract. This
- 40 person may also be the contract purchaser.
- (e) "Contract provider" means the funeral home,
- 42 cemetery or other providers of merchandise in a pre-need contract
- 43 that will be responsible for performing a pre-need contract.
- (f) "Financial institution" means a bank, trust
- 45 company, savings bank, or savings and loan association chartered
- 46 and authorized to do business in this state.
- 47 (g) "Funeral home" means a business licensed under
- 48 Section 73-11-55, Mississippi Code of 1972.
- (h) "Inflation proof contract" means a pre-need
- 50 contract that establishes a fixed price for funeral services and
- 51 merchandise without regard to future price increases.
- 52 (i) "Insurance" means a life insurance policy or
- 53 annuity contract, or other insurance contract or agreement in any
- 54 form, issued by an insurance company authorized by law to do
- 55 business in this state which, by assignment to a contract
- 56 provider, has for a purpose the funding of a pre-need contract.
- 57 (j) "Merchandise" means personal property associated
- 58 with the disposal of or memorializing a deceased human being,
- 59 including, but not limited to, a casket, burial vault, burial
- 60 clothes, urn or monument.
- (k) "Pre-need contract" means any contract, agreement
- or any series or combination of contracts or agreements, whether
- 63 funded by trust deposits or insurance, or any combination thereof,
- 64 which has for a purpose the furnishing or performance of funeral
- 65 services, or the furnishing or delivery of merchandise, of any
- 66 nature in connection with the final disposition of a dead human
- 67 body, to be furnished or delivered at a time determinable by the

- death of the person whose body is to be disposed of but shall not
- 69 mean the furnishing of a cemetery lot, crypt, niche or mausoleum.
- 70 (1) "Seller" means the person who sells a pre-need
- 71 contract.
- 72 (m) "Services" means services of any nature in
- 73 connection with the final disposition of a dead human body.
- 74 (n) "Standard contract" means a pre-need contract that
- 75 applies the trust funds or insurance proceeds to the purchase
- 76 price of specific funeral services and specific merchandise at the
- 77 time of death of the contract beneficiary without a guarantee
- 78 against future price increases.
- 79 (o) "Trust" means an express trust created by a trust
- 80 instrument whereby a trustee has the duty to administer a trust
- 81 asset for the benefit of a named contract beneficiary.
- (p) "Trustee" means an original, added, or successor
- 83 trustee including its successor by merger or consolidation.
- SECTION 3. (1) No person, firm, partnership, association or
- 85 corporation may directly or indirectly, or through an agent,
- 86 engage in the sale of pre-need contracts except as authorized
- 87 under this act. All pre-need contracts sold shall be evidenced in
- 88 writing on forms registered with the Secretary of State. These
- 89 forms shall be in twelve-point type and clearly indicate the names
- 90 and addresses of the buyer, contract beneficiary, contract
- 91 provider and seller.
- 92 (2) The contract shall clearly indicate all merchandise
- 93 covered by the contract and the total cost of all merchandise
- 94 covered by the contract. The contract shall list all services
- 95 covered by the contract and the total cost for all services
- 96 covered by the contract. The contract shall list all cash advance
- 97 items covered by the contract and the total cost for all services
- 98 covered by the contract. The contract price shall not exceed the
- 99 sum of the total cost for all merchandise, the total cost for all
- 100 services and any interest.

- 101 (3) All pre-need contracts sold shall be funded by trust or
 102 insurance as defined in this act or evidenced by a warehouse
 103 receipt, as contemplated in Uniform Commercial Code-Documents of
 104 Title, Section 75-7-101 et seq. If evidenced by a warehouse
 105 receipt, the contract provider must have actual possession of the
- merchandise which corresponds to that receipt.

 (4) If the pre-need contract is funded by insurance, the

following information shall be adequately disclosed at the time

109 the contract is executed:

- 110 (a) The fact that insurance is involved or being used 111 to fund the contract, and the name, address and telephone number 112 of the insurance company issuing the insurance;
- 113 (b) The nature of the relationship among the soliciting
 114 agent or agents, the provider of the funeral or cemetery
 115 merchandise or service, the administrator and any other person;
- 116 (c) The relationship of the insurance to the funding of
 117 the pre-need contract and the nature and existence of any
 118 quarantees relating to the pre-need contract;
- 119 (d) The impact on the pre-need contract:
- 120 (i) Of any changes in the insurance, including,
- 121 but not limited to, changes in the assignment, beneficiary
- 122 designation or use of the proceeds;
- 123 (ii) Of any penalties to be incurred by the policy
- 124 holder as a result of failure to make premium payments; and
- 125 (iii) Of any penalties to be incurred or monies to
- 126 be received as a result of cancellation or surrender of the
- 127 insurance.
- (e) A list of the merchandise and services which are
- 129 applied or contracted for in the pre-need contract and all
- 130 relevant information concerning the price of the funeral services,
- 131 including an indication that the purchase price is either
- 132 quaranteed at the time of purchase or to be determined at the time
- 133 of need;

