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By: Representatives Stevens, Montgomery (74th)

H. B. No. 721 *HR40/R188*

01/HR40/R188 PAGE 1 (MS\BD) To: Insurance

HOUSE BILL NO. 721

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	AN ACT TO CREATE THE "PRENEED CEMETERY AND FUNERAL REGISTRATION ACT"; TO DEFINE CERTAIN TERMS; TO REQUIRE ALL PRENEED CONTRACTS SOLD TO BE EVIDENCED IN WRITING ON FORMS REGISTERED WITH THE SECRETARY OF STATE; TO PRESCRIBE THE CONTENTS OF SUCH WRITTEN PRENEED CONTRACT; TO PROVIDE FOR RECORD-KEEPING REQUIREMENTS; TO PROVIDE TRUSTING REQUIREMENTS IF THE PRENEED CONTRACT IS FUNDED BY A TRUST; TO PROVIDE CERTAIN REQUIREMENTS IF THE PRENEED CONTRACT IS FUNDED BY INSURANCE; TO REQUIRE REGISTRATION OF ALL PERSONS AND ESTABLISHMENTS SELLING PRENEED CONTRACTS; TO PROVIDE REPORTING REQUIREMENTS TO THE SECRETARY OF STATE; TO AUTHORIZE EXAMINATIONS OF THE BOOKS AND RECORDS OF REGISTERED ESTABLISHMENTS; TO PROVIDE CIVIL AND CRIMINAL PENALTIES FOR VIOLATIONS OF THIS ACT; TO CLARIFY THAT NOTHING IN THE ACT SHALL BE CONSTRUED TO AUTHORIZE THE SALE OF LIFE INSURANCE POLICIES BY UNLICENSED AGENTS; TO PROVIDE THAT THE SECRETARY OF STATE SHALL REPORT CERTAIN VIOLATIONS TO THE INSURANCE INTEGRITY ENFORCEMENT BUREAU; TO REPEAL SECTIONS 75-63-1, 75-63-3, 75-63-5, 75-63-7, 75-63-9, 75-63-11, 75-63-13, 75-63-15, 75-63-17, 75-63-18, 75-63-19, 75-63-21 AND 75-63-23, MISSISSIPPI CODE OF 1972, WHICH REGULATE THE PRENEED SALES OF CEMETERY MERCHANDISE AND FUNERAL SERVICES; AND FOR RELATED PURPOSES.
22	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
23	SECTION 1. This act shall be known and may be cited as the
24	"Preneed Cemetery and Funeral Registration Act."
25	SECTION 2. As used in this act, unless the context requires
26	otherwise:
27	(a) "Buyer" means the person who purchases the preneed
28	contract.
29	(b) "Cash advance item" means any item of service or
30	merchandise described to a purchaser as a "cash advance,"
31	"accommodation," "cash disbursement," or similar term. A cash
32	advance item is also any item obtained from a third party and paid
33	for by the funeral provider on the purchaser's behalf. Cash
34	advance items may include, but are not limited to: cemetery or
35	crematory services; pallbearers; public transportation; clergy

- 36 honoraria; flowers; musicians or singers; nurses; obituary
- 37 notices; gratuities and death certificates.
- 38 (c) "Cemetery" means an organization as defined in
- 39 Section 41-43-33, Mississippi Code of 1972.
- 40 (d) "Contract beneficiary" means the person upon whose
- 41 death will initiate the performance of the preneed contract. This
- 42 person may also be the contract purchaser.
- (e) "Contract provider" means the funeral home or
- 44 cemetery indicated in the preneed contract that will be
- 45 responsible for performing the preneed contract.
- 46 (f) "Financial institution" means a bank, trust
- 47 company, savings bank, or savings and loan association located in
- 48 this state.
- 49 (g) "Funeral home" means a business licensed under
- 50 Section 73-11-55, Mississippi Code of 1972.
- 51 (h) "Inflation proof contract" means a preneed contract
- 52 that establishes a fixed price for funeral services and
- 53 merchandise without regard to future price increases.
- (i) "Insurance" means a life insurance policy or
- 55 annuity contract, or other insurance contract or agreement in any
- 56 form, issued by an insurance company authorized by law to do
- 57 business in this state which, by assignment to a contract
- 58 provider, has for a purpose the funding of a preneed contract.
- (j) "Merchandise" means personal property associated
- 60 with the disposal of or memorializing a deceased human being such
- 61 as a casket, burial vault, burial clothes, urn or monument.
- (k) "Preneed contract" means any contract, agreement or
- 63 mutual understanding, or any series or combination of contracts,
- 64 agreements or mutual understandings, whether funded by trust
- 65 deposits or insurance, or any combination thereof, which has for a
- 66 purpose the furnishing or performance of funeral services, or the
- 67 furnishing of delivery of merchandise, of any nature in connection
- 68 with the final disposition of a dead human body, to be furnished

