By: Representative Martinson

To: Public Utilities

## HOUSE BILL NO. 672

AN ACT TO CREATE A NEW CODE SECTION TO BE CODIFIED AS SECTION 1 2 19-5-352, MISSISSIPPI CODE OF 1972, TO ESTABLISH THE POWERS AND 3 DUTIES OF THE BOARD OF EMERGENCY TELECOMMUNICATIONS STANDARDS AND TRAINING; TO AMEND SECTION 19-5-353, MISSISSIPPI CODE OF 1972, TO ESTABLISH A PENALTY FOR OWNERS OF PRIVATE "FOR PROFIT" AMBULANCE, 4 TO 5 SECURITY OR FIRE SERVICE COMPANIES EMPLOYING PUBLIC SAFETY AND 911 6 TELECOMMUNICATORS WHO HAVE NOT MET MINIMUM TRAINING STANDARDS; TO 7 AMEND SECTION 19-5-357, MISSISSIPPI CODE OF 1972, TO AUTHORIZE SUCH COMPANIES THAT ARE UNDER CONTRACT WITH A LOCAL GOVERNMENT TO 8 9 10 BE REIMBURSED MINIMUM STANDARDS TRAINING FUNDS; AND FOR RELATED PURPOSES. 11

12 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 13 SECTION 1. The following shall be codified as Section 14 19-5-352, Mississippi Code of 1972:

15 <u>19-5-352.</u> The Board of Emergency Telecommunications
 16 Standards and Training shall have the following powers and duties:
 17 (a) Promulgate rules and regulations for the

administration of Sections 19-5-351 through 19-5-361, including the authority to require the submission of reports and information by any emergency telecommunications agencies of the state and its political subdivisions.

22 (b) Establish, through rules and regulations consistent with other provisions of law, qualifications for the employment of 23 an emergency telecommunications officer, including minimum age, 24 25 education, mental standards, citizenship, good moral character and experience as relate to the competence and reliability of persons 26 to assume and discharge the responsibilities of emergency 27 telecommunications officers and to prescribe the means for 28 presenting evidence of fulfillment of these requirements. 29

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30 (c) Certify persons as being qualified under provisions
 31 of Sections 19-5-351 through 19-5-361 as an emergency
 32 telecommunications officer.

Require emergency telecommunications agencies of 33 (d) 34 the state and its political subdivisions to obtain current 35 criminal history record information and felony conviction record information and to maintain the information in a file for each 36 employee, prospective employee and volunteer or prospective 37 volunteer of the entity who provides services as an emergency 38 telecommunications officer. In order to determine the applicants 39 40 suitability for employment, the applicant shall be fingerprinted. If no disqualifying record is identified at the state level, the 41 42 fingerprints shall be forwarded by the Department of Public Safety to the Federal Bureau of Investigation for a national criminal 43 history record check. 44

45 (e) Revoke certification for cause and in the manner46 provided in Sections 19-5-351 through 19-5-361.

47 (f) Establish minimum curriculum requirements for basic
48 and advanced courses and programs for the specific purpose of
49 training any emergency telecommunications officers.

(g) Consult and cooperate with counties,
municipalities, state agencies, other governmental agencies and
with universities, colleges, community colleges and other
institutions concerning the development of training schools,
programs or courses of instruction for personnel defined in
Sections 19-5-351 through 19-5-361.

(h) Make recommendations concerning any matter withinits purview pursuant to Sections 19-5-351 through 19-5-361.

(i) Make such inspection and evaluation as may be
necessary to determine if governmental units are complying with
the provisions of Sections 19-5-351 through 19-5-361.

(j) Adopt and amend regulations consistent with law,for its internal management and control of board programs.

H. B. No. 672 01/HR40/R877 PAGE 2 (KC\BD) (k) Enter into contract or do such things as may be
necessary and incidental to the administration of Sections
19-5-351 through 19-5-361.

66 SECTION 2. Section 19-5-353, Mississippi Code of 1972, is 67 amended as follows:

19-5-353. (1) The initial minimum standard of training for local public safety and 911 telecommunicators shall be determined by the Board of Emergency Telecommunications Standards and Training. All courses approved for minimum standards shall be taught by instructors certified by the course originator as instructors for such courses.

74 (2) The minimum standards may be changed at any time by the75 Board of Emergency Telecommunications Standards and Training.