- 134 (f) All relevant information concerning what occurs and
- 135 whether any entitlements or obligations arise if there is a
- 136 difference between the proceeds of the life insurance policy and
- 137 the amount actually needed to fund the pre-need contract; and
- 138 (g) Any penalties or restrictions, including, but not
- 139 limited to, geographic restrictions or the inability of the
- 140 provider to perform, on the delivery of merchandise, services or
- 141 the pre-need guarantees.
- 142 (5) If the pre-need contract is funded by trust, the
- 143 contract shall indicate the name, address and telephone number of
- 144 the trustee; the amount to be paid; the frequency of payment; and
- 145 the length of time payments will be paid into the trust. In
- 146 addition, the contract should clearly indicate any exclusions or
- 147 limitations of the pre-need contract including, but not limited
- 148 to, any additional payments that may be owed if the contract
- 149 beneficiary dies before the agreed upon payment period is
- 150 completed.
- 151 (6) The pre-need contract shall indicate whether it is a
- 152 standard contract or an inflation proof contract, and whether it
- 153 is revocable or irrevocable. The contract shall clearly indicate
- 154 which merchandise and services are guaranteed as to price, and
- 155 which cash advance items are not guaranteed as to price. Upon
- 156 written disclosure to the buyer, inflation-proof contracts may
- 157 permit the contract provider to retain all of the pre-need
- 158 contract trust funds or all insurance proceeds, even those in
- 159 excess of the retail cost of the merchandise and services provided
- 160 when the contract provider has fully performed the pre-need
- 161 contract.
- 162 (7) The pre-need contract shall contain the address and
- 163 phone number of the Secretary of State with instructions that
- 164 consumer complaints may be filed with the Secretary of State.

- 165 (8) If the pre-need contract is paid in multiple payments,
- 166 the contract should indicate the amount, frequency and duration of

- 167 the payments and the amount of any interest charged. The contract
- 168 shall also include the impact on the contract if payments are not
- 169 made.
- 170 (9) Any use or attempted use of any oral pre-need contract,
- 171 or any written contract in a form not approved by the Secretary of
- 172 State, shall be a violation of this act.
- SECTION 4. (1) The contract provider or its successor shall
- 174 maintain a copy of all pre-need contracts entered into by the
- 175 contract provider for a period of the lifetime of each contract
- 176 beneficiary and for two (2) years after the death of a contract
- 177 beneficiary. In addition, the contract provider shall maintain a
- 178 log of pre-need contracts in force. The log shall be maintained
- in chronological order of when contracts are sold.
- 180 (2) The log shall indicate whether the pre-need contract is
- 181 standard or inflation proof, whether the contract is funded with
- 182 trust or insurance, and whether the contract is revocable or
- 183 irrevocable. If the contract is funded by trust, the log shall
- 184 indicate the trustee. If the contract is funded with insurance,
- 185 the log shall indicate the name of the insurance company and the
- 186 policy number of the insurance policy.
- 187 (3) The Secretary of State shall promulgate rules and
- 188 regulations governing the form, maintenance and location of such
- 189 logs.
- 190 SECTION 5. (1) If the contract is funded by trust, the
- 191 contract beneficiary shall be given a copy of the trust document
- 192 and shall be informed in writing as to how the assets of the trust
- 193 are held. In the event of any change in the assets of the trust,
- 194 or change in the trustee or trust institution, the contract
- 195 beneficiary and Secretary of State shall be informed not less than
- 196 thirty (30) days prior to the time such change is to occur.

- 197 (2) The trustee shall not be the contract provider, the
- 198 seller, or an officer or director of the contract provider if the
- 199 contract provider is a corporation.

- Within ten (10) days from the end of the month in which 200 the funds were received, the contract seller shall place in a 201 trust account in a financial institution as defined by this act at 202 203 least fifty percent (50%) of the funds received. If the contract 204 seller places less than one hundred percent (100%) in the trust account, the pre-need contract shall fully disclose to the 205 206 contract purchaser the amount deposited in trust and the amount 207 withheld by the contract seller.
- 208 (4) The trustee shall obtain a surety bond for the full
 209 amount of deposits in the trust account. If the trust funds are
 210 held in a financial institution whose deposits are insured by an
 211 agency of the United States government, the trustee shall be
 212 exempt from the bonding requirement to the extent these deposits
 213 are insured.
- (5) Reasonable annual trust fees including any income taxes owed to the State of Mississippi or the United States Treasury may be withheld from the earnings of the trust.
- 217 At the time of death, if the contract provider provides the merchandise and services indicated in the contract, the 218 219 contract provider shall furnish to the trustee a copy of the buyer's death certificate and a letter of performance indicating 220 221 that the contracted merchandise and services were provided by the 222 contract provider to the contract beneficiary. Upon receipt of the letter of performance and death certificate, the trustee shall 223 224 pay to the contract provider all funds plus accumulated interest in the trust. 225
- 226 (7) If the contract provider does not furnish merchandise 227 and services as provided in the pre-need contract, the trustee 228 shall pay to the estate of the contract beneficiary or the 229 substitute provider not less than the amount deposited in trust 230 plus any accumulated interest in the trust within ten (10) days 231 from notification of the death of the contract beneficiary.