- 69 or delivered at a time determinable by the death of the person
- 70 whose body is to be disposed of, but shall not mean the furnishing
- 71 of a cemetery lot, crypt, niche or mausoleum or the furnishing of
- 72 merchandise that is delivered to the purchaser within sixty (60)
- 73 days from the date of purchase.
- 74 (1) "Seller" means the person who sells the preneed
- 75 contract.
- 76 (m) "Services" means services of any nature in
- 77 connection with the final disposition of a dead human body.
- 78 (n) "Standard contract" means a preneed contract that
- 79 applies the trust funds or insurance proceeds to the purchase
- 80 price of funeral services and merchandise at the time of death of
- 81 the contract beneficiary without a guarantee against future price
- 82 increases.
- 83 (o) "Trust" means an express trust created by a trust
- 84 instrument whereby a trustee has the duty to administer a trust
- 85 asset for the benefit of a named beneficiary.
- 86 (p) "Trustee" means an original, added, or successor
- 87 trustee including its successor by merger or consolidation.
- SECTION 3. (1) No person, firm, partnership, association or
- 89 corporation may directly or indirectly, or through an agent,
- 90 engage in the sale of preneed contracts except as authorized under
- 91 this act. All preneed contracts sold shall be evidenced in
- 92 writing on forms registered with the Secretary of State. These
- 93 forms shall be in twelve-point type and clearly indicate the names
- 94 and addresses of the buyer, contract beneficiary, contract
- 95 provider and seller.
- 96 (2) The contract shall clearly indicate all merchandise
- 97 covered by the contract and the total cost of all merchandise
- 98 covered by the contract. The contract shall list all services
- 99 covered by the contract and the total cost for all services
- 100 covered by the contract. The contract price shall not exceed the

- 101 sum of the total cost for all merchandise, the total cost for all
- 102 services and any interest.
- 103 (3) All preneed contracts sold shall be funded by trust or
- 104 insurance as defined in this act or evidenced by a warehouse
- 105 receipt.
- 106 (4) If the preneed contract is funded by insurance, the
- 107 following information shall be adequately disclosed at the time
- 108 the contract is executed:
- 109 (a) The fact that a life insurance policy is involved
- 110 or being used to fund the contract, and the name, address and
- 111 telephone number of the insurance company issuing the insurance;
- 112 (b) The nature of the relationship among the soliciting
- 113 agent or agents, the provider of the funeral or cemetery
- 114 merchandise or service, the administrator and any other person;
- 115 (c) The relationship of the life insurance policy to
- 116 the funding of the preneed contract and the nature and existence
- 117 of any guarantees relating to the preneed contract;
- 118 (d) The impact on the preneed contract:
- (i) Of any changes in the life insurance policy
- 120 including, but not limited to, changes in the assignment,
- 121 beneficiary designation or use of the proceeds;
- 122 (ii) Of any penalties to be incurred by the policy
- 123 holder as a result of failure to make premium payments; and
- 124 (iii) Of any penalties to be incurred or monies to
- 125 be received as a result of cancellation or surrender of the life
- 126 insurance policy.
- (e) A list of the merchandise and services which are
- 128 applied or contracted for in the preneed contract and all relevant
- 129 information concerning the price of the funeral services,
- 130 including an indication that the purchase price is either
- 131 guaranteed at the time of purchase or to be determined at the time
- 132 of need;

