By: Representative Ward

To: Public Utilities

## HOUSE BILL NO. 984

1	AN	ACT	TO	PROHIBIT	TELECOMMUNICATIONS	COMPANIES	AND	ANCILLARY

- 2 SERVICE PROVIDERS FROM BILLING CONSUMERS FOR ADDITIONAL
- 3 TELECOMMUNICATIONS SERVICES OR OTHER GOODS OR SERVICES THAT HAVE
- 4 NOT BEEN AUTHORIZED BY THE CONSUMER; AND FOR RELATED PURPOSES.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 6 SECTION 1. (1) As used in this section, the following words
- 7 and phrases have the meanings ascribed in this subsection unless
- 8 the context clearly indicates otherwise:
- 9 (a) "Ancillary service provider" means a person who
- 10 provides goods or services other than, or in addition to,
- 11 telecommunications services to consumers and bills consumers
- 12 through a long-distance telecommunications service provider or
- 13 local telecommunications company.
- 14 (b) "Consumer" means a person to whom is assigned in
- 15 the State of Mississippi a telephone line and corresponding
- 16 telephone number.
- 17 (c) "Telecommunications company" means a public utility
- 18 of the type defined in Section 77-3-3(d)(iii).
- 19 (2) A telecommunications company may not initiate or bill
- 20 additional telecommunications services that are not required to be
- 21 offered by the Public Service Commission and which a consumer has
- 22 not authorized or requested specifically. A consumer may not be
- 23 required to pay for any additional services that the consumer did
- 24 not authorize or request. If a charge is assessed on a per-use
- 25 basis for a service described in this subsection and the consumer
- 26 notifies the providing telecommunications company that the
- 27 consumer did not utilize the service or authorize the utilization

- 28 of the service, the telecommunications company must initiate a
- 29 refund of the charge or apply a credit in an amount equal to the
- 30 charge to the consumer's next monthly bill.
- An ancillary service provider may not charge a consumer 31
- 32 through the consumer's telecommunications bill for goods or
- 33 services without the consumer's authorization to acquire the goods
- or services. A consumer may not be required to pay for any goods 34
- or services that are provided by an ancillary service provider and 35
- which the consumer did not authorize or request specifically. 36
- the consumer paid for any goods or services that the consumer did 37
- 38 not authorize or request, the ancillary service provider must
- refund to the consumer an amount equal to all charges paid to the 39
- 40 ancillary service provider by that consumer. The consumer may
- recover attorney fees and costs incurred in obtaining a refund 41
- from the ancillary service provider. 42
- A telecommunications company or ancillary service 43 (4)
- provider may not use a sweepstakes, contest or drawing entry form 44
- as authorization to add or change telecommunications services or 45
- other goods or services to a consumer's telephone bill. 46
- 47 SECTION 2. This act shall take effect and be in force from
- 48 and after July 1, 2001.