76 Changes in the minimum standards may be made upon (3) request from any bona fide public safety, emergency medical or 77 78 fire organization operating within the State of Mississippi. Requests for change shall be in writing submitted to either the 79 80 State Law Enforcement Training Academy; the State Fire Academy; the Mississippi Chapter of the Associated Public Safety 81 82 Communications Officers, Incorporated; the Mississippi Chapter of the National Emergency Number Association; the Mississippi State 83 84 Board of Health, Emergency Medical Services Division; the Mississippi Justice Information Center; the Mississippi Sheriff's 85 Association; the Mississippi Fire Chief's Association; the 86 87 Mississippi Association of Chiefs of Police; or Mississippians for Emergency Medical Service. 88

(4) The minimum standards in no way are intended to restrict
or limit any additional training which any department or agency
may wish to employ, or any state or federal required training, but
to serve as a basis or foundation for basic training.

93 (5) Persons in the employment of any public safety, fire,
94 911 PSAP or emergency medical agency as a telecommunicator on July
95 1, 1993, shall have three (3) years to be certified in the minimum

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Persons having been employed by any public safety, fire, 98 (6) 99 911 PSAP or emergency medical agency as a telecommunicator for 100 less than one (1) year prior to July 1, 1993, shall be required to have completed all the requirements for minimum training 101 102 standards, as set forth in Sections 19-5-351 through 19-5-361, within one (1) year from July 1, 1993. Persons certified on or 103 before July 1, 1993, in any course or courses chosen shall be 104 given credit for these courses, provided the courses are still 105 106 current and such persons can provide a course completion 107 certificate.

(7) Any person hired to perform the duties of a 108 109 telecommunicator in any public safety, fire, 911 PSAP or emergency medical agency after July 1, 1993, shall complete the minimum 110 training standards as set forth in Sections 19-5-351 through 111 19-5-361 within twelve (12) months of their employment or within 112 113 twelve (12) months from the date that the Board of Emergency Telecommunications Standards and Training shall become 114 115 operational.

(8) Professional certificates remain the property of the 116 117 board, and the board reserves the right to either reprimand the holder of a certificate, suspend a certificate upon conditions 118 imposed by the board, or cancel and recall any certificate when: 119 120 (a) The certificate was issued by administrative error; (b) The certificate was obtained through 121 122 misrepresentation or fraud; (C) The holder has been convicted of any crime 123 involving moral turpitude; 124 125 (d) The holder has been convicted of a felony; or Other due cause as determined by the board. 126 (e) 127 When the board believes there is a reasonable basis for either the reprimand, suspension, cancellation of, or recalling 128

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the certification of a telecommunicator, notice and opportunity 129 130 for a hearing shall be provided. Any telecommunicator aggrieved by the findings and order of the board may file an appeal with the 131 132 chancery court of the county in which such person is employed from 133 the final order of the board. Any telecommunicator whose certification has been cancelled pursuant to Sections 19-5-351 134 through 19-5-361 may reapply for certification but not sooner than 135 two (2) years after the date on which the order of the board 136 canceling such certification became final. 137

(9) Any state agency or political subdivision that employs a person as a telecommunicator who does not meet the requirements of <u>Sections 19-5-351 through 19-5-361</u>, or who employs a person whose certificate has been suspended or revoked under provisions of <u>Section 19-5-351 through 19-5-361</u>, is prohibited from paying the salary of such person, and any person violating this subsection shall be personally liable for making such payment.

The owner of any private "for profit" ambulance, 145 (10)146 security or fire service company must insure compliance with this section and the regulations promulgated by the board, and any such 147 148 person violating or failing to comply with this section shall be subject to liability. Any person convicted of a violation of this 149 150 subsection shall be guilty of a misdemeanor and may be punished by 151 a fine of not less than Fifty Dollars (\$50.00) and not more than One Hundred Dollars (\$100.00) or by imprisonment for not more than 152 153 thirty (30) days, or both such fine and imprisonment. The board may bring a civil action in the chancery court of the county in 154 155 which any alleged offender may reside or have his principal place of business for injunctive relief to prevent any further violation 156 of this section or any rules or regulations adopted by the board 157 158 pursuant to this act. For each day that there is a failure to comply with this act, such failure shall constitute a separate and 159 160 distinct offense, except that the court, in its discretion, may stay the cumulation of the penalties. 161

H. B. No. 672 01/HR40/R877 PAGE 5 (KC\BD) 162 <u>(11)</u> These minimum standards and time limitations shall in 163 no way conflict with other state and federal training as may be 164 required to comply with established laws or regulations.

165 SECTION 3. Section 19-5-357, Mississippi Code of 1972, is 166 amended as follows:

19-5-357. (1) From and after July 1, 1993, a service charge 167 168 of Five Cents (5¢) shall be placed on each subscriber service line within the State of Mississippi. This service charge shall apply 169 equally to both private and business lines and shall apply to all 170 service suppliers operating within the State of Mississippi. 171 This 172 subscriber service charge level shall be reviewed periodically to determine if the service charge level is adequate or excessive, 173 174 and adjustments may be made accordingly.