- 133 (f) All relevant information concerning what occurs and
- 134 whether any entitlements or obligations arise if there is a
- 135 difference between the proceeds of the life insurance policy and
- 136 the amount actually needed to fund the preneed contract; and
- 137 (g) Any penalties or restrictions, including, but not
- 138 limited to, geographic restrictions or the inability of the
- 139 provider to perform, on the delivery of merchandise, services or
- 140 the preneed guarantees.
- 141 (5) If the preneed contract is funded by trust, the contract
- 142 shall indicate the name, address and telephone number of the
- 143 trustee; the amount to be paid; the frequency of payment; and the
- 144 length of time payments will be paid into the trust. In addition,
- 145 the contract should clearly indicate any exclusions or limitations
- 146 of the preneed contract including, but not limited to, any
- 147 additional payments that may be owed if the contract beneficiary
- 148 dies before the agreed upon payment period is completed.
- 149 (6) The preneed contract shall indicate whether it is a
- 150 standard contract or an inflation proof contract, and whether it
- 151 is revocable or irrevocable. The contract shall clearly indicate
- 152 which merchandise and services are guaranteed as to price, and
- 153 which cash advance items are not guaranteed as to price. Upon
- 154 written disclosure to the buyer, inflation-proof contracts may
- 155 permit the contract provider to retain all of the preneed contract
- 156 trust funds or all insurance proceeds, even those in excess of the
- 157 retail cost of the merchandise and services provided when the
- 158 contract provider has fully performed the preneed contract.
- 159 (7) The preneed contract shall contain the address and phone
- 160 number of the Secretary of State with instructions that consumer
- 161 complaints may be filed with the Secretary of State.
- 162 (8) If the preneed contract is paid in multiple payments,
- 163 the contract should indicate the amount, frequency and duration of
- 164 the payments and the amount of any interest charged. The contract

- 165 shall also include the impact on the contract if payments are not
- 167 (9) Any use or attempted use of any oral preneed contract,
- 168 or any written contract in a form not registered with the
- 169 Secretary of State, shall be a violation of this act.
- 170 SECTION 4. (1) The contract provider or its successor shall
- 171 maintain a copy of all preneed contracts entered into by the
- 172 contract provider for a period of the lifetime of each contract
- 173 beneficiary and for two (2) years after the death of a contract
- 174 beneficiary. In addition, the contract provider shall maintain a
- 175 log of preneed contracts in force. The log shall be maintained in
- 176 chronological order of when contracts are sold.
- 177 (2) The log shall indicate whether the preneed contract is
- 178 standard or inflation proof, whether the contract is funded with
- 179 trust or insurance, and whether the contract is revocable or
- 180 irrevocable. If the contract is funded by trust, the log shall
- 181 indicate the trustee. If the contract is funded with insurance,
- 182 the log shall indicate the name of the insurance company and the
- 183 policy number of the insurance policy.
- 184 (3) The Secretary of State shall promulgate rules and
- 185 regulations governing the form, maintenance and location of such
- 186 logs.

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made.

- 187 SECTION 5. (1) If the contract is funded by trust, the
- 188 contract beneficiary shall be given a copy of the trust document
- 189 and shall be informed in writing as to how the assets of the trust
- 190 are held. In the event of any change in the assets of the trust,
- 191 or change in the trustee, the contract beneficiary and Secretary
- 192 of State shall be informed of these changes within ten (10) days.
- 193 (2) The trustee shall not be the contract provider, the
- 194 seller, or an officer or director of the contract provider if the
- 195 contract provider is a corporation.
- 196 (3) Within ten (10) days from receipt of the funds, the
- 197 contract seller shall place in a trust account at least fifty

- 198 percent (50%) of the funds received. If the contract seller
- 199 places less than one hundred percent (100%) in the trust account,
- 200 the preneed contract shall fully disclose to the contract
- 201 purchaser the amount deposited in trust and the amount withheld by
- 202 the contract seller.
- 203 (4) The trustee shall obtain a surety bond for the full
- 204 amount of deposits in the trust account. If the trust funds are
- 205 held in a financial institution whose deposits are insured by an
- 206 agency of the United States government, the trustee shall be
- 207 exempt from the bonding requirement to the extent these deposits
- 208 are insured.
- 209 (5) Reasonable annual trust fees including any income taxes
- 210 owed to the State of Mississippi or the United States Treasury may
- 211 be withheld from the earnings of the trust.
- 212 (6) At the time of death, if the contract provider provides
- 213 the merchandise and services indicated in the contract, the
- 214 contract provider shall furnish to the trustee a copy of the
- 215 buyer's death certificate and a letter of performance indicating
- 216 the contracted merchandise and services were provided by the
- 217 contract provider to the contract beneficiary. Upon receipt of
- 218 the letter of performance and death certificate, the trustee shall
- 219 pay to the contract provider all funds plus accumulated interest
- 220 in the trust.
- 221 (7) If the contract provider does not furnish merchandise
- 222 and services as provided in the preneed contract, the trustee
- 223 shall pay to the estate of the contract beneficiary or the
- 224 substitute provider the amount deposited in trust plus any
- 225 accumulated interest in the trust within ten (10) days from
- 226 notification of the death of the contract beneficiary.
- 227 SECTION 6. (1) If the preneed contract is funded with
- 228 insurance, and payment is made to the contract seller rather than
- 229 directly to the life insurance company, the contract seller shall