SECTION 6. (1) If the pre-need contract is funded with
insurance, and payment is made to the contract seller rather than
directly to the life insurance company, the contract seller shall
send to the insurance company all premiums collected from the
contract purchaser.

(2) At the time of death, the proceeds of the policy shall be settled in accordance with the policy. If the contract provider furnishes merchandise and services as indicated in the contract, the contract provider is entitled to retain the proceeds of the policy in accordance with the pre-need contract. If the contract provider does not furnish merchandise and services as provided in the pre-need contract, the contract provider shall pay to the estate of the contract beneficiary or the substitute provider of the merchandise and services the entire proceeds of the policy within ten (10) days of receipt of these proceeds.

SECTION 7. If the pre-need contract contains a revocation clause, the contract beneficiary or his representatives may name a substitute provider for the pre-need contract at any time prior to the performance of the contract. The naming of the substitute provider shall be in writing. If the pre-need contract is funded by trust, the notice of substitution shall be made in writing to the trustee and the Secretary of State. If the pre-need contract is funded by insurance, the notice of substitution shall be made in writing to the insurance company. Upon receipt of the notice of substitute provider, the original provider shall be relieved of all obligations to perform the contract including all obligations of reporting and accounting, and the substitute provider shall assume all obligations to perform the contract including all obligations of reporting and accounting.

SECTION 8. (1) Any establishment which engages in the business of selling pre-need merchandise and services shall register with the Secretary of State and shall pay a registration fee. A separate registration is required for each additional

- 265 location. The establishment shall pay to the Secretary of State
- 266 for the registration of the main establishment a fee of One
- 267 Hundred Dollars (\$100.00). The establishment shall pay to the
- 268 Secretary of State for the registration of each additional
- 269 location a fee of Fifty Dollars (\$50.00).
- 270 (2) Any person who engages in the business of selling
- 271 pre-need contracts shall register with the Secretary of State and
- 272 shall pay a fee in the amount of Twenty-five Dollars (\$25.00).
- 273 (3) The Secretary of State shall establish regulations to
- 274 register each establishment selling pre-need merchandise or
- 275 services. No establishment shall be registered to sell pre-need
- 276 merchandise or services that the establishment cannot lawfully
- 277 provide at the time of a person's death. The Secretary of State
- 278 shall also maintain a record of all individuals who are registered
- 279 to sell pre-need merchandise or services through the registered
- 280 establishment.
- 281 (4) The Secretary of State shall establish regulations to
- 282 register each person selling pre-need contracts, including the
- 283 establishment through which the seller will be selling. No person
- 284 shall be registered to sell pre-need contracts without indicating
- 285 the establishment for which he or she is selling.
- 286 (5) The Secretary of State shall develop and furnish the
- 287 forms necessary for the registration of establishments and
- 288 individuals selling pre-need contracts.
- SECTION 9. Every registered pre-need establishment shall
- 290 annually submit a written report to the Secretary of State of its
- 291 pre-need contract sales and performance of such contracts. This
- 292 report shall be filed on or before March 31 of each year for the
- 293 calendar year ending the preceding December 31. The Secretary of
- 294 State shall adopt regulations concerning the content and filing
- 295 procedure of this report.
- SECTION 10. (1) Whenever it appears to the Secretary of
- 297 State that any person has engaged, or is about to engage, in any

act or practice constituting a violation of any provision of this 299 act or any rule or order hereunder, he may, in his discretion, 300 seek any or all of the following remedies:

301 (a) Issue a cease and desist order with or without a
302 prior hearing against the person or persons engaged in the
303 prohibited activities directing them to cease and desist from
304 further illegal activity;

(b) (i) Issue an order in the case of any person, partnership or, if a corporation, the officers and directors who sell or offer to sell pre-need contracts, or other person who violated this act, imposing an administrative penalty up to a maximum of One Thousand Dollars (\$1,000.00) for each offense and each violation shall be considered as a separate offense in a single proceeding or a series of related proceedings; to be paid to the Secretary of State and requiring reimbursement to the Secretary of State for all costs and expenses incurred in the investigation of the violation(s) and in the institution of administrative proceedings, if any, as a result thereof;