(2) Every billed service user shall be liable for any service charge imposed under this section until it has been paid to the service supplier. The duty of the service supplier to collect any such service charge shall commence upon the date of its implementation. Any such minimum standards telephone service charge shall be added to, and may be stated separately in, the billing by the service supplier to the service user.

The service supplier shall have no obligation to take 182 (3) 183 any legal action to enforce the collection of any emergency 184 telephone service charge. However, the service supplier shall annually provide the Board of Emergency Telecommunications 185 186 Standards and Training with a list of the amount uncollected, together with the names and addresses of those service users who 187 188 carry a balance that can be determined by the service supplier to be nonpayment of such service charge. The service charge shall be 189 collected at the same time as the tariff rate in accordance with 190 191 the regular billing practice of the service supplier. Good faith compliance by the service supplier with this provision shall 192 193 constitute a complete defense to any legal action which may result

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194 from the service supplier's determination of nonpayment and/or the 195 identification of service users in connection therewith.

The amounts collected by the service supplier 196 (4) 197 attributable to the minimum standards telephone service charge 198 shall be deposited monthly into a special fund hereby created in the State Treasury. The amount of service charge collected each 199 month by the service supplier shall be remitted to the special 200 fund no later than sixty (60) days after the close of the month. 201 A return, in such form as prescribed by the State Tax Commission 202 and shall be filed with the Tax Commission, together with a 203 204 remittance of the amount of service charge collected payable to the special fund. The service supplier shall maintain records of 205 206 the amount of service charge collected for a period of at least 207 three (3) years from date of collection. From the gross receipts to be remitted to the special fund, the service supplier shall be 208 209 entitled to retain as an administrative fee, an amount equal to one percent (1%) thereof. This service charge is a state fee and 210 211 is not subject to any sales, use, franchise, income, excise or any other tax, fee or assessment, and shall not be considered revenue 212 213 of the service supplier for any purpose. All administrative provisions of the Mississippi Sales Tax Law, including those which 214 215 fix damages, penalties and interest for nonpayment of taxes and 216 for noncompliance with the provisions of such chapter, and all other duties and requirements imposed upon taxpayers, shall apply 217 218 to all persons liable for fees under the provisions of this chapter, and the Tax Commissioner shall exercise all the power and 219 220 authority and perform all the duties with respect to taxpayers under this chapter as are provided in the Mississippi Sales Tax 221 Law except where there is a conflict, then the provisions of this 222 chapter shall control. 223

(5) The proceeds generated by the minimum standards service
 charge shall primarily be used by the board pursuant to
 legislative appropriation to fund the minimum standards training

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program for public safety telecommunicators within the State of 227 These funds shall be applied on a first-come 228 Mississippi. first-served basis, which shall be determined by the date of 229 230 application. All city, county and state public safety 231 telecommunicators, including those employed by city and/or county supported ambulance services and districts, shall be eligible to 232 receive these funds to meet minimum standards training 233 requirements. No "for-profit" ambulance, security or fire service 234 company operating in the private sector \* \* \* shall be qualified 235 to receive these minimum standards training funds unless the 236 237 company is on contract with a local government. Law enforcement officers, fire and emergency medical personnel who are used as 238 part-time or "fill-in" telecommunicators shall also be eligible to 239 240 receive funding for this minimum standards training, provided they serve at least eight (8) hours per month as a telecommunicator. 241 These funds may also be expended by the Board of Emergency 242 Telecommunications Standards and Training to administer the 243 244 minimum standards program for such things as personnel, office equipment, computer software, supplies and other necessary 245 246 expenses.

247 The Board of Emergency Telecommunications Standards and (6) 248 Training shall be authorized to reimburse any public safety agency or emergency medical service \* \* \* for meals, lodging, travel, 249 course fees and salary during the time spent training, upon 250 251 successful completion of such course. Funds may also be expended to train certain individuals to become certified instructors of 252 the various courses included in these minimum standards in order 253 to conduct training within the State of Mississippi. 254

(7) If the proceeds generated by the minimum standards service charge exceed the amount of monies necessary to fund the service, the Board of Emergency Telecommunications Standards and Training may authorize such excess funds to be available for advanced training, upgraded training and recertification of

H. B. No. 672 01/HR40/R877 PAGE 8 (KC\BD) instructors. Any funds remaining at the close of any fiscal year shall not lapse into the State General Fund but shall be carried over to the next fiscal year to be used as a beginning balance for the fiscal requirements of such year.

264 SECTION 4. This act shall take effect and be in force from 265 and after July 1, 2001.