230 send to the insurance company all premiums collected from the 231 contract purchaser.

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(2) At the time of death, the proceeds of the policy shall be settled in accordance with the policy. If the contract provider furnishes merchandise and services as indicated in the contract, the contract provider is entitled to retain the proceeds of the policy in accordance with the preneed contract. If the contract provider does not furnish merchandise and services as provided in the preneed contract, the contract provider shall pay to the estate of the contract beneficiary or the substitute provider of the merchandise and services the entire proceeds of the policy within ten (10) days of receipt of these proceeds. SECTION 7. At any time prior to the performance of the contract, the contract beneficiary or his representatives may name a substitute provider for the preneed contract. The naming of the substitute provider shall be in writing. If the preneed contract is funded by trust, the notice of substitution shall be made in writing to the trustee and the Secretary of State. If the preneed contract is funded by insurance, the notice of substitution shall be made in writing to the insurance company. Upon receipt of the notice of substitute provider, the original provider shall be relieved of all obligations to perform the contract including all obligations of reporting and accounting, and the substitute provider shall assume all obligations to perform the contract including all obligations of reporting and accounting.

SECTION 8. (1) No person may offer or sell preneed contracts or offer to make or make any funded prearrangements without first being registered with the Secretary of State.

(2) There shall be two (2) types of registration: a preneed establishment registration and a preneed sales registration. The Secretary of State shall establish regulations to register each funeral home or cemetery selling preneed merchandise or services including the fees to be paid for each registration. No

H. B. No. 721 *HR40/R188* 01/HR40/R188 PAGE 8 (MS\BD) establishment shall be registered to sell preneed merchandise or services that the establishment cannot lawfully provide at the time of a person's death. The Secretary of State shall also maintain a record of all individuals who are registered to sell preneed merchandise or services through the registered

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establishment.

- 269 (3) The Secretary of State shall establish regulations to
 270 register each person selling preneed contracts, including the
 271 establishment through which the seller will be selling. No person
 272 shall be registered to sell preneed contracts without indicating
 273 which establishment he or she is selling.
- 274 <u>SECTION 9.</u> Every registered preneed establishment shall
 275 annually submit a written report to the Secretary of State of its
 276 preneed contract sales and performance of such contracts. This
 277 report shall be filed on or before March 31 of each year for the
 278 calendar year ending the preceding December 31. The Secretary of
 279 State shall adopt regulations concerning the content and filing
 280 procedure of this report.
- SECTION 10. Whenever it appears to the Secretary of State
 that any person has engaged, or is about to engage, in any act or
 practice constituting a violation of any provision of this act or
 any rule or order hereunder, he may, in his discretion, seek any
 or all of the following remedies:
- (1) Issue a cease and desist order with or without a prior
 hearing against the person or persons engaged in the prohibited
 activities directing them to cease and desist from further illegal
 activity.
- 290 (2) (a) Issue an order in the case of any person,
 291 partnership or, if a corporation, the officers and directors who
 292 sell or offer to sell preneed contracts, or other person who
 293 violated this act, imposing an administrative penalty up to a
 294 maximum of One Thousand Dollars (\$1,000.00) for each offense and
 295 each violation shall be considered as a separate offense in a

296 single proceeding or a series of related proceedings; to be paid 297 to the Secretary of State and requiring reimbursement to the 298 Secretary of State for all costs and expenses incurred in the 299 investigation of the violation(s) and in the institution of 300 administrative proceedings, if any, as a result thereof; or 301 (b) For the purpose of determining the amount or extent 302 of a sanction, if any, to be imposed under subsection (2)(a) of 303 this section, the Secretary of State shall consider, among other 304 factors, the frequency, persistence and willfulness of the conduct constituting a violation of this act or a rule promulgated 305 306 thereunder, or an order of the Secretary of State, the number of persons adversely affected by the conduct and the resources of the 307

person committing the violation.