(ii) For the purpose of determining the amount or extent of a sanction, if any, to be imposed under paragraph (b)(i) of this subsection, the Secretary of State shall consider, among other factors, the frequency, persistence and willfulness of the conduct constituting a violation of this act or a rule promulgated thereunder, or an order of the Secretary of State, the number of persons adversely affected by the conduct and the resources of the person committing the violation;

(c) Bring an action in chancery court to enjoin the acts or practices to enforce compliance with this act or any rule or order hereunder. Upon a proper showing, a permanent or temporary injunction, restraining order or writ of mandamus shall be granted and a receiver or conservator may be appointed for the defendant or the defendant's assets. In addition, upon a proper showing by the Secretary of State, the court may enter an order of

rescission, restitution or disgorgement directed to any person who has engaged in any act constituting a violation of any provision 332 of this act or any rule or order hereunder, or the court may 333 334 impose a civil penalty up to a maximum of One Thousand Dollars 335 (\$1,000.00) for each offense and each violation shall be considered as a separate offense in a single proceeding or a 336

Secretary of State to post a bond. 338 The Secretary of State may, with or without a prior 339 (2) hearing, suspend or revoke any pre-need establishment or 340 341 salesperson registration for violation of statutes or regulations

established under this act.

series of related proceedings. The court may not require the

- (3) Any person, partnership or, if a corporation, the 343 344 officers and directors who sell or offer to sell a pre-need contract with a suspended or revoked registration shall be guilty 345 346 of a misdemeanor and, upon conviction thereof, shall be punishable by a fine not less than Two Hundred Dollars (\$200.00) nor more 347 than Five Hundred Dollars (\$500.00) or by imprisonment for a term 348 of not more than one (1) year, or both fine and imprisonment. 349
 - (4) Any person, partnership or, if a corporation, the officers and directors who embezzle or fraudulently or knowingly and willfully misapply or convert pre-need funds shall, upon conviction, be punished by imprisonment in the custody of the Mississippi Department of Corrections for a term of not less than ten (10) years, or be fined not more than One Thousand Dollars (\$1,000.00) and imprisoned in the county jail not more than one (1) year, or both fine and imprisonment. Each such violation shall constitute a separate offense.
- 359 Upon reasonable belief that a person or corporation is 360 acting in violation of the portions of this act requiring fines or imprisonment, the Secretary of State shall immediately report this 361 362 violation accompanied by all relevant records to the Insurance

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- 363 Integrity Enforcement Bureau within the Office of Attorney General
- 364 created in Section 7-5-301.
- 365 (6) No order shall be entered under this section without the
- 366 following:
- 367 (a) An appropriate prior notice to the applicant or
- 368 registrant;
- 369 (b) An opportunity for a hearing; and
- 370 (c) Written findings of fact and conclusions of law.
- 371 SECTION 11. The information contained in or filed with any
- 372 registration, statement, application or report may be made
- 373 available to the public under such rules as the Secretary of State
- 374 prescribes. Information in the possession of, filed with or
- 375 obtained by the Secretary of State in connection with any
- 376 investigation or examination under this act shall be confidential
- 377 and exempt from the requirements of the Mississippi Public Records
- 378 Act of 1983. No such information may be disclosed by the
- 379 Secretary of State, or any of his officers or employees, unless
- 380 necessary or appropriate in connection with a particular
- 381 investigation or proceeding under this act or for any law
- 382 enforcement purpose.
- 383 SECTION 12. For the purpose of any investigation or
- 384 proceeding under this act, the Secretary of State, or any officer
- 385 designated by him, may administer oaths and affirmations, subpoena
- 386 witnesses, compel their attendance, take evidence and require the
- 387 production of any books, papers, correspondence, memoranda,
- 388 agreements or other documents or records which the Secretary of
- 389 State deems relevant or material to the inquiry.
- 390 SECTION 13. Nothing in this act shall be construed to
- 391 authorize the sale of life insurance policies by unlicensed agents
- 392 which is prohibited by Section 83-17-105, Mississippi Code of
- 393 1972.
- 394 SECTION 14. Sections 75-63-1, 75-63-3, 75-63-5, 75-63-7,
- 395 75-63-9, 75-63-11, 75-63-13, 75-63-15, 75-63-17, 75-63-18,

- 396 75-63-19, 75-63-21 and 75-63-23, Mississippi Code of 1972, which
- 397 regulate the sales of cemetery merchandise and funeral services,
- 398 are hereby repealed.
- 399 SECTION 15. This act shall take effect and be in force from
- 400 and after July 1, 2001.