(3) Bring an action in chancery court to enjoin the acts or practices to enforce compliance with this act or any rule or order hereunder. Upon a proper showing, a permanent or temporary injunction, restraining order or writ of mandamus shall be granted and a receiver or conservator may be appointed for the defendant or the defendant's assets. In addition, upon a proper showing by the Secretary of State, the court may enter an order of rescission, restitution or disgorgement directed to any person who has engaged in any act constituting a violation of any provision of this act or any rule or order hereunder, or the court may impose a civil penalty up to a maximum of One Thousand Dollars (\$1,000.00) for each offense and each violation shall be considered as a separate offense in a single proceeding or a series of related proceedings. The court may not require the Secretary of State to post a bond.

324 (4) The Secretary of State may, with or without a prior
325 hearing, suspend or revoke any preneed establishment or sales
326 registration for violation of statutes or regulations established
327 under this act.

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- (5) Any person, partnership or, if a corporation, the 328 329 officers and directors who sell or offer to sell a preneed contract with a suspended or revoked registration or without a 330 331 license shall be guilty of a misdemeanor and, upon conviction 332 thereof, shall be punishable by a fine not less than Two Hundred 333 Dollars (\$200.00) nor more than Five Hundred Dollars (\$500.00) or 334 by imprisonment for a term of not more than one (1) year, or both
- 335 fine and imprisonment.
- 336 Any person, partnership or, if a corporation, the (6) officers and directors who embezzles or fraudulently or knowingly 337 338 and willfully misapplies or converts preneed funds shall, upon 339 conviction, be punished by imprisonment in the custody of the 340 Mississippi Department of Corrections for a term of not less than 341 ten (10) years, or be fined not more than One Thousand Dollars 342 (\$1,000.00) and imprisoned in the county jail not more than one 343 (1) year, or both fine and imprisonment. Each such violation
- 345 (7) Upon reasonable belief that a person or corporation is 346 acting in violation of the portions of this act requiring fines or imprisonment, the Secretary of State shall immediately report this 347 348 violation accompanied by all relevant records to the Insurance 349 Integrity Enforcement Bureau within the Office of the Attorney General as set forth in Sections 7-5-301 through 7-5-311. 350
- (8) No order shall be entered under this section without the 351 352 following:
- 353 (a) An appropriate prior notice to the applicant or 354 registrant;
- 355 An opportunity for a hearing; and (b)

shall constitute a separate offense.

- Written findings of fact and conclusions of law. 356 (C)
- 357 SECTION 11. The information contained in or filed with any registration, statement, application or report may be made 358 359 available to the public under such rules as the Secretary of State

360 Information in the possession of, filed with or prescribes.

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- 361 obtained by the Secretary of State in connection with any
- 362 investigation or examination under this act shall be confidential
- 363 and exempt from the requirements of the Mississippi Public Records
- 364 Act of 1983. No such information may be disclosed by the
- 365 Secretary of State, or any of his officers or employees, unless
- 366 necessary or appropriate in connection with a particular
- 367 investigation or proceeding under this act or for any law
- 368 enforcement purpose.
- 369 SECTION 12. For the purpose of any investigation or
- 370 proceeding under this act, the Secretary of State, or any officer
- 371 designated by him, may administer oaths and affirmations, subpoena
- 372 witnesses, compel their attendance, take evidence and require the
- 373 production of any books, papers, correspondence, memoranda,
- 374 agreements or other documents or records which the Secretary of
- 375 State deems relevant or material to the inquiry.
- 376 SECTION 13. Nothing in this act shall be construed to
- 377 authorize the sale of life insurance policies by unlicensed agents
- 378 which is prohibited by Section 83-17-105, Mississippi Code of
- 379 1972.
- 380 SECTION 14. Sections 75-63-1, 75-63-3, 75-63-5, 75-63-7,
- 381 75-63-9, 75-63-11, 75-63-13, 75-63-15, 75-63-17, 75-63-18,
- 382 75-63-19, 75-63-21 and 75-63-23, Mississippi Code of 1972, which
- 383 regulate the sales of cemetery merchandise and funeral services,
- 384 are repealed.
- 385 SECTION 15. This act shall take effect and be in force from
- 386 and after July 1, 2001.